

Nottinghamshire Police and Crime Commissioner**Notice of Decision**

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For Decision or Information	Decision
Date received*:	22.01.21
Ref*:	2021.007

*to be inserted by Office of PCC

TITLE: POLICE COMPLAINT REVIEWS
EXECUTIVE SUMMARY:

Where a complaint has been recorded under Schedule 3 of the Police Reform Act 2002, the complainant has a right to apply for a review of the outcome of a police complaint.

Police and Crime Commissioners (PCCs) have taken on responsibility for reviewing police complaints. It is proposed that the Police and Crime Commissioner agrees to a new contract with Sancus Solutions Ltd starting from 1 February 2021 for 12 months with an option to extend for a further 12 months.

Sancus Solutions Ltd will consider whether the outcome of the handling of the complaint is reasonable and proportionate and where the Police and Crime Commissioner finds that the outcome of the complaint is not reasonable and proportionate it will uphold the review and make recommendations to Nottinghamshire Police.

INFORMATION IN SUPPORT OF DECISION: (e.g report or business case)

Sancus Solutions will act independently under authority from the Deputy Police and Crime Commissioner to undertake a review of complaints and make recommendations where the Chief Constable is the appropriate authority.

Their role will be to make an independent determination as to whether the complaint outcome has been handled reasonably and proportionately in accordance with primary legislation and the Independent Office for Police Conduct (IOPC) Statutory Complaints Guidance.

Sancus Solutions deliver investigation and review services across a number of specialist areas within Policing and the NHS. They are currently the only supplier to offer a police complaint review service.

The benefits of using Sancus to conduct complaint reviews are;

- Independence of decision making which will maintain public confidence in the review process.
- Cost will be predictable and entirely linked to the level of demand.
- Cost effectiveness, there will be no need to create new staff posts to conduct reviews.
- Consistency of decision making, Sancus seek to ensure the same reviewer deals with all of the review cases.

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FINANCIAL INFORMATION (please include if it is capital or revenue or both. What the split is and the totals being requested. Is this a virement/ something already budgeted for or something that requires additional funding. Are there any savings that can be offered up/or achieved)

There is a budget of up to £20,000

Signature: 
 Chief Finance Officer

Date: 25th January 2021

Is any of the supporting information classified as non public or confidential information?**

Yes

No

X

If yes, please state under which category number from the guidance**

DECISION:

That the Police and Crime Commissioner agrees to a new contract for Sancus Solutions Ltd to undertake Police Complaint Reviews. The contract will start on 1 February 2021 for 12 months with an option to extend for a further 12 months.

OFFICER APPROVAL

I have been consulted about the proposal and confirm that the appropriate advice has been taken into account in the preparation of this report. I am satisfied that this is an appropriate request to be submitted to the Police and Crime Commissioner.

Signature:
 Chief Executive



Date: 27/1/21

DECLARATION:

I confirm that I do not have any disclosable pecuniary interests in this decision and I take the decision in compliance with the Code of Conduct for the Nottinghamshire Office of the Police and Crime Commissioner. Any interests are indicated below:

The above request has my approval.

Signature:
 Nottinghamshire Police and Crime Commissioner



Date: 27/1/21

** See guidance on non public information