

For Information	
Public/Non Public	Public
Report to:	Joint Audit and Scrutiny Panel (JASP)
Date of Meeting:	November 2019
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Agenda Item:	8

Audit and Inspection Update

1. Purpose of the Report

- 1.1 To provide the Joint Audit and Scrutiny Panel (JASP) with an update on progress against recommendations arising from audits and inspections which have taken place during Quarter 2, 2019/20.
- 1.2 To inform the Board of the schedule of planned audits and inspections.
- 1.3 To provide further information on the area identified for further scrutiny as requested at the last JASP (Appendix 2 – Crime Data Integrity, presentation).

2. Recommendations

- 2.1 That the Panel notes the status of audits and inspections carried out over the last quarter.
- 2.2 That the Panel review Appendix 1 and if required request further detail which will be reported at the next meeting.

3. Reasons for Recommendations

- 3.1 To enable the Panel to fulfil its scrutiny obligations with regard to Nottinghamshire Police and its response to audits and inspections.
- 3.2 To provide the Panel with greater scrutiny opportunities and to reach more informed decisions.
- 3.3 To provide the Panel with the opportunity to shape the focus and data inputs for future HMICFRS inspections.

4. Summary of Key Points

Audit and Inspection Action Updates

- 4.1 The actions referred to in this report are the result of recommendations made by Nottinghamshire Police's internal auditors and external inspectorates, including HMICFRS.
- 4.2 There are currently 0 actions which have exceeded their target date. There are 70 actions showing as 'at risk' of being off target i.e. they will exceed their target date in the next month.
- 4.3 There were 29 actions closed during this quarter.
- 4.4 Recent and forthcoming Inspections.

Recent Inspection Activity

Date of Inspection	Inspection Area	Date Report Received	Final Grading	Status
None to report				

Forthcoming HMICFRS Inspections

Date of Inspection	Inspection Area	Status
December 2019	Harassment and Stalking, Hate Crime, Mental Health	Ad-hoc two day inspection looking at recommendations
December 2019	Wellbeing Cause of Concern	One day visit to look at progress against Cause of Concern

Publications

Date of Publication	Inspection Area	Status
No recent publications		

- 4.5 Recent and Forthcoming Audits

Recent Audit Activity

Date of Audit	Auditable Area	Date Report Received	Final Grading	Status

July 2018	Collaboration – Strategic Financial Planning	September 2018	Satisfactory Assurance	Draft report issued. No recommendations for Nottinghamshire
August 2018	Collaboration – Risk Management	-	Satisfactory Assurance	Awaiting copy of report
September 2018	Collaboration – Business Planning	-	Satisfactory Assurance	Awaiting copy of report
December 2018	Late Time Levy	December 2018	Limited Assurance	Final report received, actions being monitored on 4Action
April 2019	Seized Property	April 2019	Limited Assurance	Final report received, actions being monitored on 4Action
April 2019	Partnership Working	April 2019	Satisfactory Assurance	Final report received, actions being monitored on 4Action
May 2019	Business Continuity and Emergency Planning	June 2019	Satisfactory Assurance	Final report received, actions being monitored on 4Action
June 2019	Performance Management	August 2019	Satisfactory Assurance	Final report received, actions being monitored on 4Action
September 2019	MFSS Contract Management	September 2019	Limited Assurance	Draft report received, out for Management Comment
September 2019	Custody	-	-	-
September 2019	Crime Data Integrity	-	-	-

Forthcoming Audits

Date of Audit	Auditable Area	Status
Date to be confirmed	GDPR	-
Date to be confirmed	IT Security	-
December 2019	Core Financials	-
January 2020	Health and Safety	-
January 2020	Programme Management	-

Overview of all on-going actions from Audits & Inspections - Appendix 1

Area Identified for further scrutiny – Crime Data Integrity – Presentation to follow

5. Financial Implications and Budget Provision

5.1 If financial implications arise from recommendations raised from audits, inspections and reviews, these implications are considered accordingly. Where an action cannot be delivered within budget provision, approval will be sought through the appropriate means.

6. Human Resources Implications

6.1 There are no direct HR implications as a result of this report. HR implications resulting from specific actions will be managed on a case by case basis.

7. Equality Implications

7.1 There are no direct HR implications as a result of this report. HR implications resulting from specific actions will be managed on a case by case basis.

8. Risk Management

8.1 Some current actions involve the completion of formal reviews of specific business areas. It is possible that some or all of these reviews will identify and evaluate significant risks, which will then be incorporated into the Force's risk management process.

9. Policy Implications and links to the Police and Crime Plan Priorities

9.1 Any policy implications will be subject to current policy development process.

10. Changes in Legislation or other Legal Considerations

10.1 There are no direct legal implications as a result of this report.

11. Details of outcome of consultation

- 11.1 Following receipt of a final audit or inspection report a member of the Governance and Planning team consults with the appropriate Lead Officer and other stakeholders to plan appropriate actions in response to each relevant recommendation, or to agree a suitable closing comment where no action is deemed necessary.
- 11.2 All planned actions are added to the action planning system, 4Action, for management and review until completion.

12. Appendices

- 12.1 Appendix 1 - Overview of all ongoing actions from Audits and Inspections
- 12.2 Appendix 2 – Crime Data Integrity (Presentation)

Appendix 1 - Overview of all ongoing actions from Audits and Inspections: October 2019

Audit/Inspection	Source Title	Date	Number of Actions	Number Open	Number Closed	Number on Target	Number At Risk	Number Overdue
Audit-Mazars	Commissioning - Community Safety	May 2016	5	1	4	0	1	0
Audit-Mazars	Implementation of DMS	June 2016	6	2	4	2	0	0
Audit-Mazars	Social Value Impact	July 2016	4	1	3	0	1	0
Audit-Mazars	Core Financials Systems Assurance	December 2016	9	1	8	1	0	0
Audit-Mazars	HR Recruitment and Selection	January 2017	4	2	2	0	2	0
Audit-Mazars	Risk Management	May 2017	7	1	6	1	0	0
Audit-Mazars	Seized & Found Property	May 2017	11	8	3	0	8	0
Audit-Mazars	Fleet Management	August 2017	6	3	3	2	1	0
Audit-Mazars	Workforce Planning	September 2017	12	1	11	0	1	0
Audit-Mazars	Procurement Follow up	September 2017	3	1	2	1	0	0
Audit-Mazars	Safety Camera Partnership	September 2017	4	3	1	0	3	0
Audit-Mazars	Counter Fraud Review	January 2018	25	5	20	0	5	0
Audit-Mazars	Implementation of Duty Management System– Follow Up	July 2018	5	1	4	0	1	0
Audit-Mazars	Corporate Governance	October 2018	4	2	2	3	0	0
Audit-Mazars	Firearms Licensing	October 2018	4	4	0	0	4	0

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Audit-Mazars	Commissioning	November 2018	3	1	0	0	1	0
Inspection-HMIC	Welfare of Vulnerable People in Custody	March 2015	8	1	7	0	1	0
IPCC	Use of Force Report	September 2016	15	2	13	0	2	0
Inspection-HMIC	Efficiency November 2016 'Hot De Brief' actions	November 2016	31	3	28	3	0	0
Inspection-HMIC	Legitimacy 2016	December 2016	10	1	9	1	0	0
Inspection-HMIC	Efficiency, Legitimacy and Leadership Hot Debrief 2017	May 2017	9	1	8	0	1	0
Inspection-HMIC	PEEL Vulnerability Re Visit 2017	June 2017	9	8	1	0	8	0
Inspection-HMIC	Making it Fair: Disclosure of unused material in volume Crown Court Cases	July 2017	6	1	5	0	1	0
Inspection-HMIC	PEEL Effectiveness 2017	September 2017	23	6	17	0	6	0
Inspection-HMIC	Stolen freedom: the policing response to modern slavery and human trafficking	October 2017	7	2	5	0	2	0
Inspection-HMIC	PEEL Legitimacy including Leadership 2017	October 2017	4	2	2	0	3	0
Inspection-HMIC	PEEL Efficiency 2017	October 2017	5	2	3	0	2	0

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Audit/Inspection	Source Title	Date	Number of Actions	Number Open	Number Closed	Number on Target	Number At Risk	Number Overdue
Inspection-HMIC	Additional PEEL Efficiency, Legitimacy, Leadership Actions 2017	December 2017	7	4	3	0	4	0
Inspection-HMIC	Hate Crime Thematic	March 2018	15	4	11	4	0	0
Inspection-HMIC	PEEL Effectiveness National Report	March 2018	3	1	0	1	0	0
Inspection-HMIC	Still no place for hate	May 2018	6	6	0	6	0	0
Inspection-HMIC	Understanding the difference-The initial response to Hate Crime	July 2018	27	11	16	11	0	0
Inspection-HMIC	Crime Data Integrity	August 2018	18	12	6	0	12	0
Inspection-HMIC	Unannounced Custody Inspection	October 2018	29	29	0	29	0	0
	Biometrics Commissioner's Visit	October 2018	5	5	0	5	0	0
Inspection-HMIC	Policing and Mental Health – Picking up the Pieces	November 2018	5	5	0	5	0	0
Inspection-HMIC	The Police Response to Domestic Abuse (Update)	February 2019	7	7	0	7	0	0
Inspection-HMIC	Stalking and Harassment (Update to National Recommendations)	April 2019	2	2	0	2	0	0
Inspection-HMIC	Time to Choose – An Inspection of the Police Response to Fraud	April 2019	6	6	0	6	0	0
Inspection-HMIC	The Poor Relation – The Police and CPS Response to Crimes against Older People	July 2019	4	4	0	4	0	0



Joint Audit and Scrutiny Panel – 15th Nov 2019

Crime Data Integrity



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National Crime Recording Standard - Aims

- Introduced in 2002 - to promote greater consistency between ALL 43 forces in England & Wales in the recording & disposal of crime
 - To take a victim orientated approach to crime recording
 - National Standard which must be complied with
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Why is it Important?

- Accurate crime recording underpins everything we do
 - To identify exactly what offences are being committed; the intensity and severity; where, when and how being committed; and potentially, why and by whom.
 - The effective analysis and targeting of valuable resources / partners to prevent more people becoming victims of crime and bring more offenders to justice.
 - Recording a crime - important step in protecting victims ensuring receive the tailored service they are entitled to
 - Complete trust & confidence in the police - engagement
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Basic Principles

- Incident will be recorded as a crime without delay if:
- On the balance of probabilities the circumstances amount to a crime as defined in law AND
- The Victim (or person reasonably assumed to be acting on behalf of victim inc. parent, carer, professional) confirms a crime has occurred UNLESS
- At the time of reporting there is 'credible evidence to the contrary' immediately available



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‘Credible Evidence to the Contrary’

- Credible Evidence is exactly that – Evidence which is transparently reliable and without question. In order to justify not recording a crime the Police must be able to prove unequivocally and without any doubt that a notifiable offence has not occurred. Unless this can be evidenced at the time of reporting NCRS requires a crime to be recorded.



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Force Governance

- DCC Barber – Chief officer lead for NCRS
 - Force Crime Registrar – nationally accredited reporting directly to the DCC
 - Designated Decision Makers (DDMs)
 - Force Information Management Board (strategic) – DCC Barber
 - Crime and Data Quality Board (tactical) – ACC Cooper
 - Data Quality Champions WG – Det Ch Supt Milano
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Crime Management, Assurance, Improvement

- New First Contact Arrangements – Nov 2018
 - Moved crime recording closer to the point of call
 - 55-60% of crime recorded by FC Teams
 - Improved service - timeliness, quality, consistency (and compliance)
 - Compliance Team
 - Telephone Investigation Bureau
 - New C & C system – SAFE by Saab – Jan 2020
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Culture of 'Right First Time'

- Quality 'Assurance' rather than Quality 'Control'
 - First Contact Arrangements – includes 'real time' feedback
 - Effective, intrusive Supervision – QA
 - Continual Professional Development supported by IT, Training, Comms, Guidance
 - Data Quality Champions Working Group
 - Performance oversight / feedback
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Current Compliance – year to date

- Overall – 96.3%
- Burglary 100%
- Robbery 98%
- Vehicle 100%
- Violence 95%
- Sexual Offences and Rape 99%
- Other Crime inc. Knife 98%
- Stalking / Harassment 93%



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Future External Scrutiny

- HMICfrs Crime Data Integrity Inspections Phase 2 almost complete - but CDI scrutiny will continue
 - 2 forces to be subject to Tier 3 Inspections before end of March 2020 (originally graded as RI, Good or Outstanding)
 - Phase 3 commencing April 2020
 - CDI will be incorporated into overall PEEL Inspections
 - Mazars – OoPCC Internal Audit
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QUESTIONS?



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