For Information	
Public	Public
Report to:	Strategic Resources and Performance Meeting
Date of Meeting:	9 <sup>th</sup> November 2017
Report of:	Chief Constable Craig Guildford
Report Author:	Laura Spinks, Staff Officer
E-mail:	Laura.spinks@nottinghamshire.pnn.police.uk
Other Contacts:	Insp Claire Rukas
Agenda Item:	10

## **Chief Constable's Update Report**

## 1. Purpose of the Report

1.1 The purpose of this report is to update members of the Strategic Resources and Performance Board of significant events and work that has taken place since the previous update in July 2017.

### 2. Recommendations

2.1 It is recommended that the contents of the attached report are noted.

### 3. Reasons for Recommendations

3.1 To ensure that the Office of the Police and Crime Commissioner (OPCC) is aware of significant and notable events since the previous update report in July 2017.

## 4. Summary of Key Points

4.1 Please see Appendix 1 for the full report.

## 5. Financial Implications and Budget Provision

5.1 There are no immediate financial implications relating to this report.

## 6. Human Resources Implications

6.1 There are no immediate Human Resource implications arising from this report.

## 7. Equality Implications

7.1 There are no equality implications arising from this report.

## 8. Risk Management

8.1 This is an opportunity to make the OPCC aware of the significant events for Nottinghamshire Police, the majority of which are already in the public domain. There are no associated risks regarding this report.

## 9. Policy Implications and links to the Police and Crime Plan Priorities

9.1 There are no policy implications arising from this report.

## 10. Changes in Legislation or other Legal Considerations

10.1 There are no legal considerations

## 11. Details of outcome of consultation

11.1 There has been no consultation on this report as it is for information only.

## 12. Appendices

12.1 Appendix 1 – Chief Constable's Update Report 9<sup>th</sup> November 2017.

# Appendix 1



# **Chief Constable's Update Report**

Strategic Resources and Performance Board

November 2017

Version 1

#### 1.0 Introduction

- 1.1 Since my previous update to you in July there has been a tremendous amount of work taking place across all areas of the organisation. This report will cover the majority of these areas but I would also like to take this opportunity to thank all officers and staff working for Nottinghamshire Police for their continued hard work and dedication.
- 1.2 In October my Chief Officer colleagues and I chaired an interview panel, along with Candida Brudenell from the City Council, for a Chief Superintendent to replace Mark Holland who is due to retire from the Force imminently. The successful candidate was Rob Griffin, currently Head of Public Protection, who I know is looking forward to the new challenges ahead. I would like to thank Mark for his dedication to the Force and for his valued input as a senior colleague. I wish him all the best in his retirement and I look forward to working with Rob when he takes up his new role.
- 1.3 September has been a particularly busy month having had Her Majesty's Inspectorate of Constabulary and Fire and Rescue Services (HMICFRS) attend to conduct the latest PEEL Effectiveness Inspection, further recruitment for Police Constables, numerous notable arrests for burglary and robbery, the National Police Memorial Day, Goose Fair and winning Gold in the World Corporate Cup of Dragon Boat Racing to name just a few.
- 1.4 I am incredibly proud to lead Nottinghamshire Police and I continue to receive reports of good news and thanks on a regular basis. I am pleased to share some of these stories with you at the end of this report.
- 1.5 This report gives an update on just some of the work that has been taking place recently and is set out by each of the Police and Crime Commissioner's seven strategic priority themes:
  - 1. Protect, support, and respond to victims, witnesses and vulnerable people
  - 2. Improve the efficiency, accessibility and effectiveness of the Criminal Justice Process
  - 3. Focus on those priority crime types and local areas that are most affected by crime and anti-social behaviour (ASB)
  - 4. Reduce the impact of drugs and alcohol on levels of crime and (ASB)
  - 5. Reduce the threat from organised crime
  - 6. Prevention, early intervention and reduction in reoffending
  - 7. Spending your money wisely

# 2.0 Priority 1: Protect, support, and respond to victims, witnesses and vulnerable people

- 2.1 We are currently reviewing our approach for surveying victims of crime and the wider community in response to a change in the Home Office mandated survey requirements. In the meantime, we continue to survey victims of domestic abuse and victims of hate crime. In the 12 months to June, 93.1% of domestic abuse victims surveyed were fairly, very or completely satisfied with the service they received from the police, a similar figure compared to previous months. Over the same period 85.5% of hate crime victims were satisfied with the service they received from the police. This figure represents a slight uplift compared to the previous month (84.6% in the 12 months to May 2017).
- 2.2 In the Control Room, a significant amount of work has been undertaken to ensure that all incidents have a THRIVE (Threat, Harm, Risk, Investigation, Vulnerability, and Engagement) assessment recorded on them but also, more importantly, to ensure the threat, harm and risk the caller is exposed to is identified and prioritised. Clear standards have been set for the Contact Management team and audit work has been undertaken to ensure the requirement is met.
- 2.3 Repeat caller work has also been undertaken with the top 20 callers to ensure that an appropriate response is identified either through the Mental Health Team, the NHP team or if appropriate through prosecution. This piece of work remains on-going.
- 2.4 We have also recently seen the launch of a joint protocol between Nottinghamshire Police, Nottingham City Youth Offending Team, Notts Integrated Children and Families Services and the CPS. This is a City wide multi agency approach to prevent unnecessary criminalisation of children in care by agencies utilising appropriate and proportionate responses to dealing with Antisocial Behaviour (ASB) and offending. This process/protocol is now being discussed with County colleagues to ensure a consistent approach Force wide.
- 2.5 September also saw the introduction of the new Missing from Home Policy, which adopts the new Authorised Professional Practice (APP) guide. This has involved consultation with other forces for best practice.
- 2.6 I was pleased to see the figures released by the CPS for the first quarter of this year (April June 2017) that showed us to have a conviction rate of 79% (437 of the 553 domestic violence cases that went to court). That's a conviction rate which is above the national average of 76.6% and above the regional average of 77.9%. A significant amount of work has taken place to raise awareness, conduct training, vulnerability briefings amongst others. This is a fantastic achievement and is down to the work of those who take the initial calls, officers who attend and all those who support victims.

2.7 Senior leaders in the County are working with Adult Social Care to find ways to support the local District to manage vulnerable people that do not always meet safeguarding thresholds. There is now agreement and funding to align a social care worker to work with the Vulnerable Persons Panels and provide expertise to the local teams. A meeting was held recently with the Chief Exec of the County Council, health leads, Change Grow Live (CGL), the OPCC and the Chief Exec of Bassetlaw DC, Supt Fretwell and local Inspector Neil Bellamy to discuss the rise in ASB associated with street drinking and a homeless problem that is linked to alcohol and drug issues. It was also agreed to manage the cohort of problematic / vulnerable persons on ECINS in order to be able to baseline the current issues and evaluate success of the new approach. The interesting part of the discussion for us was the recognition that this has to be a true partnership approach.

# 3.0 <u>Priority 2: Improve the efficiency, accessibility and effectiveness of the Criminal Justice Process</u>

- 3.1 The East Midlands Criminal Justice Service (EMCJS) has continued to work hard with local managers to improve file quality, particularly around the Magistrates Court. Since October 2016 we have been using the FIT model to assess files coming into the Criminal Justice unit and are pleased to say that improvements are being achieved as a result.
- 3.2 We continue to work with CJS partners in order to drive through performance improvement across the entire system and, in quarter 1 of 2017/18, Nottinghamshire achieved a position of 28<sup>th</sup> in the country in terms of Magistrates Court performance. This is the best position for Nottinghamshire since the commencement of the Transforming Summary Justice (TSJ) initiative in 2015. However, we are not complacent in terms of improvement and are now party to a TSJ Board under the RCJB and are focussing hard on improving our guilty plea at first hearing rate.
- 3.3 Since April EMCJS and the Force have worked together to implement the new legislation for managing bail. Nottinghamshire have managed to achieve the government's intentions of reducing the amount of bail and the length of time people are bailed for. Figures to date suggest prior to the Act nearly 30% of our first arrivals would have been bailed in recent months this as fallen to just 1%. Prior to the Act the average length of bail for a first arrival would have been 30-40 days, that than has been reduced to nearer 20 days. Whilst it is still early days and a full, more detailed evaluation is required, implementation of the Bail Act in Nottinghamshire seems to have gone well.
- 3.4 Over the next 12-18 months EMCJS will work with partners and Forces to bring about significant IT improvements aimed at making the system more efficient and

taking the opportunities from increased digitalisation. We are in the midst of forming a project team funded by the 6 Niche forces. This team will implement a two way interface between the police and the CPS and look to explore opportunities for digital storage. Clearly benefits exist from optimising both Niche and digital technologies in terms of speed and accessibility.

# 4.0 Priority 3: Focus on those priority crime types and local areas that are most affected by crime and anti-social behaviour (ASB)

- 4.1 Following the NCRS audit last year, the force has put in place new daily processes to maintain compliance with the national standards. This means that recorded crime volume remains at a higher level and this is expected to continue as the accepted new 'normal' level. The force is now recording around 2,000 offences more each month than this time last year.
- 4.2 In relation to ASB, over the first five months of this financial year, the Force recorded a reduction of 8.9% when compared to the same five months in 2016. In this financial year the Force saw a decrease in ASB incidents following a three month period of increase, which is expected due to seasonality trends. The City partnership area has recorded a reduction in ASB of 828 fewer incidents this year, which represents a 10.4% reduction. The County partnership recorded a reduction of 7.6% (-685 incidents).
- 4.3 The Deputy Chief Constable (DCC) chairs the monthly Force Performance Board to review the Force position and to hold senior leaders to account in relation to priority crime types and local areas that are most affected by crime and ASB. The Chief Officer team is then briefed on significant performance trends at the monthly Force Executive Board by the DCC.
- 4.4 In the city and the county proactive policing and patrol activity is directed by the Force tasking process, with activity directed at the areas of most threat of risk and harm. Performance is managed on a daily basis by line managers through this process and also via the performance dashboards produced daily by Management Information.
- 4.5 Specifically in the county the teams continue to focus on ASB issues. Examples of good work are a policing Operation in Netherfield to target an off road motorcycle problem and Op Yarley in Worksop, which is targeting ASB in the town centre. We continue to embed the partnership hub approach which is delivering improved joint tasking and problem solving.
- 4.6 In the City, Op Yearling, a stop and search policing operation from February, has been very impactive. The Operation, funded by Nottingham City Council, was the first of its kind within the area to utilise partners as well as an array of officers from all areas of Nottinghamshire Police as a method of tackling violent crime in

the City. We saw some excellent results including; 20 arrests, 9 voluntary attendances, 9 cannabis warnings, 4 warrants executed and drugs recovered. This work is also linked to 'Priority 4' below.

# 5.0 Priority 4: Reduce the impact of drugs and alcohol on levels of crime and ASB

- 5.1 I am extremely pleased to be able to say that in October, the city of Nottingham secured the Purple Flag accreditation for the eighth consecutive year. This is a fantastic achievement for the Force and partner organisations involved in working together to secure this status. The Force has worked in partnership with the Nottingham Business Improvement District (BID), the City Council, Community Protection, the Crime and Drugs Partnership, the University of Nottingham and Nottingham Trent University to ensure that the City continues to be recognised as a safe place to live, visit and work within.
- 5.2 There are a number of activities organised by the Nottingham BID that help the city centre achieve Purple Flag status, including the Best Bar None scheme. This provides accreditation to licensed premises that are well managed and operated. Nottingham has one of the most successful Best Bar None schemes in the country with around 70 venues in the city centre securing accreditation and 50 gaining the 'top gold award.'
- 5.3 Over the coming months we will launch new initiatives in the night time economy (NTE) to further reduce the vulnerability of people enjoying the City, including introducing Drinkaware Club Crews in more venues, training fast food venue staff on how to identify vulnerable people and intervening early to reduce the likelihood of people becoming victims of crime and outbreaks of disorder as well as infrastructure changes to remove vehicles from specific areas of the City Centre.
- 5.4 There is an immense amount of work taking place to reduce the impact of drugs and alcohol on the levels of crime and ASB across Nottinghamshire but particularly in the City, some of which is outlined above. With regard to a recent issue around Mamba use and admissions to the QMC as well as demand on EMAS resources, the City centre Neighbourhood Policing Team (NPT) are working with the South NPT under Op Narwal to tackle the issue. This consists of various covert and overt policing tactics to monitor and act on intelligence regarding specific individuals and locations.
- 5.5 In the County, two areas in particular were identified in regards to managing a problem around homeless/street drinking issues and through the Scanning Analysis Response Assessment (SARA) problem solving activity held within ECINS there has been a significant reduction in this problem. A joint partnership solving approach has also been designed to tackle ASB associated with street

drinking and homeless problems linked to drugs and alcohol issues in the north of the County. A task and finish group convened and support was also provided form the OPCC to assist the funding of an additional outreach worker for 'Change, Grow Live' to do more targeted work in the area.

### 6.0 Priority 5: Reduce the threat from organised crime

6.1 The Organised Crime Department has worked consistently to reduce the threat posed by Organised Crime Groups (OCGs) and the individuals mapped within them, reducing the threat risk and harm posed by them to communities of Nottinghamshire. Some recent examples of specific policing operations in this area are:

**Operation Kahani**: In the early hours of 27/12/16 members of a St Anns OCG were involved in a firearms incident whereby an imitation firearm was pointed at a male causing fear and distress to other members of community who had been enjoying a festive celebration. The Organised Crime team commenced an investigation into the incident, supported by the NPT whose close links within the community enabled the investigation team to identify and support witnesses, securing the conviction of Mechach PRESTON on 22/09/2017.

**Operation Besomer**: This operation targeted an OCG suspected of involvement in the supply of drugs and firearms. The team formed an effective partnership with the East Midlands Special Operations Unit (EMSOU) who were pursuing different members of the same group. The operation has resulted in the recovery of a firearm and a number of members of the group are on remand awaiting trial for various matters and the communities of Nottinghamshire are undoubtedly much safer as a consequence.

**Operation Door**: This operation saw the Organised Crime team, along with partners, seize an opportunity, as a consequence of a fraud enquiry, to disrupt an OCG suspected of involvement in the trafficking of people for the purposes of sexual exploitation. On a day of enforcement against the group, 10 warrants were executed, 7 arrests made and useful intelligence on the group was gathered.

**Operation Flagstone:** This operation was launched in 2015 after a rise in violence, which was linked to disputes among rival factions of drug dealers over the student drug market in Nottingham. Detectives used telephone analysis, intelligence and covert tactics to unpick the network and bring 8 men to justice. On 22<sup>nd</sup> June 2017 8 men were jailed for a total of more than 70 years for their part in a drugs conspiracy targeting students in Nottingham. In order to tackle this problem from an alternative angle the Organised Crime team also worked closely with partner agencies, including Nottingham City Council and the universities, to educate potential users about the wider implications of drug use and to provide information around health services.

- 6.2 The Financial Investigation Team has sought to disrupt organised criminality through the recovery of assets from people who have been the subject of confiscation orders on conviction. In the past 3 months, I'm pleased to report that the team have recovered £307,615.47.
- 6.3 In addition to operational activity, the Organised Crime Department has delivered a series of briefings to Neighbourhood Policing Teams, both to strengthen the department's relationship with officers at the frontline of tackling Organised Crime and to provide an up-to-date understanding of the Organised Crime Groups impacting the areas they work and of current issues.

### 7.0 Priority 6: Prevention, early intervention and reduction in reoffending

- 7.1 A week of action in September led by EMOpSS resulted in a number of successful arrests. Operation Barric was a cross border police operation whereby officers from EMOpSS engaged in targeting travelling criminals using the main arterial routes through the East Midlands region to target crime. This approach ensured the successful prevention of crime, including the theft of high value loads from parked up goods vehicles and is an excellent example of our collaborative approach to proactive policing in the East Midlands.
- 7.2 I am a huge believer in early intervention. There are many reasons for this; to prevent young people from making the wrong life choices regarding crime and offending, to improve our relationship with young people, to build trust and confidence for them with the Force, and to encourage any interest they may have in joining the Police if they wish to at some point in their future. As such, we are currently running a trial of the re-introduction of School and Early Intervention Officers (SEIOs) into the schools and academies of Nottinghamshire. The 39 week pilot commenced in the new academic year (August/September). The pilot will see three Police Constables (two from the County area and one from the City) assigned four schools/academies to work with. Within this requirement each officer will develop close links with identified Specialist School, Pupil Referral Units (where they exist), and Alternative Education Provision.
- 7.3 Back in July I mentioned that we have had seven new Rural Parish Special Constables join the Force. They continue to work with their tutors and between them they have worked a total of 613 hours from May to September. All Special Constables play a hugely important role in different aspects of policing but especially in preventing crime and providing visibility across the Force. The Rural Parish Specials have been attending rural wildlife training on badgers, the Harworth Family Fun Day, basic driver training, and Environmental Agency fishing/poaching operations to name just a few.
- 7.4 A specific example of early intervention recently can be seen from the identification of three juvenile females from the Ashfield area who were emerging

as regular missing persons with concerns to Child Sexual Exploitation (CSE) and wider issues. Multi Agency work was undertaken around housing the young females and potential perpetrators have been dealt with using Child Abduction Warning Notices and an arrest.

- 7.5 We are committed to working with partners and offenders to reduce reoffending in Nottingham and Nottinghamshire. Neighbourhood policing teams are focussed on integrated offender management and Mansfield, for example, have recently re-formed an offender management team to ensure focus in this area. Engagement and problem solving processes, along with the Superintendent scrutiny panels in the City and the County, are currently being carried out to further improve our approach. One specific example is the use of Specials through new working practices, such as within the Child Sexual Exploitation Specials Team.
- 7.5 In September the Knife Crime Team seized their 100<sup>th</sup> weapon since being set up in 2016. The team carry out plain clothes proactive patrols to reduce knife crime within the conurbation after being tasked by local area commanders. The officers on the team are extremely hard working and have had many successes in the recovery of weapons and in the positive outcome rate with stop and search. Seizing these weapons and removing them from the streets undoubtedly contributes to the prevention of crime.

## 8.0 Priority 7: Spending your money wisely

- 8.1 The Chief Officer Team continue to monitor the Force's budgetary position throughout the year at the monthly Force Executive Board. Our Head of Finance provides us with the most recent position with regards to revenue expenditure and Capital finances to ensure that we can closely monitor the situation during the year.
- 8.2 We will begin discussions with the Head of Finance and our Senior budget managers to plan for the 2018/19 budget later this month with the final budget to be presented to the Commissioner by the end of February 2018.
- 8.3 As reported in my previous update, we are continuing to welcome new recruits to the organisation. The latest intake of Nottinghamshire Police officers were sworn in at their attestation on 11<sup>th</sup> September and are continuing with their training. We also launched our latest round of recruitment in September, which closed in October with 597 applicants, 12% of whom were from Black and Minority Ethnic communities. We are recruiting to a range of roles, from volunteer Special Constables to front-line regular officers. We have had a fantastic response rate and we are encouraging more people to apply as we will be continuing to recruit during 2018.

- 8.4 We welcomed our latest cohort of PCSO recruits into the Force on 29<sup>th</sup> September. Eight new PCSOs attended their passing out ceremony and are now working alongside their colleagues within communities in Nottinghamshire.
- 8.5 In August, we launched a new online service to allow victims of crime in Nottinghamshire to go online to report a crime or incident and track their investigation through to conclusion rather than to call us on the telephone should they wish. Although there is clearly still an option for people to call us and speak with us directly, this is an excellent facility for victims of crime to keep up-to-date with progress of an investigation and for those who prefer digital communication. We have invested in this online reporting tool to provide more options for members of the public around how they get in touch with us and we hope that the convenience of this helps people get in touch in a way that suits them.
- 8.6 We are constantly reviewing our costs to identify where we can do things differently in order to save money and reinvest it elsewhere. In June, we chaired a series of extra-ordinary Force Executive Board meetings as part of 'Our Priority Plan' where we considered a number of proposals across the organisation to help shape the efficiency and effectiveness of the Force. One of the areas for discussion was the potential to close Newark Custody Suite. The business case was presented to the Force Executive Board in the summer and the decision was taken to mothball Newark Custody Suite. This was done in October and will lead to savings to go towards maintaining and investing in the frontline for Nottinghamshire Police.

### 9.0 Some Examples of our work

- An investigation in the summer by Police Investigation Officer, Michelle Pickering, has resulted in a disclosure by Snapchat to the US-based National Center for Missing and Exploited Children'. The report came about after a teenage girl from Nottinghamshire was added on Snapchat by a man who lived in Canada and who then sent her a number of explicit images involving children via the app. The girl and her mother reported this to Nottinghamshire Police. In July, the FBI contacted us to say that as a direct result of the inquiry with Snapchat, a 5 year old girl had been 'rescued' by the FBI and a man had been arrested in California. He is currently due to stand trial.
- A team of Nottinghamshire Police Cadets took part in the Cadets United National Cadet Competition in July in Shropshire and won third place out of 21 teams. The event involved around 200 youngsters form 16 forces across the UK battling it out in a series of team-building activities and challenges. The events included mental, physical and team working exercises and the Notts team did exceptionally well to rank so highly in the competition.

- On Friday 11<sup>th</sup> August, Public Protection officers secured a 22 year prison sentence for a Bilborough paedophile, Lee MARTIN, with him being found to have raped and sexually abused two boys in the late 90s. He was first arrested in 2015 and was charged and subsequently sentenced following a three week trial. As well as a prison sentence, MARTIN will have to sign the sex offenders register for life, received an automatic ban from working with children and was issued with an indefinite Sexual Harm Prevention Order. This is a superb outcome and demonstrates that we will do everything we can to bring such offenders to justice and provide some encouragement to victims to continue to report these incidents to us.
- Nottinghamshire Police's first 'victim's right to review' was carried out this year and, in September, resulted in a decision to overturn the initial decision to 'no further action' a suspect leading to a charge and conviction at court.
- The tenacity and hard work of three Nottinghamshire Police Constables paid off in September when they were given the task to arrest a prolific burglar at Force tasking and made the arrest that same day. The burglar was jailed for five years and six months after pleading guilty to three burglaries when he appeared at court following the arrest and thorough investigation that was carried out as a result. Anthony MURDOCH admitted burgling homes in Mansfield Woodhouse, Kirkby-in-Ashfield and Warsop between 13 and 21 July this year. Property stolen from the addresses included a television, a laptop, a handbag, car key and car as well as jewellery, cash and electrical items. MURDOCH was identified as a priority arrest at Force tasking and was arrested that same day. The arrest undoubtedly prevented many more people becoming victims of acquisitive crime.

**Ends**