



Office of the Police & Crime Commissioner

**Strategic Resources Meeting
19th May 2021**

Overview of Presentation

- The City of Nottingham in Context
- OPCC Funding
- Performance Reporting
- Great Service provision
- CGL Jigsaw
- NCC Slavery Exploitation Team

City Context

- Strong political leadership and partnerships
- New Independent Chair of CDP Board
- Impact of Covid
- Crime decreased
- Increase in ASB

OPCC Community Safety Funding 2020/21

Services and Initiatives	£'s
CJ Substance Misuse Services	293,876
Substance Misuse Services for Young People	28,284
IOM Accommodation (Castle Quay building running costs)	40,000
IOM IDVA	60,000
Redthread	35,000
CDP Staffing	100,000
Community Projects to support Knife Crime and Serious Violence Strategies	120,000
Slavery and Exploitation Risk Assessment Case Worker	40,500
NCC Airwave Service (transition funding)	30,000
Total OPCC Funding 2020/21	747,660

Performance Reporting

- Regular and in-depth performance reporting on all OPCC funded projects, including:
 - ✓ Domestic Violence services
 - ✓ Substance Misuse services
 - ✓ Criminal Justice services
 - ✓ Young People's services

Great Services

- Habib Akhtar – CGL Jigsaw
- Jane Paling – Nottingham City Council,
Community Protection

Provider presentations

Habib Akhtar

- CGL Jigsaw: Service Manager



CGL Jigsaw Service Presentation



Habib Akhtar

Presented by:

19/05/2021

Date:



Our goal is to help service users regain control, change the direction of their lives, grow as a person and live life to its full potential.



THANK YOU



Our Offer



- Assessment and care planning for young people
- 1 to 1 support
- Support and signposting: Such as housing, education/training, employment and finances
- Harm reduction advice and information
- Group Work
- Community outreach
- Professional Training
- Targeted interventions
- Community Resolution for cannabis
- Consultation support for professionals
- Online support

YJS

ALTERNATIVE
PREVISION

SOCIAL CARE

HOSTELS

SCHOOL

CHILDRENS
HOME

Starting to see
numbers pre
pandemic.

During the 1st Lockdown referrals
dropped by 30%

Social Media reach increased 78%

Impact of COVID-19

Contacts actually increased during this period, not just in
Nottingham but across CGL.

Training other professionals via digital forms increased, due to
staff being at home.

This impacted statistics across the board.

Statistics and Outcomes



2019/20 Service Statistics

- 372 referrals
- 224 New presentations into service
- + 70% of service users left the service successfully
- 13% of service users left the service drug free.

2020/21 Service Statistics

- 299 referrals
- 211 New presentations into service
- +70% of service users left the service successfully
- 24% of service users left the service drug free

Case Study

- This is a case study of a mother of a service user we worked with for around 6 months, it included high intensity work to begin with and as the work progressed so did the family.



HOW JIGSAW HELPED HELEN....

CGL Jigsaw has helped me understand the substances my daughter uses and how they have impacted on the life of our whole family.

I am the mother to 3 children and grandmother to 3 grandchildren

My daughter & her substance use...

My daughter has always been very rebellious and got in with the wrong crowd at school, her friends parents were heavily using various substances. She dropped out of school before her final year and I know that she had been using crack from the age of 15.

The impact of my daughters use...

When my grandson was born I felt an enormous need to protect him.

I gained a residency order and he has lived with me ever since - he is now 16. When I had my grandson removed I saw my daughters drug use spiral out of control. No matter how much I knew I had to do this for my grandson, I've always felt very guilty because of the impact it had on my daughter...

My daughters' drug use completely consumed a huge part of my life

When I first got in touch with Jigsaw I would fly off the handle regularly, my daughters drug use completely consumed a huge part of my life and I found it really difficult to process any additional stress.

What has changed for you and your family...

I feel better able to deal with stress that comes up in my life.

I still lose my temper occasionally but I'm better equipped to understand why I lose it and how I can deal with those moments. I feel more available for my partner and my grandson. I also feel capable to help support my daughter as she goes to recovery, now that she has decided that's what she wants to do.

How did CGL Jigsaw help?

It has helped me to heal and recover from the trauma that I have experienced.

I attended IMPACT group and found that stages 3, 4 and 5 of the 5 step programme was really beneficial for me.

The ongoing support with the family workers has really helped me to deal with stress points in my life better and I can walk away from situations that previously I wouldn't have been able to.

I now attend a peer support group that Jigsaw facilitate called Aid Family who meet once a month. Having a supportive environment where I can in touch with people in similar situations to myself is really beneficial.

[HTTPS://WWW.CHANGEGROWLIVE.ORG/JIGSAW-YOUNG-PERSON-FAMILY-SERVICE-NOTTINGHAMINFO](https://www.changegrowlive.org/jigsaw-young-person-family-service-nottinghaminfo)

Plans for the future



- To continue with digital interventions for both training and interventions.
- To improve pathways with partners including the VRU, Equation, Social care, YJS and schools.
- Joint work with NTU for social care students to be part of the team.
- Increase our volunteer opportunities.
- To innovate and offer the best service possible to the people of Nottingham City.



**Change
Grow
Live**

Thank you

Provider presentations

Jane Paling

- Slavery Exploitation Team Manager,
Nottingham City Council

Slavery Exploitation Team and SERAC

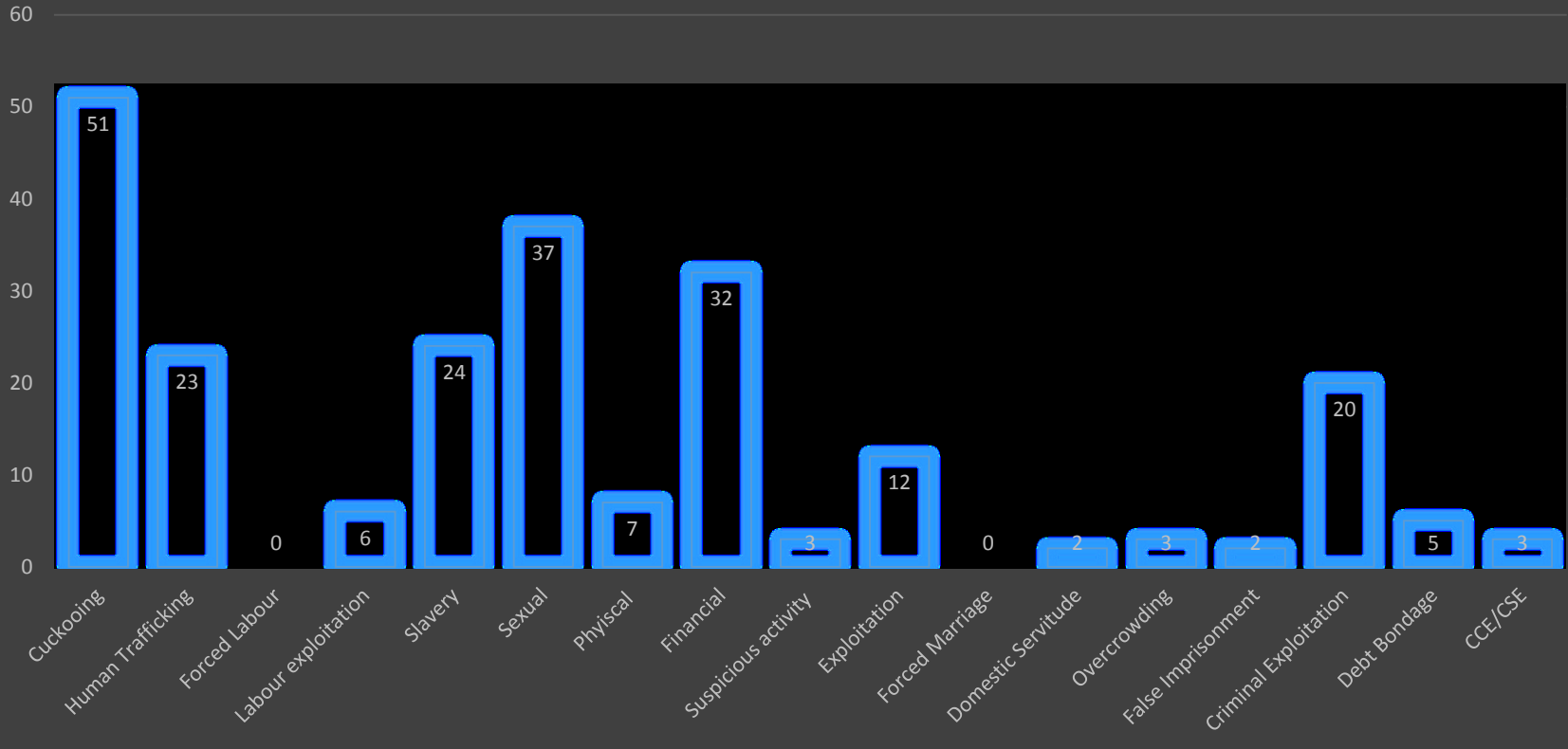
Jane Paling



Why we're here and what we do

- Provide a structure through which professionals can refer known or suspected victims of exploitation, slavery or trafficking in Nottingham City, Broxtowe, Gedling and Rushcliffe
- Triage referrals and liaise with Police and Safeguarding colleagues
- Lower level investigation/gathering of intelligence to establish the wider background of cases
- Assess for strategy meetings and make necessary referrals
- Implement immediate safeguarding
- Offer specialist guidance and support to professionals
- Advocacy
- Raise awareness
- Deal with queries raised by internal colleagues and external partners
- Co-ordinate a monthly Slavery Exploitation Risk Assessment Conference (SERAC) in partnership with the Police MSHTCL teams to pull professionals together to review cases. Establish a multiagency plan of action to increase the safety, health and wellbeing of the victims and respond to criminal activity

Case Types 20-21



Referral Sources

Obvious linked agencies:

- Police
- MARAC
- Gangmaster Labour Abuse Authority
- Notts Fire and Rescue

Housing Providers:

- NCH
- Metropolitan
- NACRO
- Places for People
- NCHA
- PA Housing

Health:

- Nottingham University Hospitals
- City Community Forensics Team
- Adult Duty Health and Care Point
- GPs

NGOs:

- POW (prostitute outreach workers)
- Salvation Army
- Food Banks

Local Authority:

- Community Protection Officers
- ASB team
- Environmental Health
- CP Intel
- Licencing
- Adult Safeguarding
- Safer Housing
- Complex Persons Panel

Options:
dependant on
circumstances
(family ties,
substance
misuse,
criminal
history)

People often
struggle to
identify as a
'victim'

Legalities:
identification
of crime and
responsibility

CHALLENGES

**PERCEPTIONS OF
PROFESSIONALS**

**Engagement
of victim**

Solutions

- **Professional perceptions** challenge stereotypes, support others to look at a situation from all angles, challenge yourself by seeking thoughts and opinions of others
- **Options** restrictions may dictate access to safehouses, refuges etc. Look at local pathways (decant, private rent, safety measures on existing property, intervention tactics)
- **Not identifying as victim** think about language and phrasing of questions
- **Non engagement** identify the most appropriate advocate/person to approach or monitor
- **Legalities** work with the police and be guided by advice, explore civil options

Above all – use a multi agency approach.

A panel facilitates not only sharing information to safeguard, but accesses advice of all services, even if they are not directly involved in the case.

Outcomes

- Supporting police investigations
- Feed into National Referral Mechanism referrals
- Appropriate accommodation sourced
- Safety planning – POI, safe and well checks, lock changes, emergency accommodation, flags on systems
- Capacity assessments
- Safeguarding/other agency referrals
- Identification and referral into most appropriate advocate
- Continuation of monitoring – CPOs, NPT beat teams, POW, housing managers
- Civil actions – prohibition orders, injunctions

Other Initiatives

- Joint work with Police MSHT team to provide survivor centred approach from first interventions (car wash, planned ops)
- Concerns around some activity in the city has fed into planned operations targeting businesses
- Training/awareness raising (Nottingham City Homes, Nottingham University Hospitals, Community Protection, Police, Notts Fire and Rescue Service, Adult Safeguarding, NGOs, Landlords Forum, students)



Response to Pandemic

- Continued to deliver service whilst distance working; professionals refer known or suspected victims of exploitation, slavery or trafficking so the team can establish the wider background to cases and work with partners to identify action plans
- Successfully co-ordinating the monthly SERAC (Slavery and Exploitation Risk Assessment Conference) via Microsoft Teams to ensure concerns are addressed and victims don't remain hidden
- Supported police on pre-planned operations to provide victim centered support from first intervention. One of which has resulted in a conviction of a man on 20th April after a modern slavery victim was forced to live with little food in cramped conditions and only given a small percentage of his wages despite working long shifts at 2 local businesses

Achievements in lockdown

- Expanded into the South Conurbation
- Supported external agencies to manage high levels of risk and navigate systems unfamiliar to them
- Adapted our working practice, finding alternative pathways to safeguarding vulnerable citizens at risk with a reduction in frontline working across a multitude of agencies. Learning and solutions have been reflected in Raising Awareness Sessions delivered internally and externally throughout lockdown
- Represented NCC at a roundtable event with Ministers to highlight best practice in multiagency working
- Extended our support reach to advise on cases involving children



Questions & Discussion