



**NOTTINGHAMSHIRE
POLICE & CRIME
COMMISSIONER**

COMMISSIONER CAROLINE HENRY

Ref: 5043/22

Date 14 December 2022

Re: Request under the Freedom of Information Act 2000 (FOIA)

Thank you for your request for information, which was received by the Nottinghamshire Office of the Police and Crime Commissioner on 14 November 2022.

INFORMATION REQUESTED

1. What telephone system does the organisation use?
2. How many users use the telephone system?
3. Is the telephone system cloud based?
4. When will the organisation next review their telephony contracts?

5. Who is the main network provider the organisation uses for its mobile phones?
6. How many employees have a mobile phone supplied by the organisation?
7. What is the date that the organisation will next review its main mobile phone contract?

8. What Video Conferencing Solutions does the organisation use?
9. Does the organisation run webinars or online events?

Does the organisation provide "click To chat" functionality on its website?

RESPONSE

Under S 1 (1) (a) of the Freedom of Information Act 2000 (FOIA), I can confirm that the Nottinghamshire Office of the Police and Crime Commissioner does hold the information you have requested, though it should be noted that our IT and infrastructure support services are provided to us by Nottinghamshire Police.

Nottinghamshire Police & Crime Commissioner

Forces Headquarters | Sherwood
Lodge Arnold | Nottingham |
NG5 8PP

T 0115 844 5998

E officepcc@notts.police.uk

www.nottinghamshire.pcc.police.uk



Please find below answers to your questions:-

1. What telephone system does the organisation use? **CISCO IPTV**
2. How many users use the telephone system? **All registered users have access circa 4000**
3. Is the telephone system cloud based? **NO**
4. When will the organisation next review their telephony contracts? **Renewed annually**
5. Who is the main network provider the organisation uses for its mobile phones? **EE**
6. How many employees have a mobile phone supplied by the organisation? **Currently 2990**
7. What is the date that the organisation will next review its main mobile phone contract? **Around 12 months before expiry late 2023**
8. What Video Conferencing Solutions does the organisation use? **MS Teams using Crestron or Teams**
9. Does the organisation run webinars or online events? **Sometimes**
10. Does the organisation provide "click To chat" functionality on its website? **Yes – We have the Live Chat Function on the front page of our Website which is also part of Single on line Home. Live Chat is available between the hours of 0700 and 2200 hours but can be altered.**

I would like to take this opportunity to thank you for your interest in the Nottinghamshire Office of the Police and Crime Commissioner.

Should you have any further enquiries concerning this matter, please write or contact the Freedom of Information Officer on telephone number 0115 8445998 or e-mail officepcc@notts.police.uk

Yours sincerely

Emma Lau
Business Support Officer (Transparency)
Nottinghamshire Office of the Police and Crime Commissioner.