

For Information	
Public	Public
Report to:	Strategic Resources and Performance Meeting
Date of Meeting:	3 September 2014
Report of:	The Chief Constable
Report Author:	Laura Spinks
E-mail:	Laura.spinks@nottinghamshire.pnn.police.uk
Other Contacts:	
Agenda Item:	4

Chief Constable's Update Report

1. Purpose of the Report

- 1.1 The purpose of this report is to update the Office of the Police and Crime Commissioner (OPCC) of significant events and work that has taken place since the previous update in May 2014.

2. Recommendations

- 2.1 It is recommended that the contents of the attached report are noted.

3. Reasons for Recommendations

- 3.1 To ensure that the OPCC is aware of the most recent significant and notable events that have taken place since the previous update report in May 2014.

4. Summary of Key Points

- 4.1 The attached report provides updates across a range of activity that has taken place within Nottinghamshire Police since the previous update report in May 2014 (please see Appendix 1).
- 4.2 A significant amount of work has taken place since the previous update was provided to the OPCC and the report attached gives the highlights of some of the changes and developments that have occurred.
- 4.3 This report will continue to be provided on a quarterly basis.

5. Financial Implications and Budget Provision

- 5.1 There are no immediate financial implications relating to this report.

6. Human Resources Implications

- 6.1 There are no immediate Human Resource implications arising from this report.

7. Equality Implications

7.1 There are no equality implications arising from this report.

8. Risk Management

8.1 This is an opportunity to make the OPCC aware of the significant events for Nottinghamshire Police, the majority of which are already in the public domain. There are no risks.

9. Policy Implications and links to the Police and Crime Plan Priorities

9.1 There are no policy implications arising from this report.

10. Changes in Legislation or other Legal Considerations

10.1 Updates within the attached appendix comply with legislation around the publication of court cases and other associated police communications.

11. Details of outcome of consultation

11.1 There has been no consultation on this report as it is for information only.

12. Appendices

12.1 Appendix 1 – Chief Constable's Update Report 3rd September 2014.

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Appendix 1



Chief Constable's Update Report

Strategic Performance and Resources Board

3rd September 2014

Version 1.0

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1.0 Introduction

- 1.1 Since the previous update report was presented to the Strategic Performance and Resources Board in May 2014, a significant amount work has taken place over the passed few months to tackle recent increases crime and deliver value for money to the people of Nottinghamshire.
- 1.2 The PROUD values continue to underpin all of the work that takes place across the Force (please see details attached at appendix 1) and these are firmly embedded in the work of the Force change programme, 'Designing the Future' (DTF).
- 1.3 Our ambition remains to become the best force in the country and, although there are still considerable challenges ahead of us, I am confident that the inroads made so far are sustainable and that we will continue to make Nottinghamshire a safer place for everyone to live, work, and visit.
- 1.4 In addition to the work described above and below, which is being carried out with our staff and officers, we have, amongst many other things:
 - been subject to a number of inspections by HMIC,
 - seen changes to the way we work collaboratively in terms of Operational Support and Custody,
 - made many outstanding arrests,
 - undertaken numerous complex investigations,
 - and continued to develop our plans to redesign the future of policing in Nottinghamshire, while working closely with our partners.
- 1.5 This report gives an update on just some of the work that has been taking place recently and is set out by each of the Force's three priority areas;
 1. To cut crime and keep you safe
 2. To spend your money wisely
 3. To earn your trust and confidence

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2.0 Priority 1: Cut Crime and Keep You Safe

- 2.1 Crime in the City of Nottingham is now rising with a 1.1% increase in all crime for the year-to-date (to 11th August 2014).
- 2.2 There are a number of standing and reactive police operations in place to address this increase and to minimise the impact of these crimes. Just some examples of the activity taking place are as follows:
 - Operation CALCITRATE: response to an increase in anti-social behaviour (ASB) and noise across the Division.
 - Operation DELATE: focussed on tackling retail crime in Bulwell.
 - Operation OUTPOUR: to address personal robbery specifically at the Forest recreation ground.
 - Operation PROMOTE: a drugs initiative running in the City
 - Capture cars and house deployments to tackle vehicle crime and burglary.
 - Target hardening of 500 homes in Arboretum.
- 2.3 Recognising the significant benefits of a single response to crime issues, a partnership response to ASB is about to be launched with the City Division and Community Protection. This will involve a combination of Police Community Support Officers (PCSOs), Community Protection Officers (CPOs) and Enforcement Officers working together and focusing on ASB as core business – the 'ASB service'.
- 2.4 There has also been a new joint approach to licensing, which has resulted in significant achievements at venues where they are challenging inappropriate behaviour. Street Pastors continue to be supported and now over 100 volunteers are in the city centre from 10pm-3am for anyone who needs a place of safety, first aid, advice or somewhere to wait for friends or a taxi. Overall, the whole City has seen NTE Violence reduce linked, in part, to the work of Operation PROMTE, in support of the Alliance Against Violence campaign.
- 2.5 Although all crime has also risen in the County there have been some recent reductions in relation to burglary dwelling, robbery and vehicle crime for the year-to-date (11 August 2014). In those areas where crime is increasing targeted policing operations are in place to address this, such as Operation GADLING 2 in the north of the County. The plans are being scrutinised at local and Force level to ensure delivery and an uplift in performance.
- 2.6 There has been a strong focus on rural crime and regular updates on social media about emerging trends and advice. A new rural crime security survey is also due to be launched soon, which has been taken from Cambridgeshire as good practice. The rural crime working group is continuing to forge ongoing links with partners such as Nottinghamshire Farmers Union, Country Land Owners

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Association, Pictorial society and Canal and Anglian Trust and National Wildlife Unit amongst others.

- 2.7 Nottinghamshire Police have identified the benefits of a productive, effective, well-managed and legally compliant Business Crime Reduction Partnership. As a result, Partnerships Against Business Crime in Nottinghamshire (PABCIN) has been set up to bring a consistent approach to reduce business crime across the county. This will also help to ensure that partners follow best practice, enabling businesses to have confidence in the level of service their local outlets receive across the county.
- 2.8 The Neighbourhood Team in Ashfield South have established Operation PACKHOUSE in order to tackle the fatal four contributing factors to road deaths (speeding, drink driving, mobile phone use, and failing to wear a seat belt). Results from the initial week are; 32 Traffic Offences Reports (TORs), 2 arrests, and 1 vehicle subject to Operation RUSTPROOF.
- 2.9 In addition to the significant amount of work being undertaken by the Divisions, the specialist departments in Force and at the regional level are also focused on cutting crime and keeping our communities safe.
- 2.10 Work is ongoing at a regional level in relation to Custody and East Midlands Operational Support Services (EMOpSS) with the aim of bringing about a consistent approach across East Midlands Forces and ensuring that the services provided are as efficient and effective as possible. Both of these projects include work around IT requirements, operational requirements, procurement and estate requirements for the Forces involved.
- 2.11 Our Public Protection department have carried out a number of large scale enquiries and there have also been a number of successful child sexual exploitation convictions at court. Superintendent Helen Chamberlain chairs the regional Child Sexual Education group, which is working with East Midlands Support Operations Unit (EMSOU) to develop the ability to carry out under cover on-line investigations.

3.0 Priority 2: To Spend Your Money Wisely

- 3.1 Nottinghamshire Police's overarching vision is 'To be the best performing Police Force in England and Wales'. To achieve this vision we will ensure that the budget allocated to us is spent wisely and that a balanced budget is delivered at the end of the year.
- 3.2 Since the Government announced the austerity measures in 2010, the Force has made over £40 million savings. However, the funding pressure continues to grow and, due to this and continued price and salary inflation, we must now save an

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additional £12.7 million in 2014/15. This makes the delivery of a balanced budget at the end of the year, even more of a challenge.

- 3.3 In order to continue to ensure that the service we provide to the communities in Nottinghamshire are as efficient, effective and sustainable as they can be the Force has a dedicated team working on the future operating model for the Force under the project name, 'Designing the Future' (DTF). This is being led by Superintendent Mark Holland and Chief Inspector Linda McCarthy.
- 3.4 One example of the work being delivered by the DTF team is 'Contact Resolution and Incident Management' (CRIM). This is a new and improved way of working that will reduce demand on frontline officers and staff and allow them to respond to calls significantly faster as a result. The CRIM team will include a Telephone Investigation Bureau to take calls directly from the public, review the calls and carry out as many enquiries as they can. Some of the benefits include an improved service to the public by resolving as many calls as possible at first point of contact, empowering officers and staff to take appropriate responsibility and use their discretion, and a one team approach.
- 3.5 The Force is continuing to closely scrutinise its budget to ensure that service delivery is done as efficiently as possible. HMIC recently (in May) conducted their Valuing the Police 4 (VtP4) inspection of the Force's plan to achieve the efficiency savings required. The report found that the savings the force has identified for 2014/15 and 2015/16 are dependent on the redesign of the policing model in Nottinghamshire. Since the inspection, the Force and the Police and Crime Commissioner have finalised the detail of the plans to deliver policing across Nottinghamshire in the future. Briefings on this work began this month to ensure that our key stakeholders are aware of how and why these changes are required over the coming months and for the future.
- 3.6 Both of the Divisions and all of the Departments within the Force are working hard to achieve the efficiencies identified as part of the plans. For example, both Divisions have focused on reducing overtime spend and the City Division are working with Community Protection to develop a more integrated way of working.
- 3.7 One of the Force's objectives within the Policing Plan is to manage resources efficiently, effectively and economically. In March 2014 a 6 month review of the restructure of Public Protection took place, which found that the restructure was successful but that there is still further work to be done in relation to staffing. The department is working strategic partners to develop joint commissioning approaches and joint ways of working to inform the Domestic Abuse action plan.
- 3.8 We are continuing to improve our efficiency and effectiveness as well as protecting and supporting victims, witnesses and vulnerable people. For example in future Public Protection will deal with all domestic abuse incidents

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and all Sexual offences. This will add to the organisational approach around consistency and professionalism in this area of business.

- 3.9 The shift pattern for the forcewide Cannabis Dismantling team has been redesigned around demand leading to savings of over £21,000 each year. The team are producing quality intelligence submissions allowing analysts to properly link crime scenes together for the first time. A multi-agency Integrated Offender Management (IOM) group has been established to track and address any issues and to drive forward the business as a collective.
- 3.10 As outlined in my previous update Nottinghamshire Police remains focused on delivering a change to policing in the East Midlands region. The work in relation to EMOpSS is continuing to identify further good practice across the East Midlands Forces and bring together consistency for business processes and IT in this area. The regional Custody project, led by Chief Superintendent Julia Debenham, is also continuing to identify areas for efficiency gains and collaborative working practices in the East Midlands region.

4.0 Priority 3: To Earn Your Trust and Confidence

- 4.1 Victim satisfaction and public confidence in local police has improved significantly in recent years. However, the force continues to focus on understanding victims and witnesses and on our diverse communities in order to help us understand the different and changing needs and expectations of the public that we serve.
- 4.2 Victim Satisfaction in the City remains above the national average. Work has taken place with Victim Support to brief every manager on victim care and the City has lead on the introduction of the Victim Strategy linking it fully with the Sergeants toolkit.
- 4.3 The force are undertaking a significant amount of work to improve the service offer around stop and search. This has included putting a significant amount of information into the public domain via the Force website. The new 'Best Use of Stop and Search Scheme', recently announced by the Home Secretary, is being written with a major contribution from the Force, which is now a leading light in service delivery. A Scrutiny Board is being established with invitation to the Police and Crime Commissioner's BME Panel fully extended. Regular audits of officer activity are now being undertaken to ensure compliance with PACE Code A and an external and internal media campaign is being developed to inform communities what the force has done and is doing.
- 4.4 Understanding our demand remains key to helping us work with our communities in order to build their trust and confidence in Nottinghamshire Police. We are continuing to work closely with our partners so that the public have problems

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solved at the first point of contact by the right agency preventing the need for further calls for service, and ensuring improved satisfaction.

- 4.5 Nottinghamshire Police come into contact with a number of people affected by mental health issues. In order to help improve our services to people with these issues, we have set up a mental health tactical group to tackle all force issues that affect demand, crime and sickness regarding mental health. This links closely with the prevent agenda. We have re-written the joint protocol with partners around Section 136 of the mental Health Act to define what 'exceptional circumstances' means regarding bringing people into custody, which should reduce the numbers of people that need to be brought into custody with mental health issues and ensure that they are given the most appropriate treatment to meet their needs.
- 4.6 There has been a significant amount of work taking place in the city and county to address hate crime related matters. Chief Inspector Ted Antill is working with the PCC, City and County Council and the Hate Crime Steering Group to develop the third party reporting service, which is up and running in 23 locations.

2013/14 saw a total of 693 hate crimes recorded by Nottinghamshire Police, an increase of 16.7% (99 more crimes) on the previous year. This reflects the hard work of all agencies involved to give victims the confidence to come forward and report hate crime.

- 4.7 The county Division continues to lead an initiative designed to identify new ways of engaging young people with a view to improving trust and confidence. The initiative is being led by divisional Schools and Early Intervention Officers and will involve a cross sectional survey of 600 plus young people from across the organisation.
- 4.8 Vanguard Plus, Vanguard and the Community Cohesion Team working across the City continue to build trust amongst the communities in Nottingham. Innovative work with Nottinghamshire Probation Trust and the Department for Work and Pensions has seen routes out of criminality for young people being tested with huge success. The vast majority of those engaged in the scheme are now on apprenticeships or in work and there has been a corresponding and significant reduction in serious youth violence compared to last year.
- 4.9 Over the last few years the Partnership in Mansfield Town Centre has been looking to apply for a Purple Flag for the town centres Night time economy. A portfolio was developed with leads from various partner agencies taking responsibility for pulling together evidence for the key themes that make up purple flag. This Portfolio was submitted to the Purple Flag Board with a view to applying for the accreditation.

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The assessors stated in their report that there was evidence of a thriving Night time economy with strong partnership working being evident in the town centre. They recommended that Mansfield received the Purple flag however the Purple Flag board decided that Mansfield should not receive the flag at this time. A further assessment has been requested by the board and this will be held on Saturday 23rd August 2014. One of the key things they want to review closely is the Policing of the Town Centre by all enforcement agencies and how the perception is tackled. Following the assessment a further decision can be made around the accreditation of the Town Centre.

Appendix 1

PROUD To Serve: Our Values

PROUD embodies everything we stand for as an organisation.

Professional

Respect for all

One Team

Utmost integrity, trust and honesty

Doing it differently

