RESTRICTED



Business & Finance

Performance & Insight Report

Police & Crime Plan Objectives One to Seven

Performance to July 2014

Strat	egic Priority Theme 1: Protect, support and respond to victims, witnesses and vulnerable people					
Meas	sure	Current Performance - Year-To-Date to July 2014				
		Performance / Difference	Short-term Trend	Long-term trend		
1	Percentage of victims that are completely, very or fairly satisfied with the service provided	86.9% 🔴	•	•		
2	Percentage of victims and witnesses satisfied with the services provided by the Courts	96.4%	\bigtriangleup			
3	Percentage of people who agree that the Police and Council are dealing with local ASB and other crime issues	53.2%		•		
4	Percentage reduction of people that have been repeat victims within the previous 12 months	Repeat DV+2.8%% DV Victims+39.9%Repeat HC-4.2%Repeat ASB+14.6%				
5	Public confidence in reporting offences to the Police	Serious Sex+38.0%Domestic Ab-22.0%DA Sat91.1%Hate Crime+11.0%				
6	The number of people killed or seriously injured (KSIs) on Nottinghamshire's roads	-10.5% • •	\diamond			

Strat	Strategic Priority Theme 2: Improve the efficiency, accessibility and effectiveness of the Criminal Justice System					
Measure Current Performance - Year-To-Date to July 2014			2014			
		Performance / Difference	Short-term Trend	Long-term trend		
1	Percentage of Crown and Magistrate's Court files submitted to the CPS on time and without errors					
2	Crown Court and Magistrate's Court conviction rates	CC 82.5%				
2 Farly guilty place rate for Group Court and Mag	Early guilty place rate for Grown Court and Magistrate's Court	MC 84.4% CC 38.9%				
2	Early guilty plea rate for Crown Court and Magistrate's Court	MC 67.1%				

	Percentage of effective trials in the Magistrates' and Crown Courts (HMCTS Measure)	CC 46.3%	•	
1		MC 40.1%		
4	referrage of effective thats in the Magistrates and crown courts (HMC13 Measure)	CC 46.3%		
		MC 40.1%		

Strat	Strategic Priority Theme 3: Focus on those priority crime types and local areas that are most affected by Crime and Anti-Social Behaviour						
Measure Current Performance - Year-To-Date to June 2014			2014				
		Performance / Difference	Short-term Trend	Long-term trend			
1	Reduction in 'All Crime' across the Force	+2.4%		\bigtriangleup			
2	Reduction in Anti-Social Behaviour (ASB) incidents across the Force	+14.6%					
3	The detection rate (including positive outcomes) for Victim-Based Crime	-3.3pp 😑	\bigtriangledown	•			

Strategic Priority Theme 4: Reduce the impact of drugs and alcohol on levels of Crime and Anti-Social Behaviour						
Measure Current Performance - Year-To-Date to June 2014			2014			
		Performance / Difference	Short-term Trend	Long-term trend		
1	The number of alcohol-related crimes	Crime -2.4%				
1		ASB +15.6%				
2	Re-offending of drug fuelled offenders in the Force IOM cohort					

Strategic Priority Theme 5: Reduce the threat from organised crime							
Measure Current Performance - Year-To-Date to June 2014			2014				
		Performance / Difference		Long-term trend			
1	Reported drug offences	-3.3%	\bigtriangleup	\bigtriangledown			
2	The number of Proceeds of Crime Act (POCA) confiscation and forfeiture orders	-14.0%					
3	Force Threat, Harm and Risk (THR) assessment level	•					

Strategic Priority Theme 6: Prevention, early intervention and reduction in re-offending						
Measure		Current Performance - Year-To-Date to June 2014				
Performance / Difference Short-term Trend		Short-term Trend	Long-term trend			
1	Re-offending of offenders in the Force IOM cohort					
2	Youth Offender re-offending rates	Ci 32.6%				
3	Community Resolutions for Youth Offenders					

Measure		Current Performance - Year-	To-Date to June	2014
		Performance / Difference	Short-term Trend	Long-term trend
1	Make efficiency savings	Data Unavailable	•	•
2	Ensure balanced budget	-£1.9m	•	•
Ba	Total number of days lost to sickness (Officers)	3.72%	•	
ßb	Total number of days lost to sickness (Staff)	3.68%	•	
sc	BME representation	4.2%	•	•

Full Summary

Strategic Priority Theme 1: Protect, support and respond to victims, witnesses and vulnerable people							
Meas	sure	Target Profile	Current Performance - Year-To-Date to July 2014				
			Performance / Difference	Short- term Trend	Long- term trend	Summary	
1	Percentage of victims of crime that are completely, very or fairly satisfied with the service they have received from the police	90% of victims completely, very or fairly satisfied	86.9% •	•	•	 Performance remains stable, and the most recent figure, covering satisfaction for incidents reported in the 12 months to May, contrasts with 87.4 percent for the same period last year. While there is no underlying difference between the divisions in terms of the headline figure (City 86.1 percent, County 87.4 percent), theft from vehicle crime satisfaction remains a differentiating factor. The Force is above peers, both nationally and when compared to the Most Similar Group (MSG) average (based on 12 months of interviews ending March 2014). 	
2	Percentage of victims and witnesses satisfied with the services provided in Court	An increase in the percentage of victims and witnesses satisfied compared to 2013/14	96.4% •	Δ		There has been no further data since last month.In May, around 98 percent of victims and witnessesresponding were satisfied or very satisfied with theservices provided in Court.Figures for the 12 months to May show that morethan nine in every ten respondents were satisfiedin comparison with the 2013/14 level of 95.7percent (April 2013 - March 2014).	
3	Percentage of people who agree that the Police and Council are dealing with local Anti-Social Behaviour and other crime issues	60% agreement by 2015-16	53.2% •	n/a	•	Current performance covers interviews in the year to March 2014. The Force is 6.8 pp away from the 60 percent target. Performance remains stable over the last year while there has been some positive movement since the previous quarter.	

		A reduction in the number of repeat victims of Domestic Violence compared to 2013/14	+2.8	n/a	n/a	There has been a 2.8% increase in the number of repeat victims of Domestic Violence, this equates to an additional 19 victims. This is a slight increase on the increase reported in the previous month
4	Percentage reduction of people that have been repeat victims	To monitor the proportion of Domestic Violence crimes which are repeats	39.9%	n/a	n/a	(+1.2%). This increase has therefore increased the overall proportion of Domestic Violence victims who are repeats.
4	within the previous 12 months	A reduction in the number of repeat victims of Hate Crime compared to 2013/14	-4.2	n/a	n/a	Given the increases reported previously, the considerable reduction is indicative of certain repeat victims no longer being part of the previous 12 month cohort.
		To monitor repeat victims of Anti-Social Behaviour incidents	+14.6	n/a	n/a	As ASB continues to increase, as has the number of repeat victims, it will be interesting to monitor if the predicted reductions in ASB have an impact on the numbers of repeat callers.
	Public confidence in reporting offences to the police	To monitor the number of Serious Sexual offences	+38%	n/a	n/a	There have been 122 additional Sexual Serious Offences recorded compared to the previous year. The main driver appears to be the increase in Sexual Assaults (59%).
F		To monitor the number of Domestic Violence incidents and crimes	-22%	n/a	n/a	In terms of Domestic Abuse, crimes year-to-date have increased by 4% (62 offences), compared to a 31% reduction in the numbers of Domestic Incidents (-1825).
5		To monitor satisfaction levels of victims of Domestic Abuse through the Force victim surveys;	91.1%	n/a	n/a	Results of the Domestic Abuse Victim Satisfaction Survey for incidents reported in the 12-months to the end of April 2014 demonstrate that rates remain broadly stable with more than nine in every ten victims satisfied with the whole experience (534 out 586 respondents). There is insufficient data to determine short-term and long-term trends.

		To monitor the number of Hate Crimes	+11%	n/a	n/a	There have been 30 more Hate Crimes recorded year-to-date. The increase was driven by a 27% increase on County Division, whilst City continue to record a reduction (-2%).
6	The number of people Killed or Seriously Injured (KSIs) on Nottinghamshire's roads	To maintain a reduction in the number of persons Killed or Seriously Injured on Nottinghamshire's roads, in- line with the Nottinghamshire Road Safety Partnership target of a 40% reduction by 2020 (from the 2005-2009 baseline) This can be monitored according to an annualised (calendar year) target, which will be calculated at the start of each year;	-10.5%	•	\diamond	Performance in the first quarter of 2014 is also showing a positive trend and direction of travel. Definitive Q1 figures show an overall reduction in KSI's of 10.5% and a reduction in KSI RTC's of 12.4%. This is despite an increase in the number of fatal accidents and casualties. Q1 figures are usually influenced by the weather but 2014 didn't see the severe winter weather which suppresses serious RTC's – that makes the overall reduction in Q1 2014 even more heartening and reflects a genuine reduction. The biggest reductions came in the pedal cyclist category – 42% and amongst car drivers – 21% but there were increases in motor cycling KSI's + 43% and amongst pedal cyclist minor injury casualties +65%. This proves that the mild winter of 2014 saw vulnerable road user group out on the roads in strength.

Monitor KSIs for 0-15 year olds.	-12.5%	Nottinghamshire undertook Operation Drosometer 3 in April/May 2014 which saw over 7000 drivers caught for seat belt offences and mobile phone use. Throughout the
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Measure Target Profile		Target Profile	Current Performance - Year-To-Date to July 2014				
			Performance / Difference	Short- term Trend	Long- term trend	Summary	
1	Percentage of Crown and Magistrates' Court files to be submitted by the police to the Crown Prosecution Service on time and without errors	A reduction in the error rate and late rate compared to 2013/14				A new quality review system is being implemented through the Prosecution Team Performance management meeting. Data is not yet available for this measure.	
2	Crown and Magistrates' Courts	To record a conviction rate in	CC 82.5% (+2.1%)	n/a	n/a	Monitored quarterly: Conviction rates in the Crown and Magistrates Courts are currently above	
	conviction rates	line with the national average	MC 84.4% (+0.3%)	n/a	n/a	 national averages for Nottinghamshire (Year to date). 	
		An increase in the Early Guilty	CC 38.9% (+4.8%)	n/a	n/a	Monitored quarterly: Early Guilty Plea rates are better than National averages for Crown Court	
E	Early Guilty Plea Rate for the	Plea rate compared to 2013/14	MC 67.1% (-1.1%)	n/a	n/a	cases and lower than National averages for Magistrates courts cases for the Year to date so	
3	Crown Court and Magistrates' Court	To be better than the national	As above			far. Early Guilty pleas are efficient within the criminal justice system negating the need for a	
		average				trial. This will be discussed at July 2014 Joint Performance Board and updates provided in the next P and I report.	

		Reduce % of ineffective trials compared to 2012/13	CC 46.30% MC 40.10%	n/a n/a	n/a n/a	Monitored quarterly: The Magistrates Courts Effective Trial Rates show a slightly decreasing trend over the last twelve months, this being the result of a slight increase in the ineffective trial
			CC 46.30%	n/a	n/a	rate. Ineffective trials are when a trial does not go ahead as planned for reasons which may be due to
4	the Magistrates' and Crown Courts	Achieve an effective trial rate of 50%	MC 40.10%	n/a	n/a	the prosecution, defence or administrative reasons within HMCTS. The Crown Court Effective Trial rates saw a positive spike in April 2014 however levels have returned to a more usual level. The long term trend is showing an overall downwards trajectory, again with an increase in ineffective trials showing an upwards trajectory.

Meas	Measure Target Profile		Current Perform	urrent Performance - Year-To-Date to July 2014				
			Performance / Difference	Short- term Trend	Long- term trend	Summary		
		A reduction in All Crime compared to 2013/14	+2.4%		Δ	The Force continues to see a decline in performance around 'All Crime' with the highest increase month-to-date of 9.9%. This performance is being driven by continued increases recorded on County Division (+4.4%), whilst City Divisions performance remains static (- 0.1%)		
1	A reduction in All Crime, particularly Victim-Based Crimes	A reduction in Victim-Based Crimes compared to 2013/14	-1.3%		Δ	The increase in Victim-Based crime reported last month has slowed, although July was a particularly challenging month recording an increase of 10.4% month-to-date. Again this performance is being primarily driven by increases recorded on the County (+3.1%), and relatively static performance on the City (-1%).		
	compared to 2013/14	To monitor the number of offences in those local areas	Ci +3%	n/a	n/a	In the Priority Plus Areas, there has been a 3% increase on the City compared to a 5% increase		
		which experience a high level of crime	Co +5%	n/a	n/a	on the County taking into consideration the different numbers and profiles across the two Divisions.		
		To significantly reduce levels of: Burglary Dwelling	-10.4% •	▼	\bigtriangledown	The Force is continuing to record a significant reduction in Burglary Dwellings, however, small month-on-month increases in May, June and July 2014, have diminished the year-to-date reduction. The Burglary Gold Group continues to meet and have commissioned in-depth analysis o the recent increases.		

		To significantly reduce levels of: Robbery	+0.5%	•			Robbery performance has improved on last month, with July recording the same number of offences in the previous year (4 more Business Robberies, 4 less Personal Robberies).
		To significantly reduce levels of: Violence with injury	+11.1%	•			Violence with Injury performance has worsened with the Force recording an increase of nearly 16% month-to-date. Both the short and long- term trends suggest continuing increases.
		To reduce Shop Theft	-2.3%	•		\bigtriangledown	Performance around Shop Theft continues to decline with the Force recording a month-to-date increase of 6.5%.
2	Reduce Anti-Social Behaviour incidents in Nottinghamshire with a focus on those local areas which experience a high level of ASB	A reduction in ASB Incidents in line with the long-term target of 50% reduction by 2015/16 (compared to the 2011/12 baseline)	+14.6%	•			The Force is continuing to show an increase in ASB with a significant long-term upward trend. However, the trend is slowing, suggesting that new advice to callers regarding noise-related complaints may be having an effect.
3	The detection rate (including Positive Outcomes) for Victim-	An increase in the detection rate for Victim-Based Crime;	-3.3pp	•	\bigtriangledown	•	The fall in detections is slightly greater than reported last month (down to 24.6%), and it is still showing a downward short-term trend in terms of numbers, which is significant in the long- term.
	Based Crime	To monitor the proportion of Community Resolution disposals.	-0.18pp	•	▼	•	The proportion of Community Resolutions continues to decline to just under 18%. The use of the new Outcomes, is currently under review.

Strate	egic Priority Theme 4: Reduce the imp	oact of drugs and alcohol on leve	ls of Crime and A	nti-Social B	ehaviour		
Meas	ure	Target Profile	Current Performance - Year-To-Date to July 2014				
			Performance / Difference	Short- term Trend	Long- term trend	Summary	
To monitor the number of		Crime -2.4%	n/a	n/a	Based on a complex search it is estimated that 13.3% of Crime is alcohol-related, this is a comparable proportion when compared to ASB.		
1	The number of alcohol-related Crimes	crimes and ASB incidents which appear to be alcohol- related	ASB +15.6%	n/a	n/a	However, it is not clear why the reduction of 2.4% is in contrast to overall Crime performance, whilst the increase in alcohol-related ASB is roughly in line.	
		To monitor the proportion of alcohol-related Violent Crime	23.1%	n/a	n/a	Less than a quarter of Violent Crime is estimated to be alcohol-related, which is woefully below the estimated national average of over half.	
2	Re-offending of drug fuelled offenders in the Force IOM cohort	To monitor the number and seriousness of offences committed by drug fuelled offenders in the IOM cohort				New scoring process implemented July 2014 to include offences of violence, new cohort identified for July 2014 and offending level baseline measured. Measurements will be taken every quarter to compare offending levels with the previous year and quarter on quarter.	

	egic Priority Theme 5: Reduce the thr			N		
Meas	sure	Target Profile	Current Performance - Year-To-Date to			o July 2014
			Performance	Short-	Long-	
			/ Difference	term	term	Summary
1	Reported drug offences	To monitor the number of production and supply of drug offences	-3.3%	<u>Trend</u>	trend	Whilst the number of Production and Supply of Drug Offences has fallen year-to-date, the reduction is smaller than reported last month and it is estimated that numbers will increase in the short but not the long-term. As reported last month the main driver of the reduction is due to a considerable fall in the numbers of Production offences (-21.2%) compared to considerable increase in Supply offences (42%), but numbers are however low.
2	The number of Proceeds of Crime Act (POCA) confiscation and forfeiture orders	A 10% increase in the number of orders compared to 2013/14	-14.0%	n/a	n/a	Due to annual leave there are no new data for this area: Year-to-date there have been 43 successful Confiscation and Forfeiture Orders, this is 14% lower than last year, and therefore places the Force 27.9pp away from the target of a 10% increase. However, this is an improvement on the previous month where the Force was 30.4pp away from target. In terms of value, there has been a marked decrease year- to-date compared to the same period last year, just over 25% less money was recovered, which has impacted on the average value of each order (£4,761.87) ¹ .
3	Force threat, harm and risk (THR) assessment level	To reduce the Threat, Harm and Risk below the 2013-14 level	•			In terms of criminal intent and capability, the current threat from Serious, Organised Crime in Nottinghamshire remains significant and consistent despite evidence of successful

¹ Year-to-date £204,760.34 was recovered compared to £273,628.92 in the previous year, a reduction of £68,868.58.

	disruption within the last 12 month period as a result of various Nottinghamshire Police and EMSOU operations. The current intelligence picture relating to
	organised criminality, coupled with the upcoming prison release of key individuals linked to organised crime, suggests that the medium
	term threat from Serious, Organised Crime in Nottinghamshire will not change from its current threat status of significant and consistent.

Strat	egic Priority Theme 6: Prevention, ea	rly intervention and reduction in	re-offending				
Mea	sure	Target Profile	Current Performance - Year-To-Date to July 2014				
			Performance / Difference	Short- term Trend	Long- term trend	Summary	
1	Re-offending of offenders in the Force IOM cohort	To reduce the number and seriousness of offences committed by offenders in the IOM cohort				New scoring process implemented July 2014 to include offences of violence, new cohort identified for July 2014 and offending level baseline measured. Measurements will be taken every quarter to compare offending levels with the previous year and quarter on quarter.	
2	Youth offender re-offending rates	To monitor re-offending rates and offending levels of youth offenders in the Youth Justice System	Ci 32.6%			No data received this month: City Youth Offending Team reported a re-offending rate of 1.07 12 months to July 2014, with 32.6% of the cohort re-offending. There are no data to report on for the County.	
3	Community Resolutions for Youth Offenders	To monitor re-offending in Youth Offenders who have received a Community Resolution				A query is currently being built to facilitate the analysis of this area.	

Strate	egic Priority Theme 7: To spend your	money wisely					
Meas	ure	Target Profile	Current Performance - Year-To-Date to July 2014				
			Performance / Difference	Short- term Trend	Long- term trend	Summary	
1	Make efficiency savings	Save 12.7m by March 2015	Data unavailable			The Government's grant has reduced significantly and in order to balance the budget, savings of £12.7m need to be made in 2014-15. Detailed plans are in place to ensure the savings target is met. Data not available for July.	
2	Ensure balanced budget	Overall spend v budget 2014/15 budget - £193.8m	-£1.9m -2.9%	•	•	Expenditure was £1.889m worse than budget. This was largely due to cost incurred relating to Designing the Future, where the budget assumed a quarterly review which will now take place later in the year – this is not a risk; £0.087m expenditure on the community safety grant within the OPCC which is phasing and will reverse over the remainder of the year; and the efficiencies challenge.	
3	Total number of days lost to sickness (Officers and Staff 3.7% (8.2 days))	Officers	3.72%	•	•	The latest 12 month rolling sickness data for the Force has shown that officer sickness reduced to 3.72% in July 2014 from 3.89% in July 2013. This represents a reduction of 4.5% over the past year. HR continues to work closely with line managers to reduce the number of officers on long term sick. Officer sickness absence in the 12 months to July 2014 amounted to an annual cost to the Force of £3.8m.	

		Staff	3.68%	•	•	The latest 12 month rolling sickness data for the Force has shown that staff sickness reduced to 3.68% in July 2014 from 3.68% in July 2013. This represents a reduction of 6.5% over the past year. HR continues to work closely with line managers to reduce the number of officers on long term sick. Staff sickness absence in the 12 months to July 2014 amounted to an annual cost to the Force of £1.5m.
4	BME representation	BME representation within the Force to reflect the BME community	4.2%	•	•	 Current BME representation in Force stands at 4.2%. This shows little change from the proportion recorded in March 2012, however the Force is in the process of recruiting new officers following a positive action campaign and therefore a change may be seen in the representation statistics in the coming months. The 4.2% figure is lower than the BME population of Nottinghamshire, which stands at 11.2% (Source: 2011 Census Data).
Pm	Overtime Budget	Maintain overtime spend below budget 2014/15 budget - £3.3m	-£0.3m -19.8%	•	•	The Force's overtime expenditure year to date was £1.585m, which is an over spend of £0.262m against a budget of £1.323m. The majority of the over spend was in County, City and OSD. This over spend has been partially offset by income from mutual aid and providing cover during the Fire Service strikes. The main operations were: major crime ops Hallux, Hearth and Pelfry; County Encollar, Claustral and Packhouse; City centre patrols; OSD Eagre, Genre; and ministerial visits for the Newark By-Election (Kapok).

Pm	Establishment (FTE's)	 Officer establishment TBC Staff establishment TBC 	2,046 FTE -2 v budget 1,538 FTE -95 v budget	•	•	Officer establishment at the end of July was 2,047 FTE's which was 2 lower than latest forecast. This was due to a higher number of police officers leaving than originally anticipated. Staff establishment at the end of July was 1,538 FTE's (including PCSO's at 345 FTE's) which was 95 FTE's lower than budget, with PCSO's being 5 higher than budget.
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