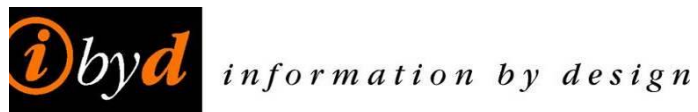


# Nottinghamshire Police and Crime Survey 2021-22

Quarter 4

April 2022



**NOTTINGHAMSHIRE**  
**POLICE & CRIME**  
**COMMISSIONER**

# About the survey

---

- ❑ The Police and Crime Survey is commissioned by the Nottinghamshire Police & Crime Commissioner and has been undertaken on a quarterly basis across the police force area since June 2017
- ❑ The survey robustly captures and tracks indicators of public trust and confidence in the police and resident's experience of crime and ASB and their satisfaction with any policing services received
- ❑ The survey uses an 'assisted self-completion' method, where teams of interviewers distribute questionnaires, offer support in completing them and return later to collect them if help is not required
- ❑ The survey achieves over 4,260 responses per year based on a sampling scheme representative of the local population at local authority level by age, gender, employment status and ethnicity
- ❑ Sampling points are set at Lower Super Output Area (LSOA) level to ensure good geographic coverage. Residents from all of Nottinghamshire's 697 LSOAs are surveyed over a two year period
- ❑ Quarterly waves of fieldwork help to minimise skews that can be caused by seasonality or significant events. The LSOAs in which fieldwork is undertaken each quarter are evenly distributed by deprivation and population profile
- ❑ The survey provides a margin of error of +/-3% at the 95% confidence level across the force area. Responses are aggregated to report on the most recent 12 month rolling period each quarter.

# Latest fieldwork and sample size

- ❑ The latest wave of fieldwork was undertaken between 12 February and 12 March 2022 in conditions compliant with the Market Research Society code of practice
- ❑ One in eight LSOAs were selected from each of the following geographic areas:
  - Nottingham
  - South Nottinghamshire - comprising Gedling, Broxtowe and Rushcliffe
  - Bassetlaw, Newark and Sherwood
  - Mansfield and Ashfield
- ❑ The survey achieved a sample of 4,313 respondents over the latest reporting period, broken down as follows:-

Area	Local Authority	2019-20 Unweighted Count	2020-21 Unweighted Count	2021-22 Unweighted Count
<b>Bassetlaw, Newark and Sherwood</b>	Bassetlaw	542	548	532
	Newark & Sherwood	535	528	547
	<b>Total</b>	<b>1,077</b>	<b>1,076</b>	<b>1,079</b>
<b>Mansfield and Ashfield</b>	Ashfield	529	532	588
	Mansfield	547	544	491
	<b>Total</b>	<b>1,076</b>	<b>1,076</b>	<b>1,079</b>
<b>Nottingham</b>	<b>Nottingham</b>	<b>1,075</b>	<b>1,072</b>	<b>1,076</b>
<b>South Notts</b>	Broxtowe	364	346	341
	Gedling	382	381	383
	Rushcliffe	331	354	355
	<b>Total</b>	<b>1,077</b>	<b>1,081</b>	<b>1,079</b>
<b>FORCE</b>	<b>Total</b>	<b>4,305</b>	<b>4,305</b>	<b>4,313</b>

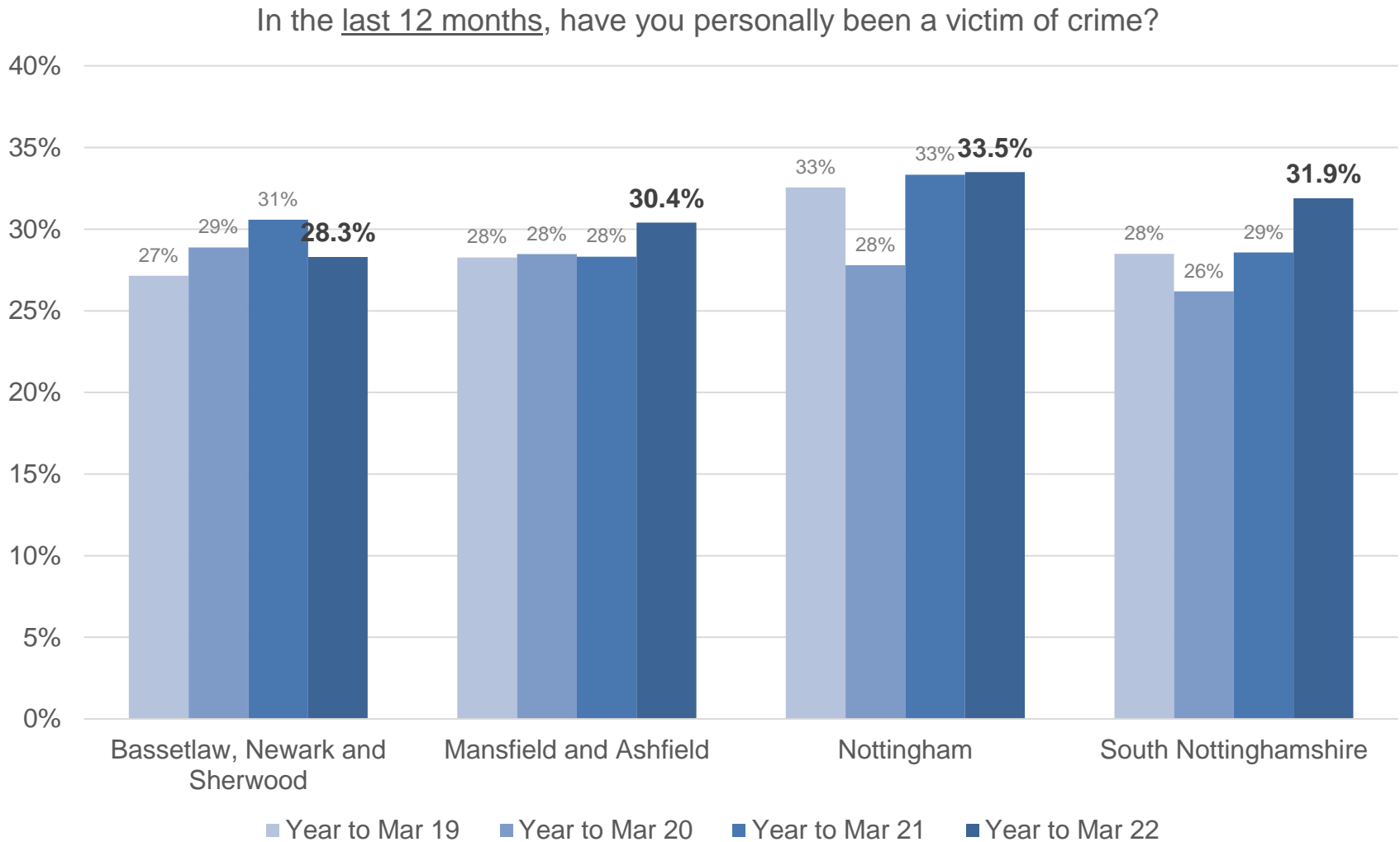
# Experience of Crime

Nottinghamshire Police and Crime Survey  
2021/22 Quarter 4

In the latest year, **31%** of respondents have been victim of a crime, marking a 1.0% pt increase on the previous year. When online fraud and computer misuse offences are excluded, crime prevalence has seen no significant change in the last year (**17%**)

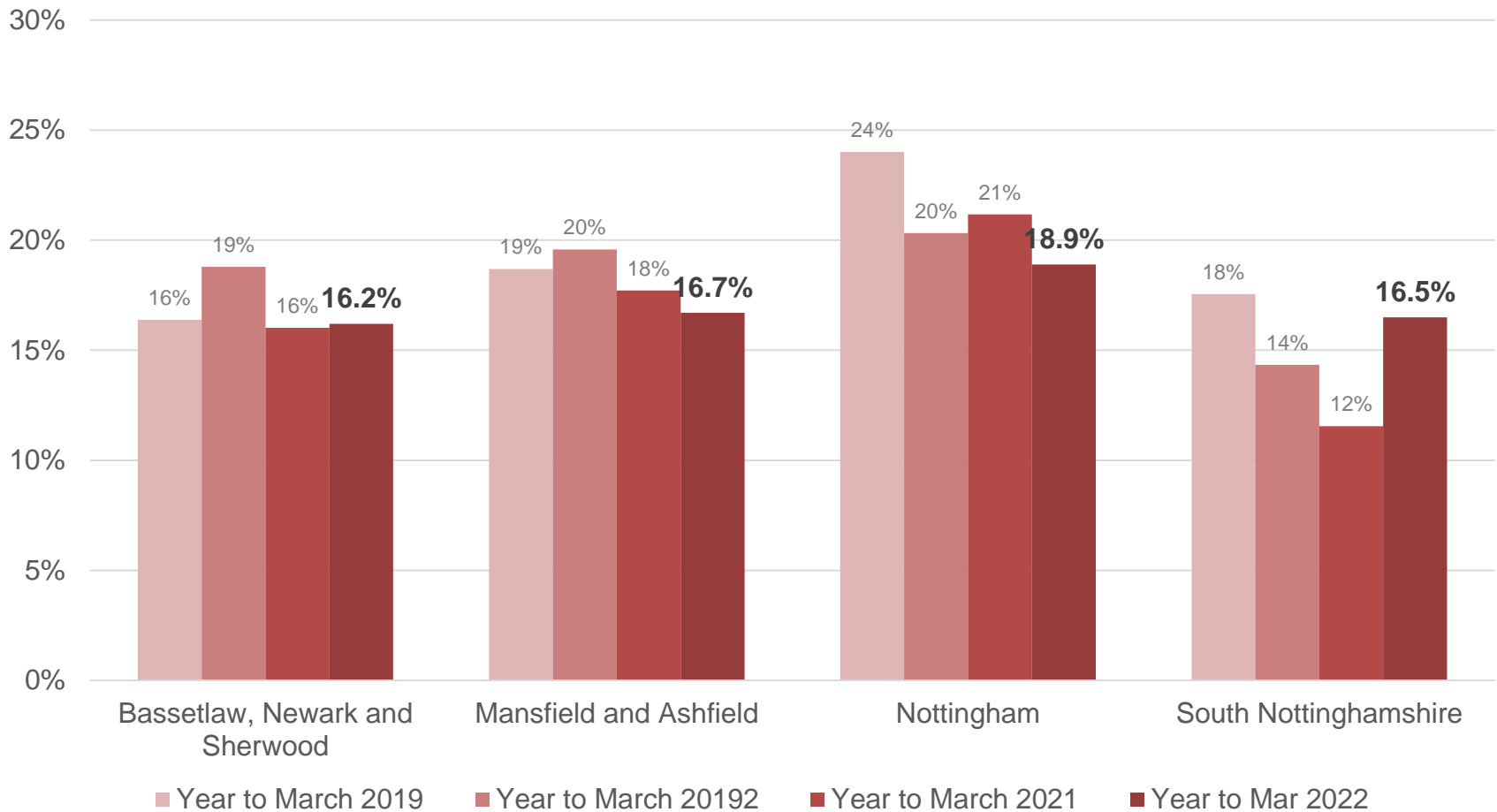


In the latest period, respondents from Nottingham remained most likely to have been victims of crime (33%), however South Nottinghamshire (+3.3% pts) and Mansfield and Ashfield (+2.1% pts) saw the most pronounced increases.

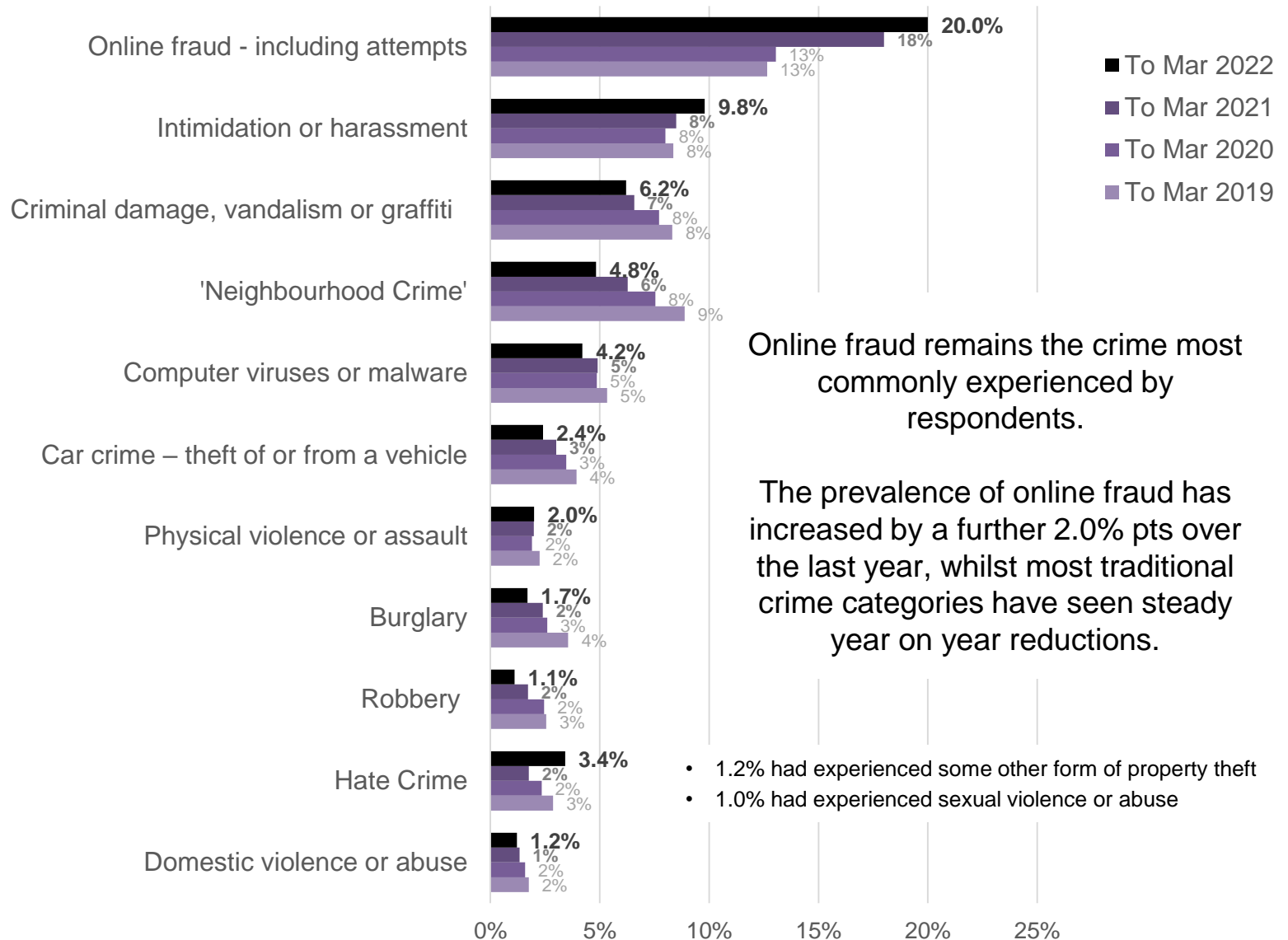


When online fraud and computer misuse are excluded, respondents from Nottingham (19%) remain most likely to have been victims of crime. South Nottinghamshire, however, saw the most pronounced increased in experience of crime during the year (+5% pts).

In the last 12 months, have you personally been a victim of crime?  
(excluding online fraud and computer viruses and malware)



In the last 12 months, have you personally been a victim of any of the following crime types?



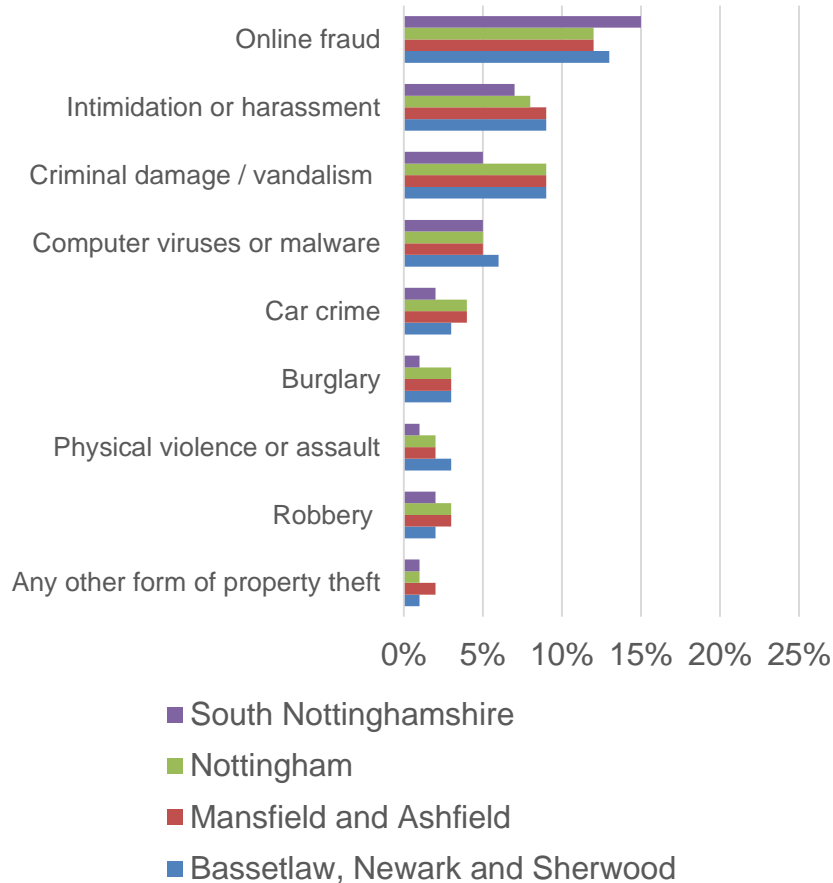
Base: 2018-19 = 4,251, 2019-20 = 4,212, 2020-21 = 4,183, 2021-22 = 4,148

Q: In the last 12 months, have you personally been a victim of any of the following crime types?

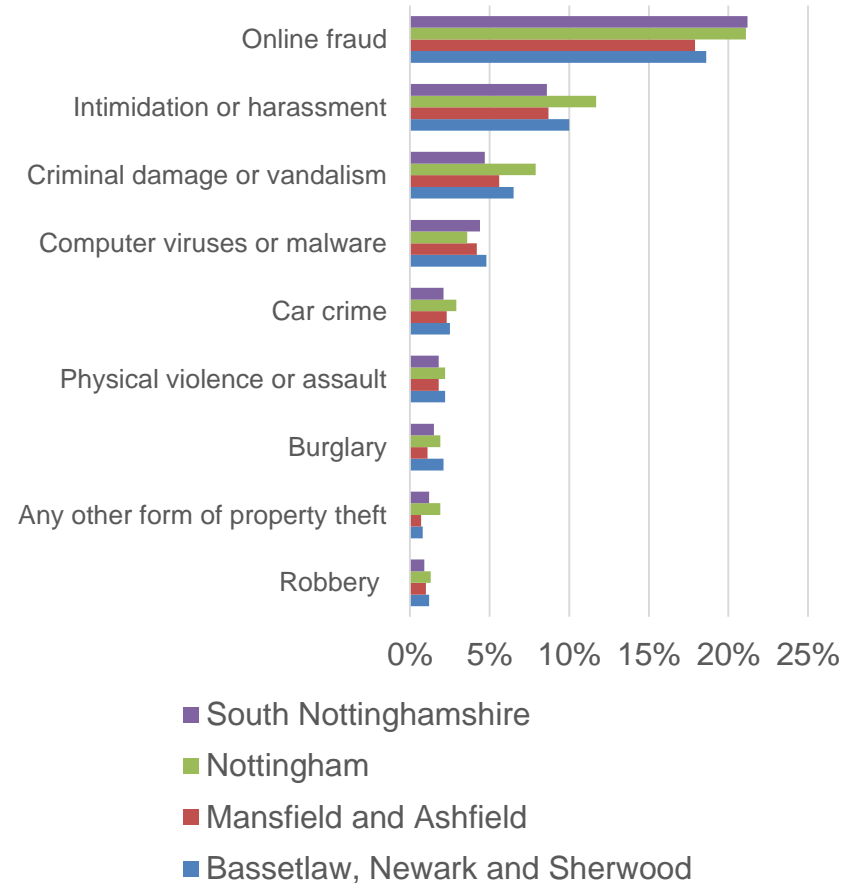


# Online fraud remains the most commonly experienced crime type across all Community Safety Partnership areas, and remains more prevalent in South Nottinghamshire (21.2%) and Nottingham (21.1%)

In the last 12 months, have you personally been a victim of any of the following crime types? Year to March 2020

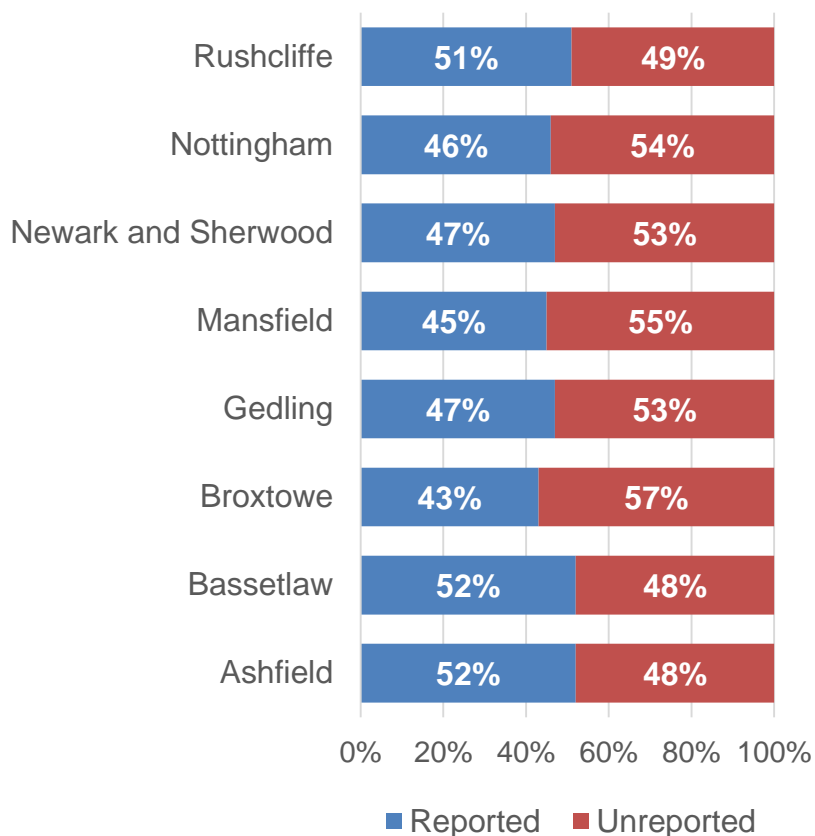


In the last 12 months, have you personally been a victim of any of the following crime types? – Year to March 2022

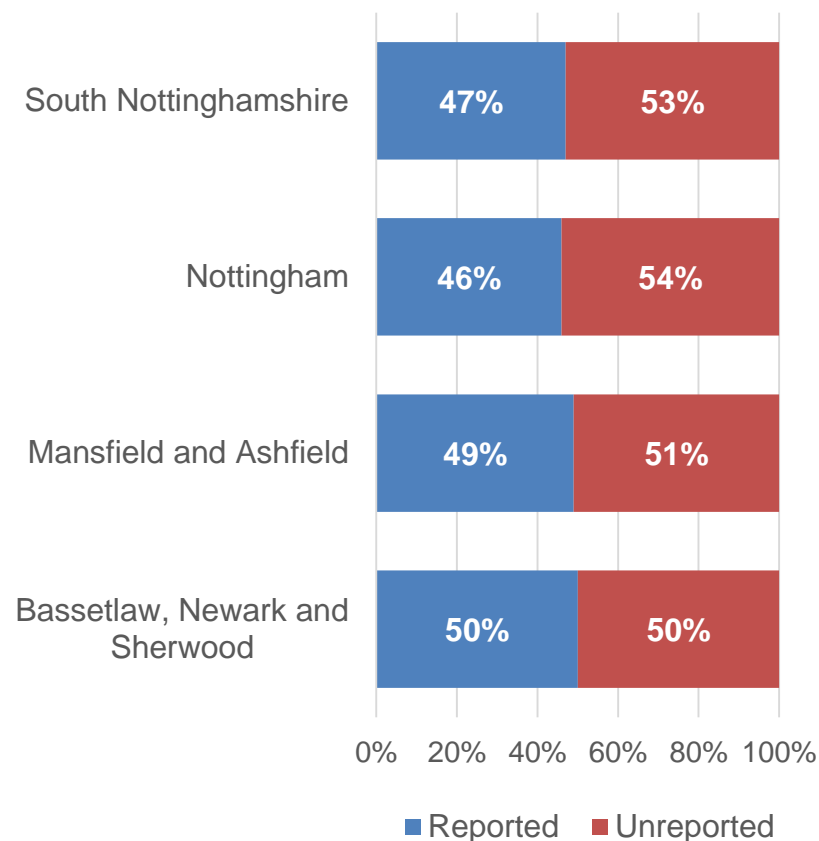


In the latest two years, 47.6% of crimes (excluding online and computer viruses or malware) went on to be reported to the police. This varies significantly by crime type, with around 73% of burglary offences and only 4.8% of online fraud offences being reported to police.

Proportion of reported and unreported crimes (excluding online fraud and computer viruses or malware)  
– Two years to March 2021



Proportion of reported and unreported crimes (excluding online fraud and computer viruses or malware)  
– Two years to March 2022

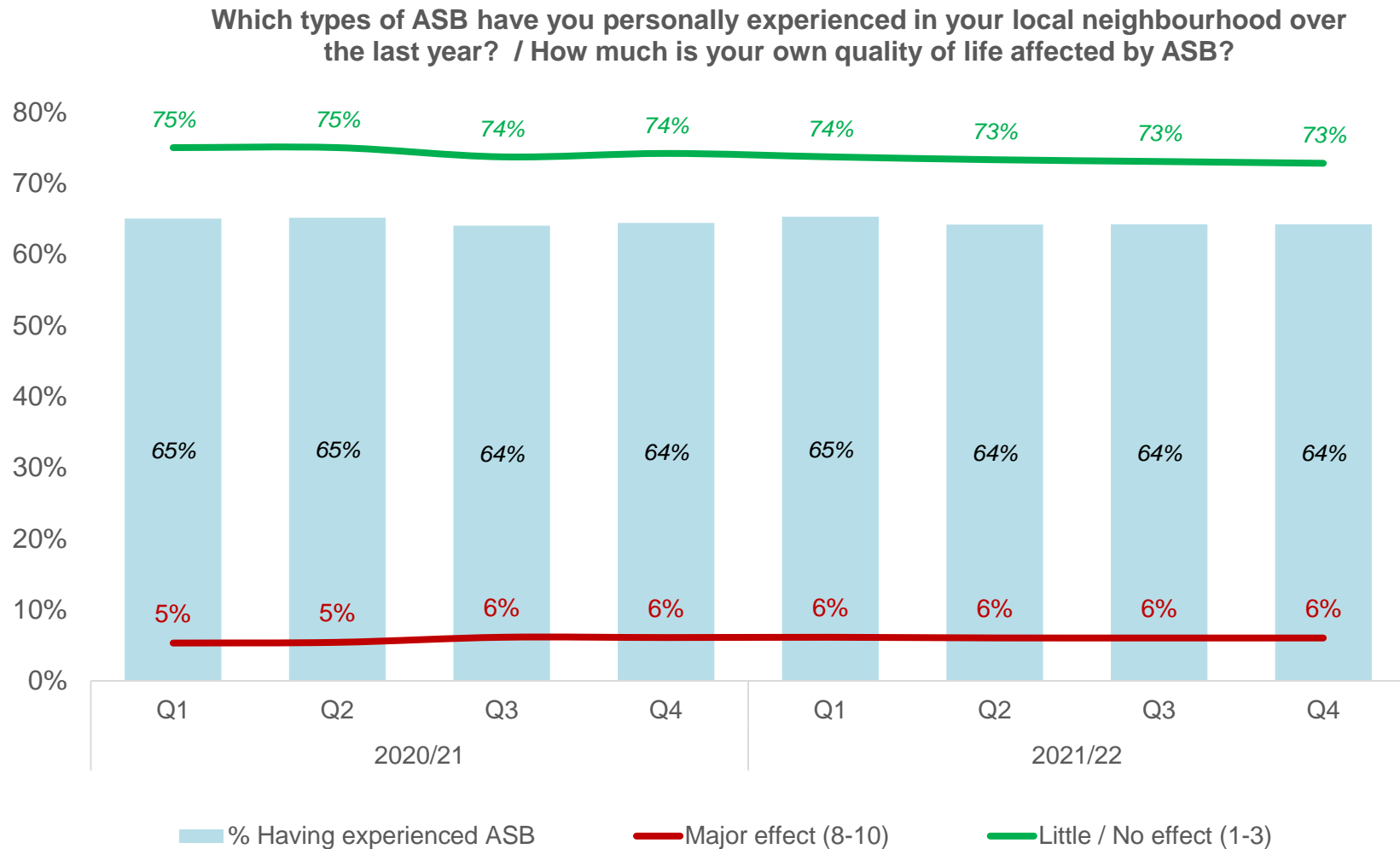


Base: Ashfield = 140, Bassetlaw = 126, Broxtowe = 102, Gedling = 133, Mansfield = 131, Newark & Sherwood = 123, Nottingham = 432, Rushcliffe = 99 Q: In the last 12 months, **how many times** have you personally been a victim of the following crime types? Did you report the crime to the police / did the police come to know about the matter?

# Experience of Antisocial Behaviour

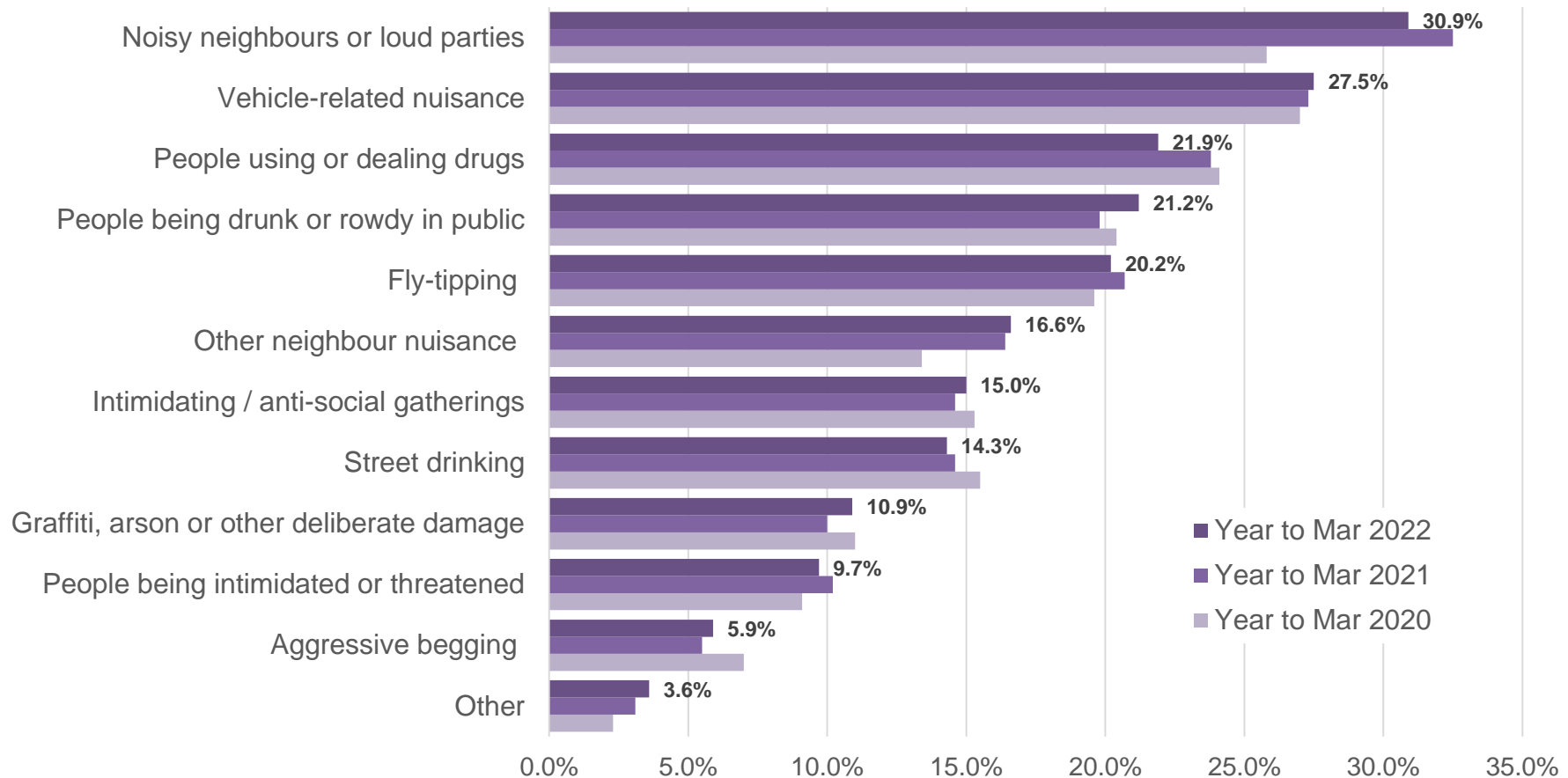
Nottinghamshire Police and Crime Survey  
2021/22 Quarter 4

Around 64% of residents have personally experienced ASB in their neighbourhood in the last year, of which only 6% reported that the ASB had a major effect on their quality of life (8-10 on a 10 point scale). This has remained relatively stable over the last year.



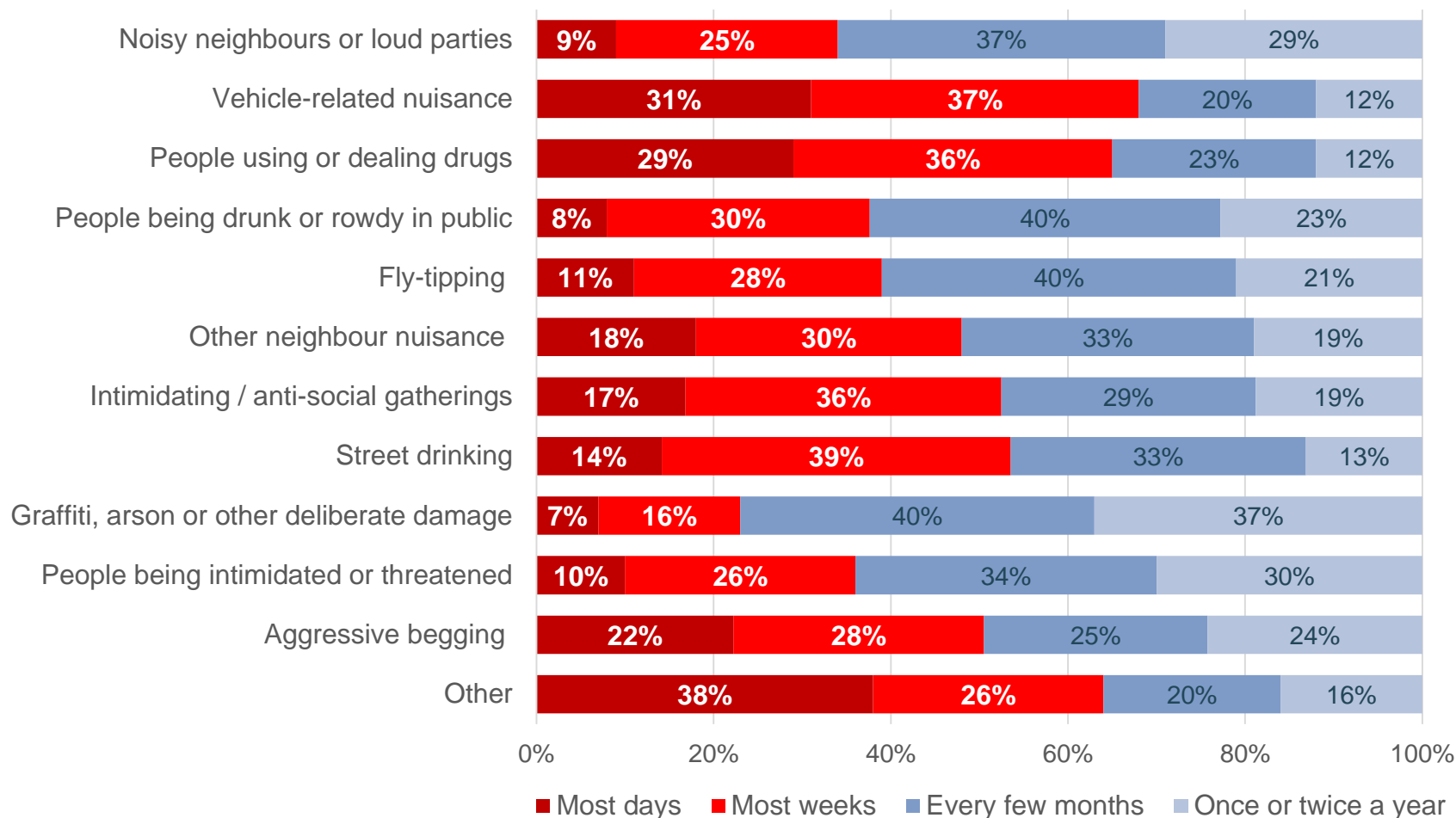
'Noisy neighbours / loud parties' remain the most prevalent ASB issue experienced by respondents, however prevalence has reduced since 2020-21. There has been a 2.2% pt reduction in respondents reporting drug use and dealing in their area since 2019/20.

Which of the following types of anti-social behaviour (ASB), if any, have you personally experienced **in your local neighbourhood** over the last 12 months?



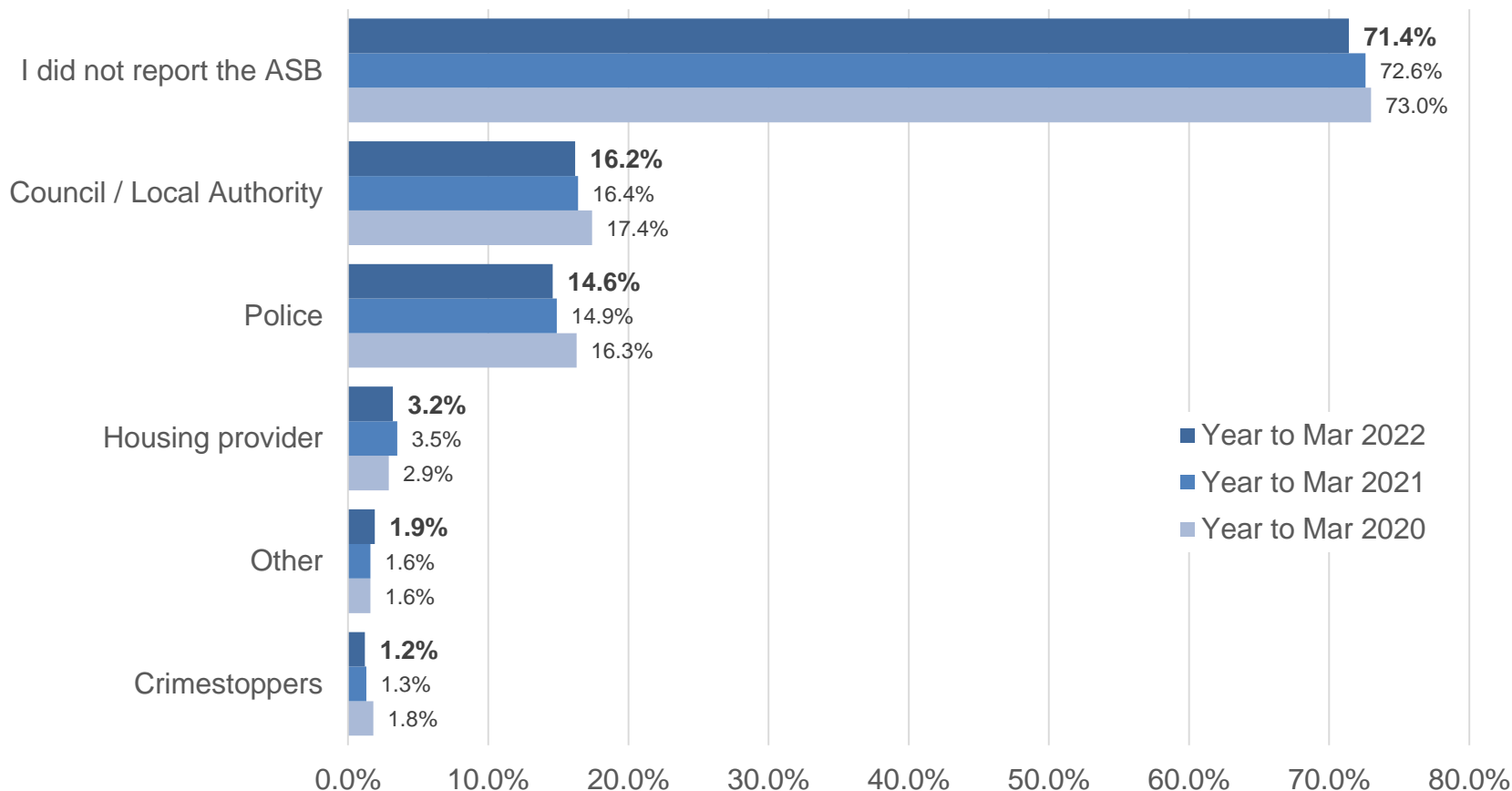
Vehicle related nuisance is the ASB issue occurring most frequently among those that experience it, with 68% saying it happens most weeks. The proportion stating that drug use and dealing (-5% pts) and noisy neighbours and loud parties (-4% pts) occurs most weeks has reduced significantly over the last year.

If you have experienced one or more types of ASB over the last 12 months, please indicate **how often** this has happened (2021-22 respondents)



73% of respondents who had personally experienced ASB in their local neighbourhood over the last year did not report it, while around 16% reported the issue to their local authority and 15% reported the issue to the police.

If you have experienced one or more forms of ASB over the last year, which of the following agencies, if any, did you report the issue(s) to?



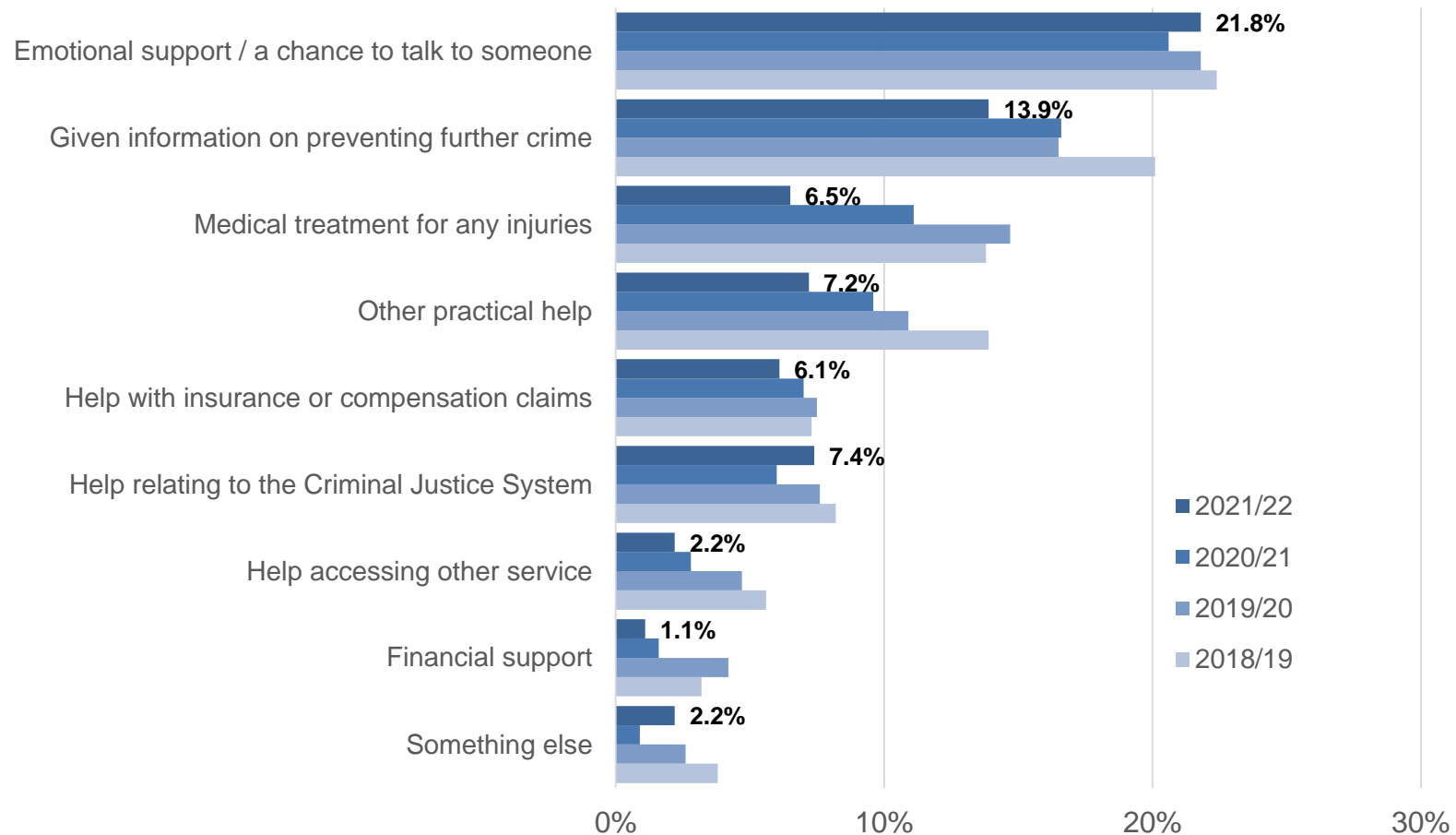
# Victim Support and Outcomes

Nottinghamshire Police and Crime Survey  
2021/22 Quarter 4



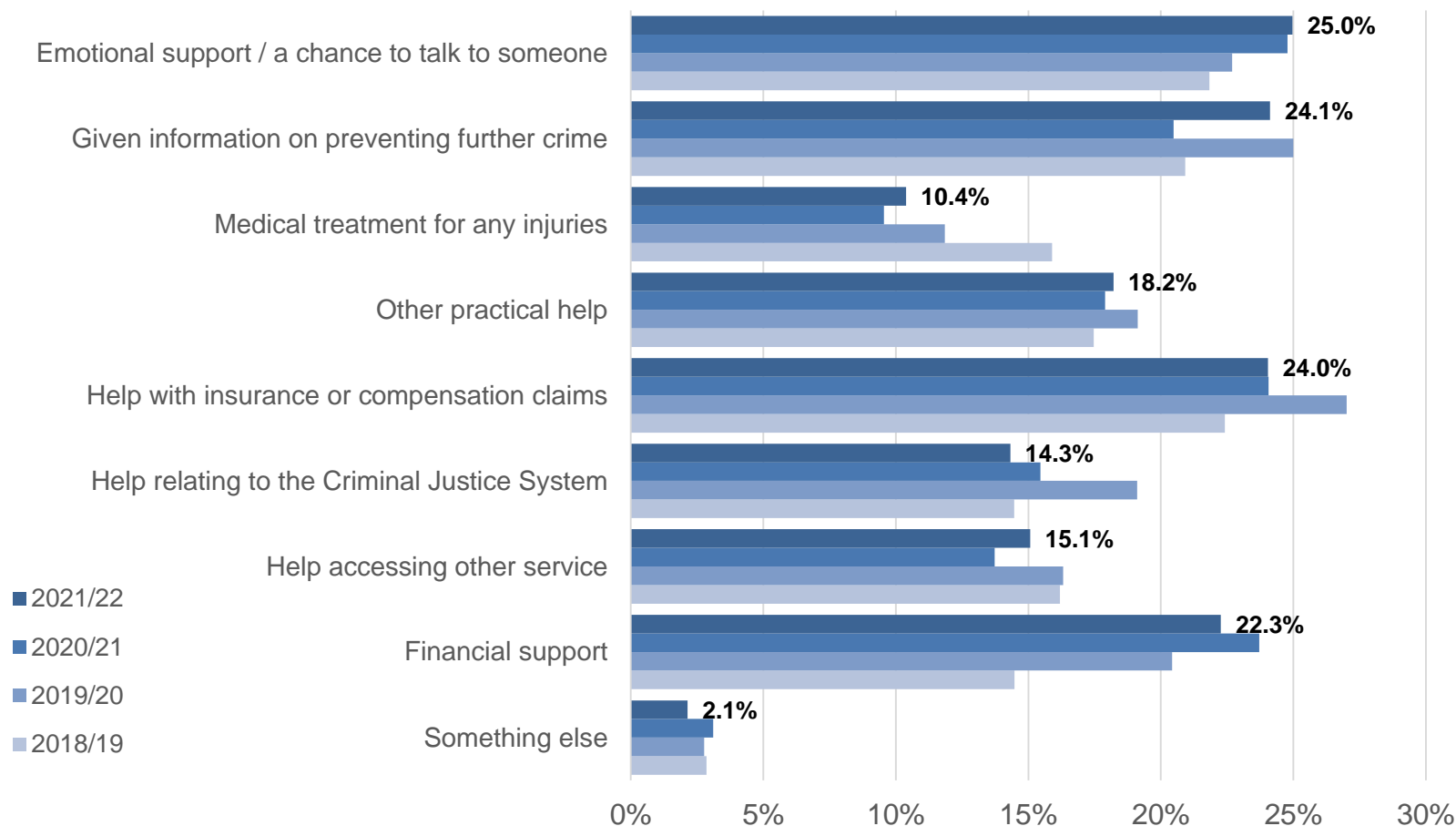
In 2021-22, 35% of victims of crime received some form of information, advice or support, which marks a marginal reduction on levels recorded in 2020/21 (38%) and 2019/20 (37%). 22% received some form of emotional support

Did you receive any of the following types of information, advice or support when you were the victim of this crime?



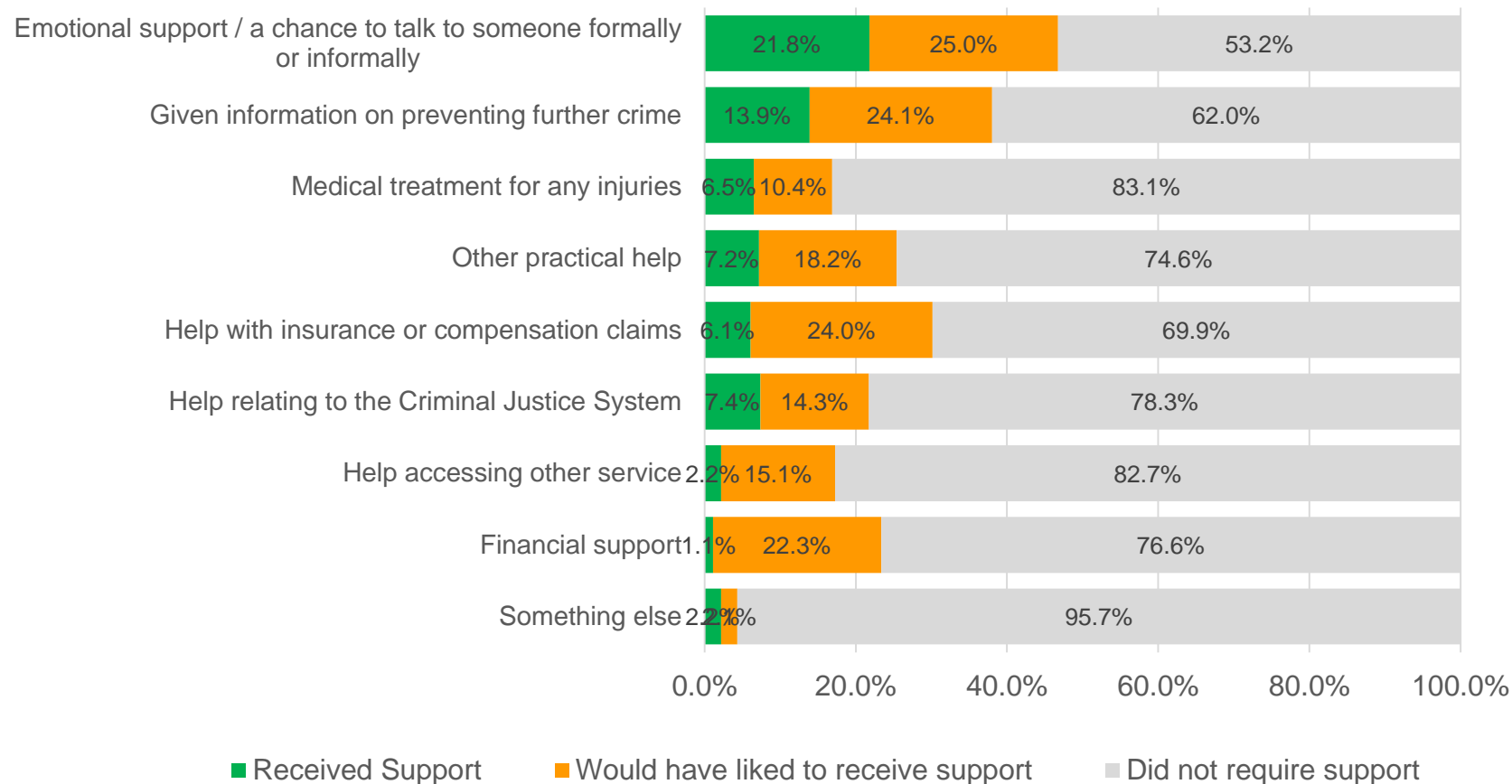
In 2021-22, 48% identified support that they did not receive, but would have liked to, which represents a marginal increase on levels recorded in 2020/21 (42%) and 2019/20 (45%). Demand for emotional and financial support has increased since March 2020

If you did not receive support when you were the victim of this crime, would have liked to have received any of the following?



In the year to March 2022, 35% of victims of crime received some form of information, advice or support and 48% identified support that they did not receive, but would have liked to

**Year to March 2022:** Did you receive any of the following types of information, advice or support when you were the victim of this crime?

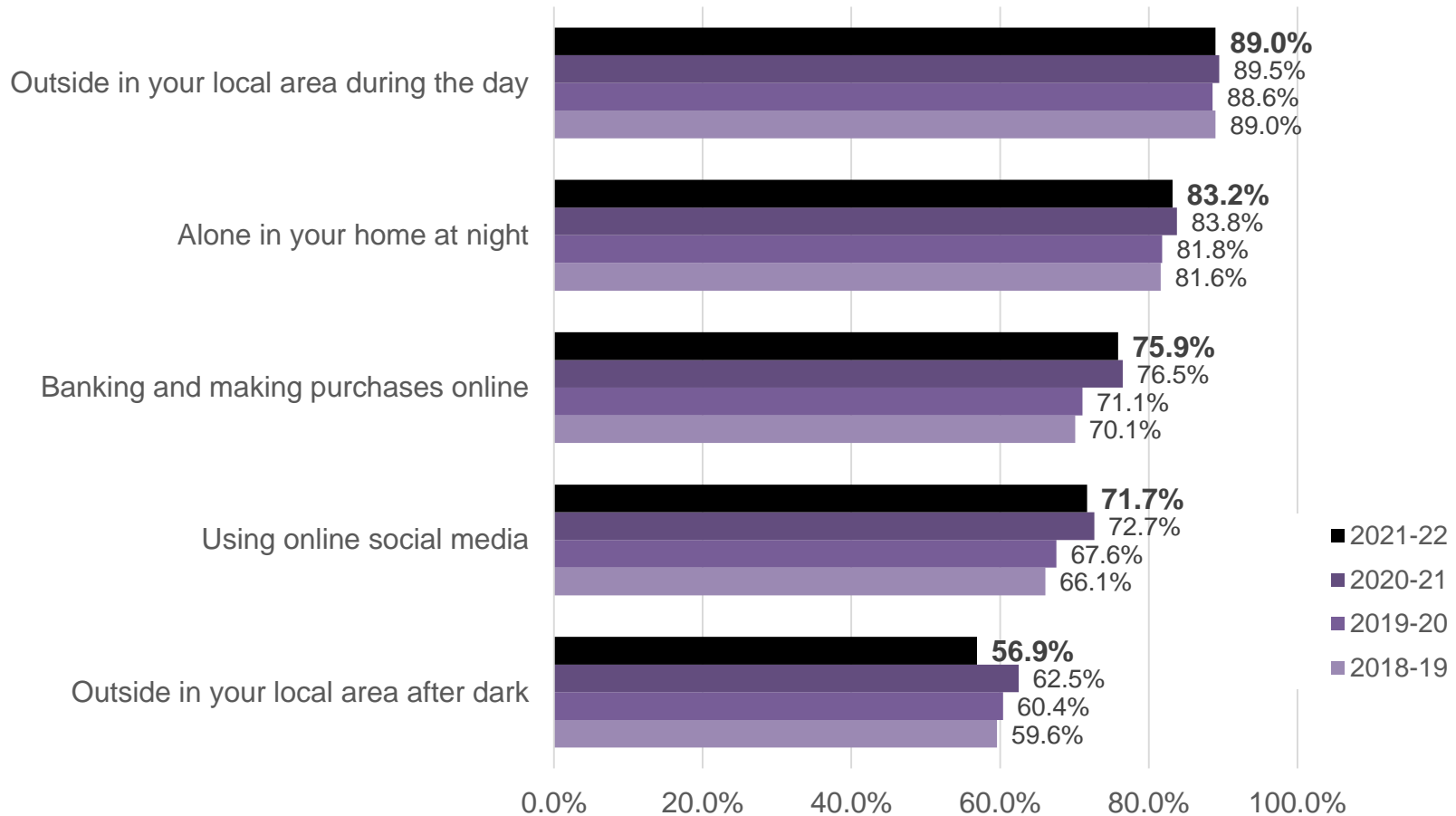


# Feelings of Safety and Community Cohesion

Nottinghamshire Police and Crime Survey  
2021/22 Quarter 4

Feelings of safety have generally stabilised over the last year, with the exception of feeling safe outside after dark – which has fallen by 5.6% pts to 56.9%

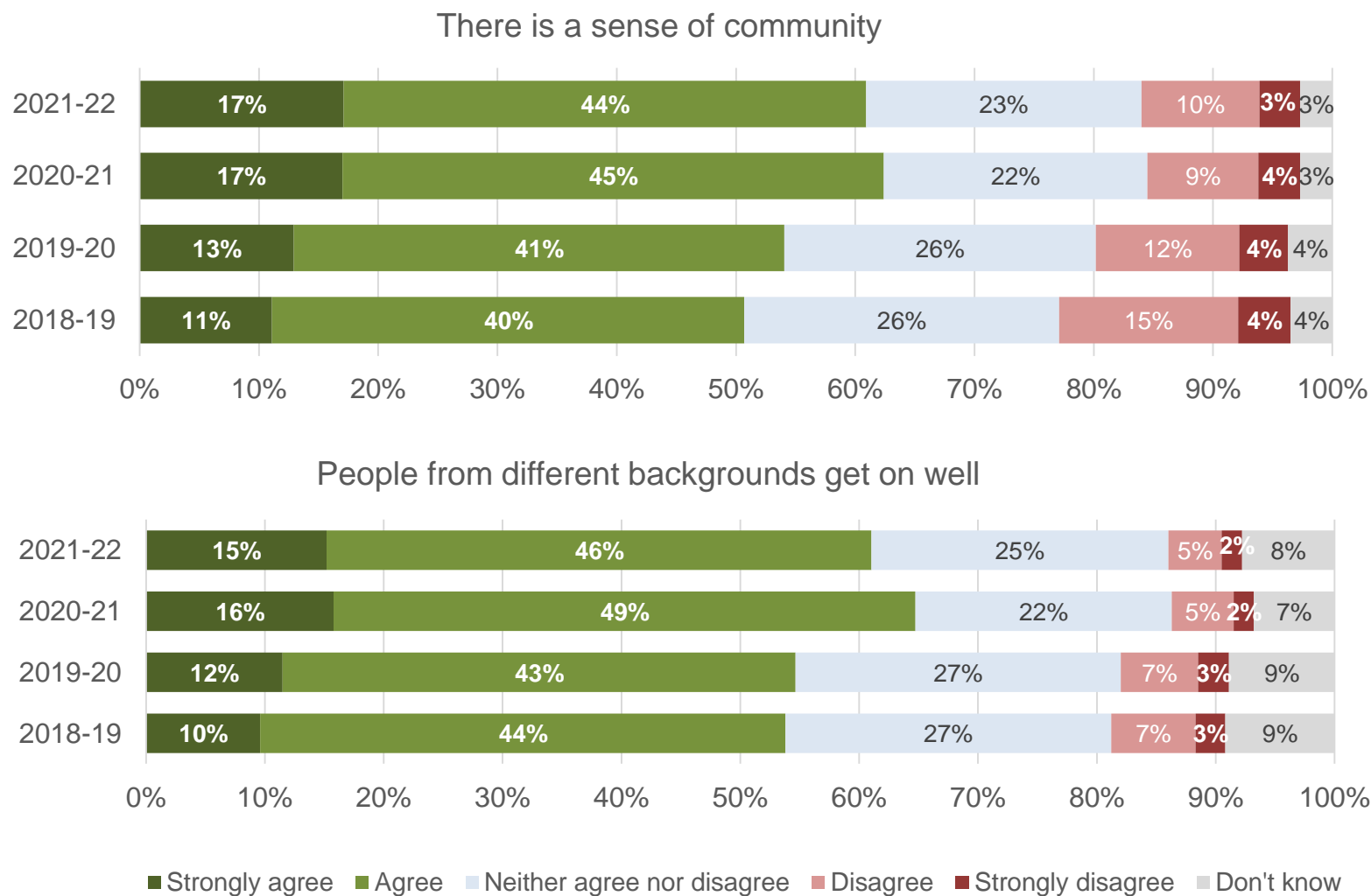
Please say how safe or unsafe you generally feel in the following situations:  
% Feeling very or fairly safe



Base: 2018-19 = 3,902 – 4,104, 2019-20 = 3,896 – 4,064, 2020-21 = 4,044 – 4,120, 2021-22 = 4,016 – 4,105

Q: Please say how safe or unsafe you generally feel in the following situations. Excludes those that did not know.

There have been notable increases in the proportion of respondents feeling that there is a sense of community in their area (+6.9% pts) and that people from different backgrounds get on well (+6.4% pts) since March 2020.

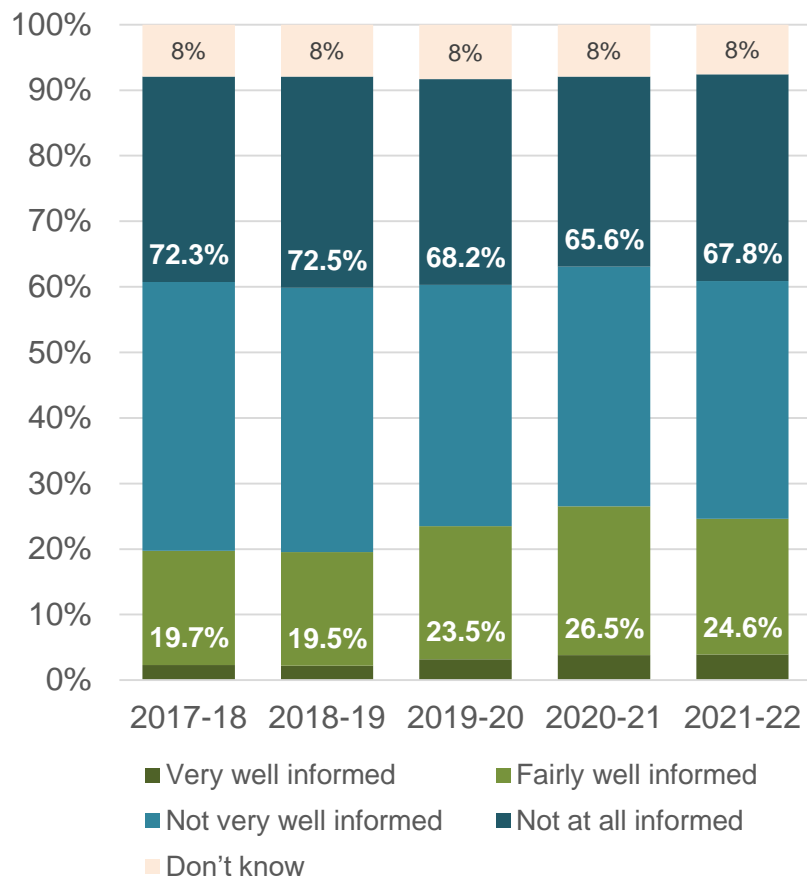


Base: 2018-19 = 4,095 / 4,062, 2019-20 = 4,071 / 4,046, 2020-21 = 4,125 – 4,114, 2021-22 = 4,122 - 4,111.

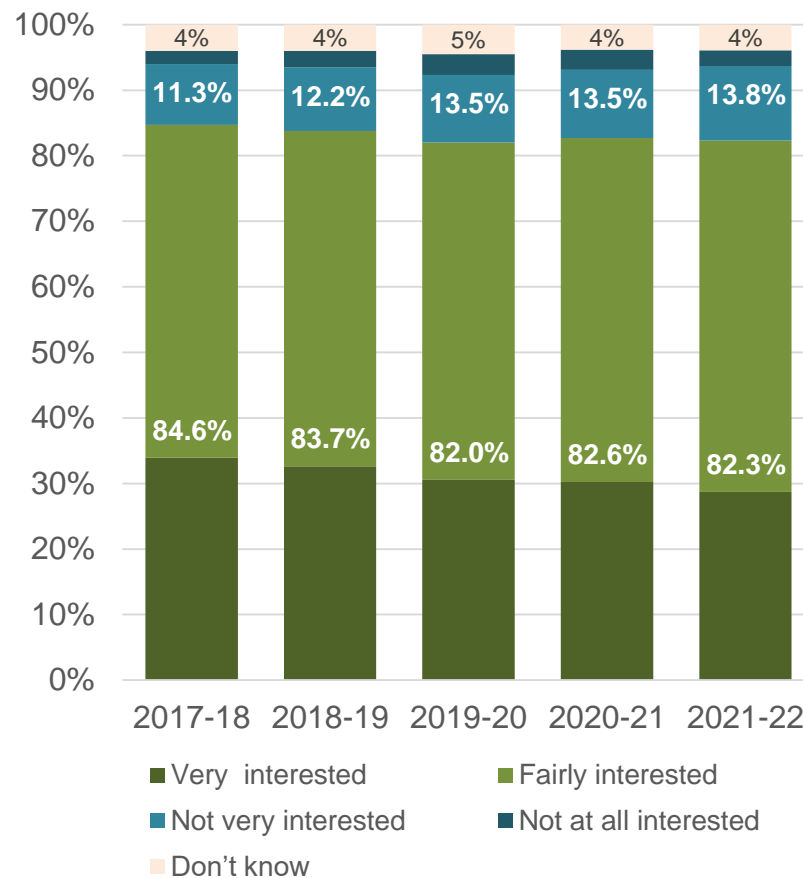
Q: Please say how much you agree or disagree with each of the following statements about the area where you live.

In 2021-22, 24.6% of respondents felt well informed about what the police are doing in their local area, having risen from 19.6% in 2018/19. The proportion reporting that are interested hearing more about policing activity in their area remains high (82.3%).

How well informed do you feel about what the police in your local area are doing?



How interested, if at all, are you in knowing what the police are doing in your local area?



Base: 2017-18 = 3,172, 2018-19 = 4,127, 2019-20 = 4,102, 2020-21 = 4,131, 2021-22 = 4,125 Q: How well informed do you feel about what the police in your local area are doing? / Q: How interested, if at all, are you in knowing what the police are doing in your local area?

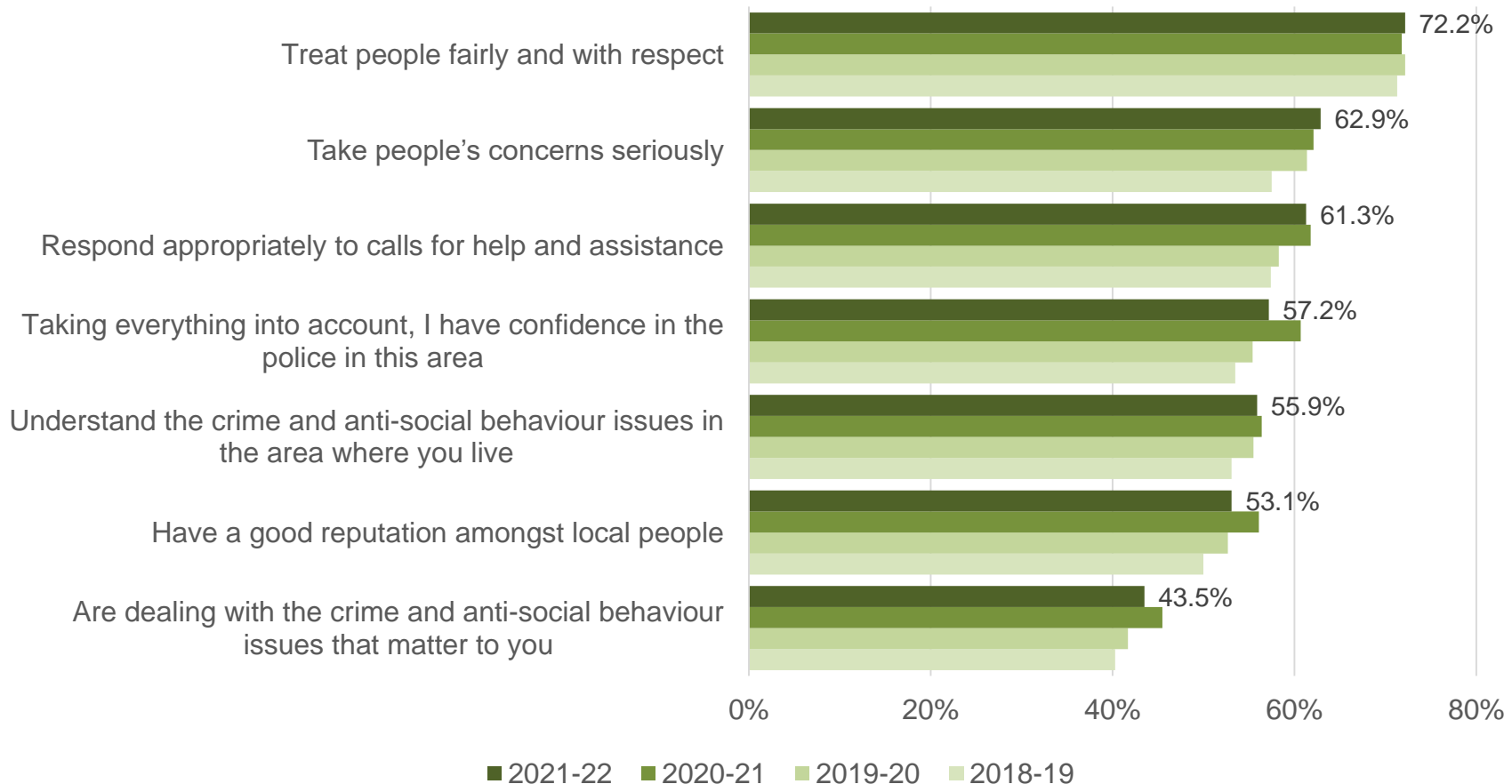
# Trust and Confidence in the Police

Nottinghamshire Police and Crime Survey  
2021/22 Quarter 4



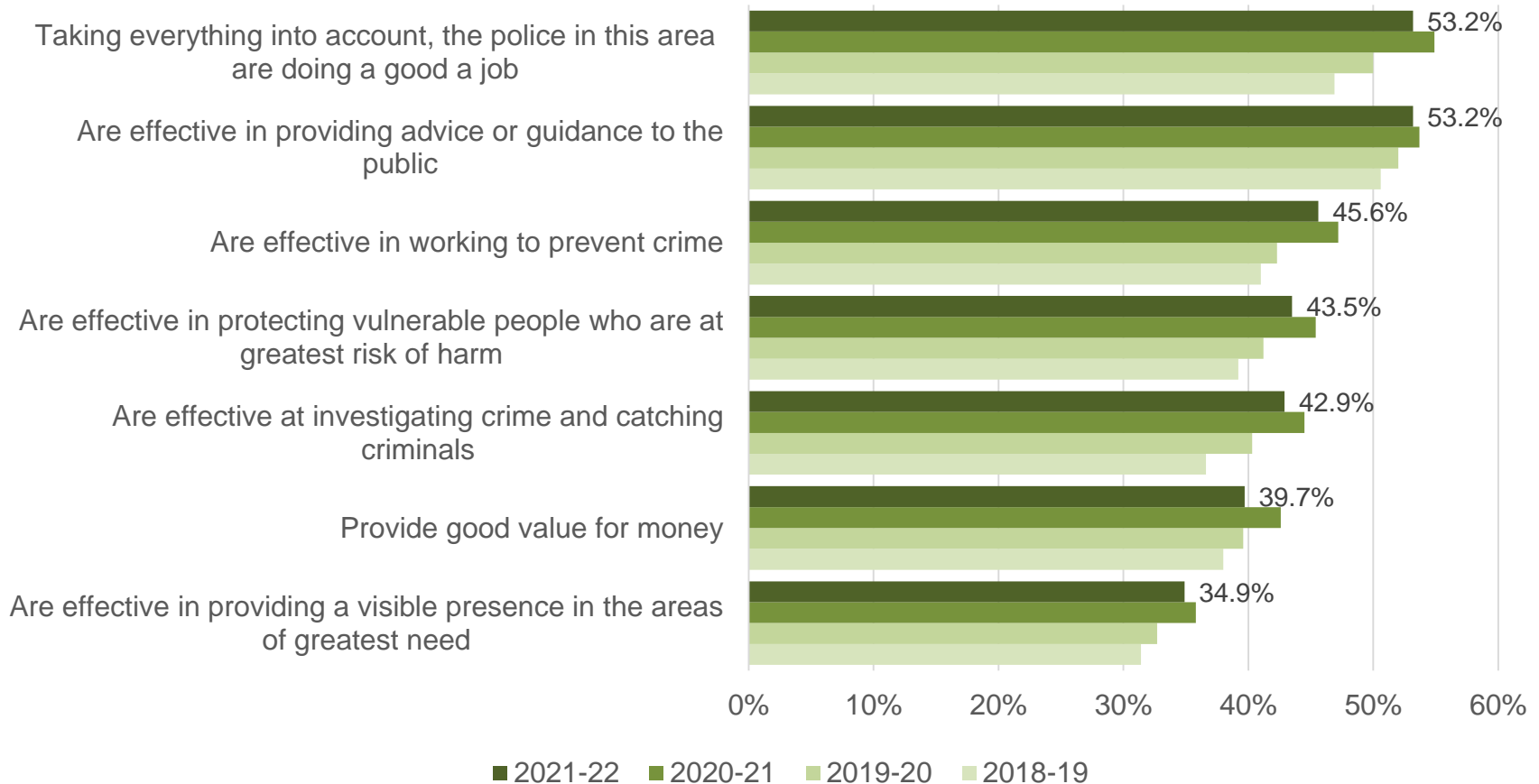
The majority of indicators of public confidence in the police increased during 2020-21, and remained higher than average in 2021-22. 72% agree that the police in their local area treat people fairly and with respect and 57% report having confidence in their local police

Please say how much you agree or disagree with each of the following statements about the police in your local area: - **Strongly Agree & Agree** – Excluding ‘Don’t know’



Among the indicators of public confidence, respondents remain least likely to agree that the police are providing a visible presence in the areas of greatest need (34.9%), however perceptions of this have improved since 2018-19 (31.4%). NB. Excludes 'don't know'

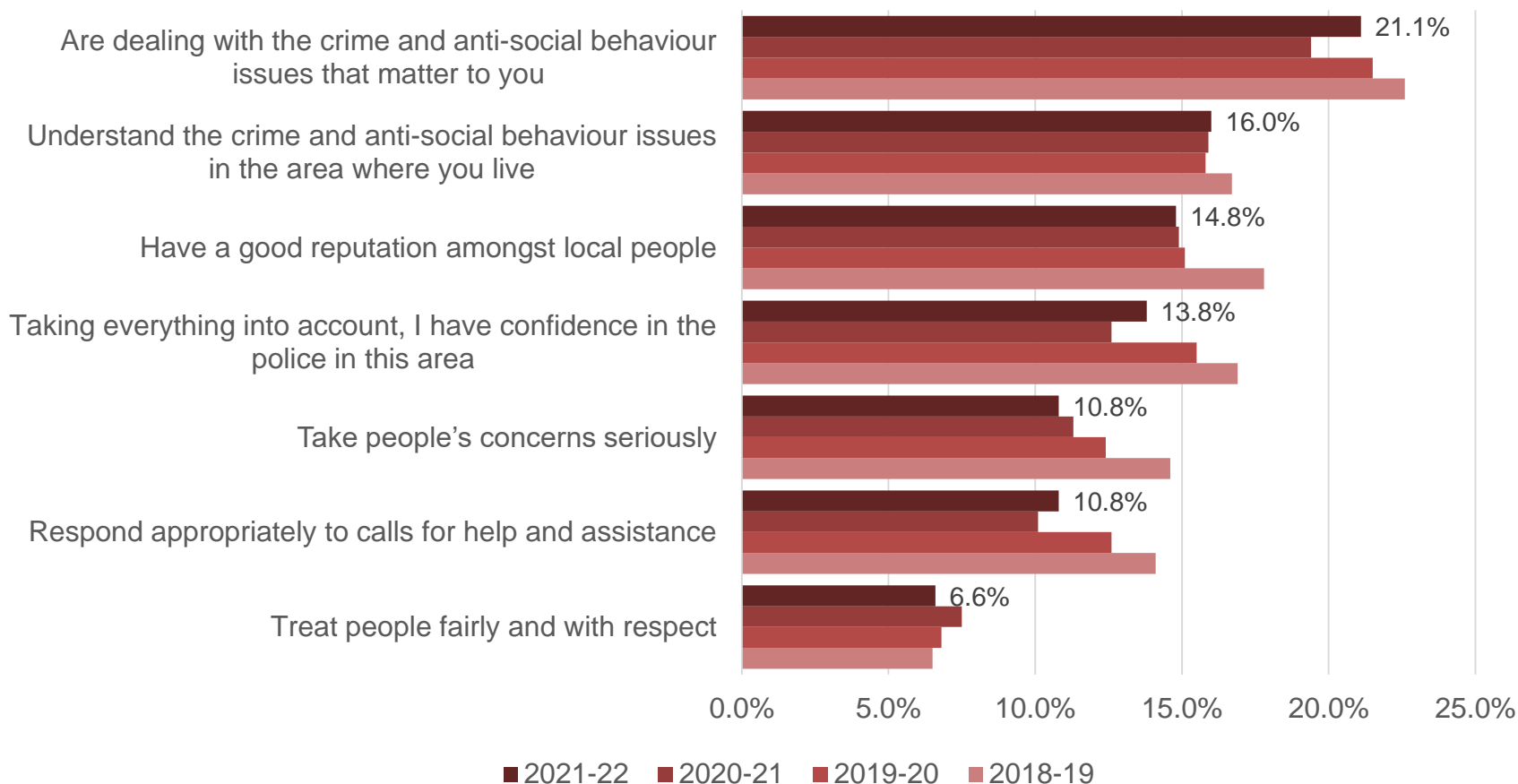
Please say how much you agree or disagree with each of the following statements about the police in your local area: - **Strongly Agree & Agree** – Excluding 'Don't know'



Base: 2018-19 = 3,176 - 3,595, 2019-20 = 3,097 - 3,600, 2020-21 = 3,183 - 3,662, 2021-22 = 3,183 - 3,665 Q: Please say how much you agree or disagree with each of the following statements about the police in your local area

The proportion of respondents feeling that they **do not** have confidence in the police fell markedly between 2018-19 (16.9%) and 2020-21 (12.6%). The last year (13.8%), however, has seen a marginal increase in negative perceptions N.B. Excludes 'don't know'

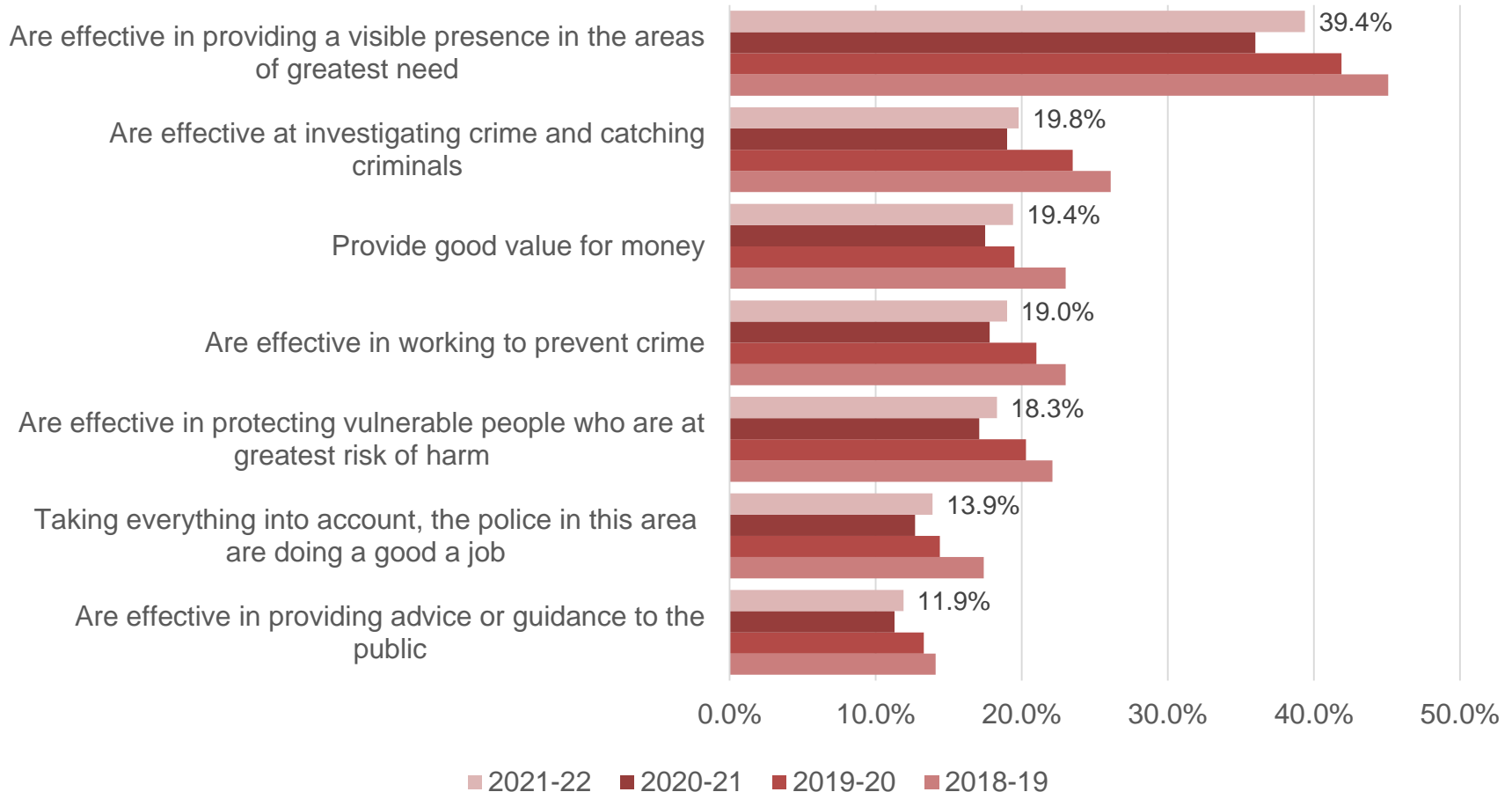
Please say how much you agree or disagree with each of the following statements about the police in your local area: - **Strongly Disagree & Disagree** – Excluding 'Don't know'



Base: 2018-19 = 3,701 - 3,701, 2019-20 = 3,069 – 3,693, 2020-21 = 3,183 – 3,839, 2021-22 = 3,147 - 3,847 Q: Please say how much you agree or disagree with each of the following statements about the police in your local area

The proportion of respondents that feel the police are not effective in providing a visible presence in the area of greatest need has fallen from 45% in 2018/19 to 39% in 2021-22. Negative perceptions increased marginally in 2021-22 despite a positive long term trend.

Please say how much you agree or disagree with each of the following statements about the police in your local area: - **Strongly Disagree & Disagree** – Excluding ‘Don’t know’

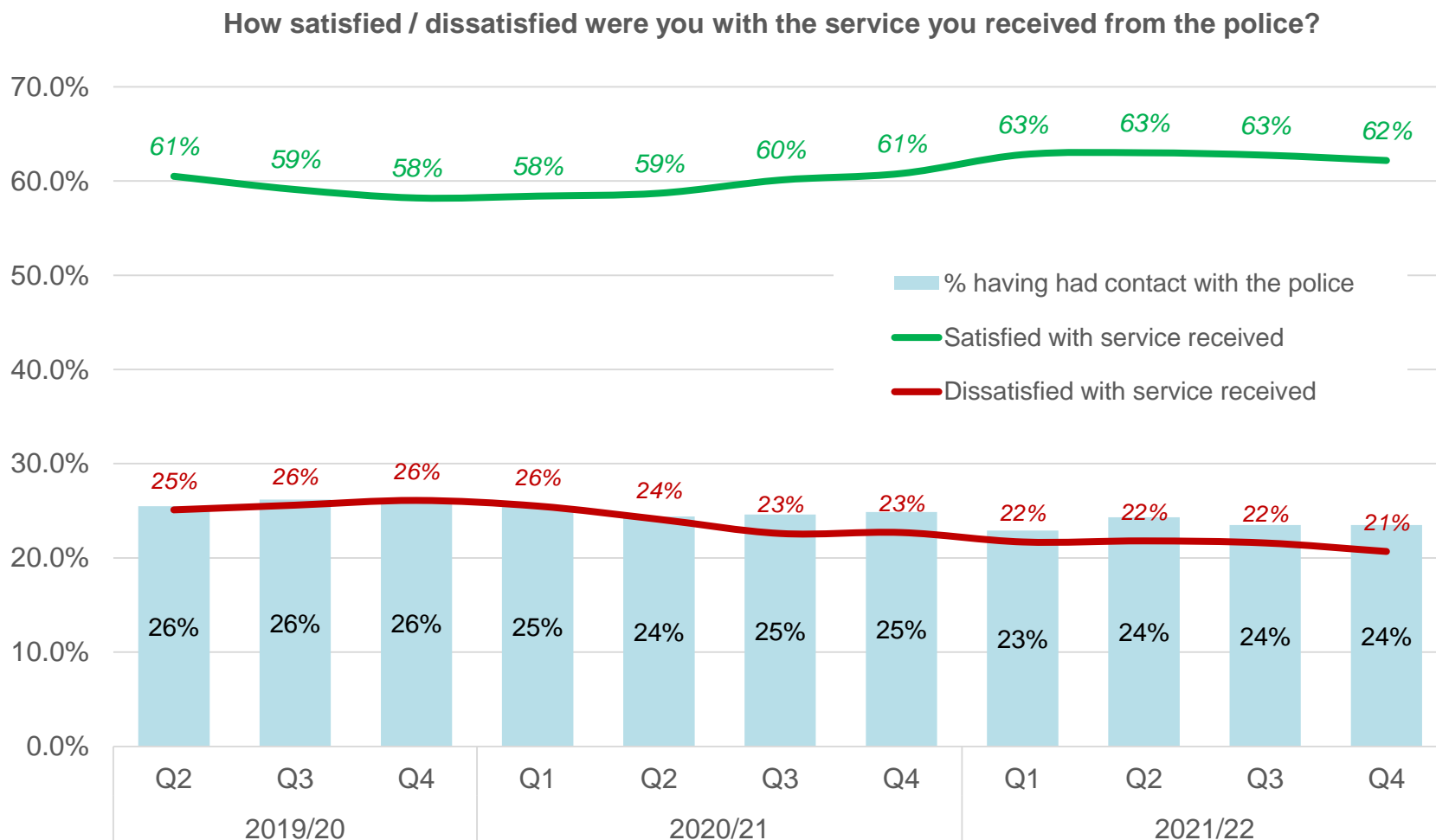


Base: 2018-19 = 3,176 - 3,595, 2019-20 = 3,097 - 3,600, 2020-21 = 3,183 – 3,662, 2021-22 = 3,183 – 3,665 Q: Please say how much you agree or disagree with each of the following statements about the police in your local area

# Public Contact and Satisfaction with the Police

Nottinghamshire Police and Crime Survey  
2021/22 Quarter 4

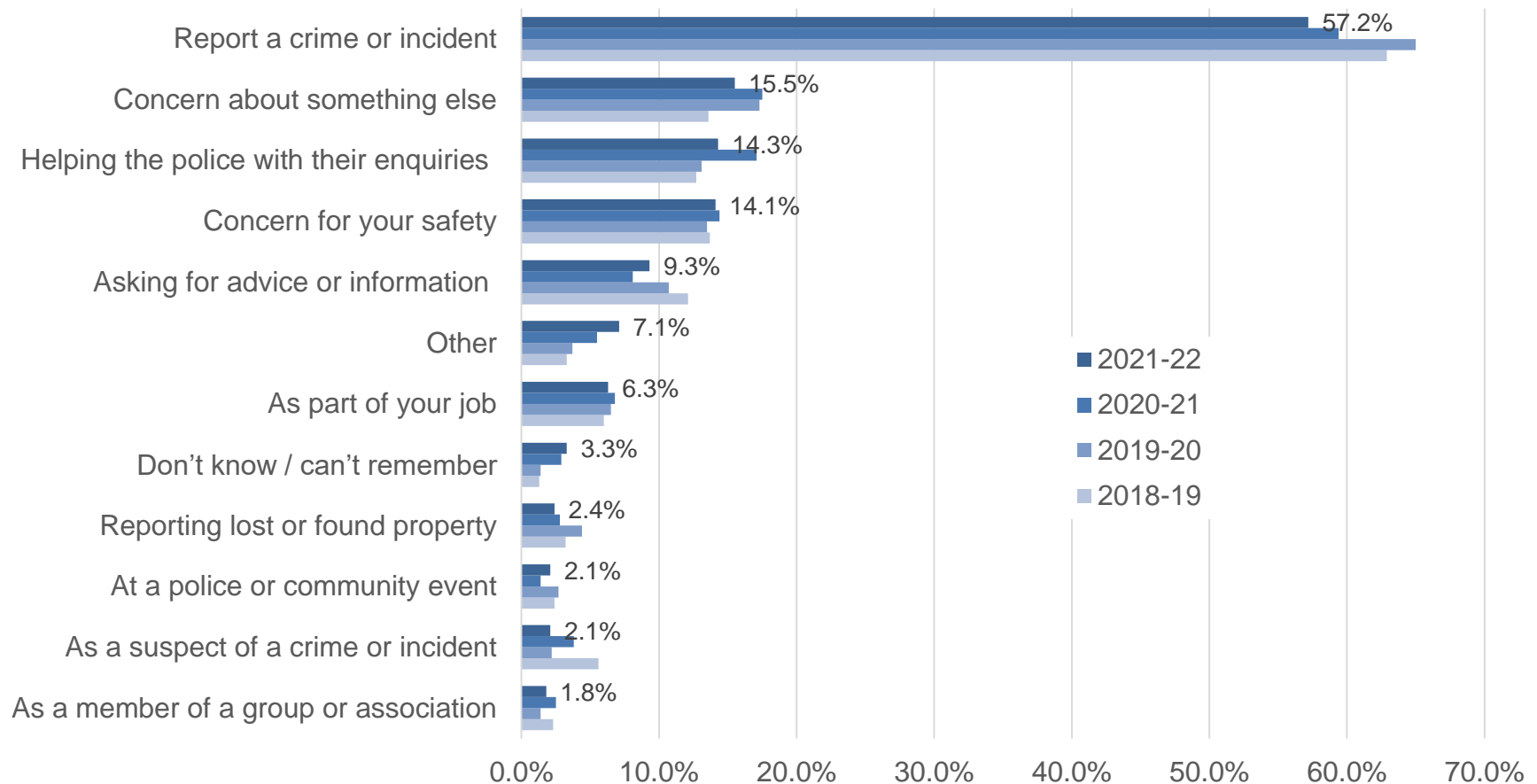
24% of respondents report having had contact Nottinghamshire Police over the last 12 months. Of those that have had contact, **62.2%** reported feeling satisfied with the service they received whilst 20.7% reported being dissatisfied. This remained stable in 2021-22.



Base: 2018-19 = 503, 2019-20 = 1,012, 2020-21 = 1,008, 2021-22 = 963 Q: Thinking back to the last occasion that you had contact with Nottinghamshire Police, overall how satisfied or dissatisfied were you with the service you received?

Of the 24% of respondents that reported having had contact with the police in the last 12 months, 57% had done so to report a crime or incident. This proportion has reduced from 65% in the year to March 2020

Thinking back to the occasions that you have had contact with the police over the last 12 months, what were the reasons?



Base: 2018-19 = 503, 2019-20 = 1,012, 2020-21 = 1,008, 2021-22 = 963 Q: Thinking back to the occasions that you have had contact with the police over the last 12 months, what were the reasons?

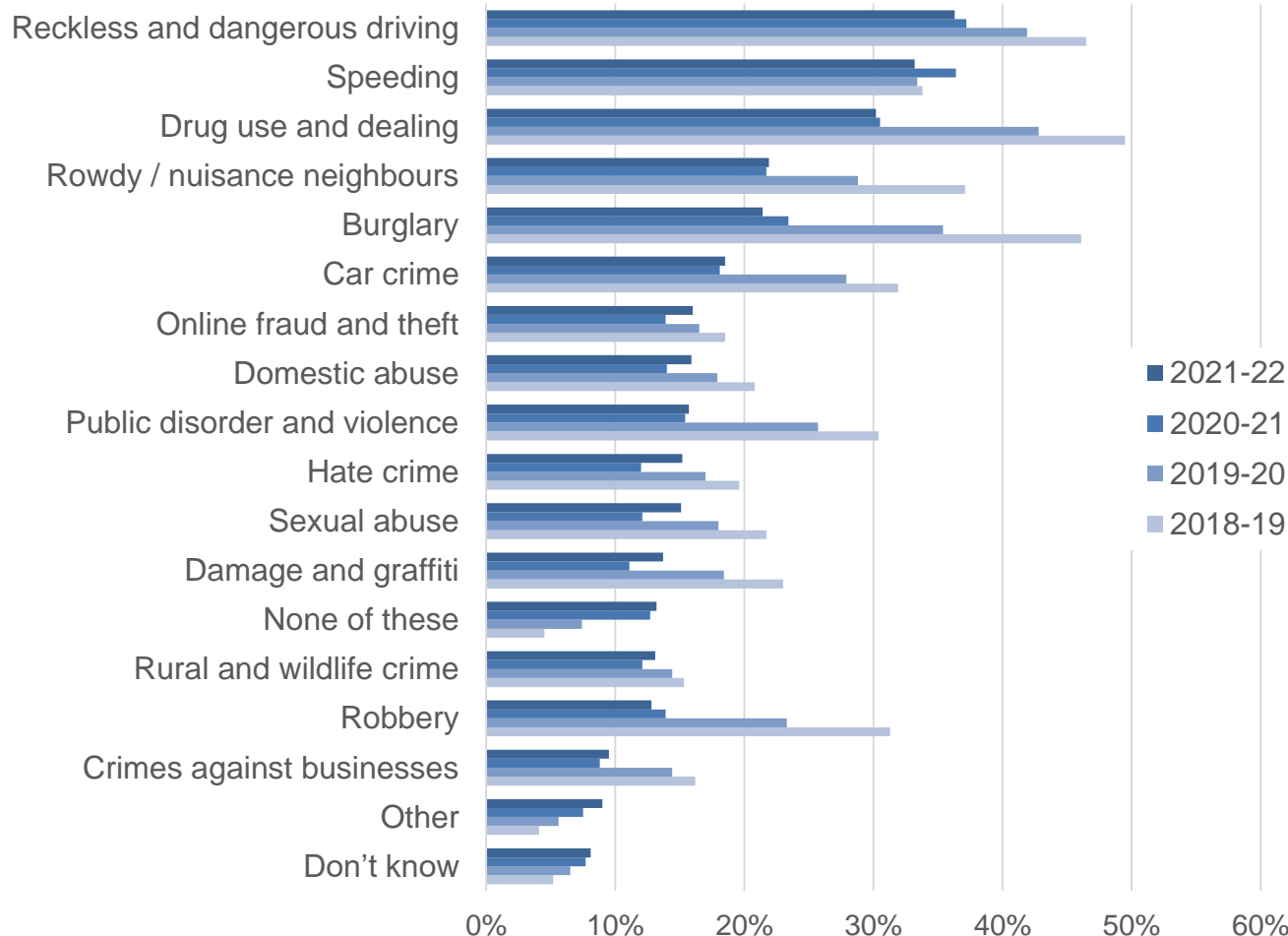
# Local Priorities for the Police and Partner Agencies

Nottinghamshire Police and Crime Survey  
2021/22 Quarter 4



Reckless and dangerous driving and speeding remain the crime / community safety issues that respondents would most like to see tackled in their area. The proportion wanting to see more done to tackle drug use and dealing has fallen from 50% to 30% since 2018/19.

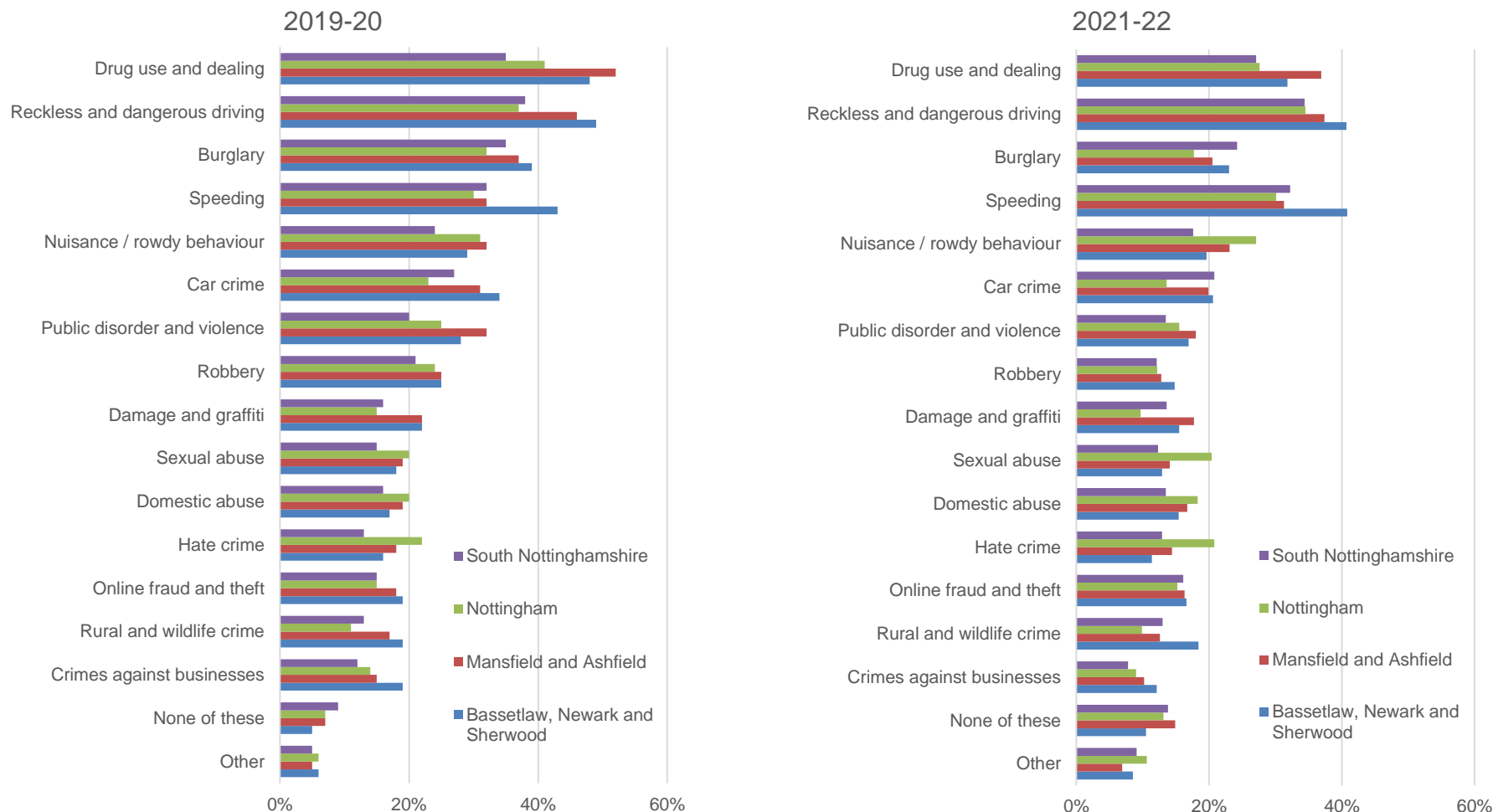
Are there any specific crime or anti-social behaviour issues that you would like to see the police and other agencies do more to tackle in your area?



Base: 2018-19 = 4,051, 2019-20 = 3,790, 2020-21 = 3,615, 2021-22 = 3,742 Last 12 months = 3,722 Q: Are there any specific crime or ASB issues that you would like to see the police and other agencies do more to tackle in your area?

Speeding (41%) and reckless and dangerous driving (41%) remain prominent concern in Bassetlaw, Newark and Sherwood. Drug use and dealing (37%) remains a particularly significant community concern in Mansfield and Ashfield.

Are there any specific crime or anti-social behaviour issues that you would like to see the police and other agencies do more to tackle in your area?

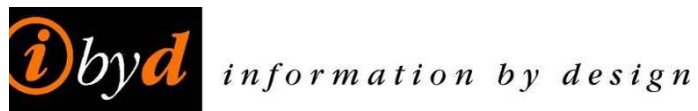


Base: 2019-20 = 3,790, 2020-21 = 3,615, 2021-22 = 3,742 Q: And are there any specific crime or anti-social behaviour issues that you would like to see the police and other agencies do more to tackle in your area?

# Nottinghamshire Police and Crime Survey 2021-22

Quarter 4

April 2022



**NOTTINGHAMSHIRE**  
**POLICE & CRIME**  
**COMMISSIONER**