10 & 11

### JOINT INDEPENDENT AUDIT COMMITTEE

SUBJECT	Governance and complaints
REPORT BY	DCC Cooper & Chief Finance Officers
CONTACT OFFICER	DCI A Reynolds
SUMMARY AND PURPOSE OF REPORT	
RECOMMENDATION	That the progress update be noted.

## A. SUPPORTING INFORMATION

i. Report on complaints and governance.

## B. FINANCIAL CONSIDERATIONS

None.

## C. LEGAL AND HUMAN RIGHTS CONSIDERATIONS

None.

# D. PERSONNEL, EQUAL OPPORTUNITIES AND DIVERSITY ISSUES

(including any impact or issues relating to Children and Young People)

None.

### E. REVIEW ARRANGEMENTS

None.

### F. RISK MANAGEMENT

None.

### G. PUBLIC ACCESS TO INFORMATION

None.