

CORPORATE PERFORMANCE SUMMARY

Corporate Development - Highlights

- HMICFRS Vetting and Counter Corruption report issued with several recommendations. Nottinghamshire graded 'GOOD'.
- Force has been recently inspected in relation to Armed Policing (wc 21st November) as part of a thematic inspection.
- Internal Business Continuity audit undertaken. Force graded as 'Significant Assurance'.
- Power Bi Self Briefing Tool now live.

People Services

New Recruit Training:

As of the week commencing the 14th November, the force had the following cohorts in initial training:

- 2 x IPLDP cohorts – 40 students
- 1 x PCDA cohort – 20 students
- 1 x Degree Holder Cohort – 20 students
- 1 x PPD – 20 students

Operation Uplift –

Police Officer target for March 2023 is 2,428 – current headcount 2,429.

Sickness –

Police Officer – 4.56% including Covid, 4.14% without Covid.
Police Staff/PCSO – 4.68% including Covid, 3.98% without Covid.

Highest number of calendar days lost relate to Stress, Depression, Anxiety & Psychological. The Pandemic, and Musculoskeletal are the second and third highest causes respectively.

Estates and Facilities

- New Strategy for 2022-2026 approved by FEB in February and PCC's Accountability Board in June, and reported in as a standalone paper at this Accountability Board.

Estate Improvements

- New building at FHQ completed and provides new, state of the art Control Room and Force Training Centre to deliver performance improvements in those areas. Also, value for money through achieved through a shared HQ (and cost sharing) with NFRS.
- Delivery of new SARC to ensure performance improvements and meeting latest Forensic standards now completed.
- Delivery of Mansfield Custody Suite improvements to ensure latest standards are met and all equipment is fit for purpose and functioning. The Suite has now reopened with some Cell Call system work still being completed due to availability of parts.
- Delivery of back up Custody Suite at Oxclose Lane for business continuity purposes. Now completed.
- New A & E Armoury also completed.

Facilities Management

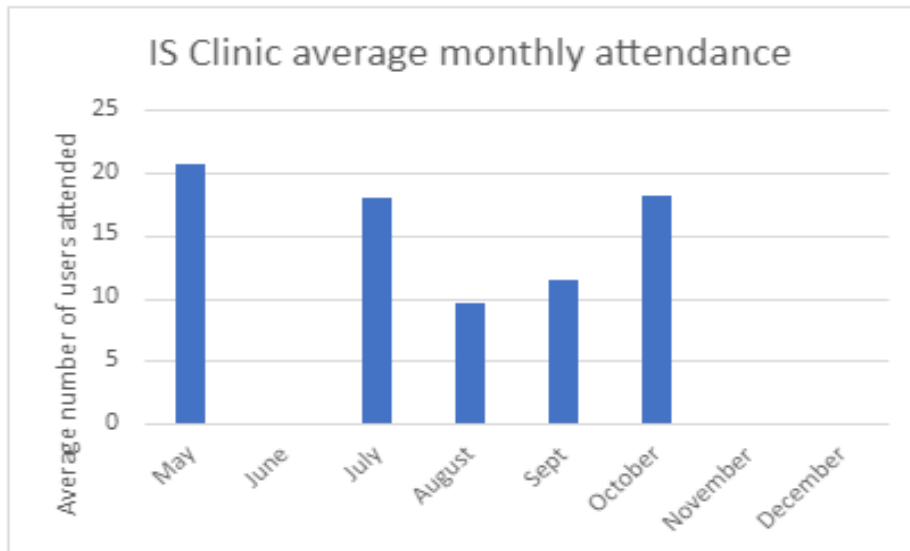
- Work has continued at Chilwell to facilitate the move of the Forensic Vehicle Investigation team from Riverside and works at HQ to facilitate the move of the Dive Team from Riverside. These works are now completed. We have also planned accommodation solutions for the other Teams moving from Riverside later this year, this includes the NPT and SOC. Business Cases for these projects were agreed by FEB on 7th November and are with the OPCC for final sign off.
- The new Service Desk system – Ivanti, is working well and is proving beneficial. In October there were 162 Service Requests and 174 Incidents raised – total 336 for the month.

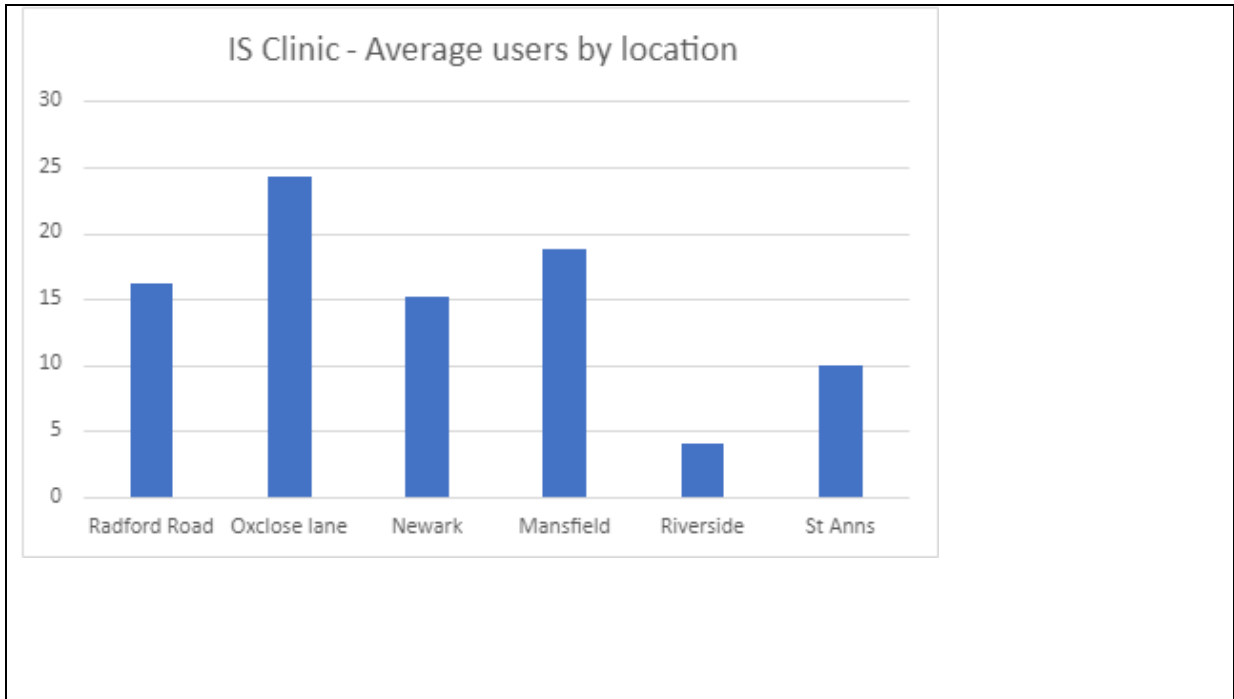
Information Services

A standalone paper has been submitted in relation to Information Services, but highlights are included below:

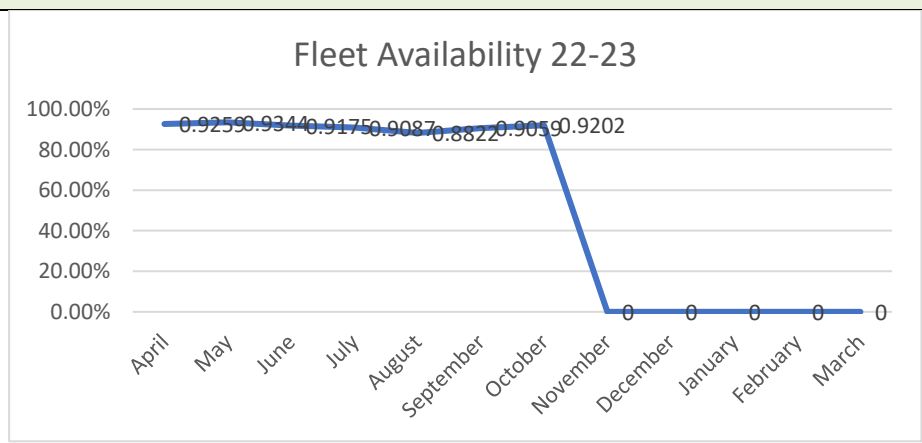
Dashboard	Sept	Oct	Trend
Customer Satisfaction	97.69%	77.34%	
Front Counter Feedback	90.50%	87.05%	
Major Incidents	3	1	
Incidents Opened	1752	1501	
Incidents Closed	1726	1447	
First Time Fixes	57.59%	62.54%	
Requests Opened	1484	1497	
Requests Closed	1106	1240	
Visitors to Local Clinics (Radford Rd, Oxclose, Newark)	26	59	

Major Incidents: Load Balancers affecting Safe search, CM SMS, Digital Hub, Cycomms , DFU case management, NAPPS, Webforms, Place of Interest, Health and Safety, Drones, TSU and Alcatraz





Transport



A standalone paper has been completed for this Accountability Board:

Workshop Performance

- Fleet availability has increased in October with the help of the new resource within the workshop and accounts being managed for payments.
- Workshop have had 2 new ramps renewed to help infrastructure within Chilwell.

Archives and Exhibits

Uniform

- Uniform portal now live – 800 requests received in the first nine days.
- The scoping for, and purchasing of, new items/equipment to maximise efficiencies has begun.

Archives and Exhibits

- Transition from FHQ to Oxclose has taken place.
- Circa 335k in auction-based income in first half of 2022/23
- Items currently being identified for children's hospital/ward donation prior to Christmas.