

**NOTTINGHAMSHIRE POLICE AND CRIME COMMISSIONER**  
**Arnot Hill House, Arnot Hill Park, Arnold, Nottingham, NG5 6LU**

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**MINUTES OF THE MEETING OF THE**  
**NOTTINGHAMSHIRE POLICE AND CRIME COMMISSIONER**  
**STRATEGIC RESOURCES AND PERFORMANCE MEETING**  
**HELD ON WEDNESDAY 29 JULY 2015**  
**AT COUNTY HALL, WEST BRIDGFORD, NOTTINGHAM**  
**NG24 3BD**  
**COMMENCING AT 10.30 AM**

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**MEMBERSHIP**

(A – denotes absence)

- Paddy Tipping – Police and Crime Commissioner  
Chris Cutland – Deputy Police and Crime Commissioner  
Kevin Dennis – Chief Executive, OPCC  
Charlie Radford – Chief Finance Officer, OPCC  
Chris Eyre – Chief Constable, Nottinghamshire Police  
A Sue Fish – Deputy Chief Constable, Nottinghamshire Police  
Gary Jones – T/Head of Finance  
A Simon Torr – Assistant Chief Constable, Nottinghamshire Police

**OTHERS PRESENT**

Sallie Blair – Communications, OPCC  
Alison Fawley – Democratic Services, Notts County Council  
Peter Goodman – National Police Lead, Cyber Crime  
James Lunn – Senior HR Partner  
Mark Pollock - Force Authorising Officer and Director of Intelligence

**ATTENDEES FOR CYBER CRIME PRESENTATION**

Allan Breeton – Chair of Safeguarding  
Andy Watterson – Chamber of Commerce, Business Crime Manager  
Clive Chambers – City Head of Children’s Safeguarding & Quality Assurance  
Cllr Bob Collis – Gedling Borough Council  
Dave Walker – Community Cohesion, City  
David Gell – Broxtowe  
David Jayne – Gedling  
Emma Boulton – City Principal Trading Standards Officer  
Gerald Connor – CSP Bassetlaw  
Cllr Glynn Gilfoyle – Nottinghamshire County Council  
Lorna Naylor – County Anti-bullying coordinator  
Louise Graham – City  
Mandy Green – Notts Women’s Aid

Melanie Jeffs – Women’s Centre  
Paul Wheddon – Intelligence Manager  
Ros Theakeston - Bassetlaw  
Steve Edwards – Service Director, Children’s Social Care, County  
Sue Younger – Citizens Advice  
Susan Reddington – Chief Executive, NSPCC  
Tom Spink – City  
Val Lunn - WAIS

## **PART A**

### **CYBER CRIME PRESENTATION**

#### **1. Peter Goodman, National Police Lead, Cyber Crime, gave an overview of the work taking place to combat cybercrime.**

Over the last 20 years people have become more dependent on the internet both in their daily lives and in the commercial world for the delivery of services. Four out of five homes have access to the internet and within three years it would probably be 100% coverage. Two out of five people have smart phones and this was expected to increase to all people within two years. On average each household has three internet enabled devices and there was a 30% growth on the previous year for retail sales over the internet. Increased access to the internet has given greater exposure to threats by organised criminality moving into the internet and by using it as a vehicle for profit through criminal entrepreneurship.

Countries that were generally hostile to the UK were the most organised on cybercrimes and consequently whilst the victim may be in the UK, the perpetrator may be in a hostile country. However the vast majority of cybercrime was unreported. The Crime Survey 2012 showed that 1:3 adults suffered crime online and 1:5 adults suffered crime off line which indicated that you were more likely to be a victim online.

Cybercrime fell into two categories: cyber dependent which included computer misuse, malware, phishing and cyber enabled crime where the impact was multiplied through the internet (1000s of victims) and magnified the intensity.

The National Cyber Crime Unit (NCCU) leads the response to cybercrime and supports partners with specialist capabilities and coordinated the national response to the most serious cybercrime threats. They work closely with the regional organised crime units – EMSOU in the East Midlands region – and with partners in industry and government to help drive forward a step-change in the UK’s overall capability to tackle cybercrime, supporting partners in industry and law enforcement to better protect themselves against cybercrime.

Cyber Information Sharing Partnership (CiSP) is a joint industry and government initiative to share cyber threat and vulnerability information in order to increase overall awareness of threats and therefore reduce impact on business. CiSP allows members to exchange information in real time in a secure environment that protects the confidentiality of shared information. An appointment has been made in the East Midlands to promote the Cyber PROTECT initiative where guidance is given to Forces to promote 5 or 6 ways in which the public can protect themselves.

## **2. Detective Superintendent Mark Pollock, Force Authorising Officer and Director of Intelligence, gave a PowerPoint presentation on tackling cybercrime in Nottinghamshire.**

There were very few types of crime that were not digitally related and whilst there were low numbers of reported cyber dependent crime, the number of cyber enabled crimes were increasing.. However it was difficult to make an accurate assessment due to low levels of reporting and inconsistent reporting. During the last two years there had been an increase of 139% in CSE offences which had been facilitated through the internet and it was felt that this was very much the tip of the iceberg.

D/Supt Pollock described the 4P's approach that was being used for tackling cybercrime in Nottinghamshire:

### **Prepare**

1,900 personnel had completed online training packages and 81 had completed a 5 day course. Further training packages would be rolled out in the autumn. This would ensure that officers were better equipped to advise the public. Teams also had more access to technical equipment. There was closer liaison with regional forces re Comms data, for example the out of hours facility with Derbyshire. A review of digital forensics was being undertaken to streamline and ensure consistency and better use of resources. Cyber Essentials was currently undergoing an inspection process for kite mark status. A joint research project with De Montford University on victimology would hopefully provide a better understanding of victims.

### **Prevent / Protect**

Links were provided on the Nottinghamshire Police website to initiatives which provide advice and guidance on cybercrime, for example Action Fraud, Cyber Essentials. The intranet provided advice to staff and their families which enabled them to offer better advice to the public. A Cyber Security conference would be promoted through businesses.

### **Pursue**

Significant progress had been made through the co-located digital investigations and intelligence unit. There were three digital media investigators and 85-90 trained Open Source investigators. Escalation processes had been agreed to ensure that cases were quickly moved to personnel with appropriate skills and training.

During discussions on the two presentations the following points were raised:

- This was a developing area and careful prioritisation was needed to ensure that the most vulnerable were protected even when resources were tighter. Officers needed to be equipped with the relevant skills and techniques to enable them to deal with these investigations and a strategy developed to create a network to call upon a range of skills.
- A newly appointed officer would develop a clear strategy for engaging with businesses. Cyber Essentials would help with raising basic awareness particularly in smaller businesses. Knowledgeable staff would be able to develop a bespoke package for businesses who suffered an attack.

- Domestic violence would be investigated by the Force but control rooms would tag for digital investigation and ensure cases forwarded to the right person.
- The issues with CSE cases were recognised and whilst it was felt that the Force was in a better position than other Forces, it was looking at better ways to use resources for example having officers trained to do digital forensics on site.
- PROTECT officer was working through a government paper to look at different approaches to address the different needs of different age groups and devise a bespoke approach.
- Information and advice about 'getting safe online' was sent to schools.

Paddy Tipping thanked Peter and Mark for their presentations and the lively discussion which followed.

## **PART B**

### **APOLOGIES FOR ABSENCE**

None

### **DECLARATIONS OF INTEREST**

None

### **MINUTES OF THE PREVIOUS MEETING HELD ON 30 MAY 2015**

Agreed

### **IMPLEMENTATION OF MFSS REPORT (GOVERNANCE, PROGRESS AND SAVINGS)**

James Lunn, senior HR partner, provided an update following the implementation of MFSS on 27<sup>th</sup> April 2015.

During discussions the following points were noted:

- The system was working well and anticipated issues had been dealt with.
- Since the launch there had been regular communications to staff, staff training had been well attended and feedback was positive.
- Some decisions taken prior to the launch had impacted on volumes of work post go live and these were being reviewed.
- Work was ongoing with Northamptonshire to address systems and reporting issues.

## **RESOLVED 2015/016**

That the report be noted.

### **PERFORMANCE AND INSIGHT REPORT**

The Chief Constable introduced the report which informed the OPCC of the key performance headlines for Nottinghamshire.

During discussions the following points were noted:

- An 8.9% increase in crime was reported compared to the previous year but it was noted that the criteria had changed.
- Victim satisfaction had also deteriorated over the past year. This indicated that resources were being targeted differently as changes to operational practices meant that Officers no longer attended offences of little investigative value.
- The Force had to make priorities based on risk and security.

## **RESOLVED 2015/017**

That the report be noted.

### **FINANCIAL PERFORMANCE AND INSIGHT REPORT**

Gary Jones, temporary head of finance, introduced the report which informed the OPCC of the key financial performance headlines for Nottinghamshire Police.

During discussions the following points were noted:

- Expected savings of £12 million in this financial year were ambitious.
- £6 million of the expected savings were particularly vulnerable and might not be delivered this year.
- It was recognised that there was a need for high level challenge if targets were to be met as closely as possible and accountability meetings had been held.
- There was no room for complacency and clarity was needed regarding the problems to which there would be no easy decisions or solutions.

## **RESOLVED 2015/018**

That the report be noted.

### **WORK PROGRAMME**

Kevin Dennis introduced the report which provided a programme of work and timetable of meetings for the Strategic Resources and Performance meeting.

During discussions the following topics for future reports were identified:

- The topic for the next Chairs meeting would be FGM and CSE

**RESOLVED 2015/019**

That the report be noted.

The meeting closed at 12.35 pm

CHAIR