

## Additional Reports

### Hate Crime

The hate crime strategy was reviewed in June, four objectives were outlined namely: increase reporting, increase victim satisfaction, improve data quality and build strategic partnerships. Whilst our long-term aspiration is to reduce hate crime, the short to medium term aim is to increase reporting, reflecting improved awareness and increased trust and confidence in Nottinghamshire Police. Victim satisfaction is intrinsically linked to trust and confidence and our aspirational aim is for overall satisfaction of 85%. Data quality and building partnerships help to facilitate delivering increased reporting and increased satisfaction. Nottinghamshire police hate policy was reviewed and updated in September incorporating College of Policing guidance following the decision in the Miller case. This introduced an objective element to perception based recording and may result in a reduction of the number of incidents recorded. The policy was also amended to allow greater use of out of court disposals.

The number of hate occurrences in this FYTD compared to same period last year has seen a reduction of 11.5% overall however the number still remains 2.8% higher than same period in 2019.

	01/04/22 to 21/11/22	01/04/21 to 21/11/21	Change to Current	%	01/04/19 to 21/11/19	Change to Current	%
Hate Occurrences	1,600	1,882	-282	-15.0%	1,557	+43	+2.8%
Hate crime	1,134	1,423	-289	-20.3%	1,113	+21	+1.9%
Hate Non-Crime	470	459	+11	+2.4%	444	+26	+5.9%

Victims of hate receive an enhanced service, our hate crime team audit all hate occurrences and conduct welfare calls. In addition, the Research and Insight team conduct a satisfaction survey 2 months after the report. Nominated divisional hate Inspectors are responsible for reviewing and filing all hate occurrences to ensure case progression and provide a consistent approach.

Victim satisfaction has increased month on month with overall satisfaction currently at 83.3% with the areas of focus being Actions Taken and Kept Informed. A bespoke advice sheet explaining the process helps to manage expectations and includes details for support networks. This is supplied electronically by the control room at the point of call. Work is being undertaken with the Majority Black Led Churches to develop support for black victims of hate as there is an identified gap in this area, this also supports our work in relation to the Race Action Plan.

Hate Crime	Jul-21	Aug-21	Sep-21	Oct-21	Nov-21	Dec-21	Jan-22	Feb-22	Mar-22	Apr-22	May-22	Jun-22	Jul-22
Ease of Contact	93.4%	93.7%	94.6%	93.9%	93.8%	94.1%	94.2%	93.9%	94.7%	94.9%	94.7%	95.7%	95.3%
Response Time	77.8%	77.2%	78.3%	76.9%	77.6%	78.2%	77.0%	76.2%	76.7%	78.8%	77.3%	76.7%	76.4%
Actions Taken	74.4%	74.5%	74.9%	74.2%	74.4%	74.8%	75.0%	74.9%	75.0%	74.5%	75.1%	75.2%	75.2%
Kept Informed	68.1%	68.0%	67.7%	67.6%	67.3%	68.2%	67.9%	68.8%	69.9%	71.4%	70.9%	71.6%	71.2%
Treatment	93.3%	94.1%	94.5%	94.2%	94.0%	94.4%	94.5%	94.1%	94.2%	94.7%	93.6%	93.9%	94.0%
Whole Experience	79.5%	79.8%	80.0%	80.7%	80.2%	80.6%	80.9%	80.8%	81.3%	82.5%	81.7%	82.6%	83.3%

Positive outcomes for hate crime is currently 19.9%, compared to 13.1% in the previous FYTD, representing an increase of 6.7%. If outcome 22, which includes diversionary, educational or intervention activity, is included the figure is 26.2%. This is one of the highest positive outcomes across any crime type in Nottinghamshire. This increase reflects our emphasis on early intervention and diversionary activity with an aim to longer term prevention. Educational and diversionary activity is clearly not always appropriate, and we take a strong stance on those case with charge and summons figures also up at 28.2%.

Hate crime	Most recent	Previous	Variation	% change
Positive Outcomes (rate)	19.9%	13.1%	6.7%	

<b>Total positive outcomes excluding Outcome 22</b>	<b>217</b>	<b>171</b>	<b>46</b>	<b>26.9%</b>
<b>01. Charged/Summons</b>	<b>159</b>	<b>124</b>	<b>35</b>	<b>+28.2%</b>
<b>02. Caution - Youths</b>	<b>0</b>	<b>6</b>	<b>-6</b>	<b>-100%</b>
<b>03. Caution - Adults</b>	<b>10</b>	<b>10</b>	<b>0</b>	<b>0%</b>
<b>08. Community Resolution</b>	<b>48</b>	<b>31</b>	<b>17</b>	<b>54.8%</b>
<b>22. Diversionary, educational or intervention activity, not in public interest to take further action</b>	<b>69</b>	<b>4</b>	<b>65</b>	<b>1625%</b>

The hate crime team continue to undertake engagement opportunities and were present at Black history month and Pride events. The Take Aim at Hate campaign was launched in August internally and externally highlights included an Instagram Q and A takeover and released video content resulting in 11,080 impressions and a reach of over 10000 people. An MoU has just been drafted with the professional football clubs agreeing to a joint approach to hate recording and joint messaging.