

# Nottinghamshire Office of the Police and Crime Commissioner

Q2 stats July 2021-September 2021

## Comments/Complaints

A summary of the comments/complaints from persons in custody.

Issue	1 Jul 2021 to 30 Sep 2021
Appropriate Adult Not Identified	2 (5%)
Blanket not provided	2 (5%)
Cell and/or contents dirty or broken	2 (5%)
DP not informed of reviews of detention	1 (2%)
Exercise not offered (if detained over 24 hours)	4 (10%)
Female Officer/Staff not assigned	1 (2%)
Not offered to have someone notified of arrest	2 (5%)
Not received medication	1 (2%)
Not seen a Healthcare Practitioner	5 (12%)
Phone call requested but not provided	1 (2%)
Reading material not offered	4 (10%)
Religious needs not identified	2 (5%)
Replacement clothing not provided	3 (7%)
Shower not offered (if detained over 24 hours)	4 (10%)
Solicitor not offered	2 (5%)
Toilet paper not provided	1 (2%)
Update on case not offered	3 (7%)
Other	2 (5%)

**Visiting Rotas**

The frequency of visits to the respective suites.

Panel	Suite	Number of Visits	Scheduled Visits	Achieved Rate
Nottinghamshire	Mansfield	13	0	>100%
Nottinghamshire	Nottingham Custody Suite	17	0	>100%
Nottinghamshire	Oxclose Lane	0	0	>100%
Total		30	0	N/a

**Detainee Availability**

Number of detainees though each suite, including: Total detainees, the number of detainees available and not available for visits, the number of detainees giving and not giving consent for visiting.

	1 Jul 2021 to 30 Sep 2021		
Suite	Total	Available	Consent
Mansfield	39	31 (79%)	29 (94%)
Nottingham Custody Suite	65	48 (74%)	41 (85%)
Oxclose Lane	0	0 (0%)	0 (0%)
Total	104	79 (76%)	70 (89%)