

NOTTINGHAMSHIRE POLICE AND CRIME COMMISSIONER

Arnot Hill House, Arnot Hill Park, Arnold, Nottingham NG5 6LU

**MINUTES OF THE MEETING OF THE NOTTINGHAMSHIRE POLICE AND CRIME
COMMISSIONER STRATEGIC RESOURCES AND PERFORMANCE MEETING
HELD ON WEDNESDAY 4TH MARCH 2020**

COMMENCING AT 10.00 AM

MEMBERSHIP

(A – denotes absence)

- Paddy Tipping - Police and Crime Commissioner
- Kevin Dennis - Chief Executive, OPCC
- A Charlie Radford - Chief Finance Officer, OPCC
- Craig Guildford - Chief Constable, Nottinghamshire Police
- A Rachel Barber - Deputy Chief Constable, Nottinghamshire Police
- A Mark Kimberley - Head of Finance, Nottinghamshire Police

OTHERS PRESENT

Katherine Cant – Nottinghamshire Victim CARE

Claire Good – Nottinghamshire Police

Noel McMenamin – Democratic Services, Nottinghamshire County Council

1. APOLOGIES FOR ABSENCE

Apologies were received from DCC Rachel Barber, Mark Kimberley and Charlie Radford

2. MINUTES OF THE PREVIOUS MEETING HELD ON 6 NOVEMBER 2019

Agreed.

**3. NOTTINGHAMSHIRE VICTIM CARE SERVICE ANNUAL UPDATE -
PRESENTATION**

The meeting received a presentation from Katherine Cant, Head of Service, Victim CARE, providing details of the organisation's performance and activity in 2019.

The presentation, at Appendix 1 to these minutes, gave details on the numbers and types of referrals dealt with, levels and types of enhanced support delivered, instances of restorative justice actions, the operation of Community Points and an overview of challenges in delivering the Service.

Several points were raised during discussion following the presentation:

- It was confirmed that Community Point referrals from Black, Asian and Minority Ethnic (BAME) communities was low, and that there was a lack of breakdown information by ethnicity with standard referrals. Enhanced referrals did have more information, however;

- further outreach work would be required to build trust with BAME organisations, including Churches. The OPCC Chief Executive undertook to provide details of an upcoming multi-faith event which could provide a positive engagement opportunity for Victim CARE;
- The relatively low uptake and completion of Restorative Justice (RJ) actions remained a persistent issue, With changes at senior management level within HMP Nottingham imminent, it was worth redoubling engagement efforts with the Prison at this time to embed RJ contacts and process;
- The Chief Constable also undertook to explore practical actions, such as having a Victim CARE presence co-located with Inspector Stanley, the Nottinghamshire Police lead for RJ, which could facilitate closer collaborative working on RJ;
- It was explained that, while a majority of hate crime referrals involved race and religion, a sizeable minority involved homophobic hate incidents;
- It was confirmed that the Action Fraud initiative was engaging more successfully with vulnerable people.

The meeting thanked Ms Cant for her presentation.

RESOLVED 2020/001

To note the presentation.

4. PERFORMANCE AND COMPLIANCE WITH VICTIMS CODE

The meeting considered the report, which provided an overview of the Force's compliance and performance with the Victims Code of Practice (VCOP) over the previous 12 months. The report covered actions to integrate fully VCOP into systems and work practices, training, provision of information to victims and outcomes of compliance audits.

While the number of crimes requiring VCOP, including harassment and stalking, had increased by one-third since 2016, performance and compliance remained broadly consistent. The Chief Constable was clear that the Force was fully aware of its responsibilities under the Code, and was committed to delivering its provisions.

RESOLVED 2020/002

To note the report.

5. DOMESTIC HOMICIDE REVIEW (DHR) AND SERIOUS CRIME REVIEW (SCR) UPDATE

The meeting considered the report, which provided an annual update on Domestic Homicide Reviews and Serious Case Reviews, now known as Child Safeguarding Practice Reviews.

In the brief discussion which followed, it was explained that 1200 frontline officers and staff had received training in recognising coercive/control behaviour, and that Child Safeguarding Safeguarding Practice Reviews now included wider environmental context to inform their consideration. It was confirmed that scrutiny of the process came via the Crime and Drugs Partnership and Safer Nottinghamshire Board.

RESOLVED 2020/003

To note the report.

6. NOTTINGHAMSHIRE POLICE RESPONSE TO HATE CRIME

The meeting considered the report, which updated the meeting on the Force's response to reports of hate crime.

During discussion, several issues were raised and points made:

- A lot of outreach and intervention work had taken place following the recent murder in Nottingham City, and this had helped de-escalate tensions in the affected community;
- The Force had a satisfaction rating among victims of 85% on its handling of hate crime, the majority of which were race/religion -related;
- The number of hate crime incidents (2321) was very marginally up on the previous year's figure of 2315. There had been an increase in reported transgender-related hate crime, which was considered a positive development, indicating increased confidence in the Transgender community to report crimes.

RESOLVED 2020/004

To note the report.

7. INDEPENDENT INQUIRY INTO CHILD SEXUAL ABUSE (IICSA) – UPDATE ON THE OPCC MANAGEMENT RESPONSE TO THE IICSA INVESTIGATION

The meeting considered the report, which provided an update on the OPCC management response following the IICSA investigation into Children in Care of Nottinghamshire Councils. The Response Plan at Appendix A to the report provided detail on recommendations relevant both to OPCC and the Force.

During discussion the following points were raised:

- Overall, solid progress had been made on actions highlighted in the Response Plan. The inaugural meeting of the Safeguarding Scrutiny Board, which was to provide safeguarding oversight for adults, was to take place on 6 March 2020, while a raft of auditing actions were ongoing;

- The budget for 2020-2021 included mainstream funding for the 'non-recent' child abuse investigation team, in line with resourcing recommendations. Some e-referrals were still being received, but it was thought that the great majority of referrals were now in process;
- The Public Protection Unit was comprised of a strong cohort of experienced older and mid-service officers, with the relevant skills-set for dealing with sexual crimes;
- Independent Sexual Violence Advisors were now co-locating and working closely with the Force;
- Therapeutic support issues were being addressed, with buy-in and resourcing from local authorities;
- Complications in dealing with elderly or infirm victims and defendants were being closely monitored to ensure that undue delays were avoided;
- The third IICSA report, on Lambeth Borough Council, was expected in August/September 2020.

RESOLVED 2020/005

To note the report.

8. NOTTINGHAMSHIRE POLICE'S RESPONSE TO THE IICSA INVESTIGATION

The meeting considered the report, which provided an update on Nottinghamshire Police's response to the IICSA report.

It was agreed that discussion of the previous item had covered the substantive issues in this report, and so the report was noted without further comment.

RESOLVED 2020/006

To note the update

9. POLICE AND CRIME COMMISSIONER'S UPDATE REPORT TO DECEMBER 2019

The meeting considered the report, which updated the meeting on progress in delivery against the Police and Crime Plan 2018-2021, as reported to the Police and Crime Panel on 6 February 2020, without substantive discussion.

RESOLVED 2020/007

To note the update report.

10. UPDATE TO POLICE AND CRIME DELIVERY PLAN

The meeting considered the report, which detailed how the Police and Crime Commissioner intended responding to the annual Police and Crime Needs Assessment 2019, stakeholder consultation undertaken in 2019 and further additions to the draft Police and Crime Delivery Plan 2020-2021.

It was explained that the Police and Crime Delivery Plan would be finalised and published in March 2020.

RESOLVED 2020/008

- 1) That the report be noted;
- 2) That the Chief Constable agree to implementing the strategic activities contained in Appendix A to the report and listed within each of the 4 strategic themes.

11. POLICE AND CRIME DELIVERY PLAN (2019-2020) – THEME 2 – HELPING AND SUPPORTING VICTIMS

The meeting considered the report, which provided a progress report on the strategic activities undertaken across policing and community safety functions since April 2019 in respect of Theme 2 of the Police and Crime Delivery Plan – Helping and Supporting Victims.

The meeting was advised that the Theme 2 element of the Delivery Plan would be informed by the upcoming multi-faith engagement event.

RESOLVED 2020/009

That the report be noted.

12. PERFORMANCE AND INSIGHT REPORT - UPDATE TO DECEMBER 2019

The meeting considered the report, which provided a summary of key performance headlines for Nottinghamshire Police in the 12 months to December 2019.

During discussion, the following issues were raised and points made:

- While overall crime showed a small increase, there had been reductions in the numbers of burglaries, robberies, car-related crimes and sexual offences, and weapons recovery rates had increased;
- Targeted interventions had helped reduce the incidence of knife crime, bucking the national trend;
- The Missing from Home and Mental Health Teams had secured very positive, cost-effective outcomes for citizens. The benefits of interventions from these interventions had in turn a positive impact on suicide and violence against the person rates;

- Having medical expertise within the Street Triage team meant that professional medical assessments and interventions could be made very quickly, again improving outcomes for citizens;
- Additional Home Office funding had been secured, leading to the roll-out of 100 tazers for frontline officers;
- Nottinghamshire was currently ranked eighth in England for overall performance in respect of successful prosecutions in Magistrates' Courts;
- It was acknowledged that timeliness for resolving PSD complaints had deteriorated in 2019, partly through local remote work not being captured onto the relevant systems, and partly as a result of time lags for older cases working through the criminal justice system.

RESOLVED 2020/010

That the report be noted.

13. CAPITAL REPORT FOR PERIOD 9 QUARTER 3 2019-2020

The meeting noted the report, which provided an update on the financial out-turn position for capital as at 31 December 2019 (Period 9, Quarter 3), without substantive discussion.

RESOLVED 2020/011

That the verbal update be noted.

14. REVENUE REPORT FOR PERIOD 9 QUARTER 3 2019-2020

The meeting noted the report, which provided an update on the financial out-turn position for revenue as at 31 December 2019 (Period 9, Quarter 3), without substantive discussion.

RESOLVED 2020/012

That the report be noted.

15. CHIEF CONSTABLE'S UPDATE REPORT

The meeting considered the report, which updated the meeting on significant events and work that had taken place since November 2019.

The Chief Constable drew the meeting's attention to the following:

- The Street Triage Team had expanded its hours of operation since January 2020, with a dedicated day vehicle available, in addition to long-standing evening provision;
- The Force had received positive feedback for its support of communities following the recent major flooding incidents in several parts of Nottinghamshire;
- Drones were increasingly being deployed to good effect across a range of policing operations in Nottinghamshire;
- There had been several successful prosecutions in respect of serious domestic violence incidents.

RESOLVED 2020/013

That the update, and Chief Constable's comments, be noted.

16. REGIONAL COLLABORATION UPDATE (VERBAL)

The meeting was informed that there was no further substantive update to report since the last meeting, pending the publication of the Mackie Report.

RESOLVED 2020/014

That the verbal update be noted.

17 WORK PROGRAMME

RESOLVED 2020/015

That, subject to agreeing that the July 2020 meeting take place on 17 July 2020 and to including the Code of Ethics for consideration at its September 2020 meeting, the contents of the work programme be noted. The next meeting was scheduled for 14 May 2020, where Theme 3 – Crime and Anti-social Behaviour would be considered.

The meeting closed at 11.05am

CHAIR



Service Update: March 2020

Katherine Cant
Head of Service

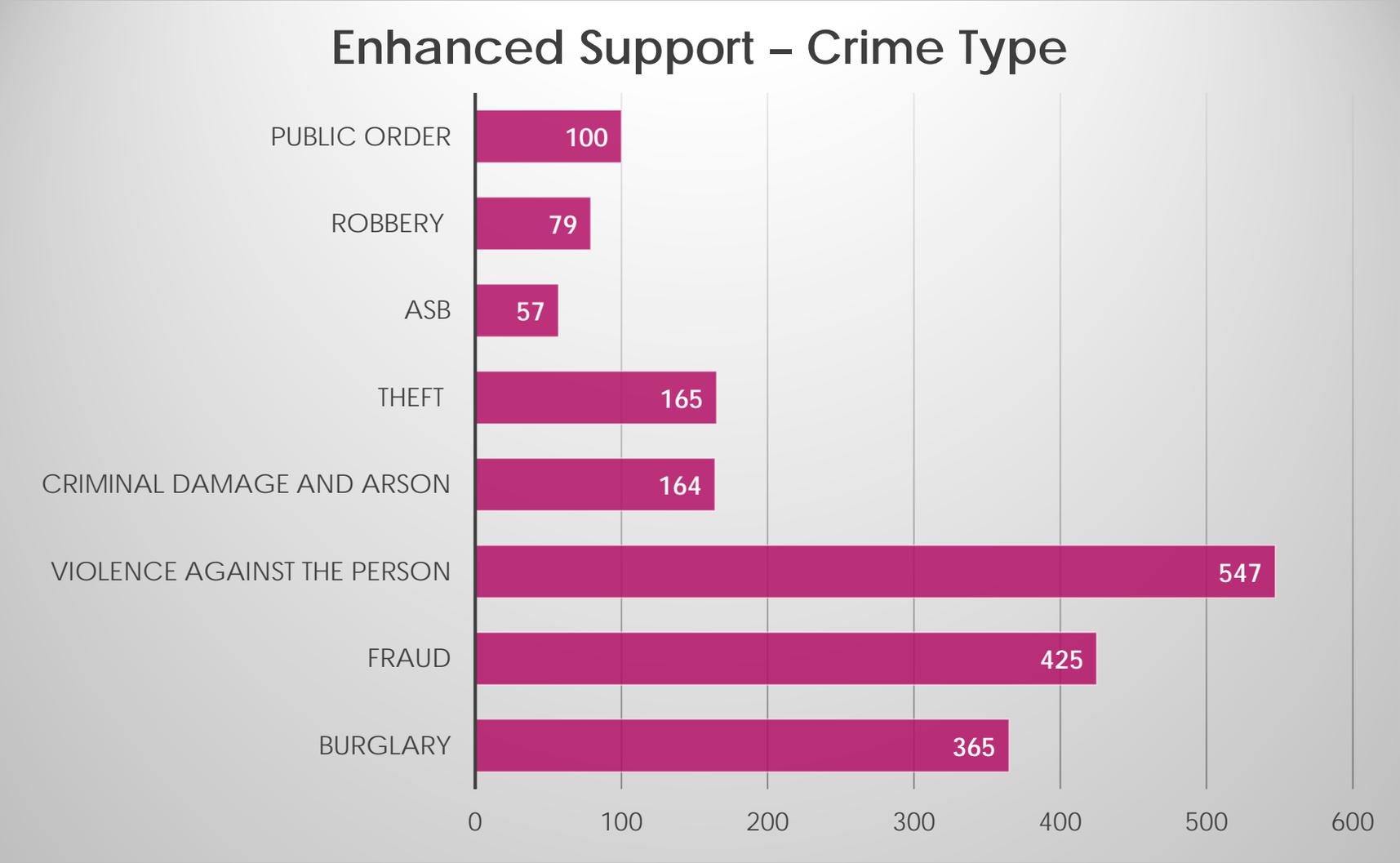


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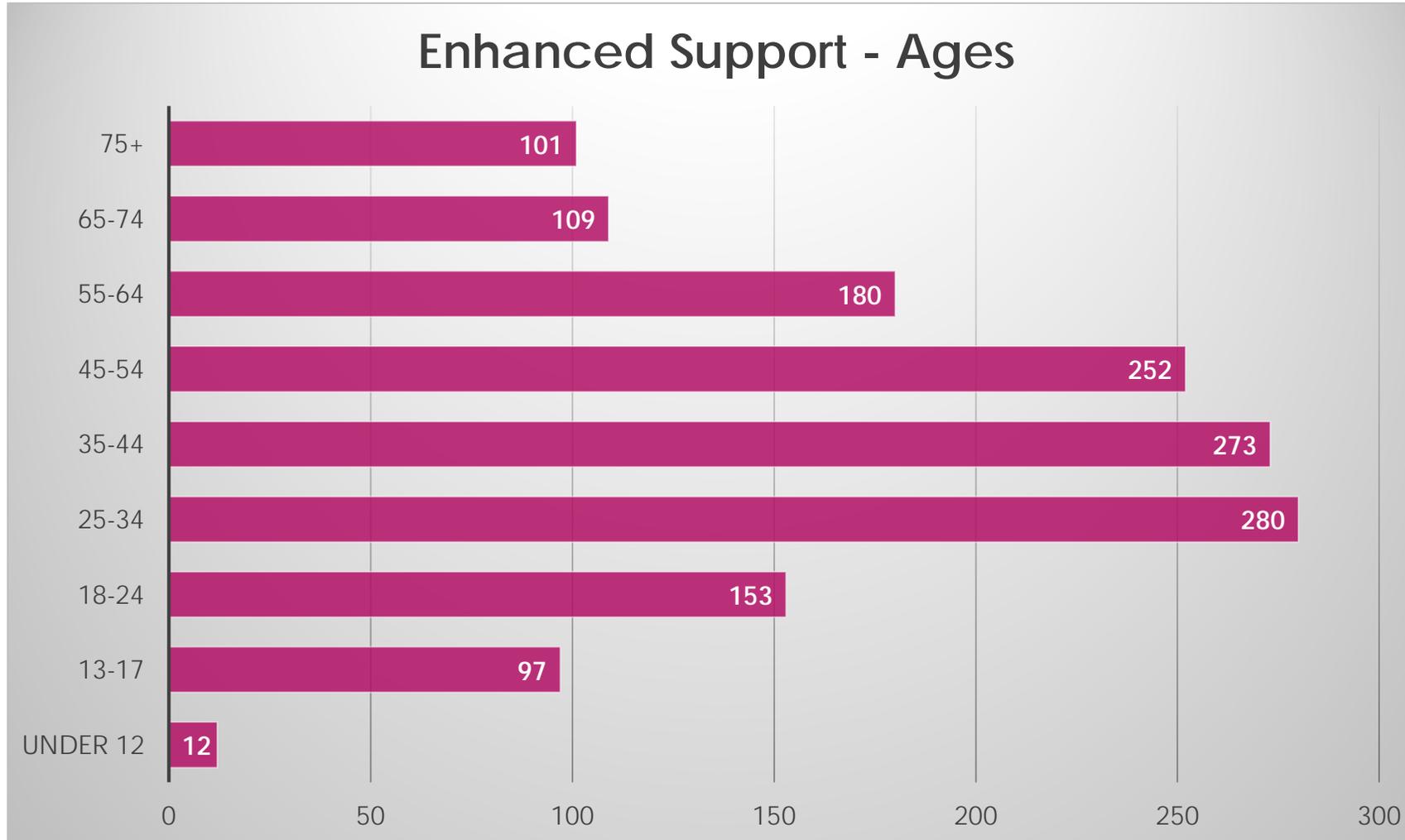
Referrals - January-December 2019

- 10986 total referrals into Victim CARE
- 249 of these were Self Referrals
- 4116 of these received standard support
- 1508 of these received enhanced support
- 572 referrals for Hate Crime
- 522 of our referrals were Under 18
- 2353 referrals were vulnerable victims

Enhanced Cases - January-December 2019



Enhanced Cases - January-December 2019



Support Provided – Enhanced cases¹

- 1073 instances of Advocacy provided
- 6324 emotional support sessions provided
- 392 home and community visits undertaken
- 726 target hardening items provided
- £57,850 of Criminal Injuries Compensation awarded for applications we supported

¹From January-December 2019



Outcomes – Enhanced Support

Following our support, over the last quarter:

- 88% reported improved health and wellbeing
- 86% reported feeling better able to cope
- 83% reported feeling safer

Case Study – Enhanced Support

The IP's finances had been misused by family members over several years, with the IP estimating that they had taken several hundreds of thousands of pounds.

The IP had been restricted by the suspects from leaving the house and spending any of their money, and the suspects were taking out multiple loans in the IP's name. The suspects also told neighbours and the bank that the IP lacked mental capacity, justifying their control of their finances.

Over time, the IP became gradually aware of the scale of their activity, and the negative impact it had had on their bank accounts and credit. The IP contacted the Police and was referred to Victim CARE.

Our Caseworker supported the IP through the emotional difficulty of coming to terms with what had happened. They then advocated on behalf of the IP to the Police.

Unfortunately the case against the suspects had to be filed by the Police due to difficulty in gaining all the right evidence. Despite this our Caseworker sought to find some justice for the IP by taking the case to the Financial Ombudsman, and by complaining directly to the bank, relentlessly following this up for over a year.

After some time, the IP was finally informed that due to the advocacy of our Caseworker they would be receiving the entire amount back.

The IP was shocked at this, but incredibly happy – having disbelieved that they would have a good outcome for so long.



Feedback— Enhanced Support

'I hope that you don't mind me contacting you. I write to thank Jane Macadam for the invaluable support that she provided to us during a time of dreadful anxiety and emotional turmoil. Jane's gentle intervention helped us to deal with the feelings of depression and worthlessness we experienced as the targets in a three-year period of homophobic hate abuse.

Jane's initial sessions of telephone support were reassuring and calming. Subsequently, a face-to-face visit was arranged. It is difficult to consider allowing a stranger into your home when you feel vulnerable, anxious, paranoid and under attack - but Jane didn't feel like an intruder. She immediately projected a relaxed, friendly and comforting sense that our feelings were being considered seriously and that we were not time-wasters.

We are extremely grateful for the support we received from Jane. Without it, I dread to consider what may have happened to our combined mental health. It was as if we were stuck in a dark tunnel - but we now have a feeling of optimism and empowerment, which we most definitely attribute to Jane's sterling support.'

Email feedback from Service User



Restorative Justice – January-December 2019

- 235 referrals to our Practitioner
- 89 were interested in pursuing RJ
- 6 Restorative Interventions
(conference/letter/shuttle)
- 57 cases closed due to no offender apprehended
- 116 closed due to victim withdrawing

Case Study - Restorative Justice

The IP's family member was killed during a road traffic collision. The Offender was sentenced to prison as a result.

The case was referred to us by Nottinghamshire Police as the IP had expressed an interest in Restorative Justice (RJ) during the investigation.

We initially met with the IP and spoke to them about what they hoped to get from RJ. We explained what would happen throughout the process, and whether they would be happy to potentially meet the Offender face to face – to which they said they would.

We then met with the Offender, who stated they were also willing to meet with the IP face to face. They also went into some detail about their feelings around the offence and what they hoped would come from the conference. We established if they were happy for us to feedback any of their comments to the IP in our next meeting.

Subsequently, we met with both IP and Offender separately several times to get them ready for the meeting; preparing them for any difficult emotions or conversation points and what they'd want to say – each time passing messages, with their consent, between them both – building their confidence, and a sense of trust.

Through these preparation sessions, both parties have gotten to the stage where they are ready to meet, with a conference booked in the prison. Offender and IP are both a bit nervous, but also really pleased to be meeting, hopeful that some good can come from the process.



Feedback- Restorative Justice

“It’s helped me so much. I’m no longer dwelling on the past anymore. I think it would help others; it helps you to move on. My son had been badly affected by the incident but now he seems to be doing so much better and this is because he sees me much happier and so he feels happier”

Victim participating in RJ conference

“It’s not as hard as you think it would be, it the wait that’s the hardest part. Since taking part in Restorative Justice my anxiety has reduced and I feel that a weight has been lifted from my shoulders. If someone asked me if about Restorative Justice I would tell them there is a million positives and I can’t think of any negatives”

Offender participating in RJ conference

Community Points – in 2019

- 34 organizations signed up as Community Points
- Over 5 more organizations currently applying
- 67 referrals over the past year
- 8 Successful applications to the grant scheme –with combined awards totalling over £15,000
- Positive initial feedback on work undertaken – impact report to be released in June 2020, to coincide with press release



Community Points – plans for 2020

- Expand the grant scheme – encourage more to apply
- Simplifying application process
- Improve representation among the points
- Explore preventative role in communities
- Capacity building in smaller organizations
- Host another event to encourage networking

