



Nottinghamshire

POLICE & CRIME COMMISSIONER



Our Ref: 6/21

9 June 2021

Dear

Re: Request under the Freedom of Information Act 2000 (FOIA)

Thank you for your request for information, which was received by the Nottinghamshire Office of the Police and Crime Commissioner on 17 May 2021.

INFORMATION REQUESTED

Please could I request under the Freedom of Information Act a summary of the qualitative and quantitative research you have undertaken (surveys, focus groups, depth interviews) that have focused on public or victim perceptions of policing generally or your force specifically, covering 2019 and 2020 calendar years. Ideally, I would like to see the outputs of the research, but if that is not possible then a simple summary of what research has been undertaken would suffice.

RESPONSE

Under S 1 (1) (a) of the Freedom of Information Act 2000 (FOIA), I can confirm that the Nottinghamshire Office of the Police and Crime Commissioner does hold the information you have requested.

Please find below answers to your questions:-

The Nottinghamshire PCC has commissioned an independent resident survey since 2017 which remains the primary mechanism by which levels of public trust, confidence and satisfaction with the police are tracked. The survey is undertaken over four quarterly tranches of fieldwork each year in order to minimise skews caused by seasonality or significant events. Over 4,200 responses are achieved each year based on a sampling scheme which is representative of the local population by age, gender, employment status and ethnicity at Local Authority level. The survey provides a margin of error of +/-3% at the 95% confidence level across the force area.

Please find the end of calendar year summary reports attached for the 2019 and 2020 calendar years as requested. Further quarterly reports can be accessed via our website – <https://www.nottinghamshire.pcc.police.uk/Public-Information/Performance/Performance-2020.aspx> and on request from the Nottinghamshire OPCC.

Further to this, the OPCC also commissions public focus groups on an annual basis to seek views on the precept for policing. These are often used to explore views on other aspects of policing, which in 2019 included public views on police officer safety and in 2020 included public views on policing the pandemic. Please feel free to contact the Nottinghamshire OPCC directly should this information be relevant to your enquiry.

Levels of victim satisfaction with the services they receive are tracked and monitored via the Commissioner's quarterly Performance and Insight report which can be accessed via the OPCC website. Please note that this does not include more general information relating to overall perceptions of the police. Similarly, the PCC commissioned a Serious Violence and Abuse Needs Assessment in October 2019 which sought feedback from victims on their perceptions of the Criminal Justice System and the extent to which sufficient support was available (see page 144).

I hope that you find this information useful and please do not hesitate to contact the OPCC should any further clarification be required.

Should you have any further enquiries concerning this matter, please write or contact the Freedom of Information Officer on telephone number 0115 8445998 or e-mail carolinehenrypcc@nottinghamshire.pnn.police.uk

Yours sincerely

A handwritten signature in dark ink, appearing to read 'Lisa Gilmour', written in a cursive style.

Lisa Gilmour
Business Support Manager
Nottinghamshire Office of the Police and Crime Commissioner

Nottinghamshire PCC Police and Crime Survey 2019-20 Quarter 3

January 2020

Introduction and Methodology

- ❑ 'Top-line' results from the 2019/20 Nottinghamshire Police and Crime Survey to December 2019 conducted by Information by Design for Nottinghamshire PCC.
- ❑ Latest wave of fieldwork was conducted between 26th November and 21st December 2019
- ❑ The survey was undertaken using an 'assisted self-completion' method, with a team of fieldwork staff working across selected Lower Super Output Areas (LSOAs). One in eight LSOAs were selected from each of the following geographic areas:
 - Nottingham
 - South Nottinghamshire - comprising Gedling, Broxtowe and Rushcliffe
 - BNS – comprising Bassetlaw, Newark and Sherwood
 - Mansfield and Ashfield
- ❑ A sample of 4,333 respondents has been achieved over the last year broken down as follows:

Area	Local Authority	2017-18* (wave 1-3) Unweighted Count	2018-19 (wave 4-7) Unweighted Count	2019-20 Q1 (wave 8) Unweighted Count	2019-20 Q2 (wave 9) Unweighted Count	2019-20 Q3 (wave 10) Unweighted Count	Latest year (wave 7-10) Unweighted Count
Bassetlaw, Newark and Sherwood	Bassetlaw	404	533	117	127	133	530
	Newark and Sherwood	417	548	153	140	137	554
	Total	821	1081	270	267	270	1084
Mansfield and Ashfield	Ashfield	473	568	118	137	133	514
	Mansfield	340	563	152	130	136	569
	Total	813	1131	270	267	269	1083
Nottingham	Nottingham	813	1066	270	265	270	1082
South Notts	Broxtowe	261	358	101	80	91	364
	Gedling	273	411	110	99	89	430
	Rushcliffe	301	336	59	88	90	290
	Total	835	1105	270	267	270	1084

* Data presented is based on financial years. 2017-18 is the partial year comprising waves 1-3

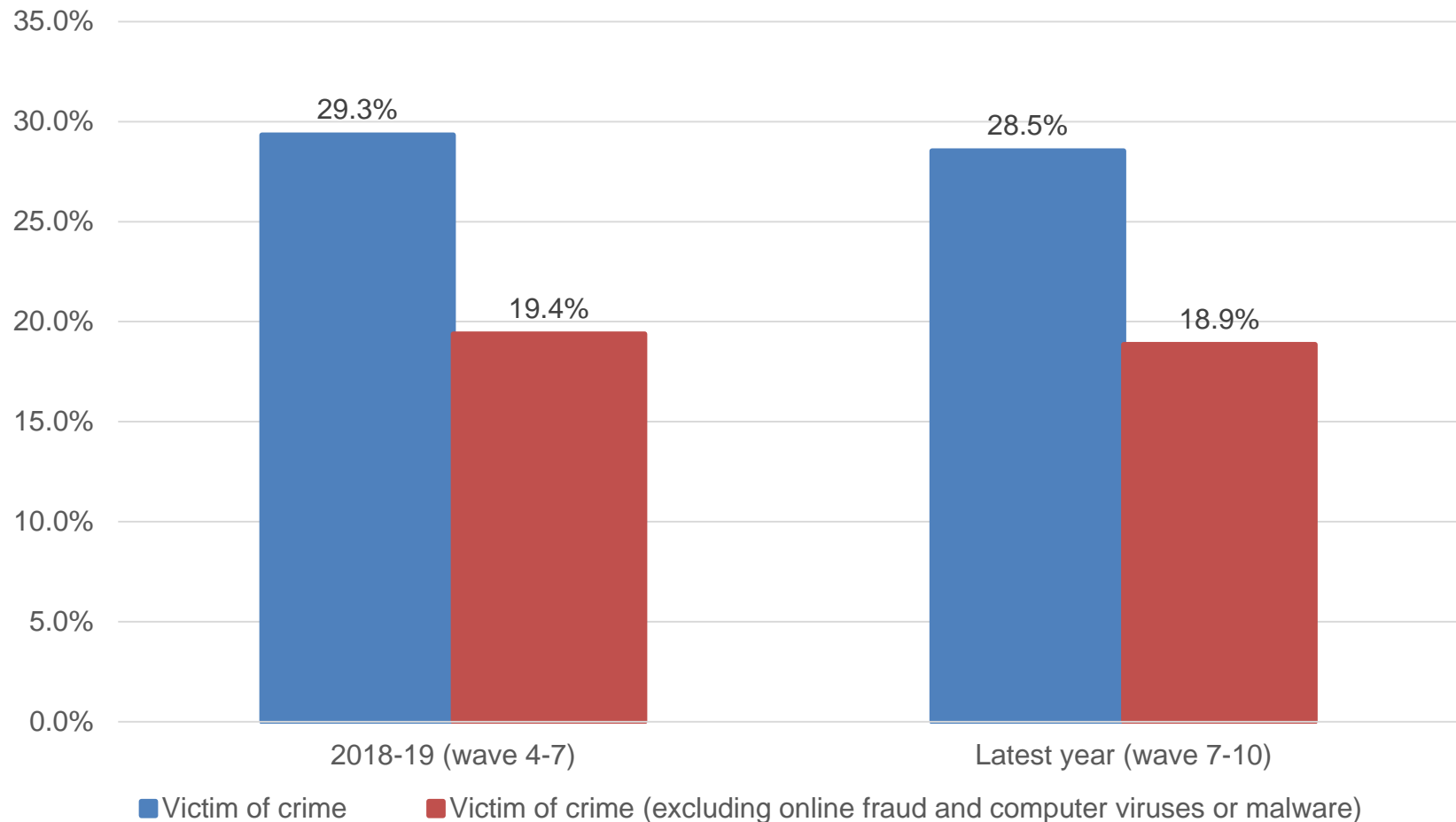
Fieldwork Periods

Wave	Start Date	End Date	Financial year
1	23 th August 2017	29 th September 2017	2017-18 *
2	12 th November 2017	2 nd January 2018	2017-18 *
3	10 th March 2018	31 st March 2018	2017-18 *
4	26 th May 2018	17 th June 2018	2018-19
5	25 th August 2018	30 th September 2018	2018-19
6	31 st October 2018	6 th January 2019	2018-19
7	2 nd February 2019	17 th February 2019	2018-19
8	14 th April 2019	2 nd June 2019	2019-20
9	18 th August 2019	21 st September 2019	2019-20
10	26 th November	21 st December 2019	2019-20

* 2017-18 is the partial year comprising waves 1-3

In the latest year, 29% of respondents had been victim of a crime in the last 12 months. This reduces to 19% when online fraud and computer misuse are excluded.

In the last 12 months, have you personally been a victim of crime?

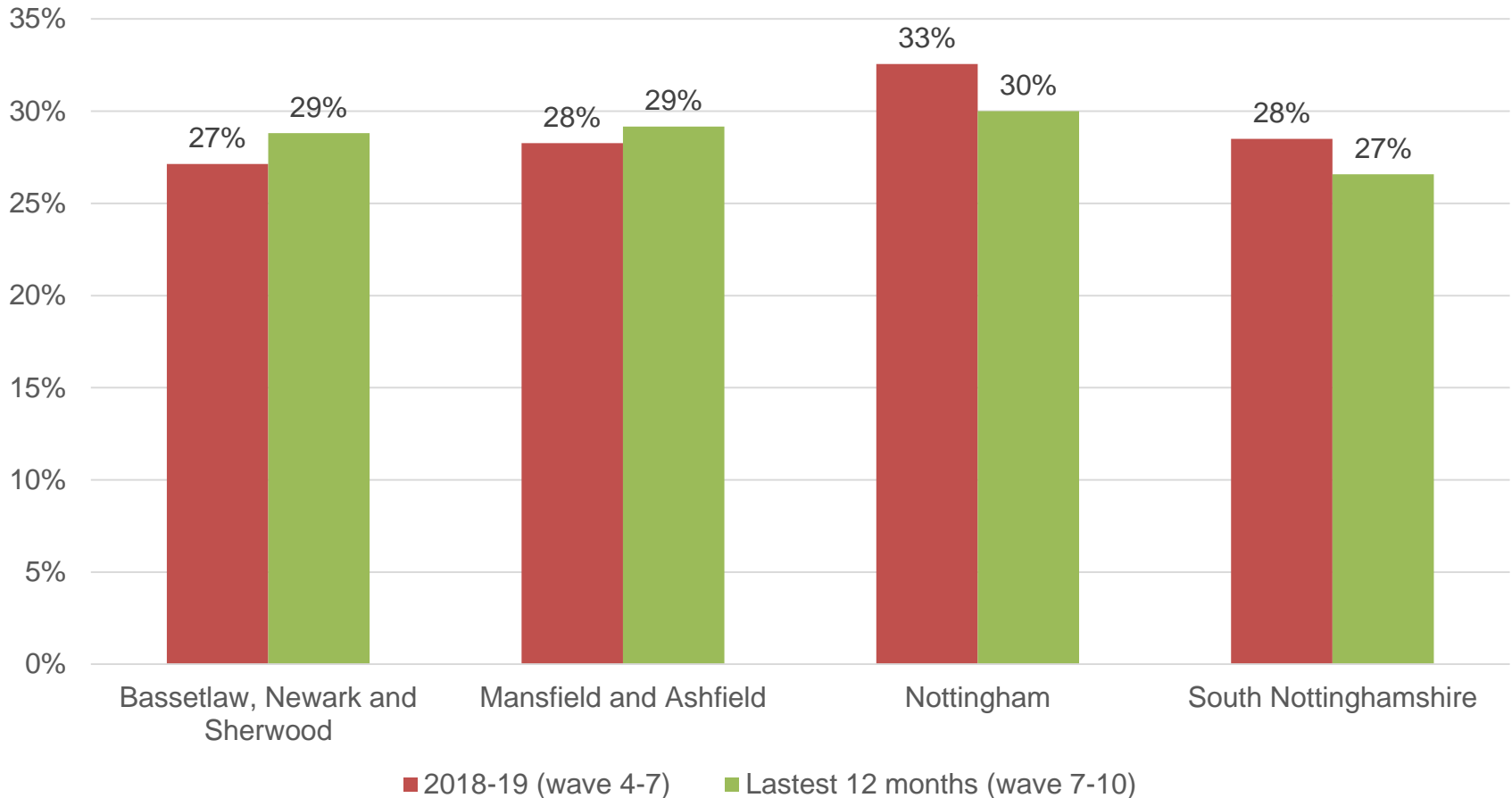


Base: 2017-18 = 3,152, 2018 – 19 = 4,251, Last 12 months = 4,221

Q: In the last 12 months, have you personally been a victim of any of the following crime types?

In the latest period, respondents from Nottingham were most likely to have been a victim of crime; however crime prevalence has seen a marginal reduction in Nottingham and South Nottinghamshire, compared to increases in BNS and Mansfield and Ashfield

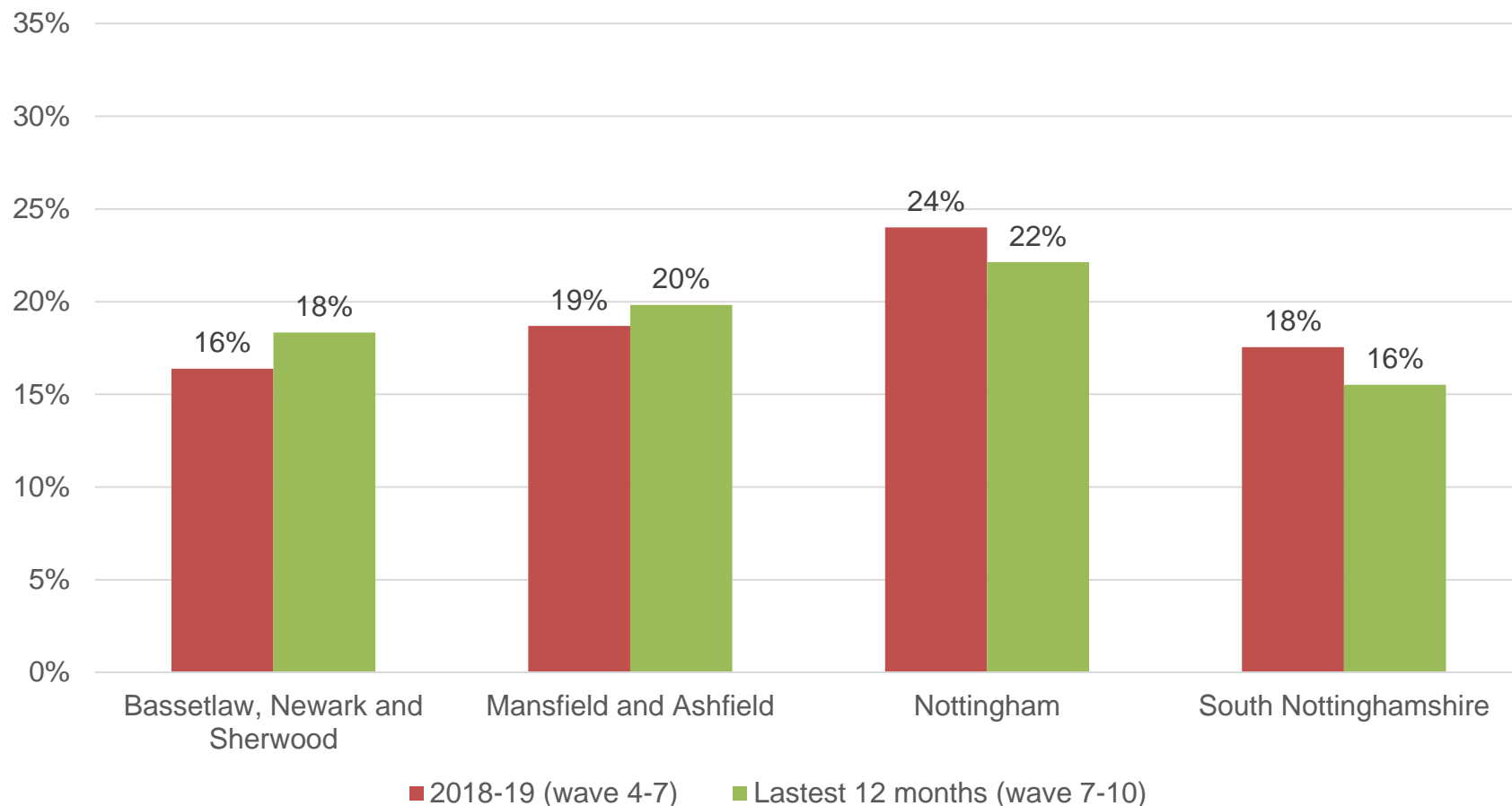
In the last 12 months, have you personally been a victim of crime?



Base Last 12 Months: Bassetlaw, Newark & Sherwood = 880, Mansfield and Ashfield = 852, Nottingham = 1,199, South Nottinghamshire = 1,289 Q In the last 12 months, have you personally been a victim of any of the following crime types?

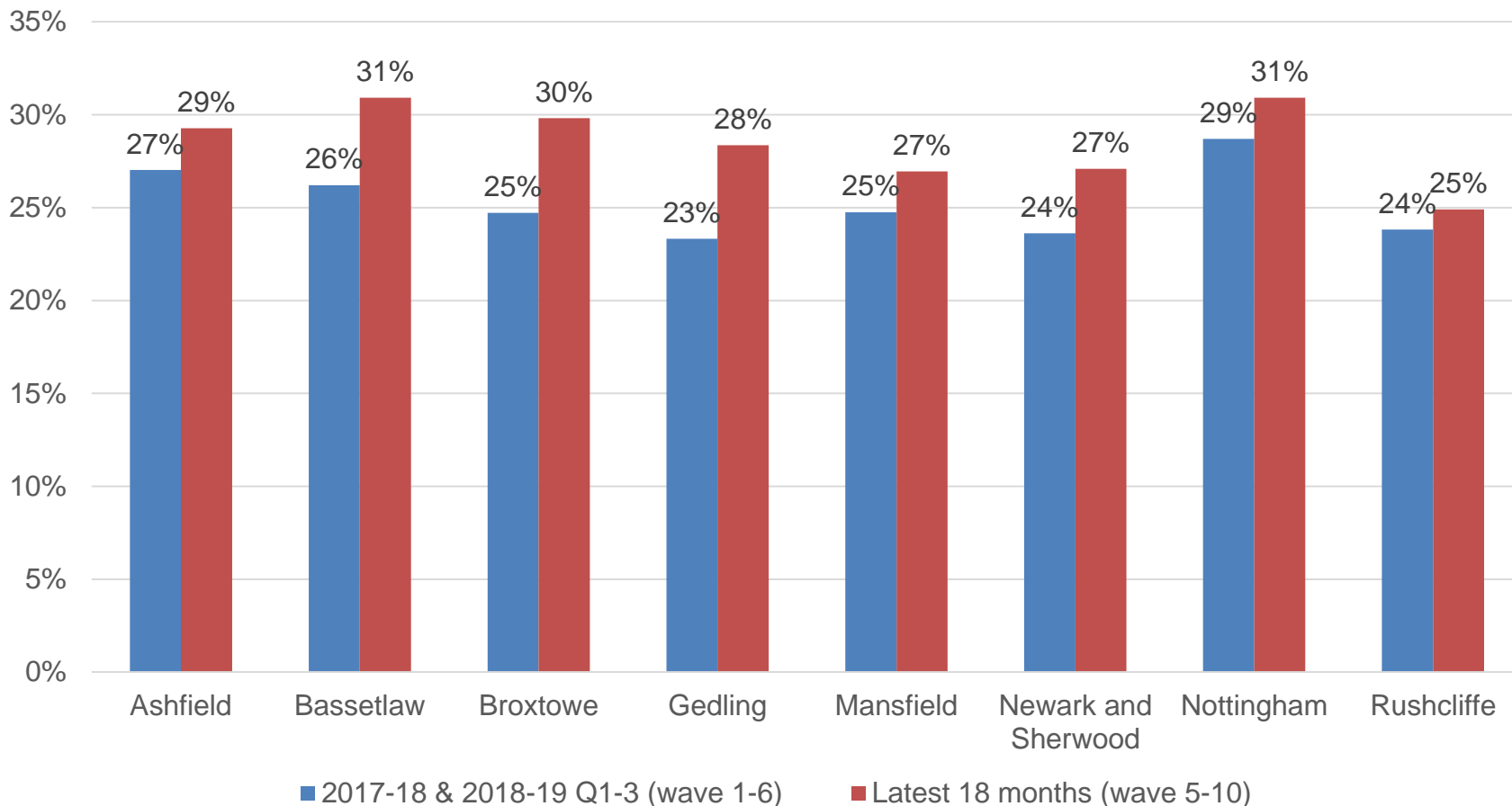
When online fraud and computer misuse are excluded, in the latest year, respondents from Nottingham were most likely to have been a victim of crime.

In the last 12 months, have you personally been a victim of crime? (excl. online fraud and computer viruses or malware)



Local Authority data based on a rolling 18 month period shows that respondents from Nottingham and Bassetlaw were most likely to have been a victim of crime, while respondents from Rushcliffe, Mansfield and Newark and Sherwood were least likely

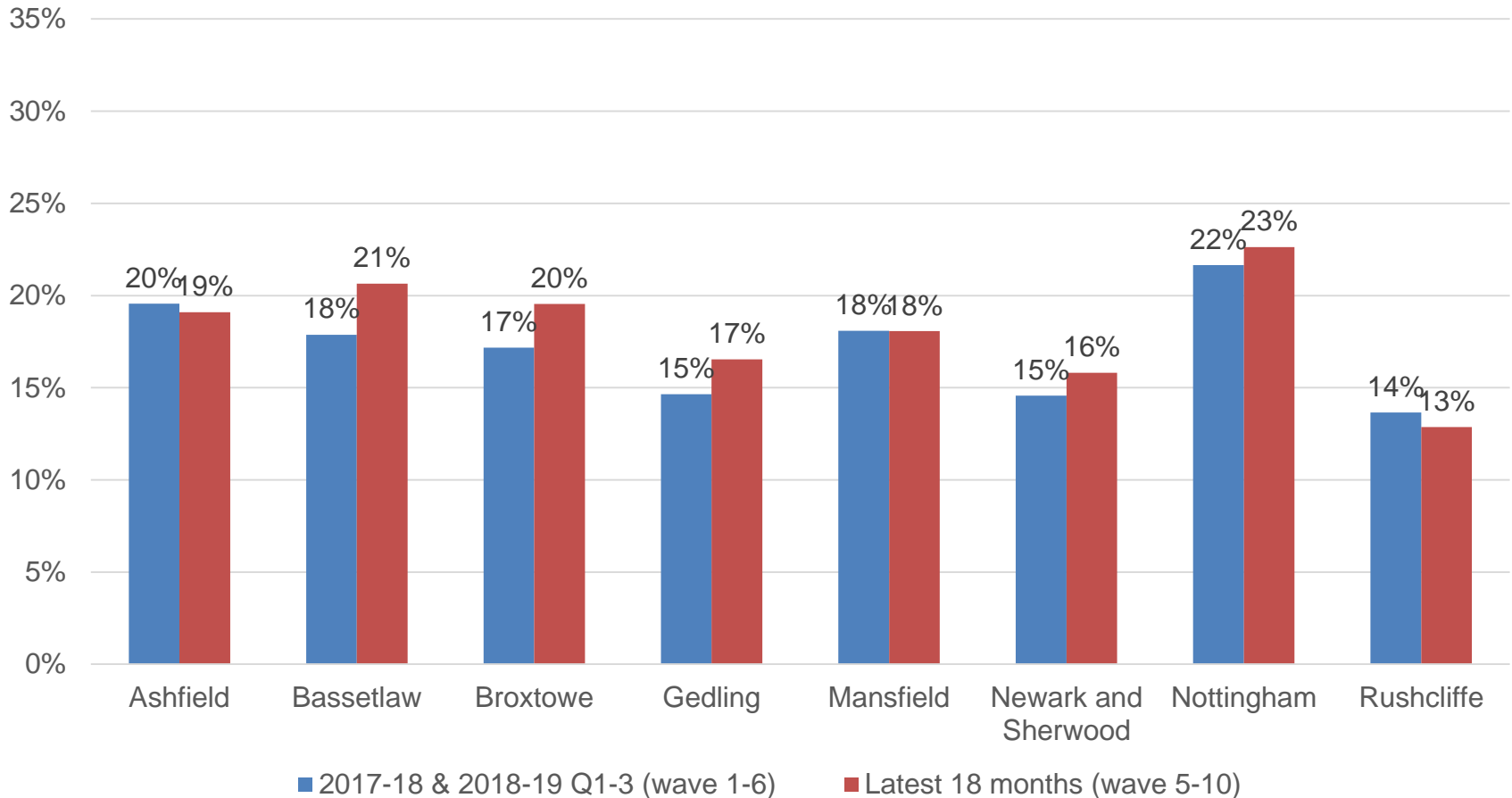
In the last 12 months, have you personally been a victim of crime?



Base Last 18 months: Ashfield = 684, Bassetlaw = 650, Broxtowe = 628, Gedling = 651, Mansfield = 587, Newark & Sherwood = 670, Nottingham = 1,792, Rushcliffe = 634 Q: In the last 12 months, have you personally been a victim of any of the following crime types?

When online fraud and computer misuse are excluded, in the latest year, respondents from Nottingham were most likely to have been a victim of crime, the increase between first 18 months and the latest 18 months is highest for Bassetlaw

In the last 12 months, have you personally been a victim of crime? (excl. online fraud and computer viruses or malware)

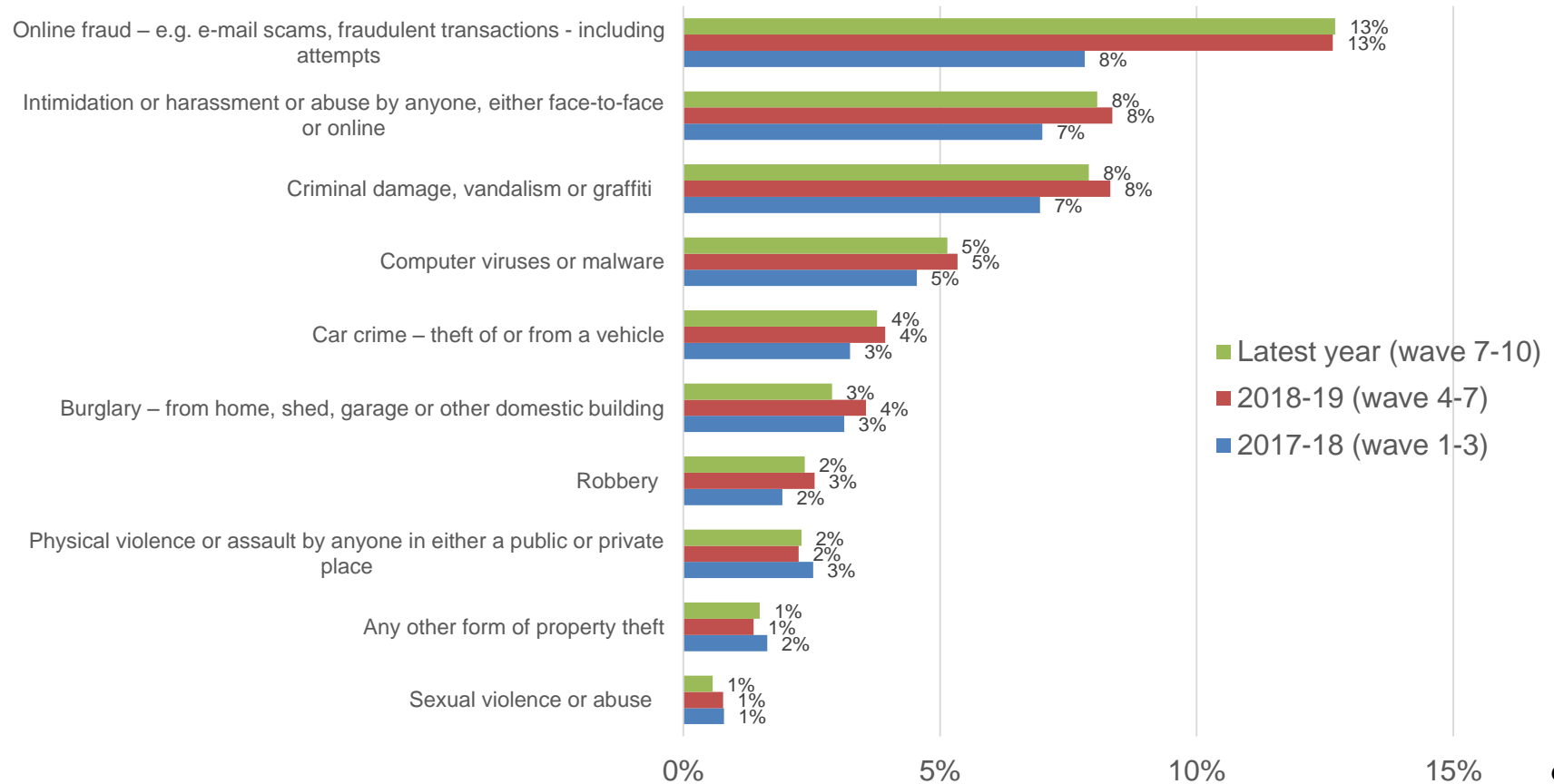


Base Last 18 months: Ashfield = 684, Bassetlaw = 650, Broxtowe = 628, Gedling = 651, Mansfield = 587, Newark & Sherwood = 670, Nottingham = 1,792, Rushcliffe = 634 Q: In the last 12 months, have you personally been a victim of any of the following crime types?

In the latest year, 29% of respondents had been victim of a crime; online fraud remains the most commonly experienced crime

- 3% of respondents had experienced hate-related crime and 2% had experienced domestic violence/abuse related crime in the last 12 months

In the last 12 months, have you personally been a victim of any of the following crime types?

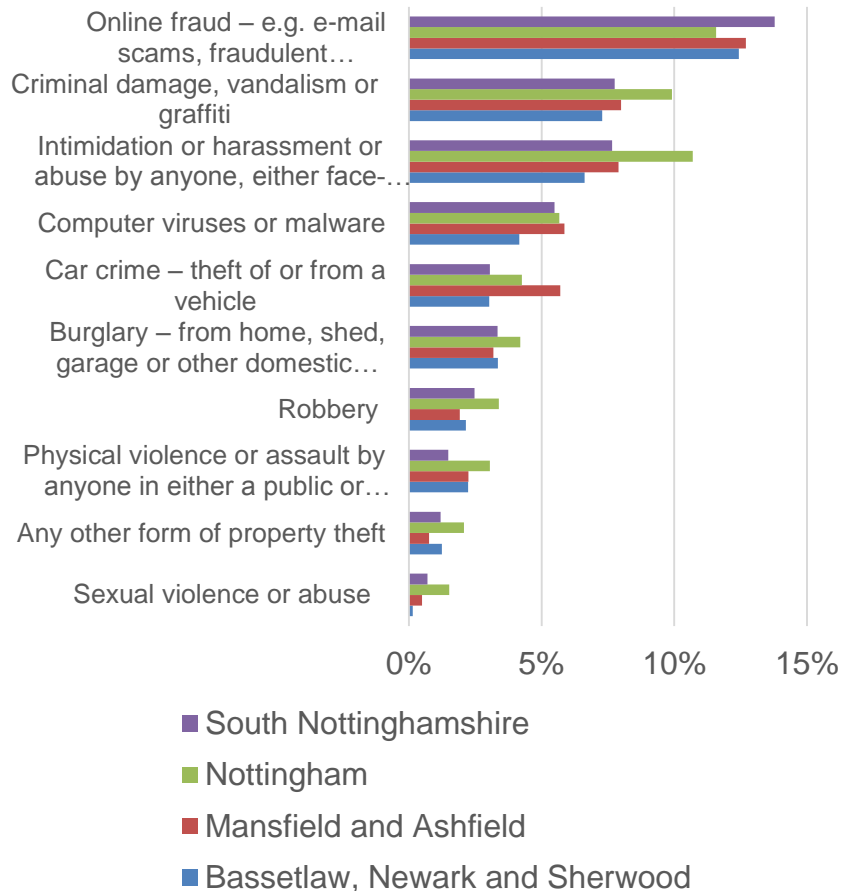


Base: 2017-18 = 3,152, 2018 – 19 = 4,251, Last 12 months = 4,221

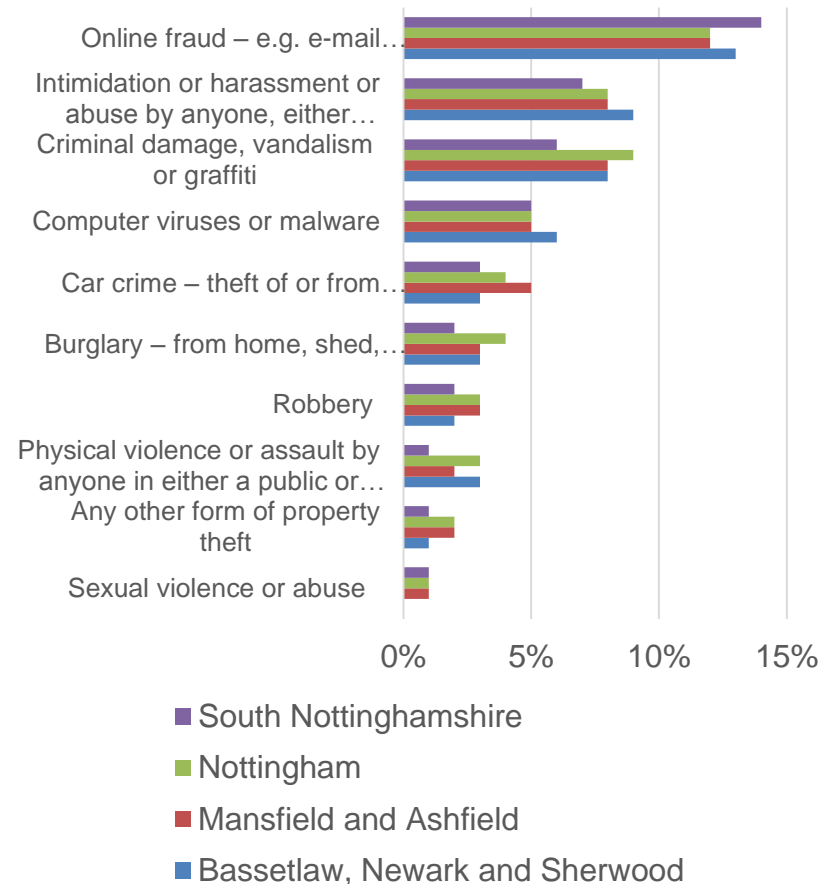
Q: In the last 12 months, have you personally been a victim of any of the following crime types?

In the latest year, 27% of respondents from South Nottinghamshire, 29% from Bassetlaw, Newark and Sherwood, 29% from Mansfield and Ashfield and 30% from Nottingham had been victim of a crime

In the last 12 months, have you personally been a victim of any of the following crime types? – 2018-19

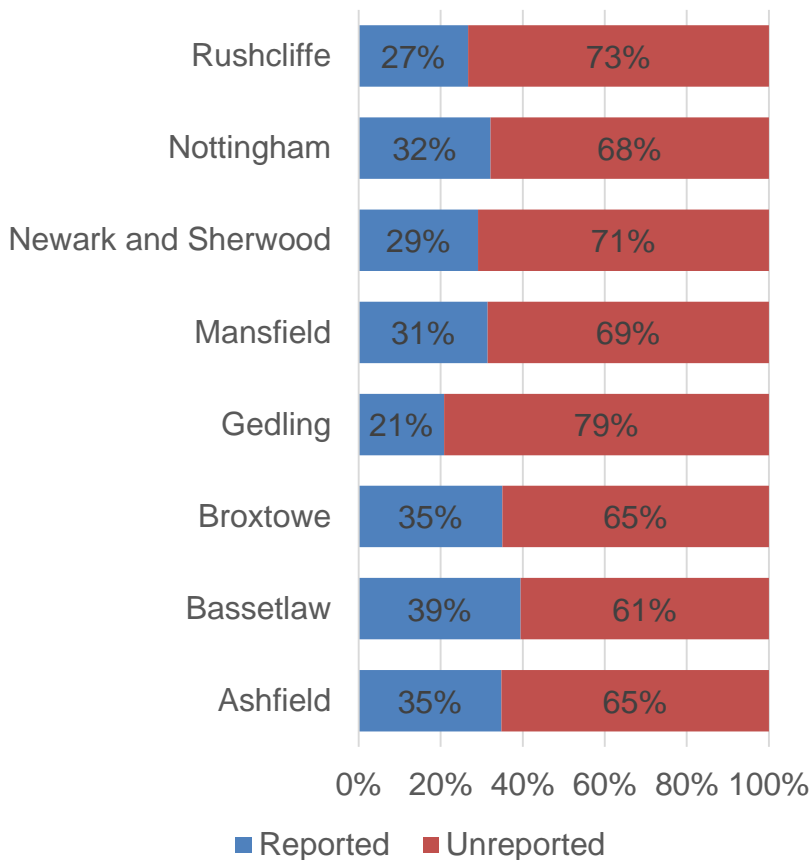


In the last 12 months, have you personally been a victim of any of the following crime types? – Latest year

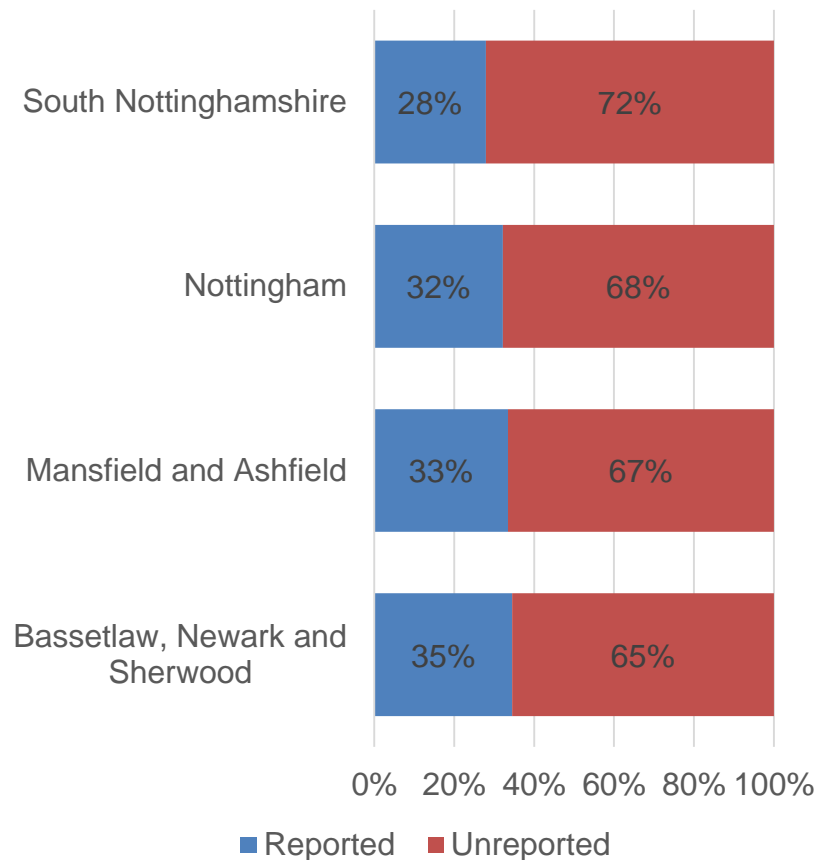


In the latest 2 years, the proportion of crimes that had been reported was 35% in Bassetlaw, Newark and Sherwood, 33% in Mansfield and Ashfield, 32% in Nottingham, and 28% in South Nottinghamshire.

Proportion of reported and unreported crimes – Latest 2 years
(wave 3-10)

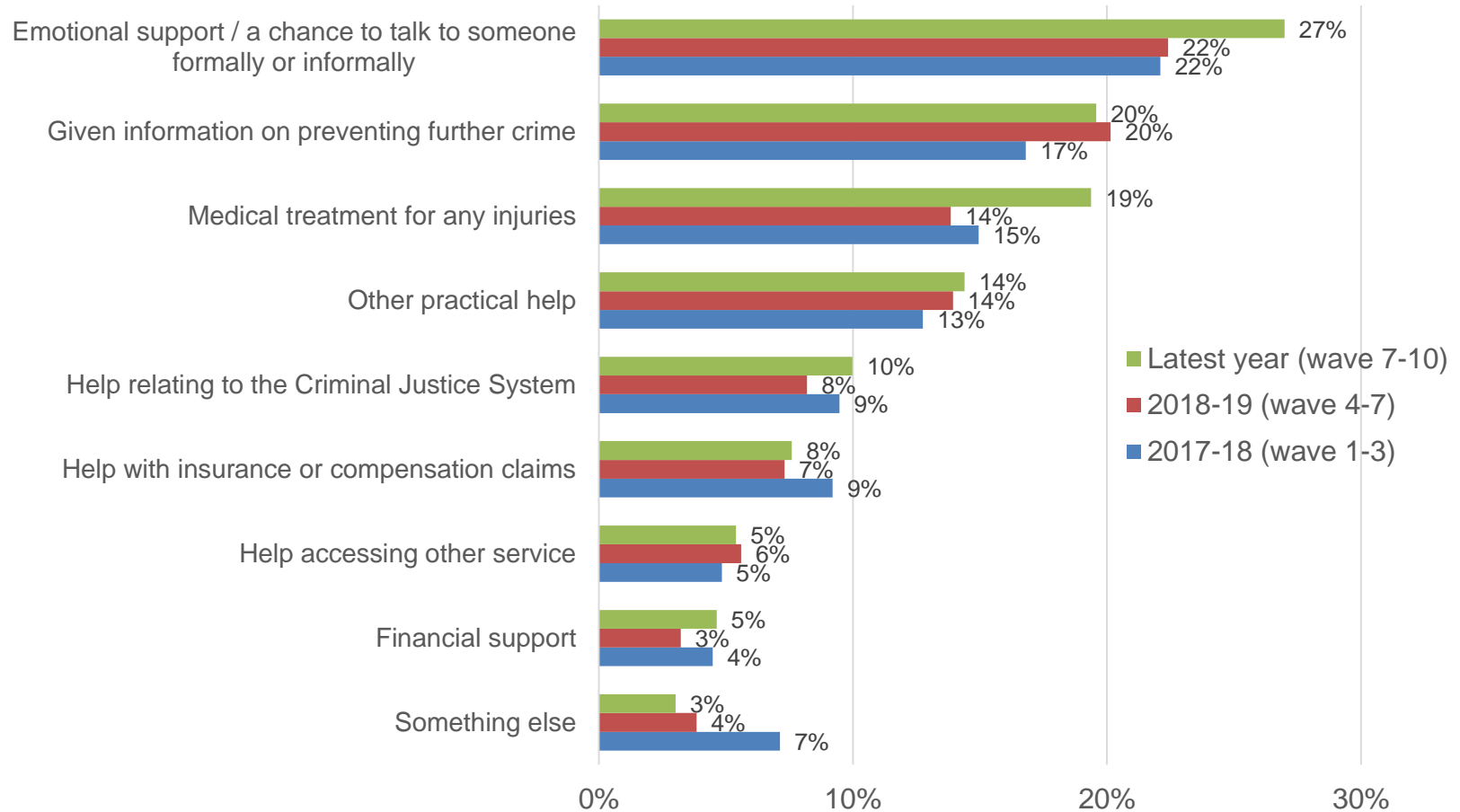


Proportion of reported and unreported crimes – Latest 2 years
(wave 3-10)



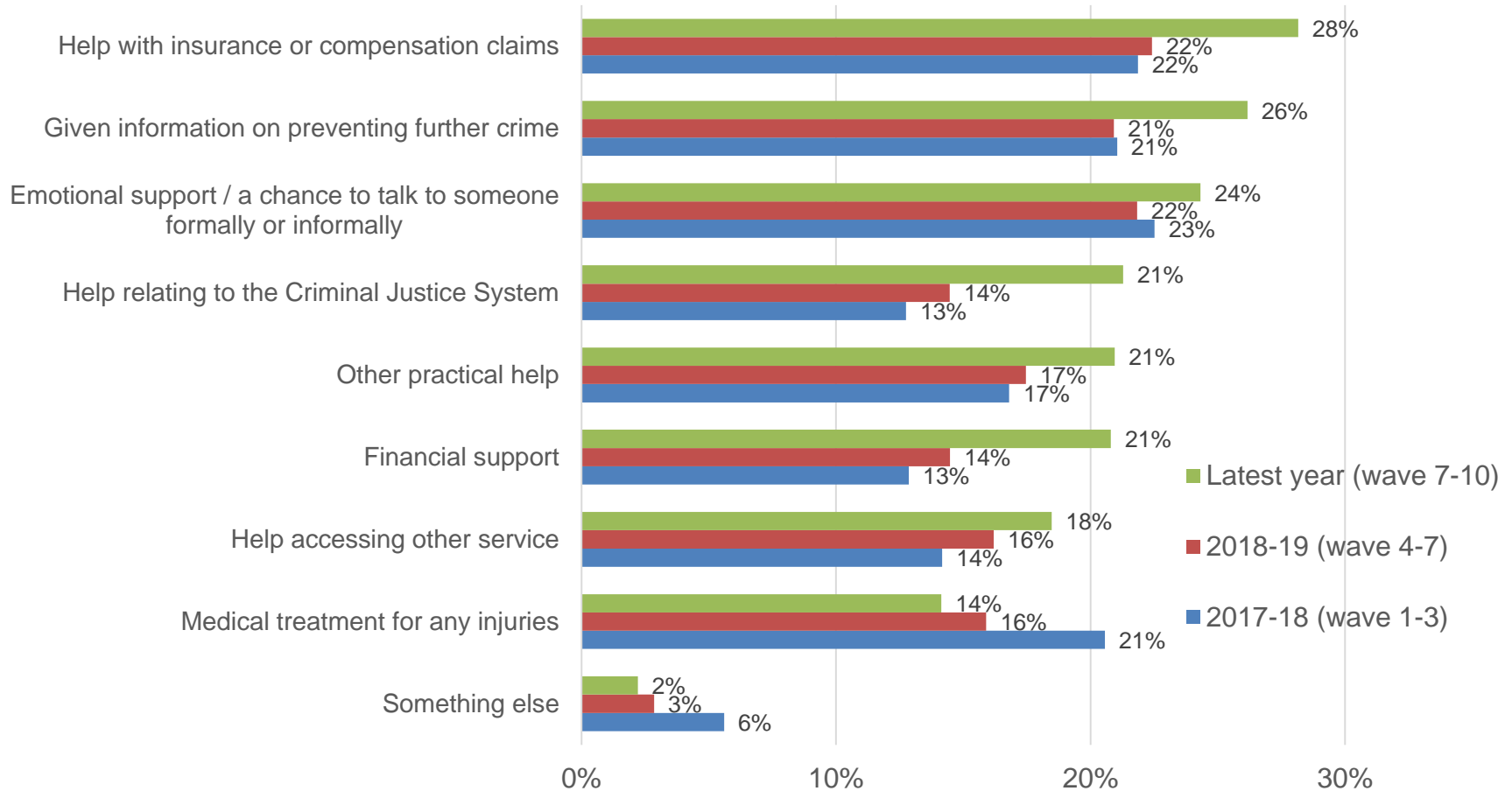
In the latest year, 44% of respondents who had been a victim of crime had received some form of information, advice or support

Did you receive any of the following types of information, advice or support when you were the victim of this crime?



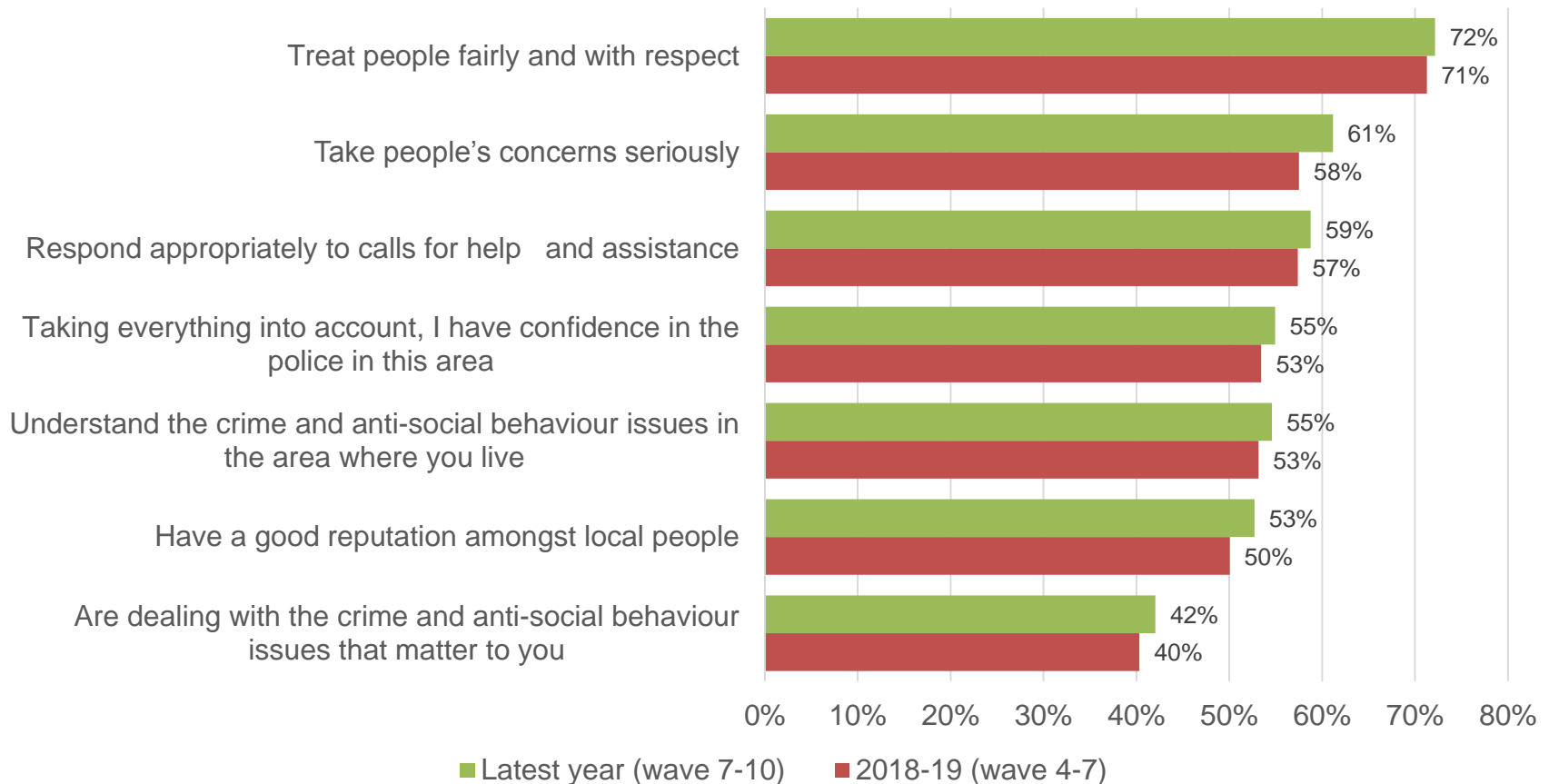
In the latest year, 48% of respondents who had been a victim of crime would have liked to have received some form of information, advice or support

Would you have liked to receive any of the following types of information, advice or support when you were the victim of this crime?



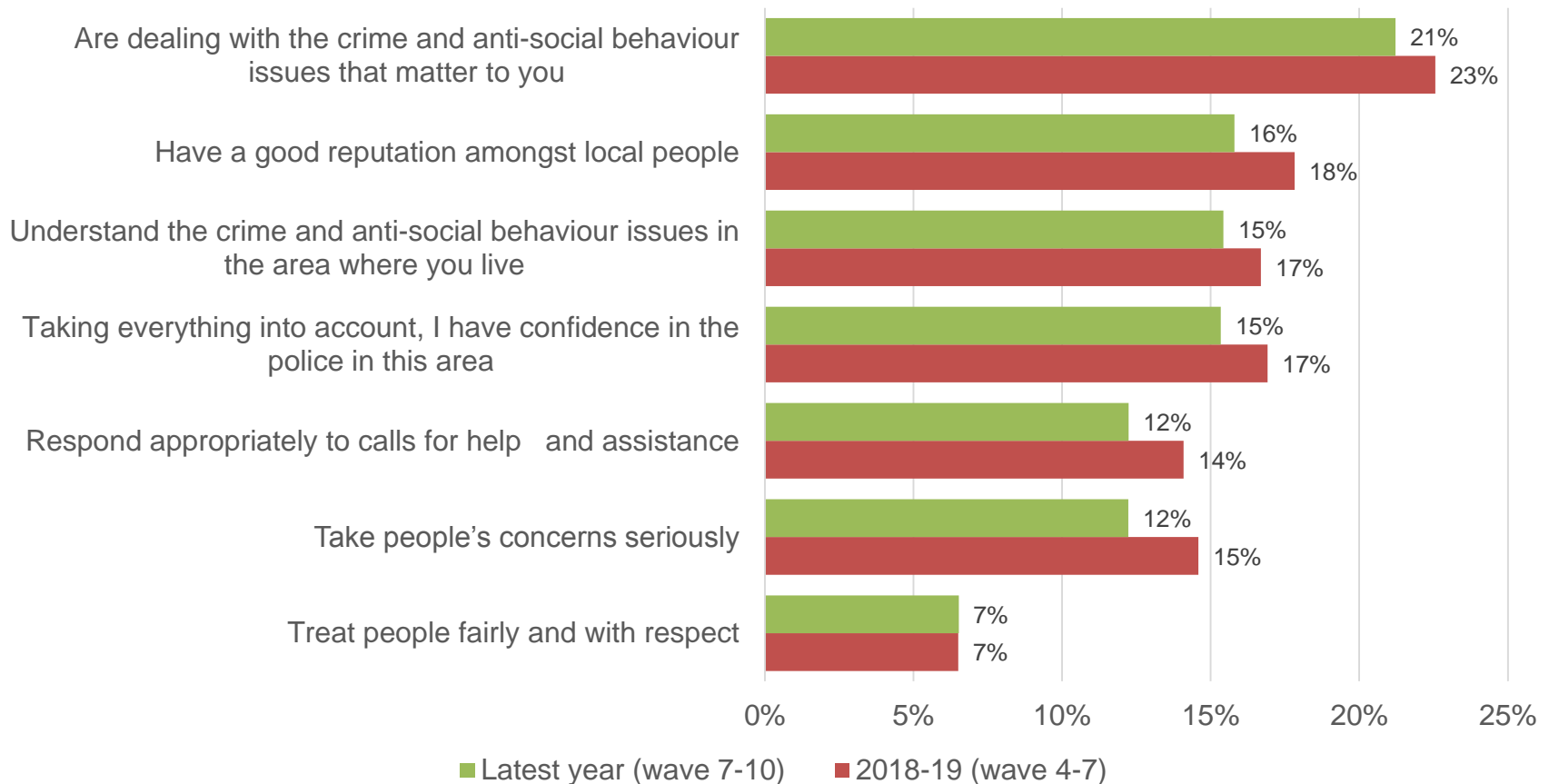
Excluding those who answered 'don't know', in the latest year 72% agreed that the police in their local area treat people fairly and with respect.

Please say how much you agree or disagree with each of the following statements about the police in your local area: - **Strongly Agree & Agree** – Excluding 'Don't know'



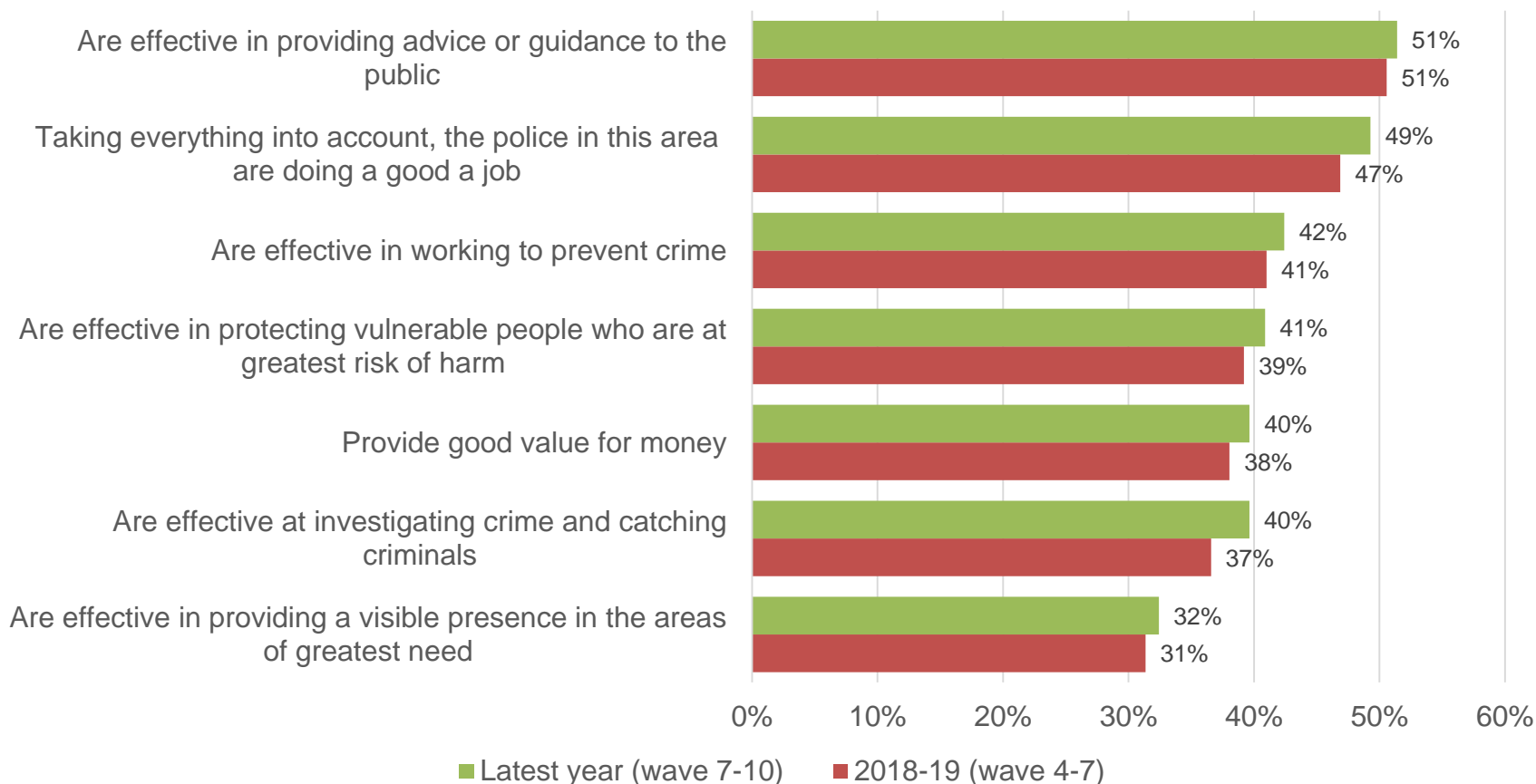
Excluding those who answered 'don't know', in the latest year 21% of respondents disagreed that the police in their local area are dealing with the crime and anti-social behavior issues that matter to them

Please say how much you agree or disagree with each of the following statements about the police in your local area: - **Strongly Disagree & Disagree** – Excluding 'Don't know'



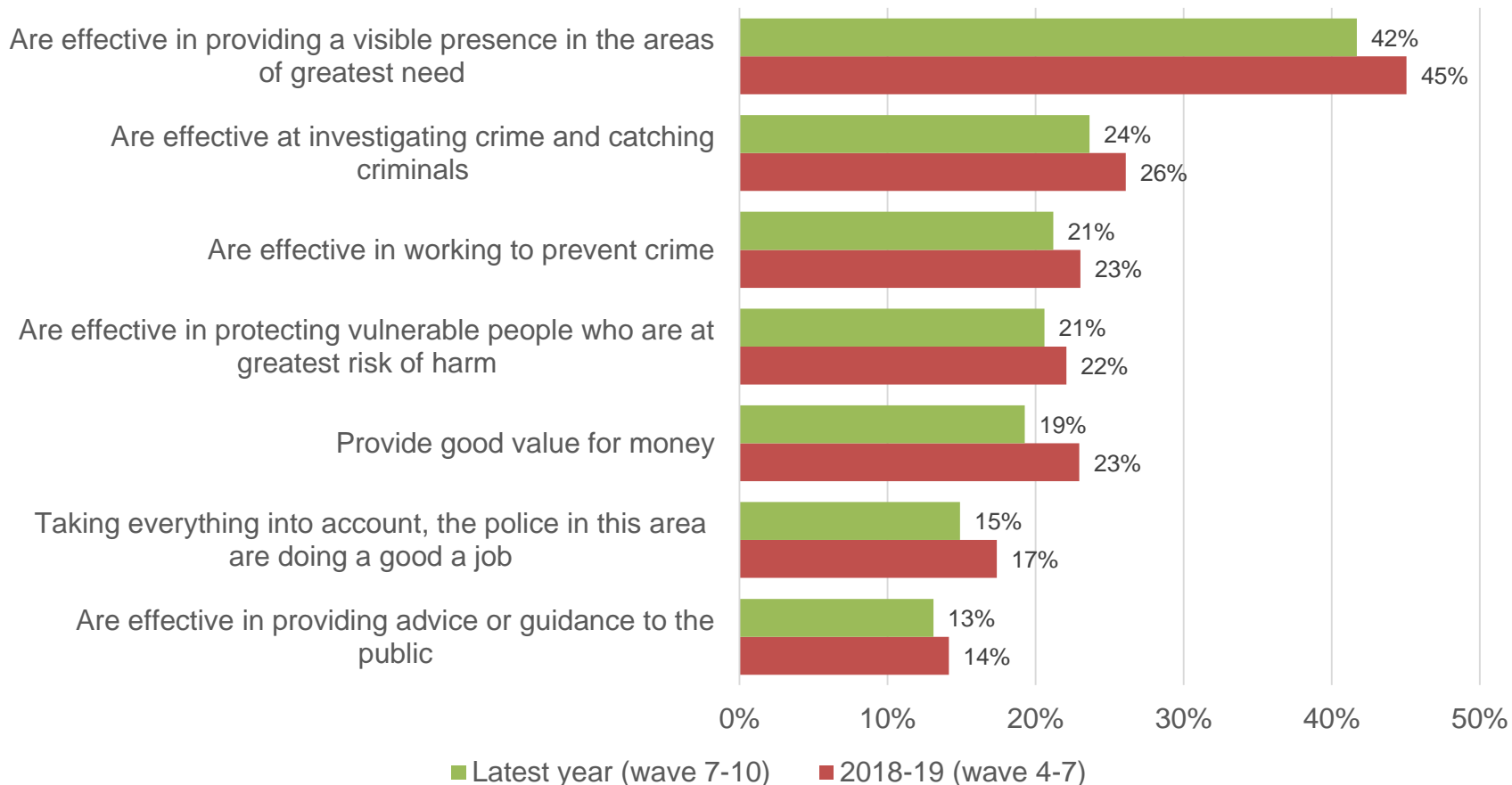
Excluding those who answered 'don't know', in the latest year 51% agreed that the police in their local area are effective in providing advice or guidance to the public

Please say how much you agree or disagree with each of the following statements about the police in your local area: - **Strongly Agree & Agree** – Excluding 'Don't know'



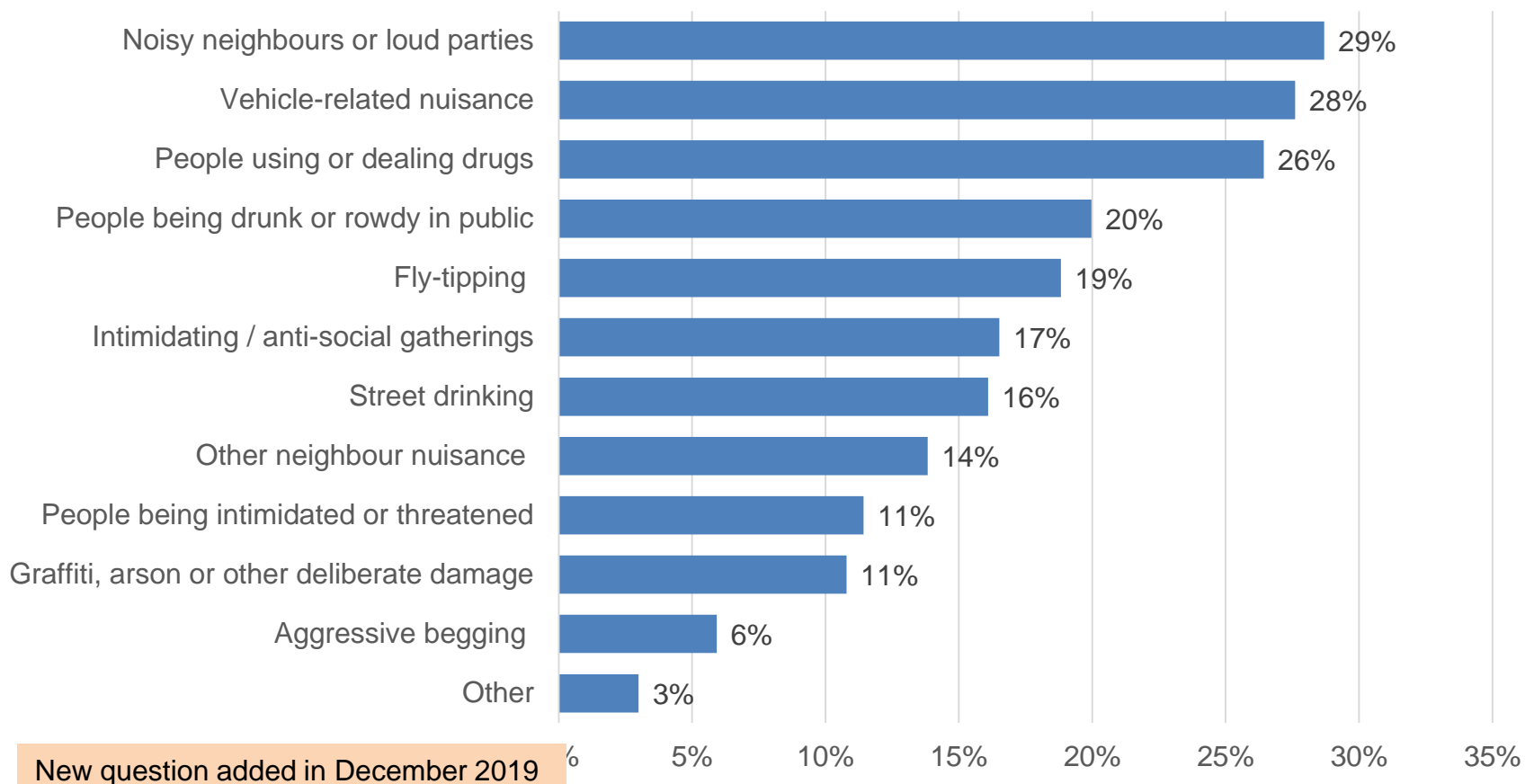
Excluding those who answered 'don't know', in the latest year 42% of respondents disagreed that the police in their local area are effective in providing a visible presence in the area of greatest need

Please say how much you agree or disagree with each of the following statements about the police in your local area: - **Strongly Disagree & Disagree** – Excluding 'Don't know'



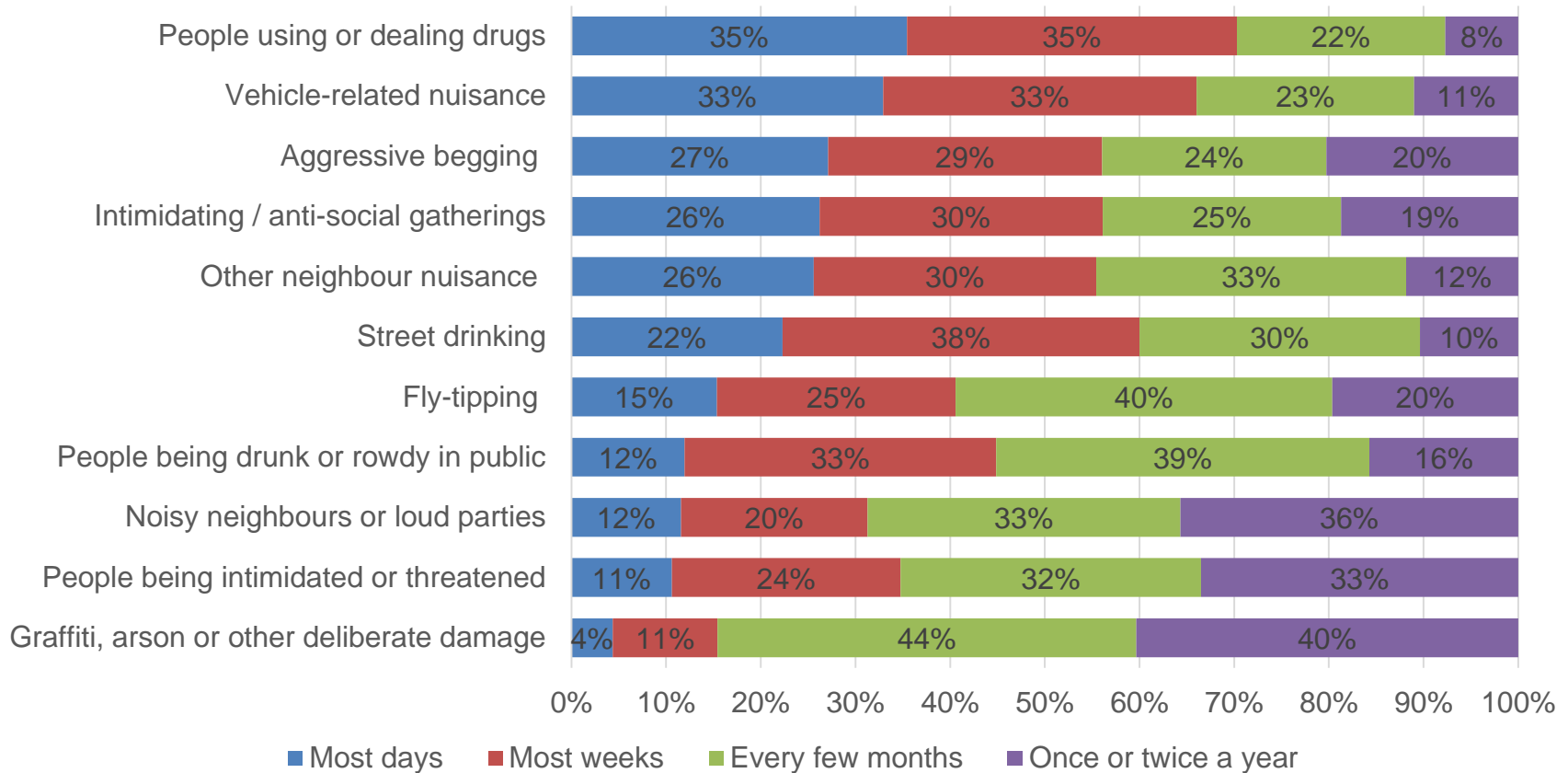
Noisy neighbours or loud parties, vehicle-related nuisance and people using or dealing drugs are the top 3 types of ASB personally experienced by respondents over the last 12 months

Which of the following types of anti-social behaviour (ASB), if any, have you personally experienced **in your local neighbourhood** over the last 12 months?



70% of respondents who had personally experienced people using or dealing drugs in their local neighbourhood experienced this most weeks or more often

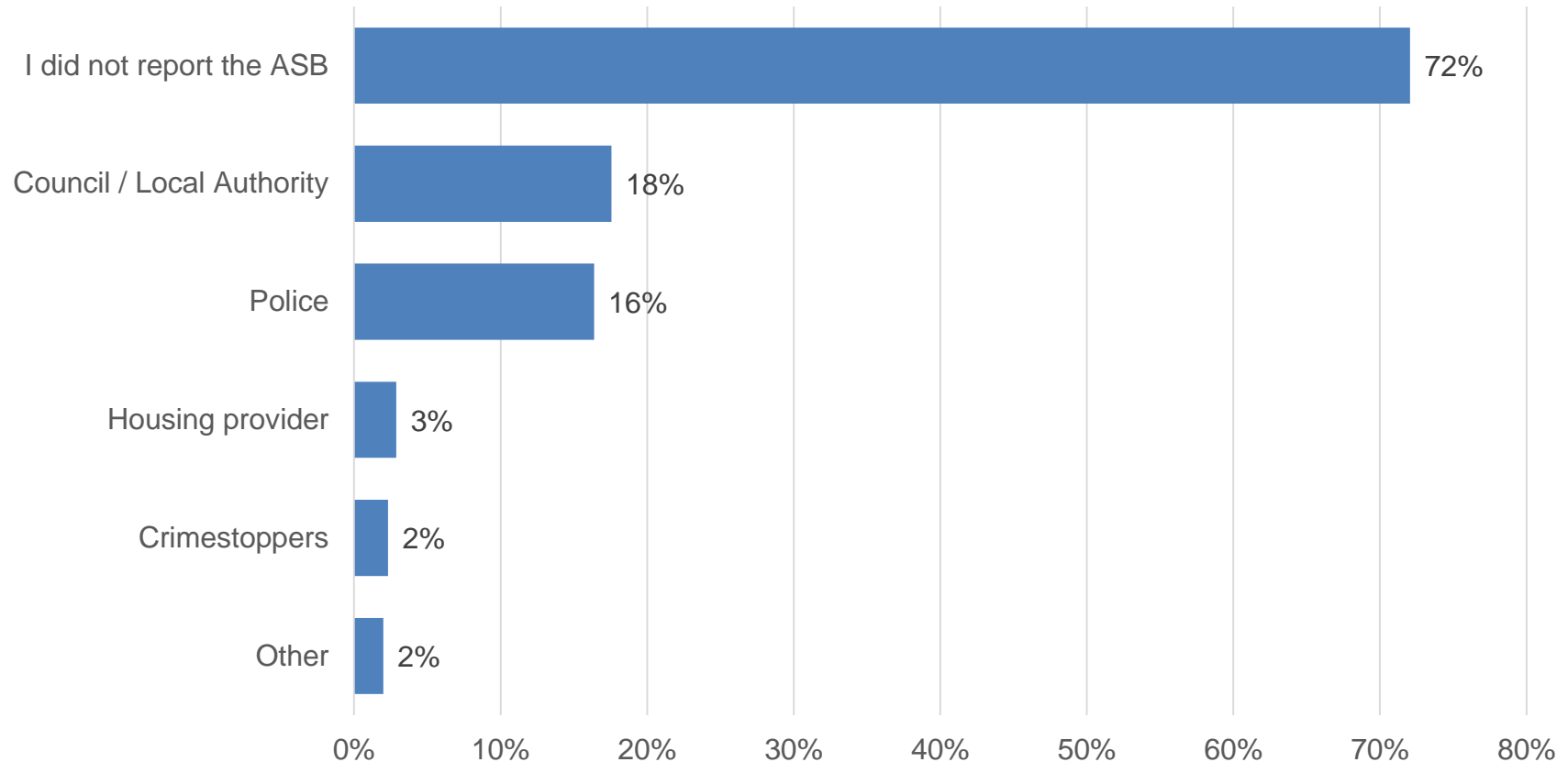
If you have experienced one or more types of ASB, please indicate how often this has happened



New question added in December 2019

72% of respondents that had personally experienced ASB in their local neighbourhood over the last year did not report it to any agency

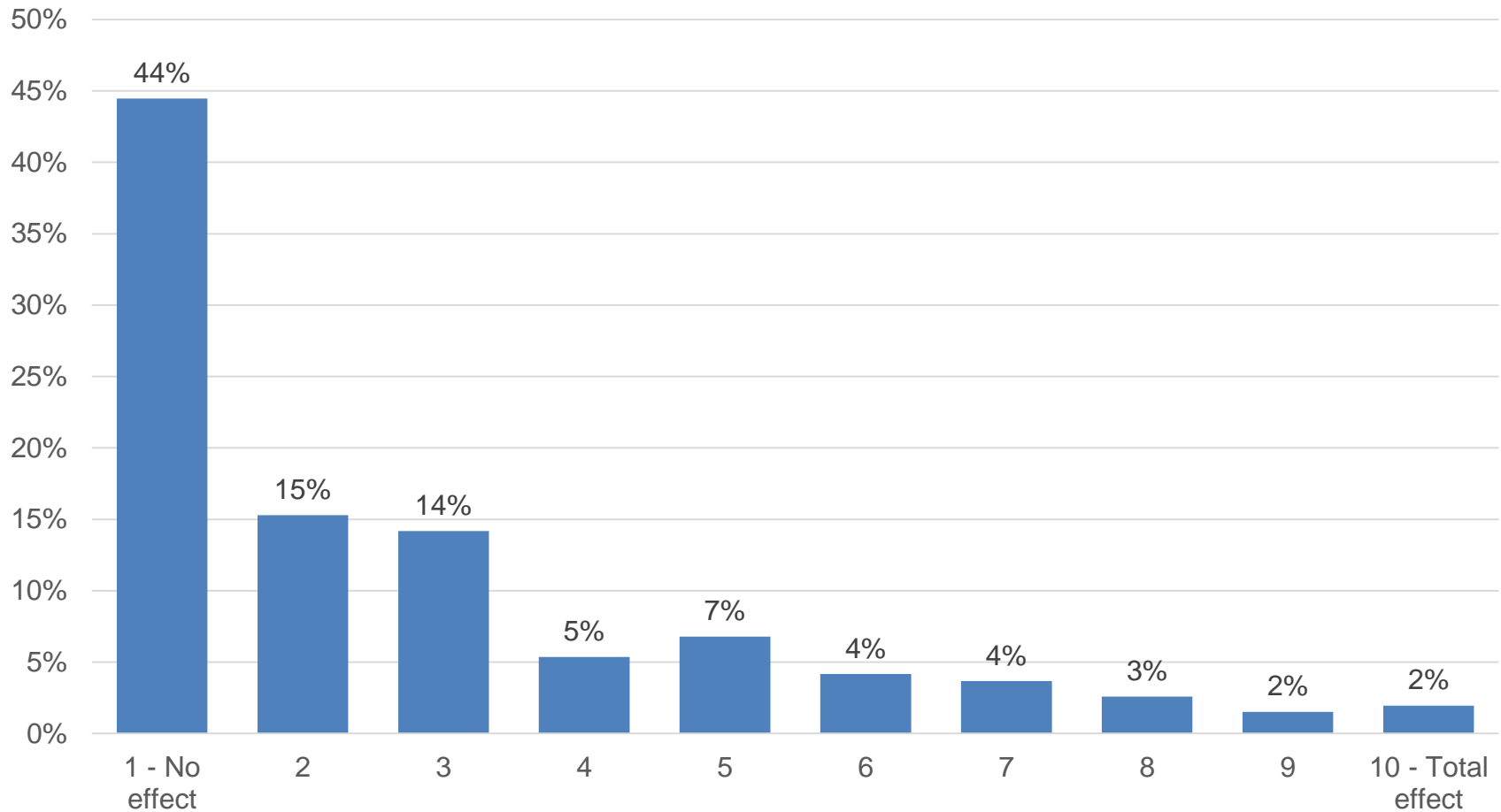
If you have experienced one or more forms of ASB over the last year, which of the following agencies, if any, did you report the issue(s) to?



New question added in December 2019

ASB has 'no effect' on the quality of life of 44% of respondents. The mean ASB impact score was 2.8, with 1 being low and 10 being high.

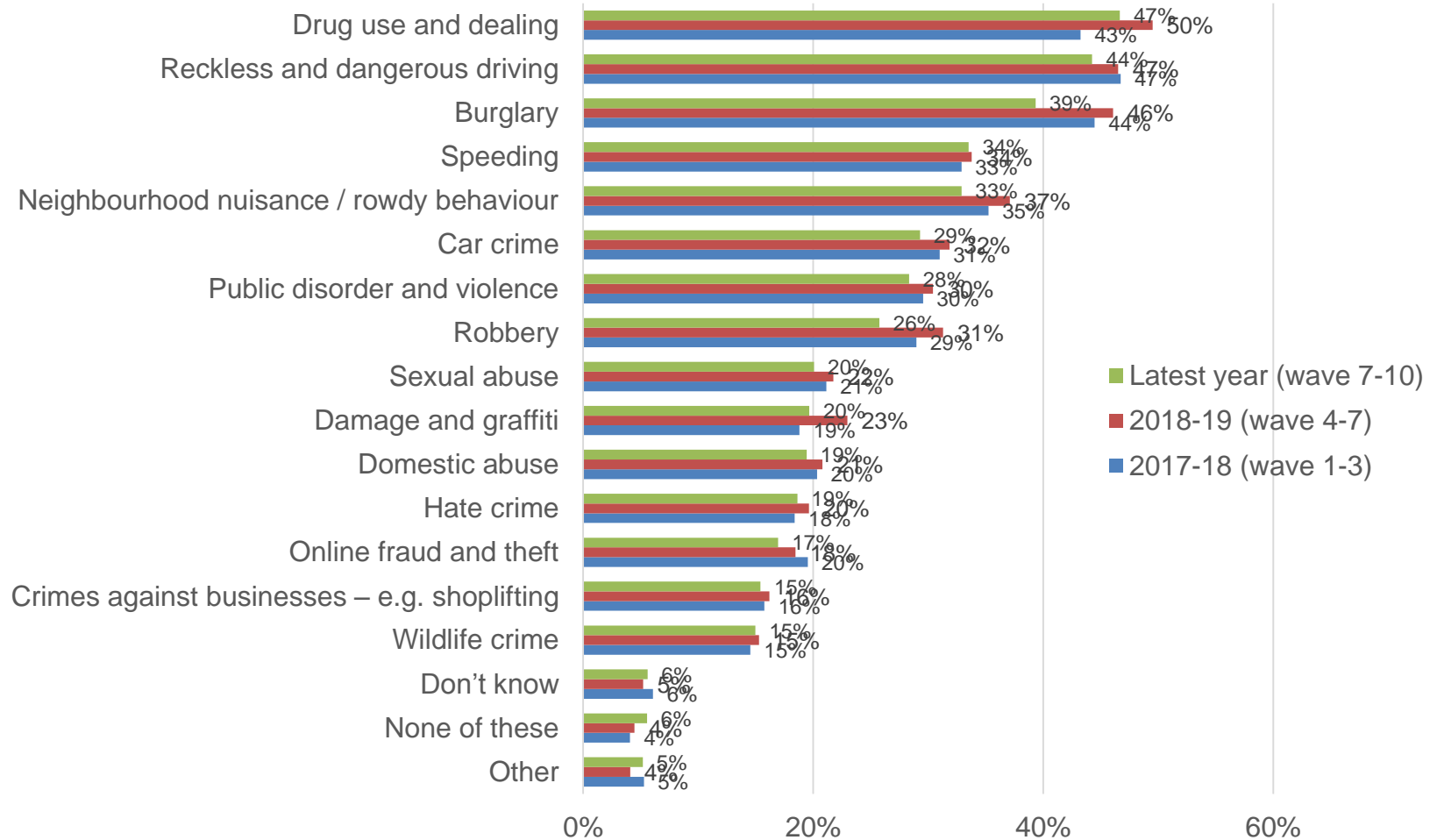
How much is your own quality of life affected by ASB?



New question added in December 2019

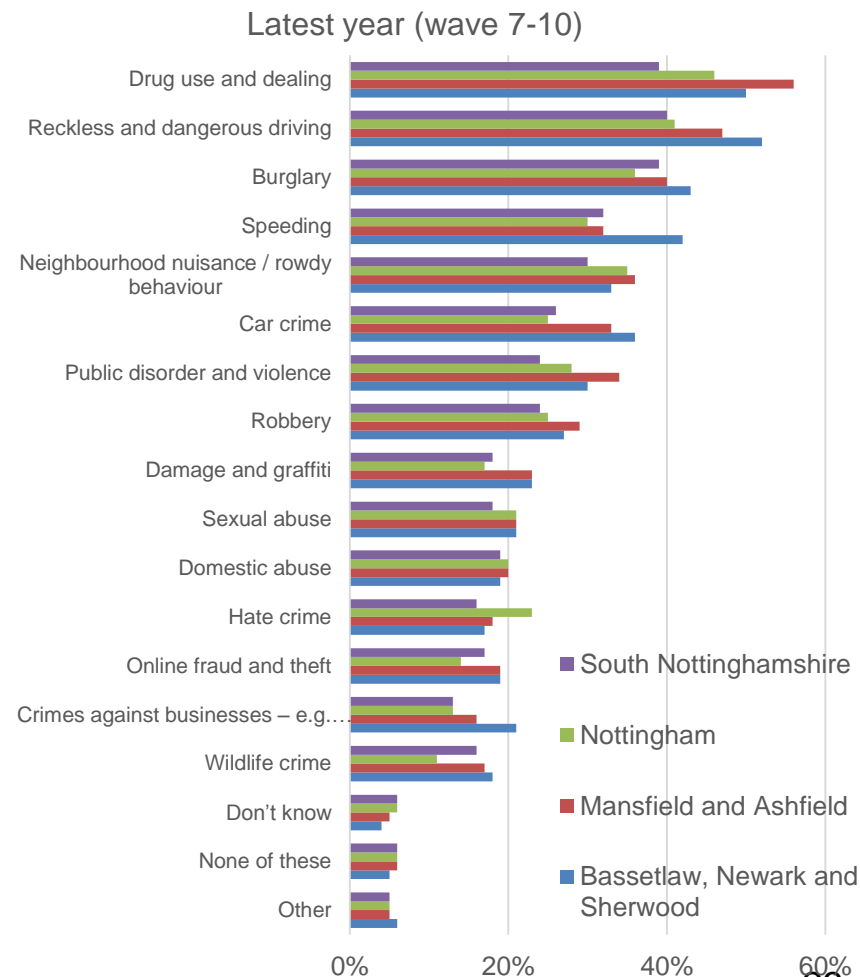
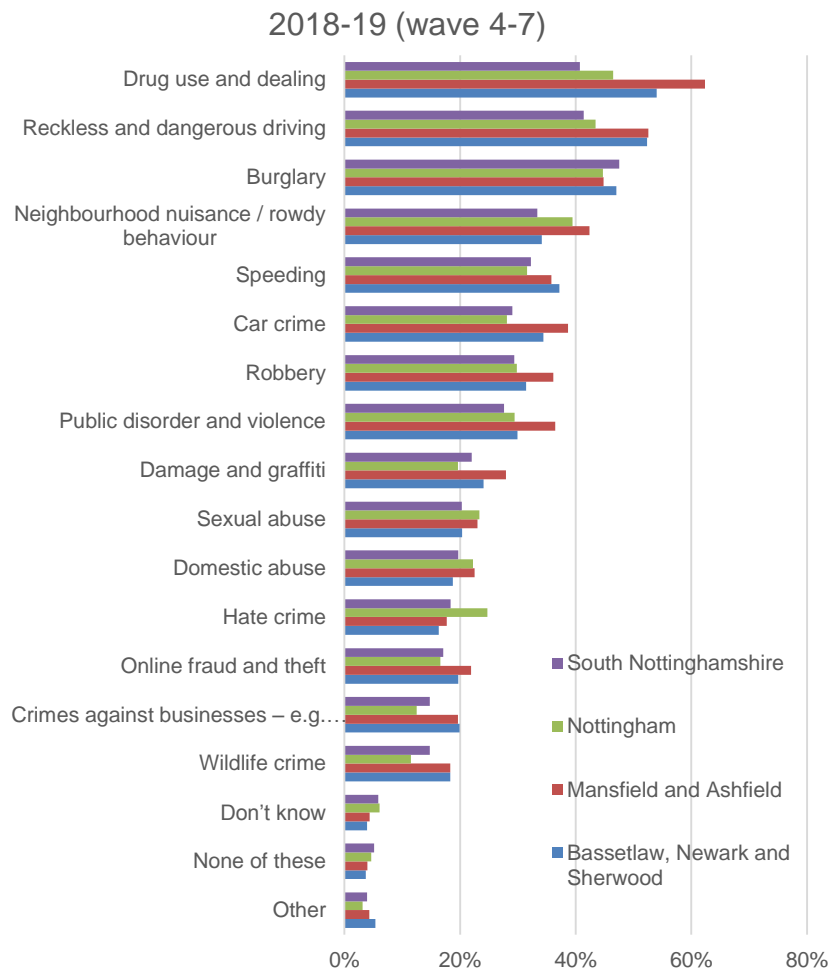
Drug use and dealing, reckless and dangerous driving, and burglary remain the top crime and ASB issues respondents would like to see tackled in their area.

Are there any specific crime or anti-social behaviour issues that you would like to see the police and other agencies do more to tackle in your area?



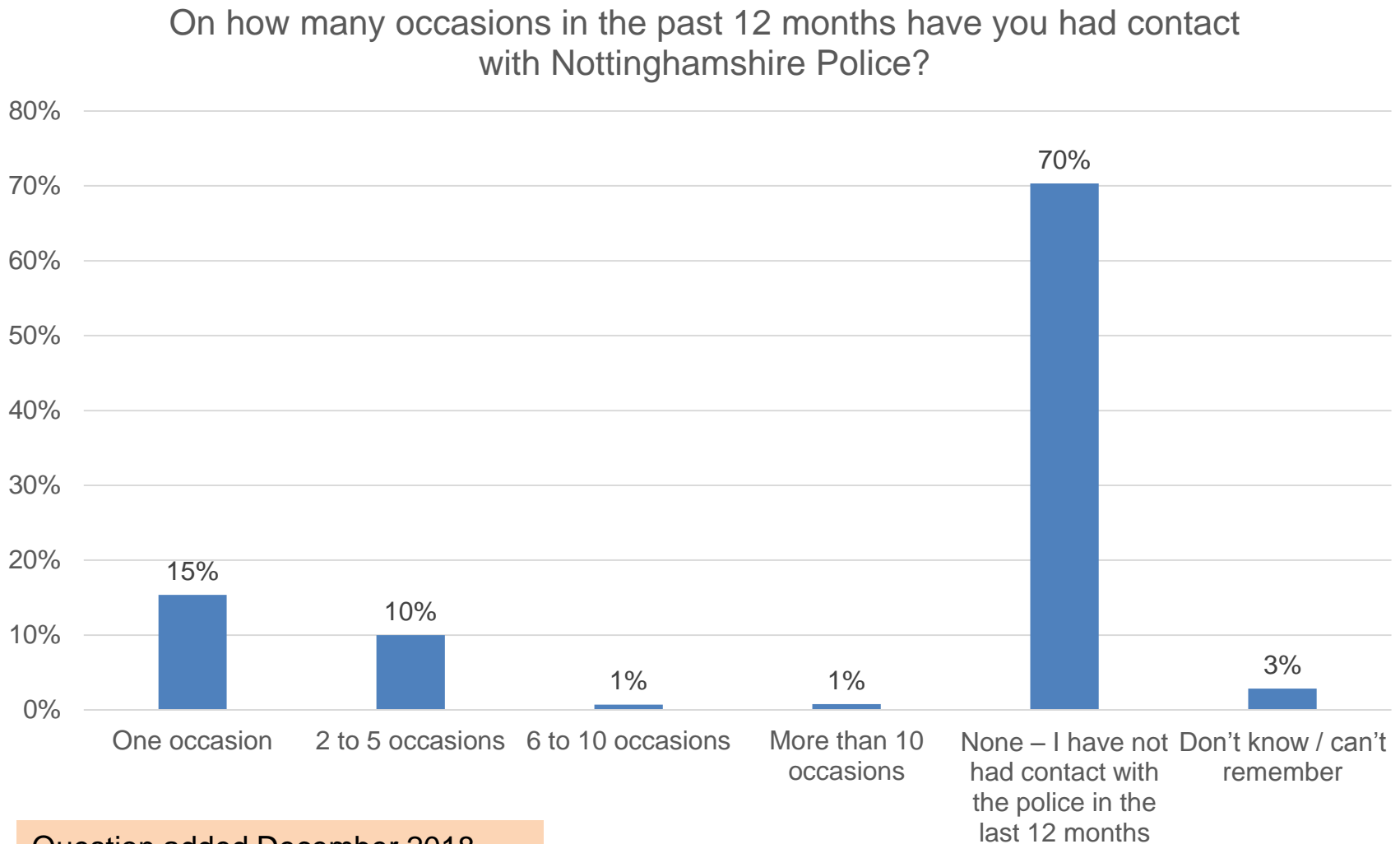
Drug use and dealing, reckless and dangerous driving, and burglary remain the top 3 issues residents would like to see the police and other agencies do more to tackle in all CSP areas.

Are there any specific crime or anti-social behaviour issues that you would like to see the police and other agencies do more to tackle in your area?



Base: 2017-18 = 3,094, 2019-18 = 4,051, Last 12 months = 3,906 Q: And are there any specific crime or anti-social behaviour issues that you would like to see the police and other agencies do more to tackle in your area?

27% respondents had contacted Nottinghamshire Police in the last 12 months

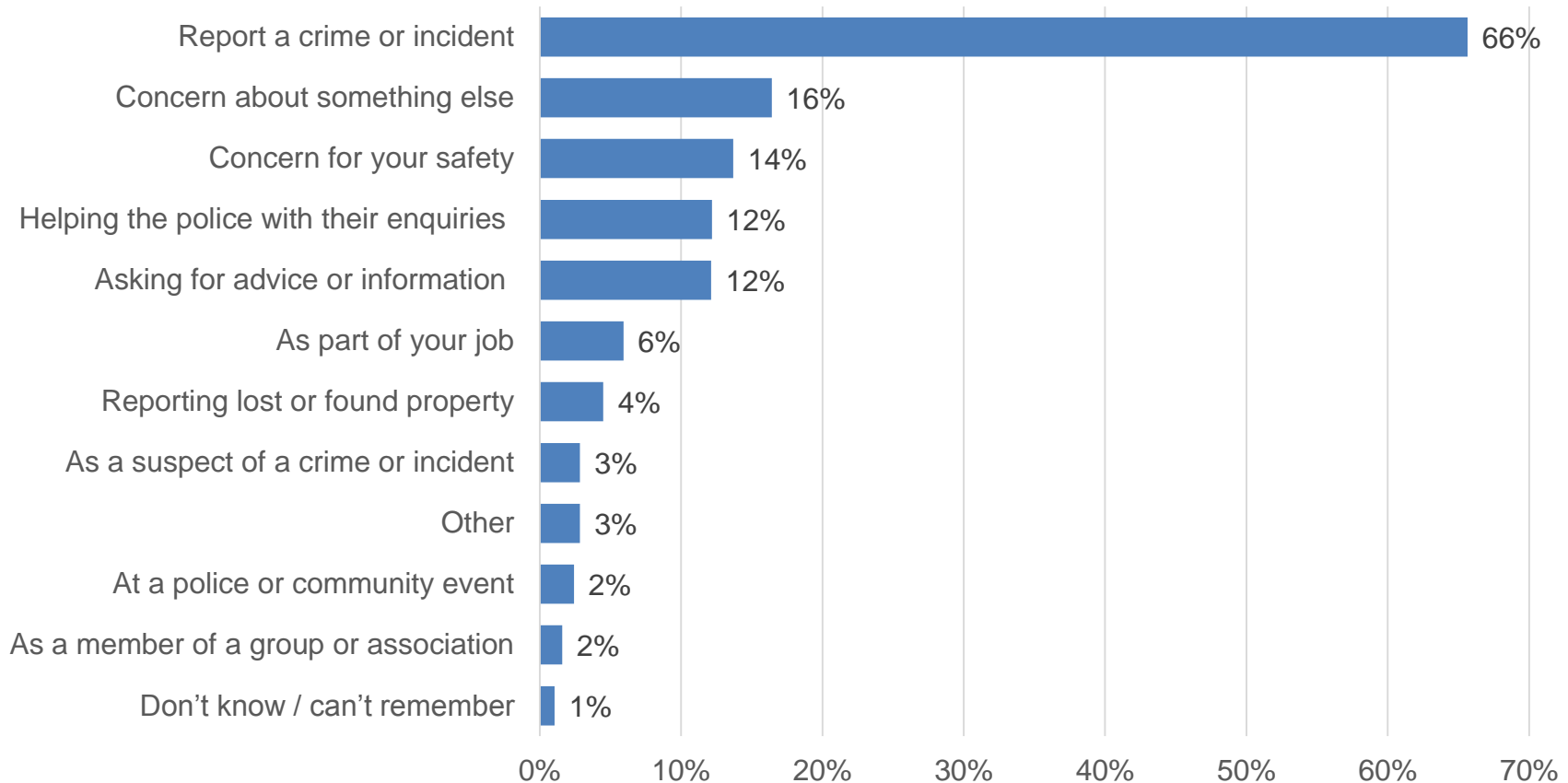


Question added December 2018

Base: Last 12 months = 3,979 Q: On how many occasions in the past 12 months have you had contact with Nottinghamshire Police?

Of the 27% of respondents that had contacted the police in the last 12 months, 66% had done so to report a crime or incident

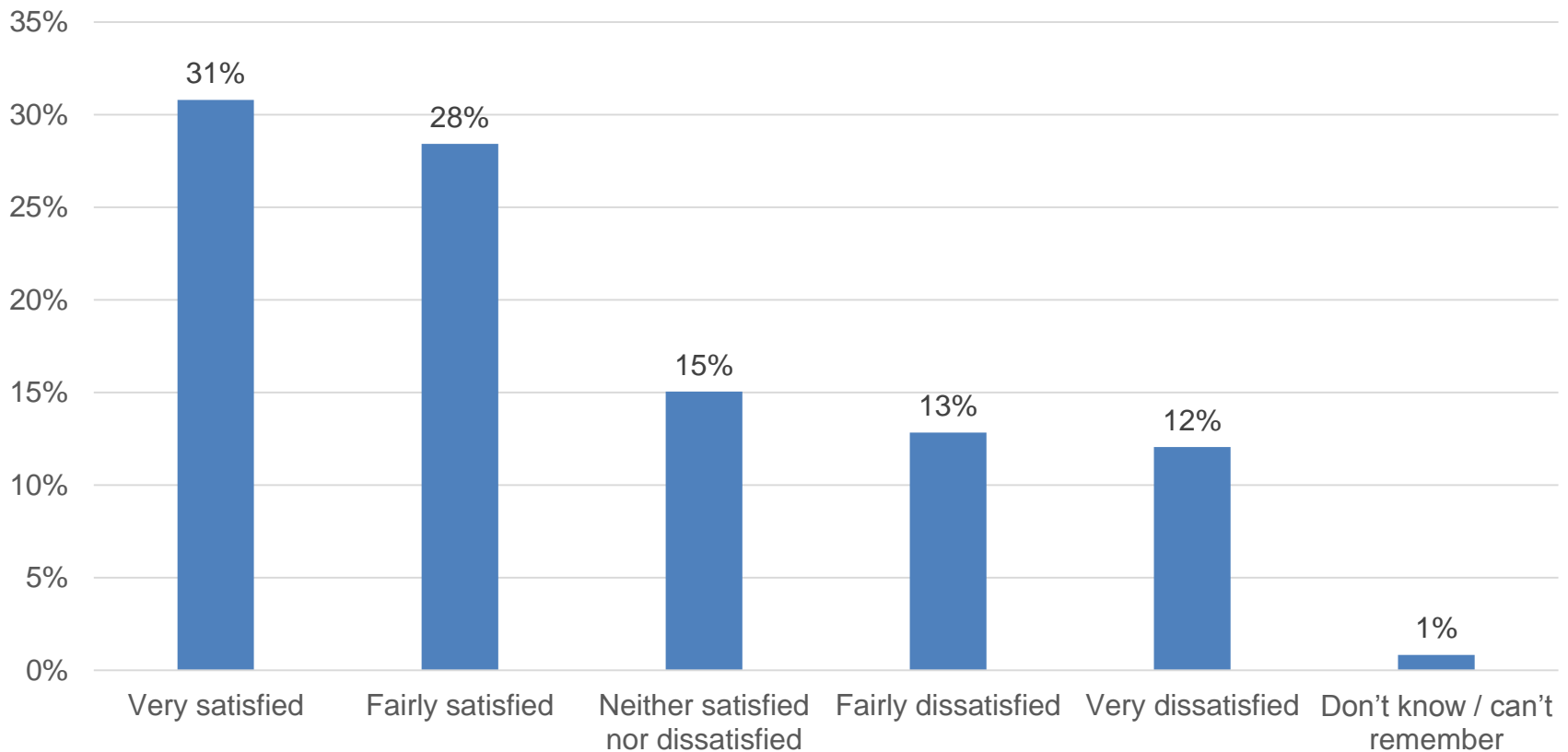
Thinking back to the occasions that you have had contact with the police over the last 12 months, what were the reasons?



Question added December 2018

59% were satisfied with the service they received from Nottinghamshire Police; 25% were dissatisfied

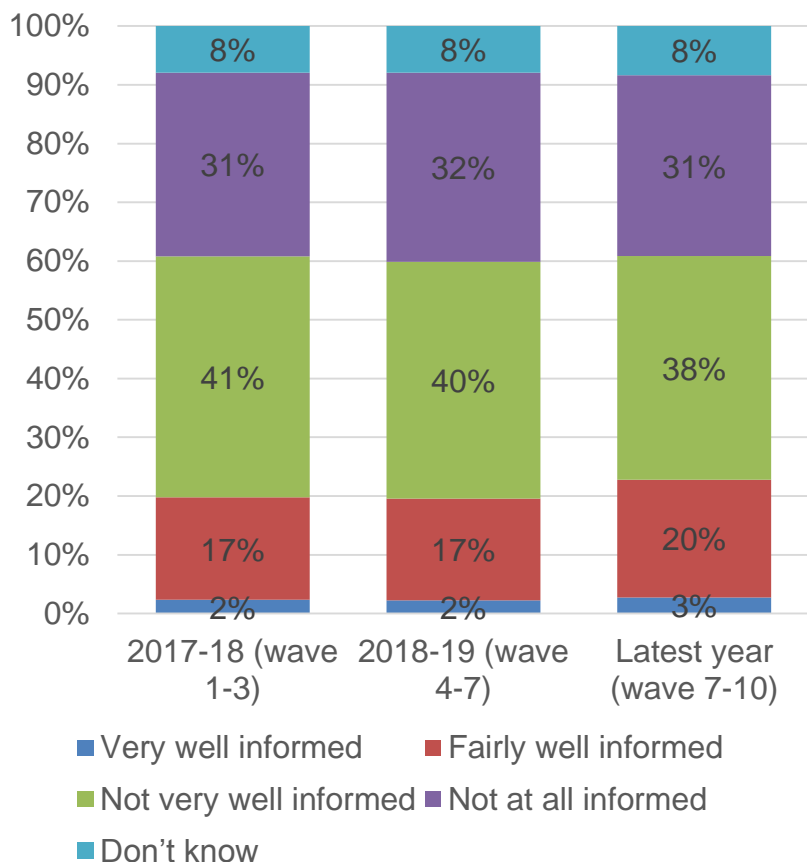
Thinking back to the last occasion that you had contact with Nottinghamshire Police, overall how satisfied or dissatisfied were you with the service you received?



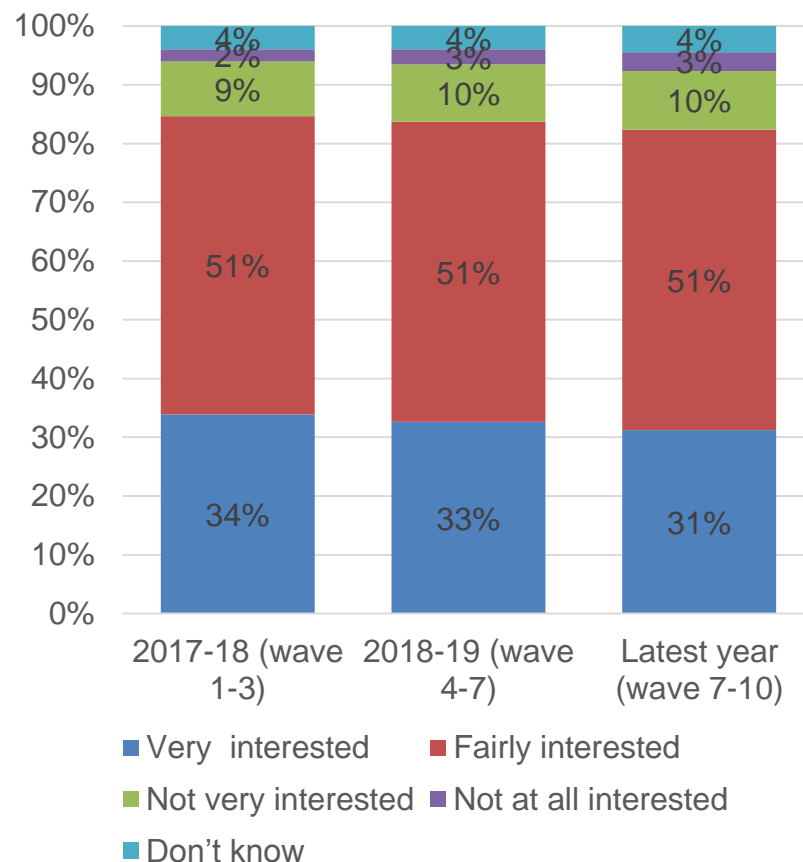
Question added December 2018

In the latest year, 23% of respondents feel well informed about what the police in their local area doing and 82% are interested in what the police are doing in their local area

How well informed do you feel about what the police in your local area are doing?



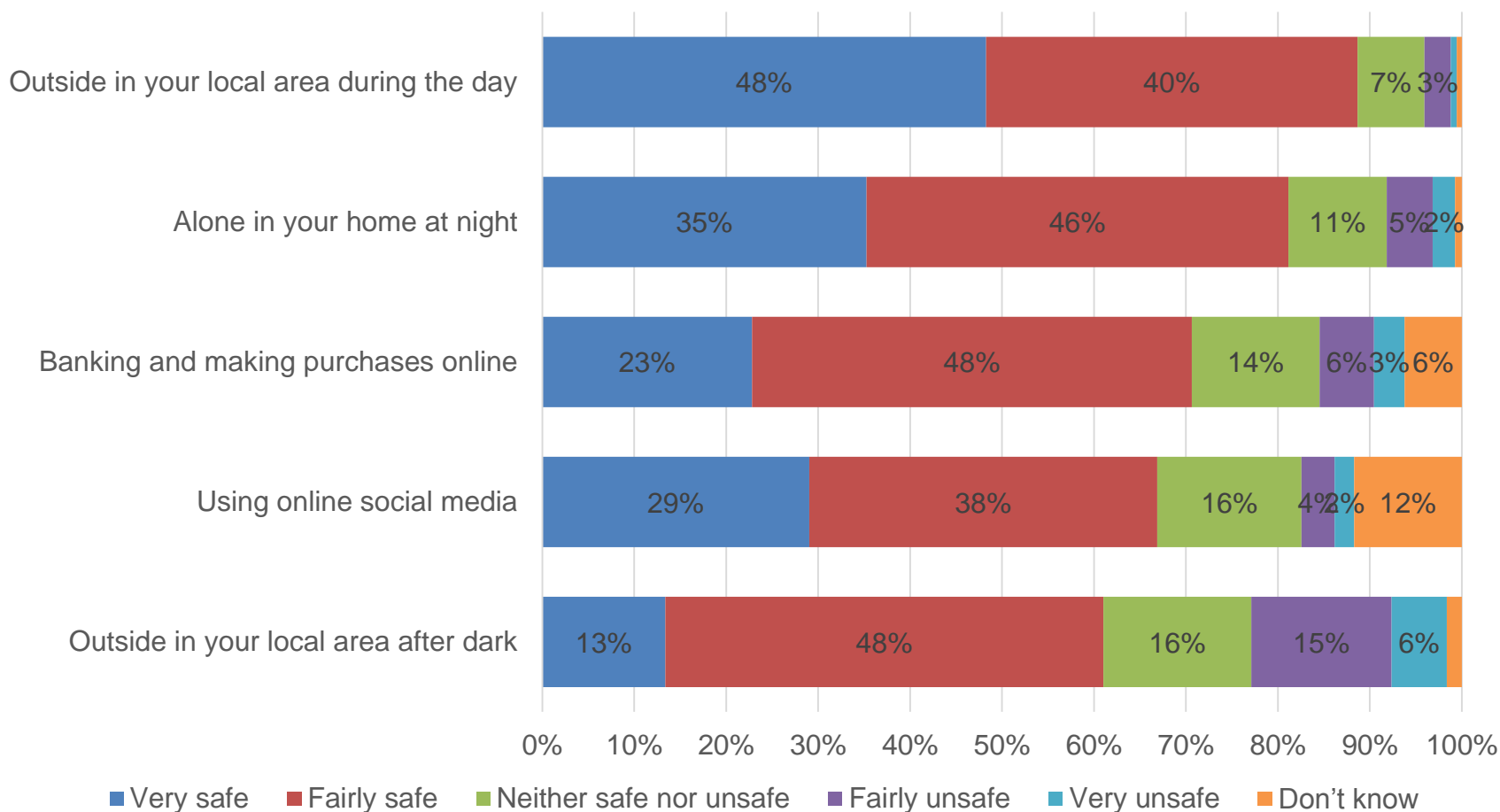
How interested, if at all, are you in knowing what the police are doing in your local area?



Base: Base: 2017-18 = 3,172, 2018-19 - 4,127, Last 12 months = 4,099 Q: How well informed do you feel about what the police in your local area are doing?/ Base: 2017-18 = 3,169, 2018-19 - 4,157, Last 12 months = 4,087 Q: How interested, if at all, are you in knowing what the police are doing in your local area?

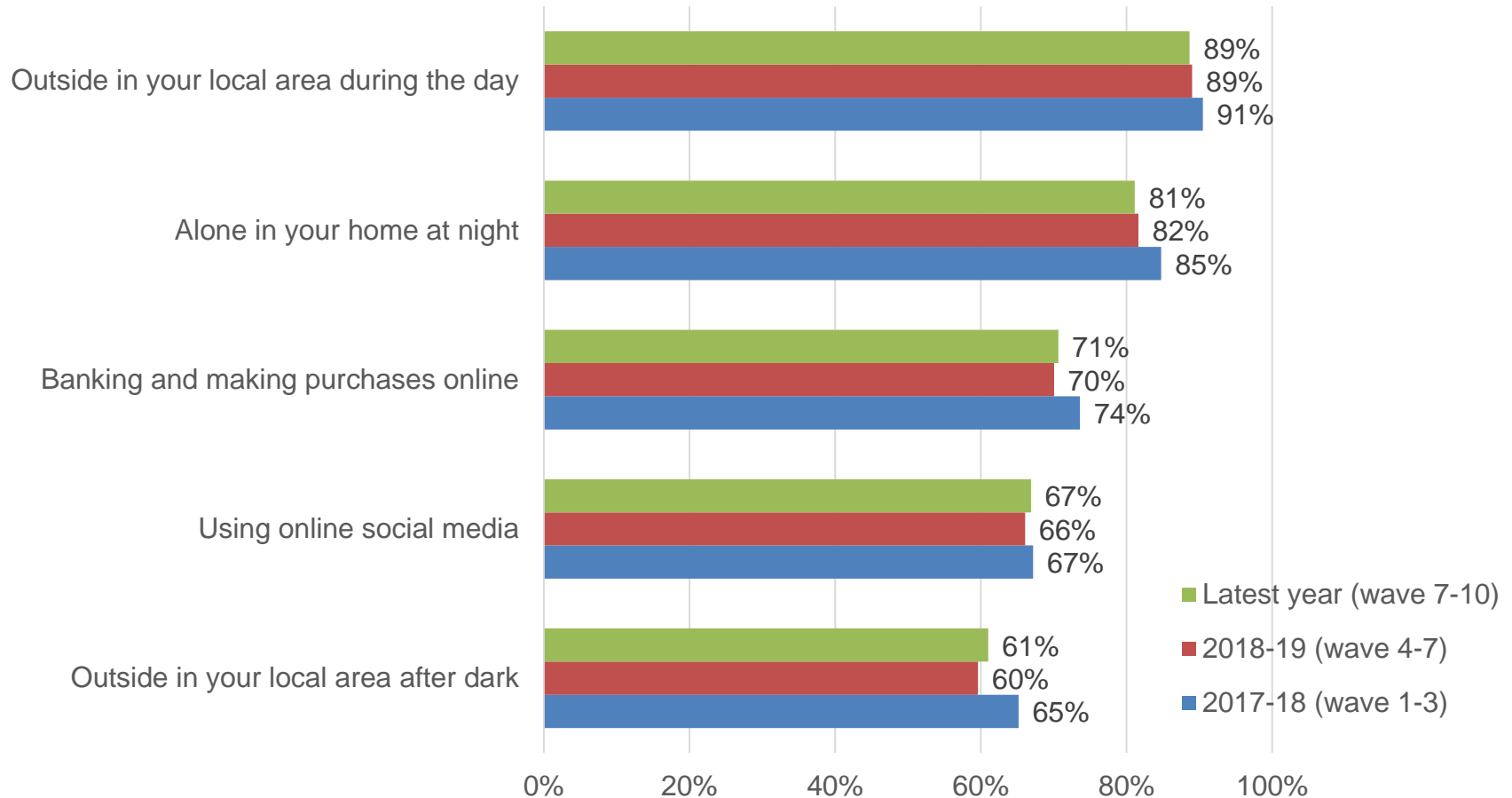
In the latest year, 89% of respondents feel very or fairly safe outside in their local area during the day – this falls to 61% when outside in their local area after dark

Please say how safe or unsafe you generally feel in the following situations: Latest year (wave 7-10)



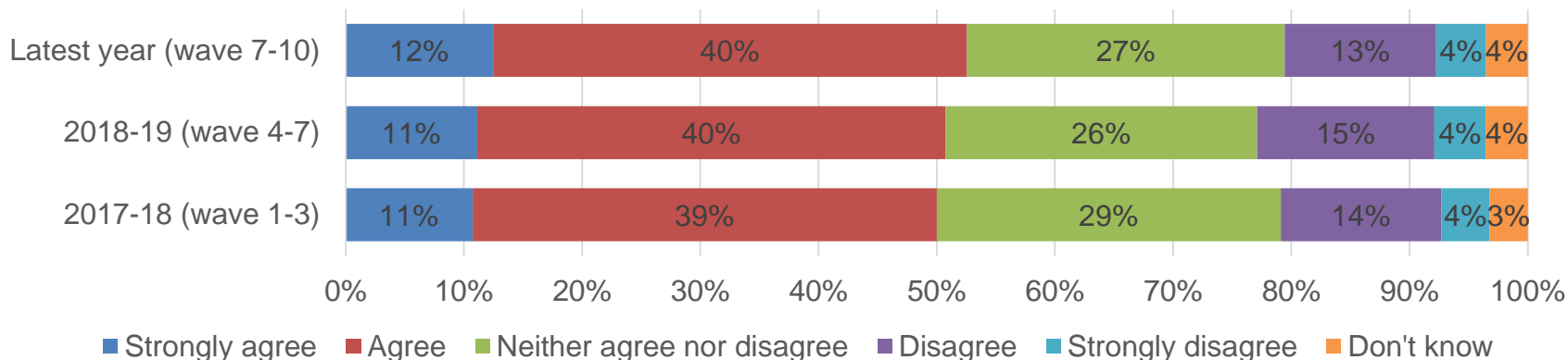
There are small changes in the perceptions of community safety between the latest year and 2017-18

Please say how safe or unsafe you generally feel in the following situations: Very & fairly safe

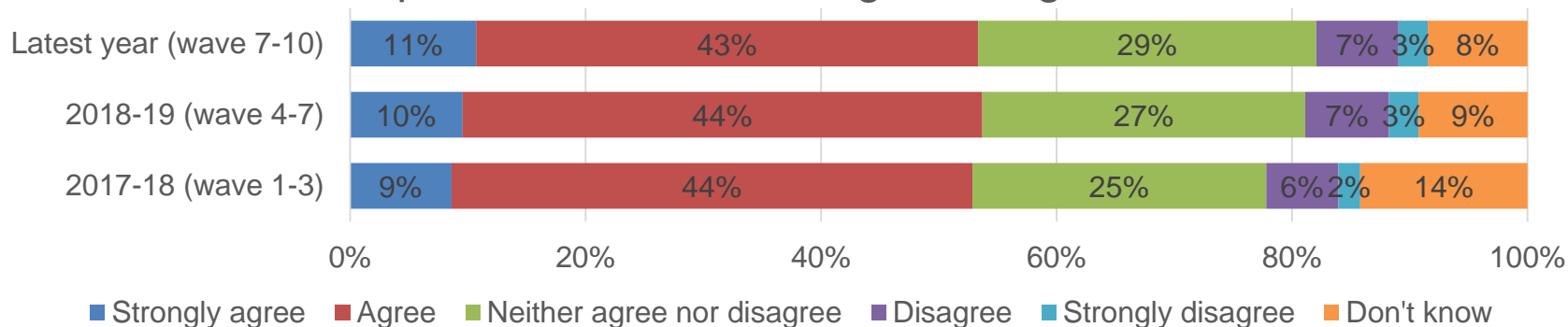


In the latest year, 53% agree that people from different backgrounds get on well and 53% agree that there is a sense of community where they live. The results are similar to 2017-18.

There is a sense of community



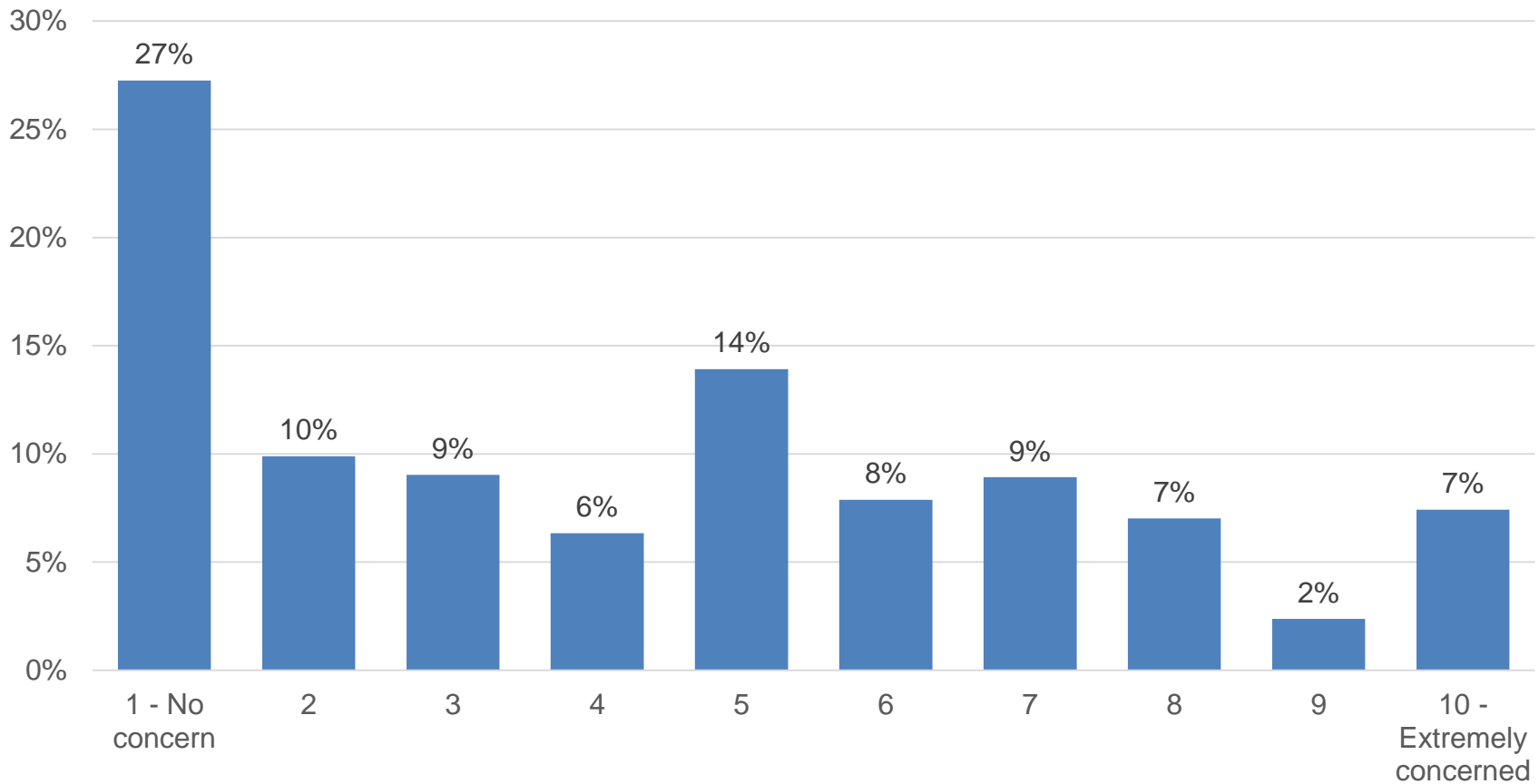
People from different backgrounds get on well



The statement was 'People from different ethnic backgrounds get on well' in 2017/18 wave 3

27% of respondents have 'no concern' about the safety of police officers in their area . The mean score is 4.3, with 1 being low and 10 being high.

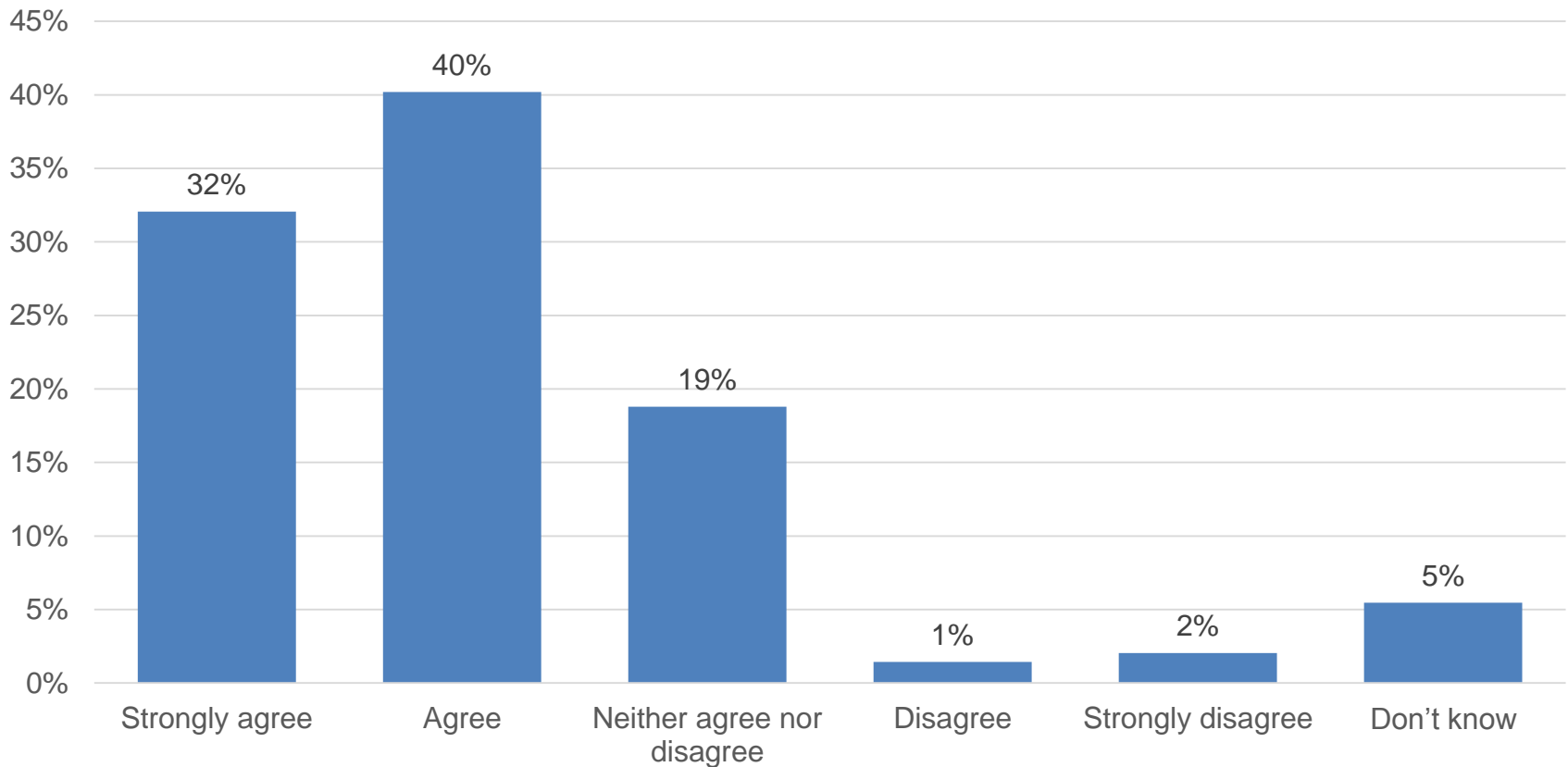
To what extent are you concerned are you about the safety of police officers in your area?



New question added December 2019

72% of respondents agree that police officers need to be given more protection and support when carrying out their duties

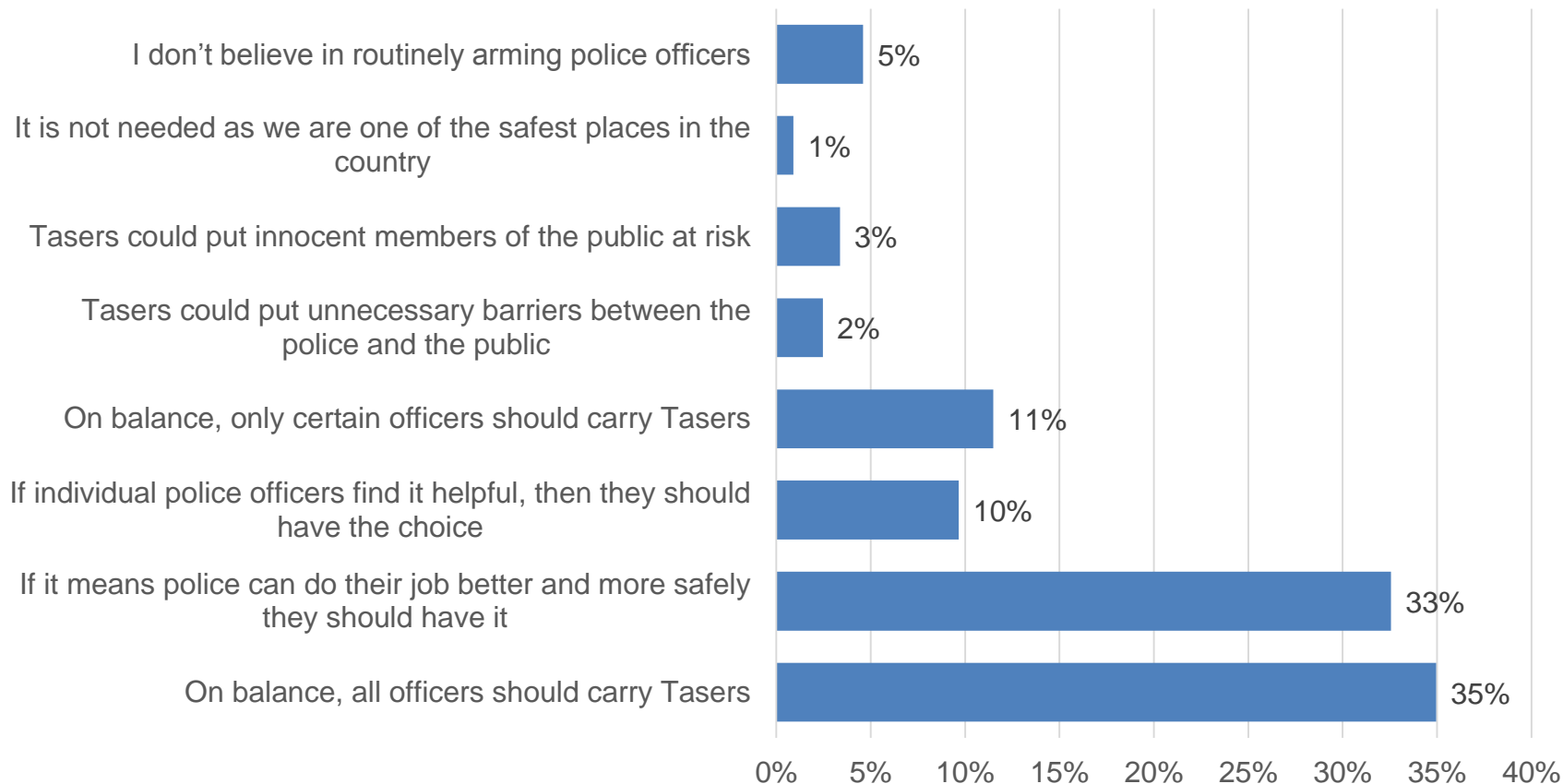
To what extent would you agree or disagree with the following statement: "Police officers need to be given more protection and support when carrying out their duties"



New question added December 2019

35% of respondents have the view that all officers should carry Tasers

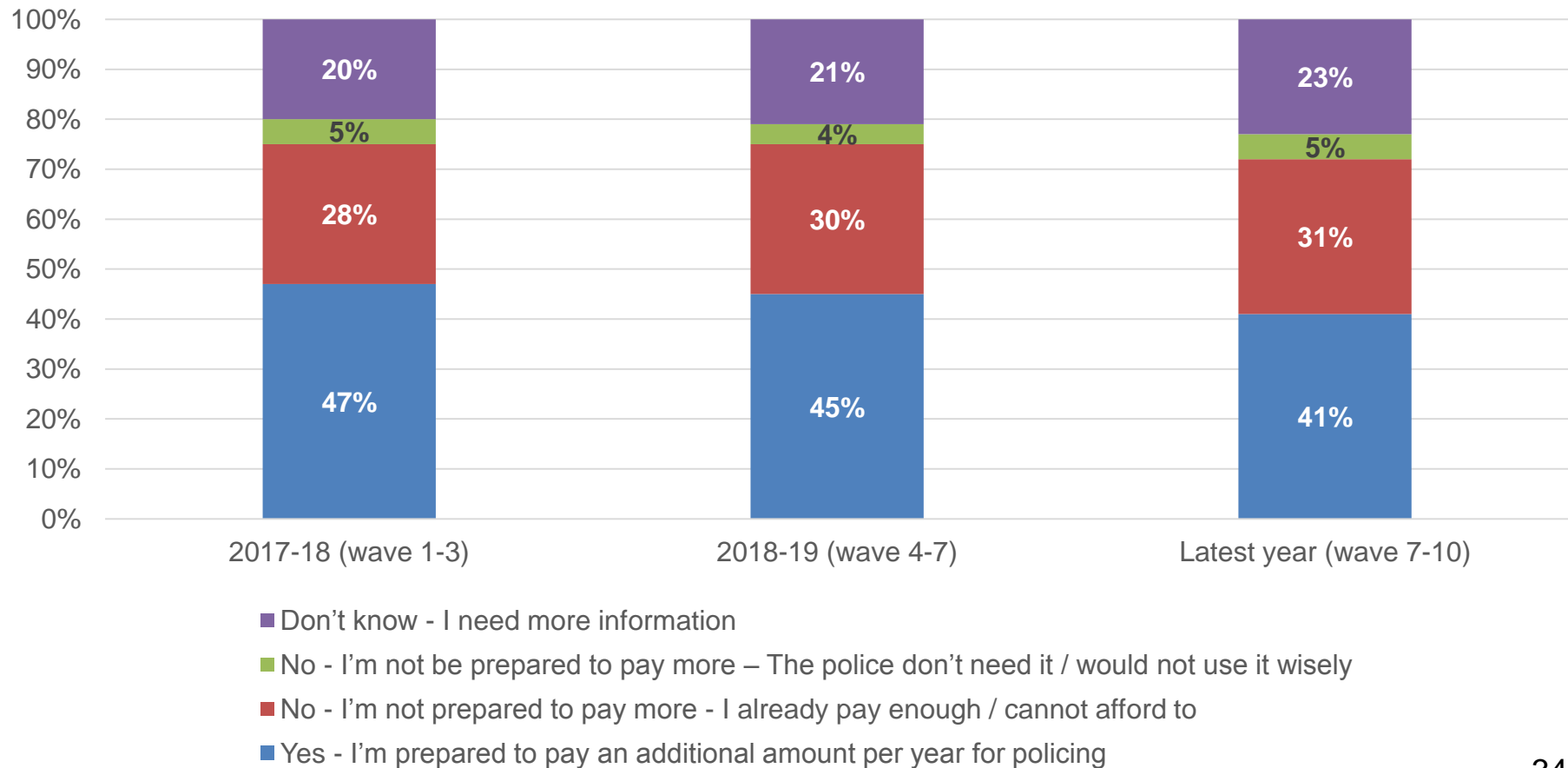
Which option below best sums up your view on local officers being equipped with Tasers?



New question added December 2019

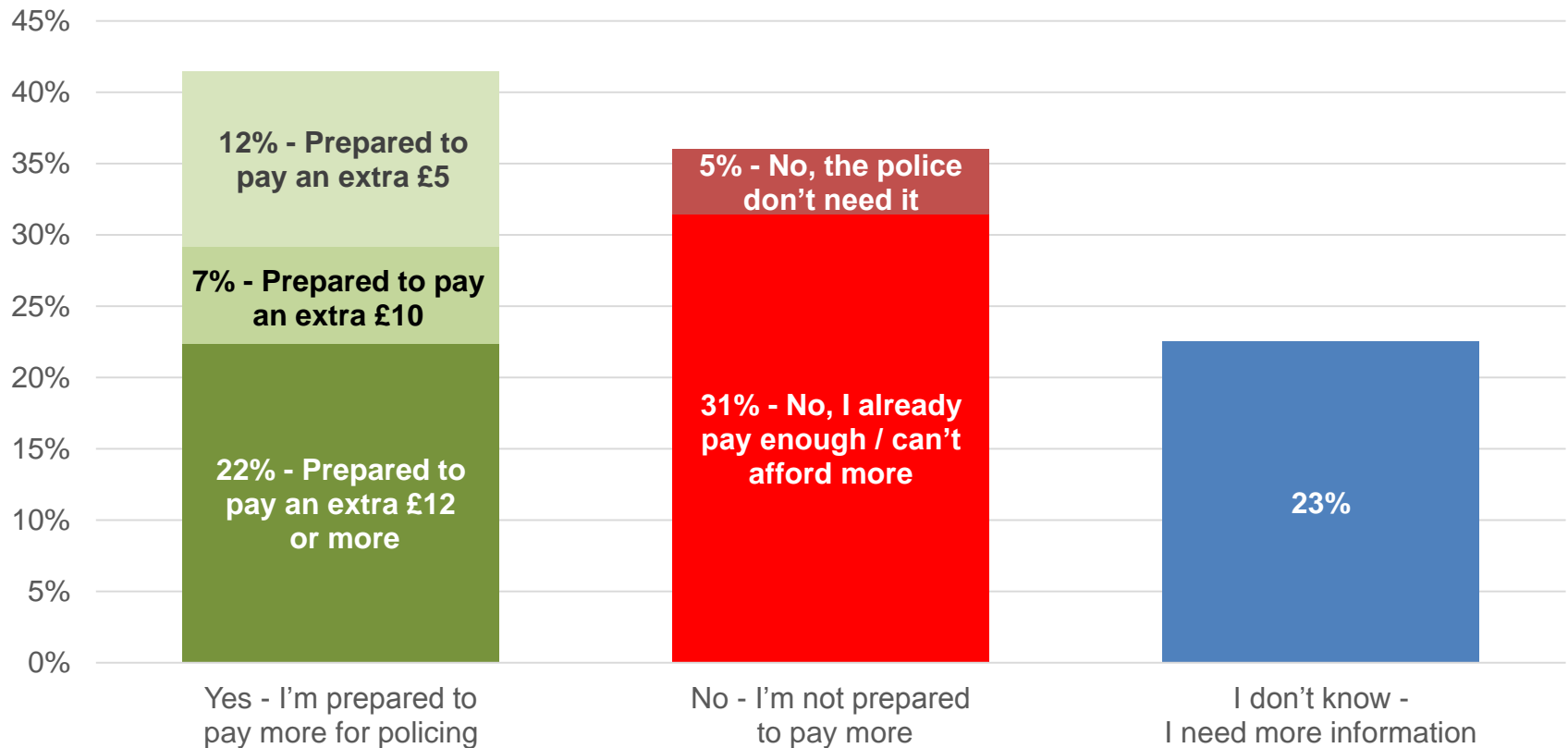
In the latest year, 41% of respondents would be prepared to pay more council tax towards policing, compared to 36% that would not. The proportion prepared to pay more has reduced since 2017-18.

Households in Nottinghamshire pay, on average, £195 a year towards policing as part of their Council Tax (Band D properties). To what extent would you be prepared to pay more?



41% of respondents would be prepared to pay more council tax towards policing, compared to 36% that would not.

Households in Nottinghamshire pay, on average, £195 a year towards policing as part of their Council Tax (Band D properties). To what extent would you be prepared to pay more?



Nottinghamshire Police and Crime Survey 2020-21 Quarter 3

December 2020

Introduction and Methodology

- ❑ 'Top-line' results from the Nottinghamshire Police and Crime Survey to December 2020 conducted by Information by Design for Nottinghamshire PCC
- ❑ Fieldwork was conducted between 22 November and 20 December 2020 in conditions compliant with the Market Research Society code of practice under the period of Coronavirus Restrictions
- ❑ The survey was undertaken using an 'assisted self-completion' method, with a team of fieldwork staff working across selected LSOAs. One in eight LSOAs were selected from each of the following geographic areas:
 - Nottingham
 - South Nottinghamshire - comprising Gedling, Broxtowe and Rushcliffe
 - Bassetlaw, Newark and Sherwood
 - Mansfield and Ashfield
- ❑ The survey has achieved a sample of 4,299 respondents over the latest year broken down as follows:-

Area	Local Authority	2018-19 * Unweighted Count	2019-20 * Unweighted Count	2019-20 Q4 Unweighted Count	2020-21 Q1 Unweighted Count	2020-21 Q2 Unweighted Count	2020-21 Q3 Unweighted Count	Latest year Unweighted Count
Bassetlaw, Newark and Sherwood	Bassetlaw	533	542	165	144	136	130	575
	Newark and Sherwood	548	535	105	126	132	136	499
	Total	1,081	1,077	270	270	268	266	1,074
Mansfield and Ashfield	Ashfield	568	529	141	135	123	126	525
	Mansfield	563	547	129	135	145	140	549
	Total	1,131	1,076	270	270	268	266	1,074
Nottingham	Nottingham	1,066	1,075	270	270	268	265	1,073
South Notts	Broxtowe	358	364	92	80	88	94	354
	Gedling	411	382	84	90	101	92	367
	Rushcliffe	336	331	94	100	79	84	357
	Total	1,105	1,077	270	270	268	270	1,078

Fieldwork Periods

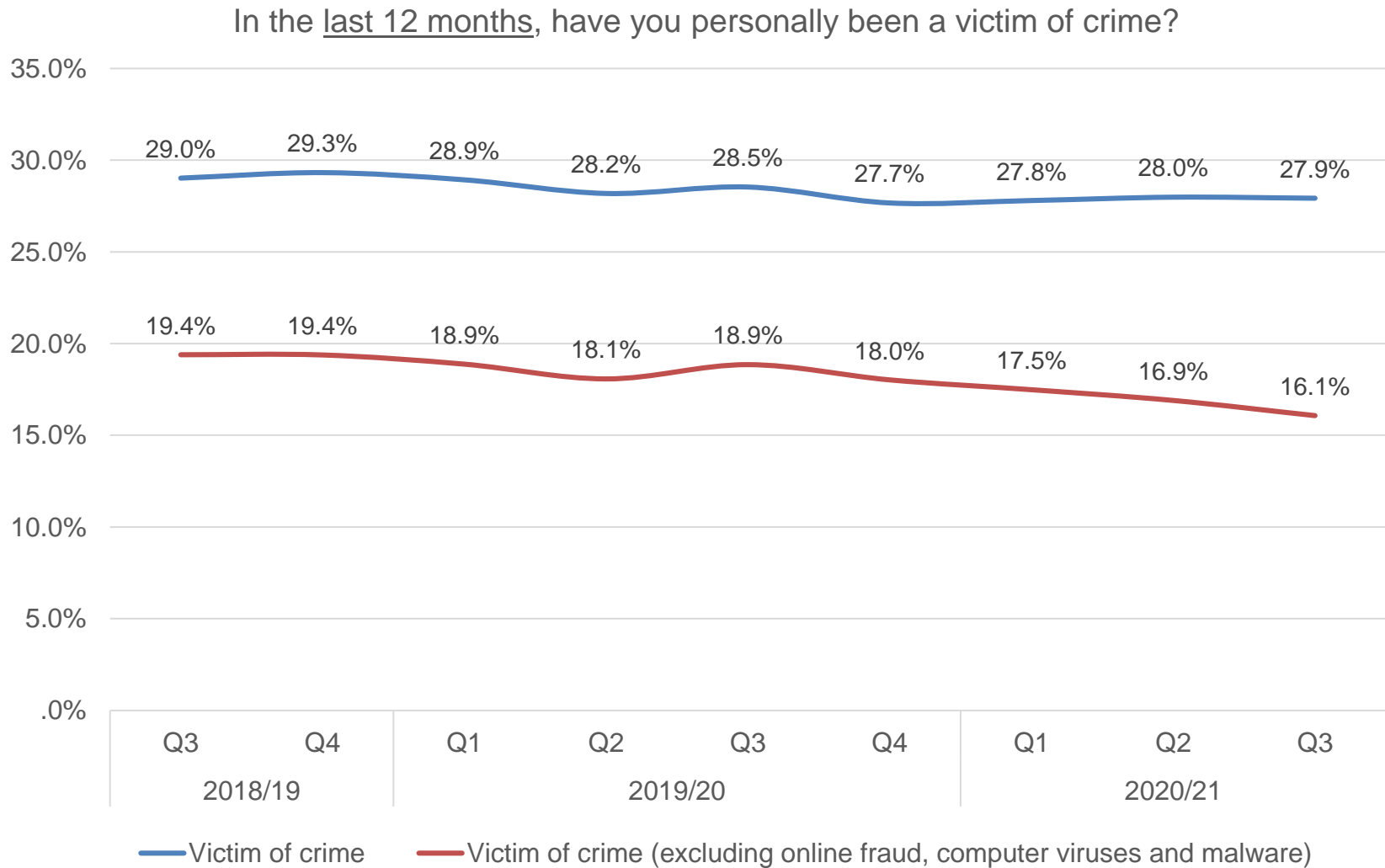
Wave	Start Date	End Date	Financial year
Spring 2018	26 th May 2018	17 th June 2018	2018-19
Summer 2018	25 th August 2018	30 th September 2018	2018-19
Autumn 2018	31 st October 2018	6 th January 2019	2018-19
Winter 2018-9	2 nd February 2019	17 th February 2019	2018-19
Spring 2019	14 th April 2019	2 nd June 2019	2019-20
Summer 2019	18 th August 2019	21 st September 2019	2019-20
Autumn 2019	26 th November 2019	21 st December 2019	2019-20
Winter 2019-20	22 nd February 2020	11 th March 2020	2019-20
Spring 2020**	16 th August 2020	24 th October 2020	2020-21**
Summer 2020**	16 th August 2020	24 th October 2020	2020-21**
Autumn 2020	22 nd November 2020	20 th December 2020	2020-21

** Fieldwork delay on account of Coronavirus Restrictions. Conducted concurrently in Summer / Autumn 2020

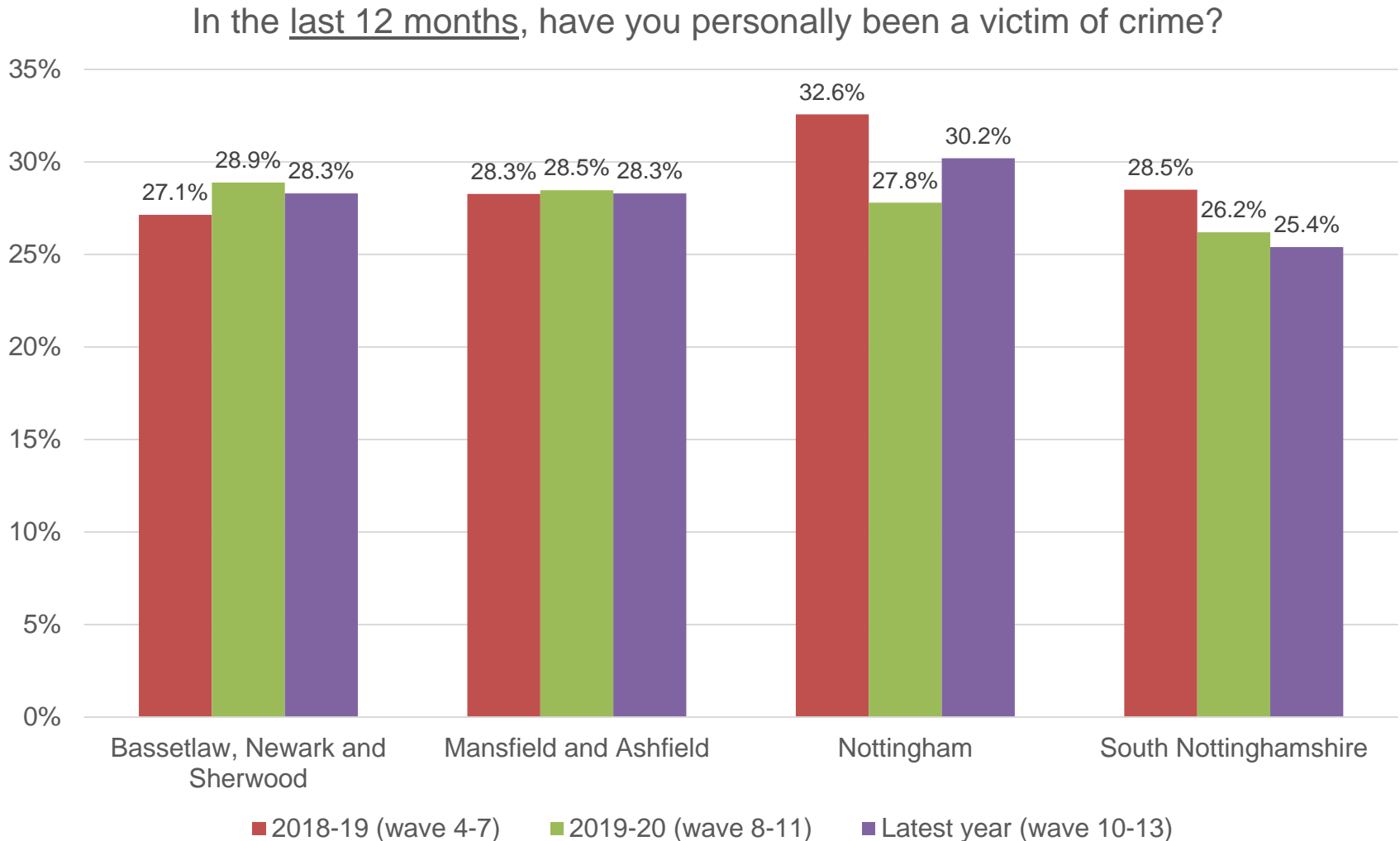
Experience of Crime and ASB

**Nottinghamshire Police and Crime Survey
2020/21 Quarter 3**

In the latest year, **28%** of respondents had been victim of a crime over the last 12 year, marking no significant change on the previous year. When online fraud and computer misuse offences are excluded, the prevalence of crime has fallen by 2.8% pts to **16%**.

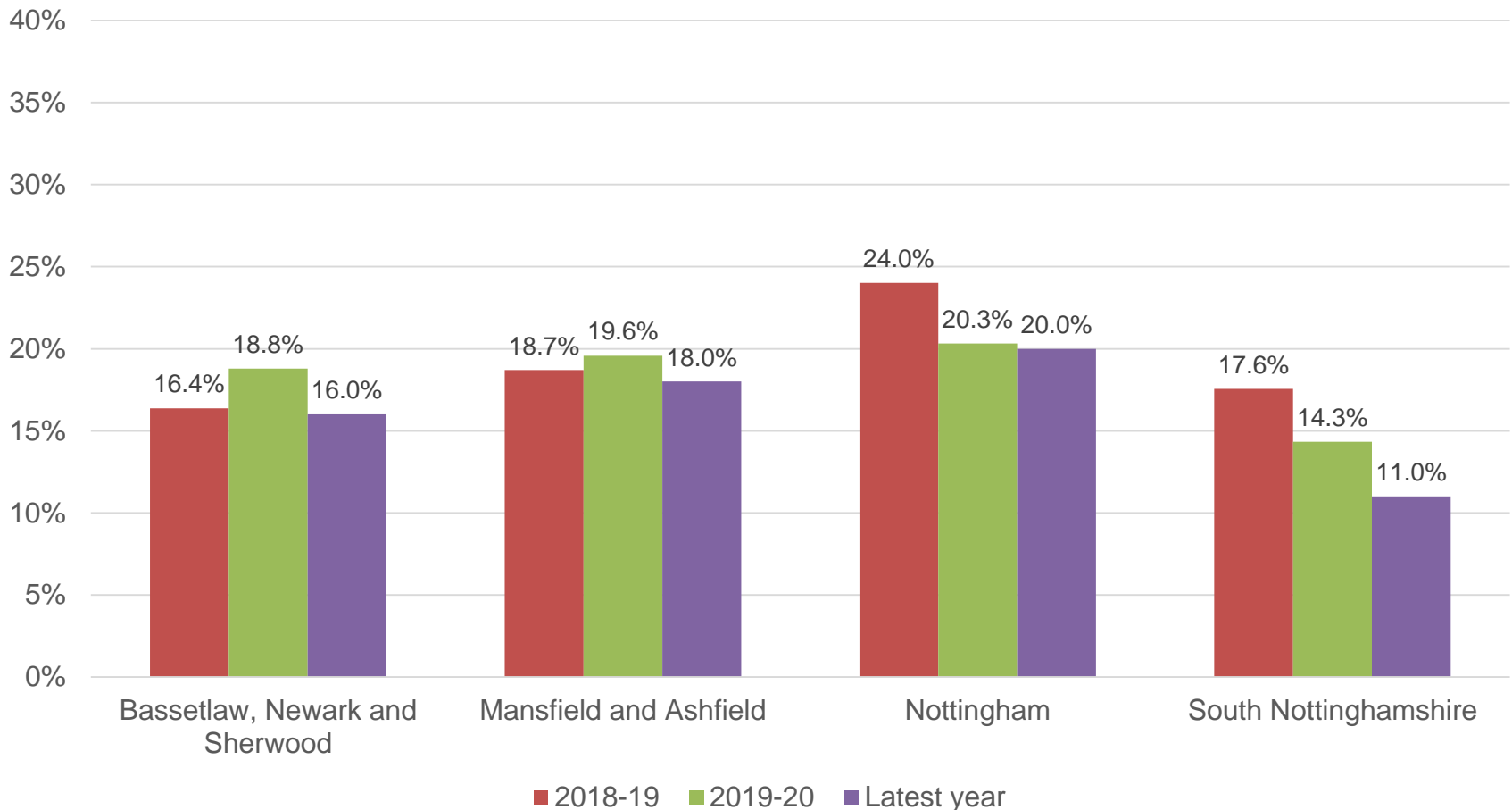


In the latest period, respondents from Nottingham were most likely to have been a victim of crime (30.2%). The prevalence of crime in Nottingham and South Nottinghamshire has fallen by 2.4% pts and 3.1% pts respectively since 2018-19.

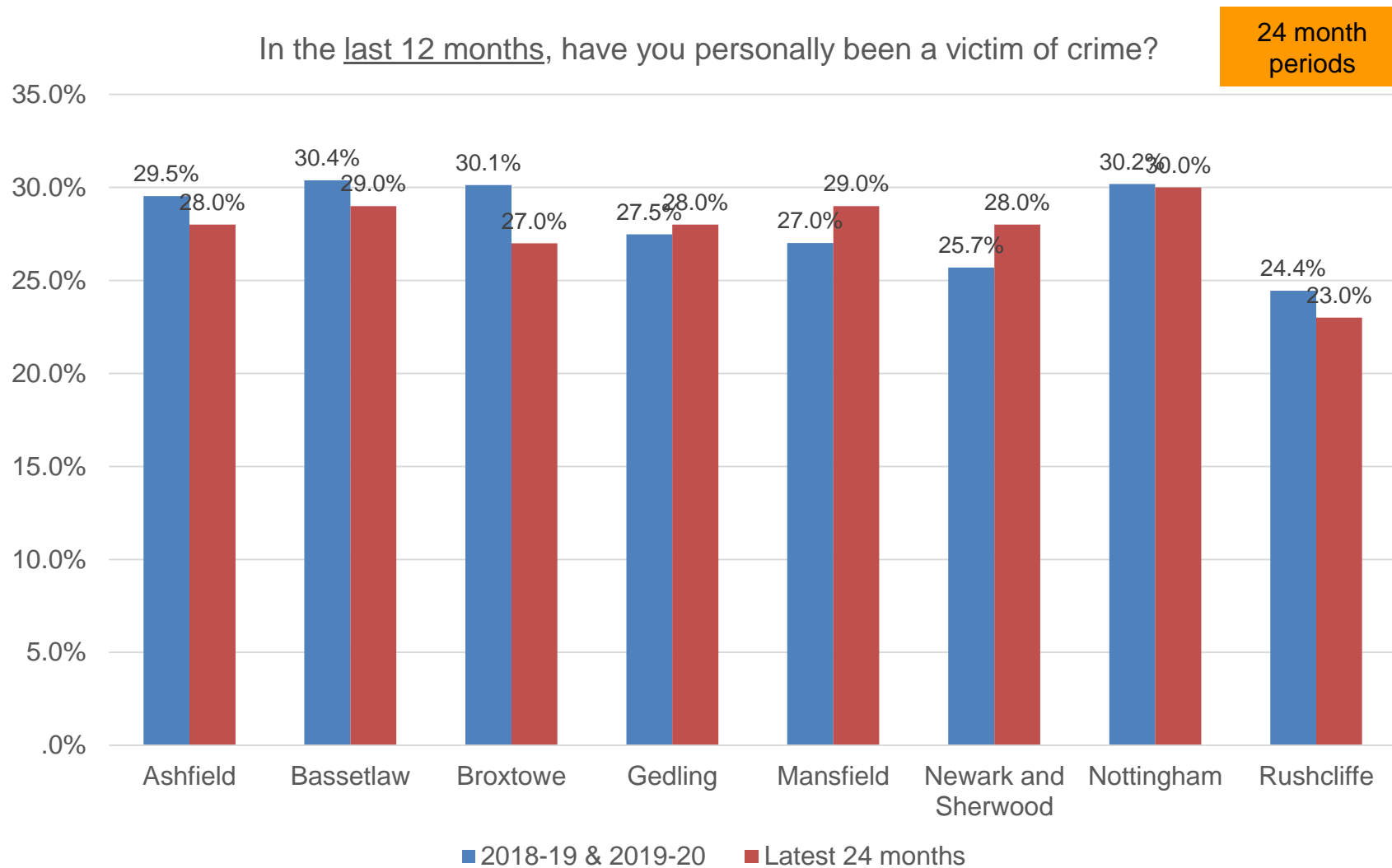


When online fraud and computer misuse are excluded, respondents from Nottingham (20%) and Mansfield and Ashfield (18%) were most likely to have been a victim of crime. South Nottinghamshire has seen the most significant reduction (-6.6% pts) since 2018/19.

In the last 12 months, have you personally been a victim of crime?
(excluding online fraud and computer viruses or malware)

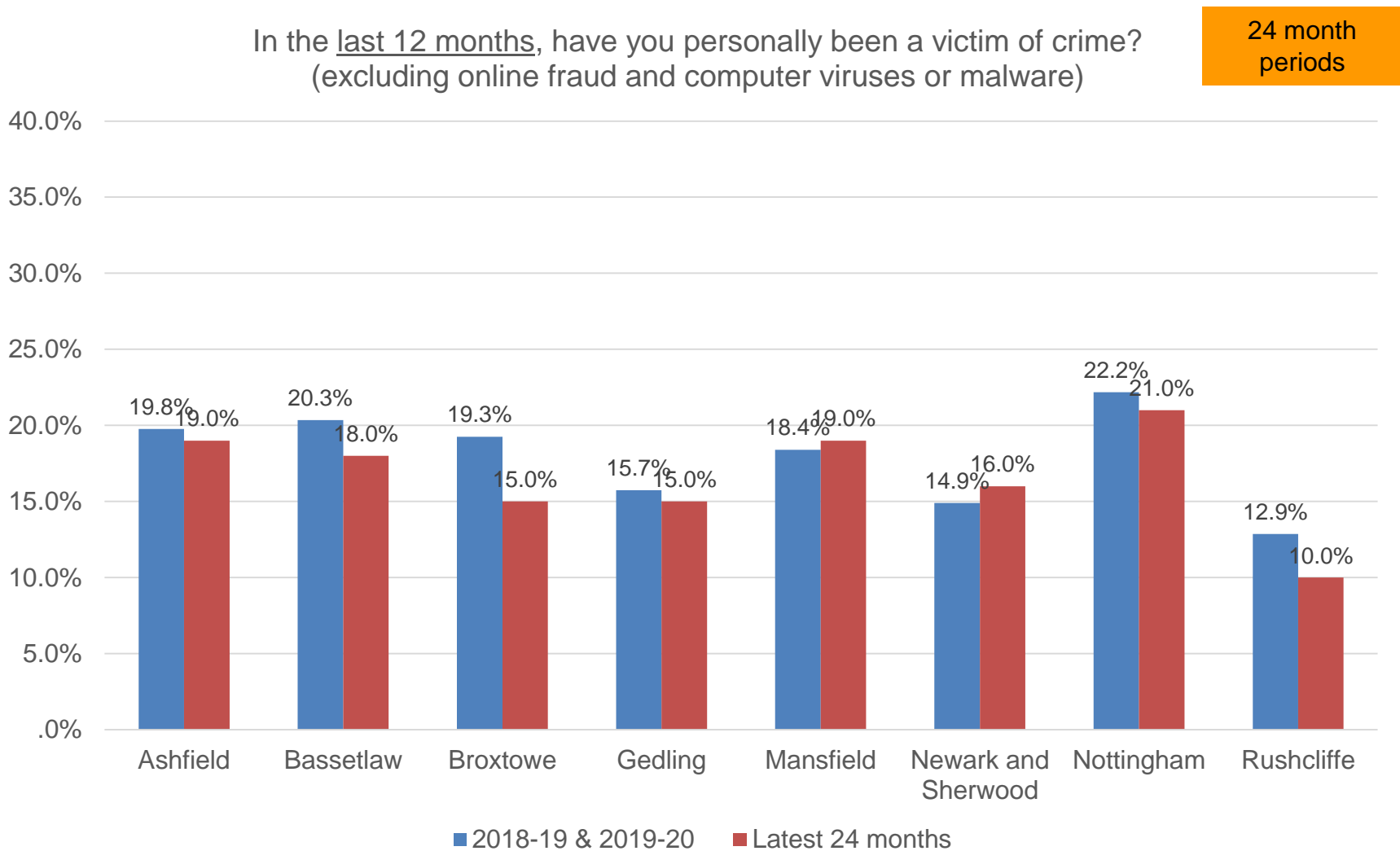


Local Authority data based on a rolling 24 month period shows that Broxtowe (-3.1% pts), Rushcliffe (-1.4% pts) and Ashfield (-1.5% pts) saw notable reductions in the prevalence of crime over the latest comparison period to December 2020.



Base Last 24 months: Ashfield = 910, Bassetlaw = 870, Broxtowe = 850, Gedling = 860, Mansfield = 788, Newark & Sherwood = 888, Nottingham = 2,388, Rushcliffe = 853 Q: In the last 12 months, have you personally been a victim of any of the following crime types?

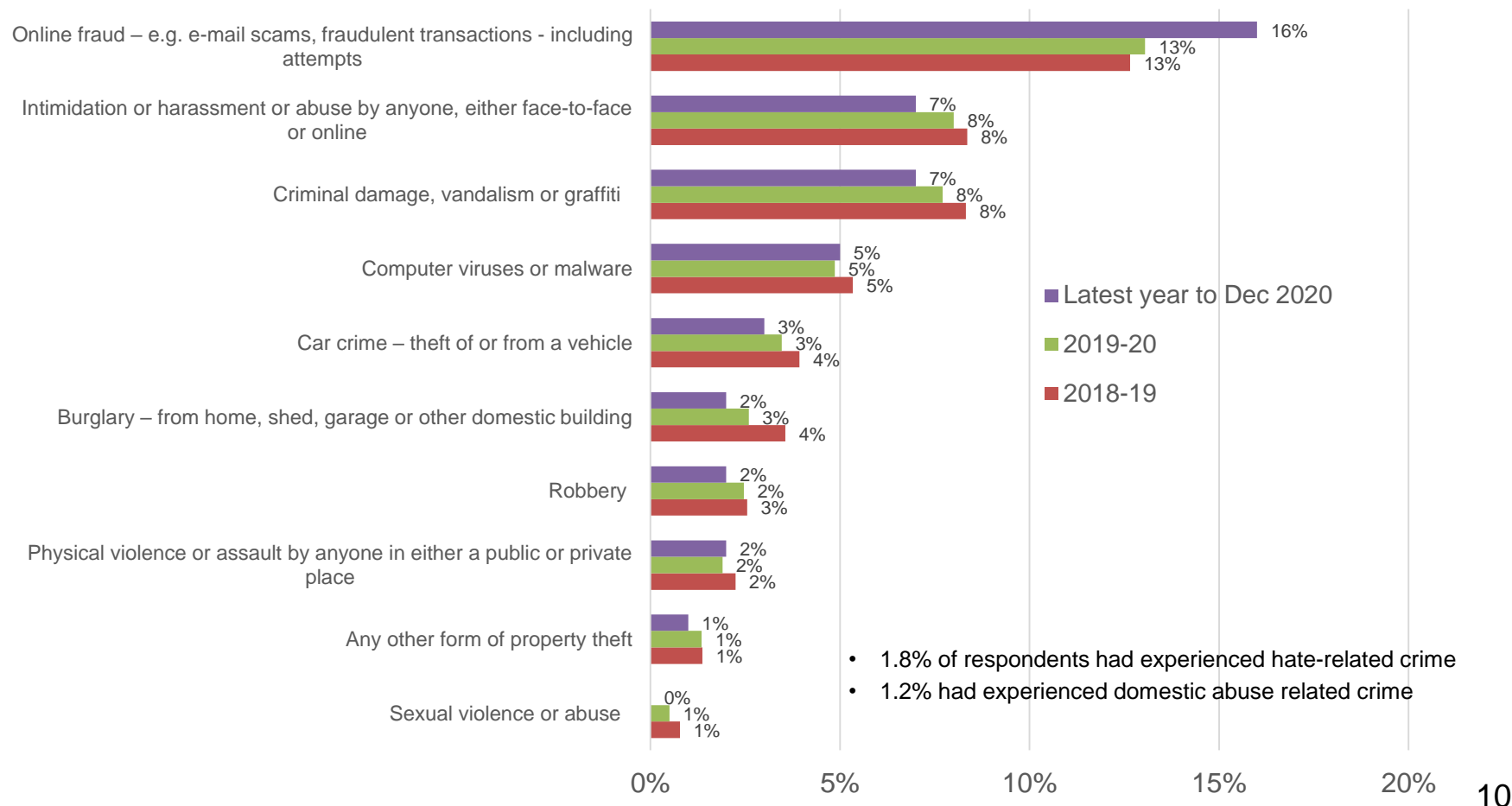
When online fraud and computer misuse are excluded, Broxtowe (-4.3% pts), Rushcliffe (-2.9% pts) and Bassetlaw (-2.3% pts) have seen the most notable reductions in prevalence of crime since March 2020.



Base Last 24 months: Ashfield = 916, Bassetlaw = 866, Broxtowe = 855, Gedling = 860, Mansfield = 787, Newark & Sherwood = 885, Nottingham = 2,395, Rushcliffe = 856 Q: In the last 12 months, have you personally been a victim of any of the following crime types?

Online fraud remains the most commonly experienced crime among respondents. Prevalence of online fraud has increased by a further 2.7% pts since March 2020, while most traditional crime categories have seen year on year reductions in prevalence.

In the last 12 months, have you personally been a victim of any of the following crime types?

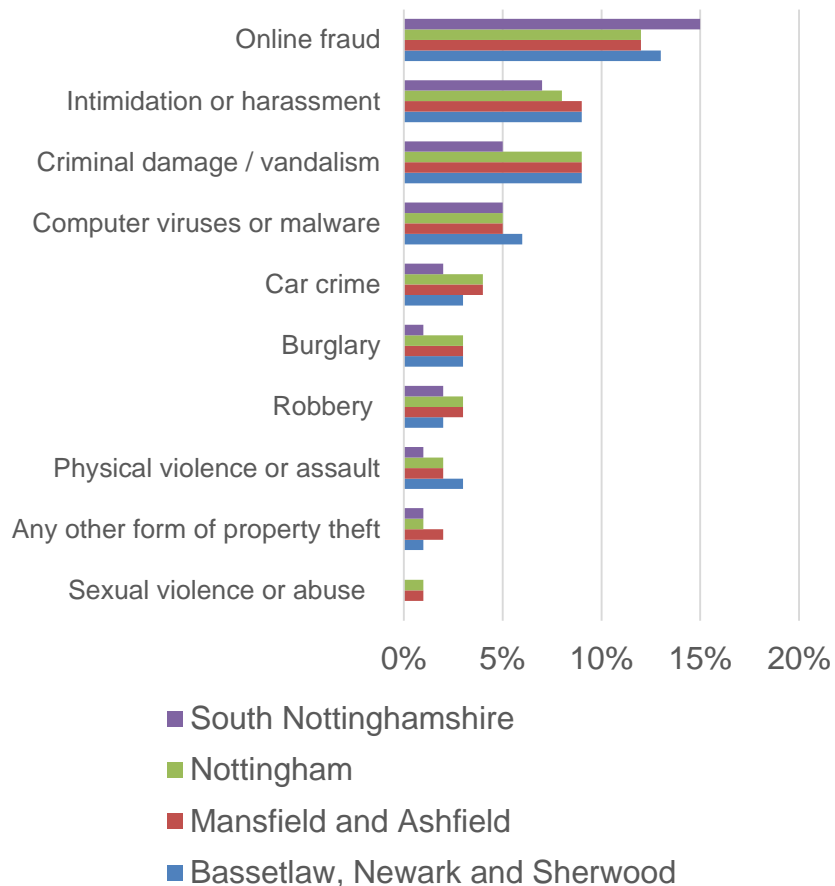


Base: 2018-19 = 4,251, 2019-20 = 4,212, Latest 12 months to December 2020 = 4,200

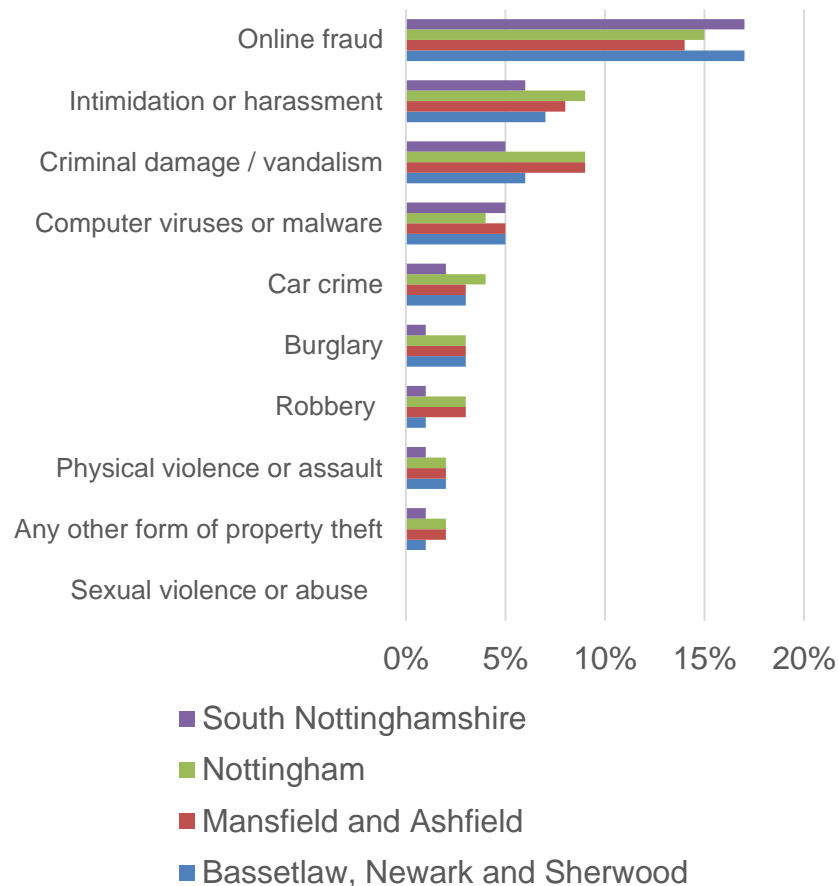
Q: In the last 12 months, have you personally been a victim of any of the following crime types?

Online fraud remains the most commonly experienced crime type across all Community Safety Partnership areas, and remains highest in South Nottinghamshire (17%) and Bassetlaw, Newark and Sherwood (17%).

In the last 12 months, have you personally been a victim of any of the following crime types? – 2019-20

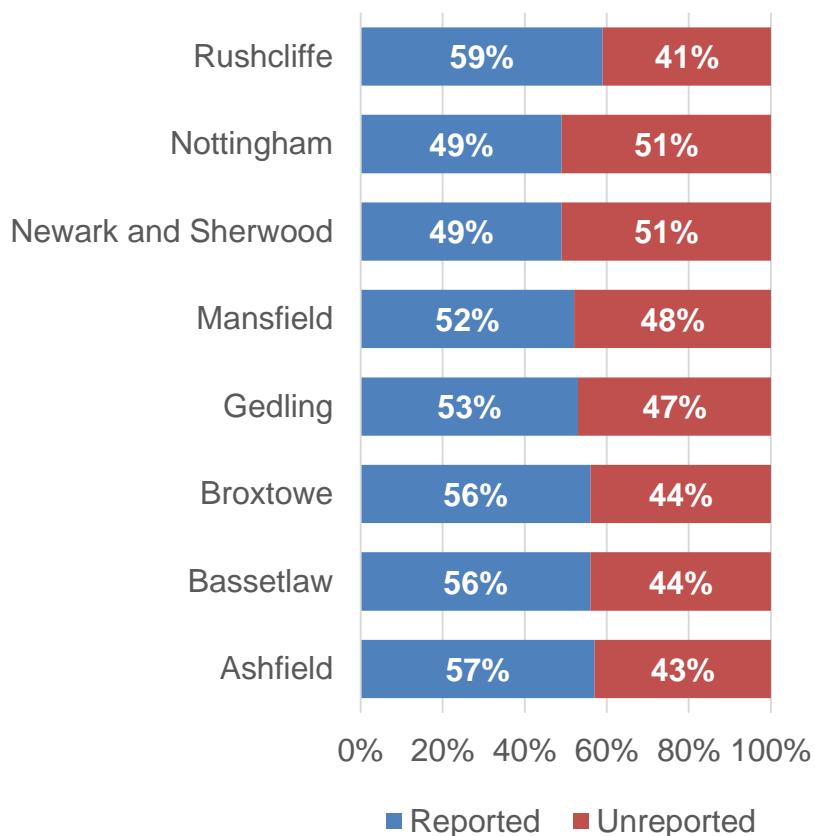


In the last 12 months, have you personally been a victim of any of the following crime types? – Latest year to December 2020

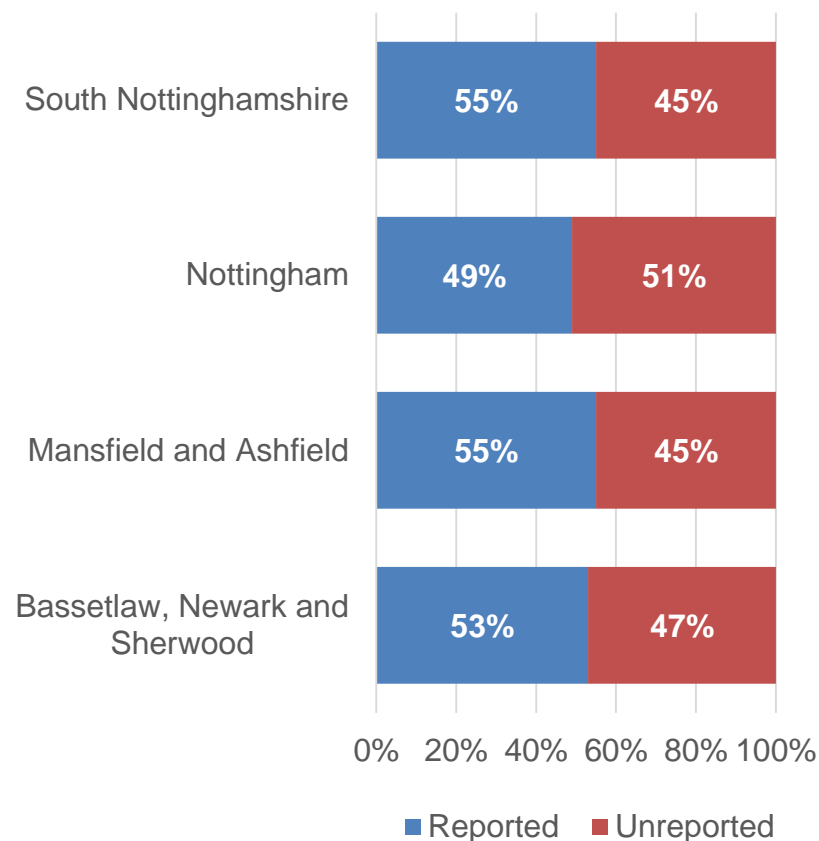


In the latest two years, 52.4% of crimes (excluding online and computer viruses or malware) went on to be reported to the police. This varies by area and crime type, with reporting rates being lowest in Nottingham and Newark and Sherwood (49%).

Proportion of reported and unreported crimes (excluding online fraud and computer viruses or malware)
– Latest 2 years to December 2020



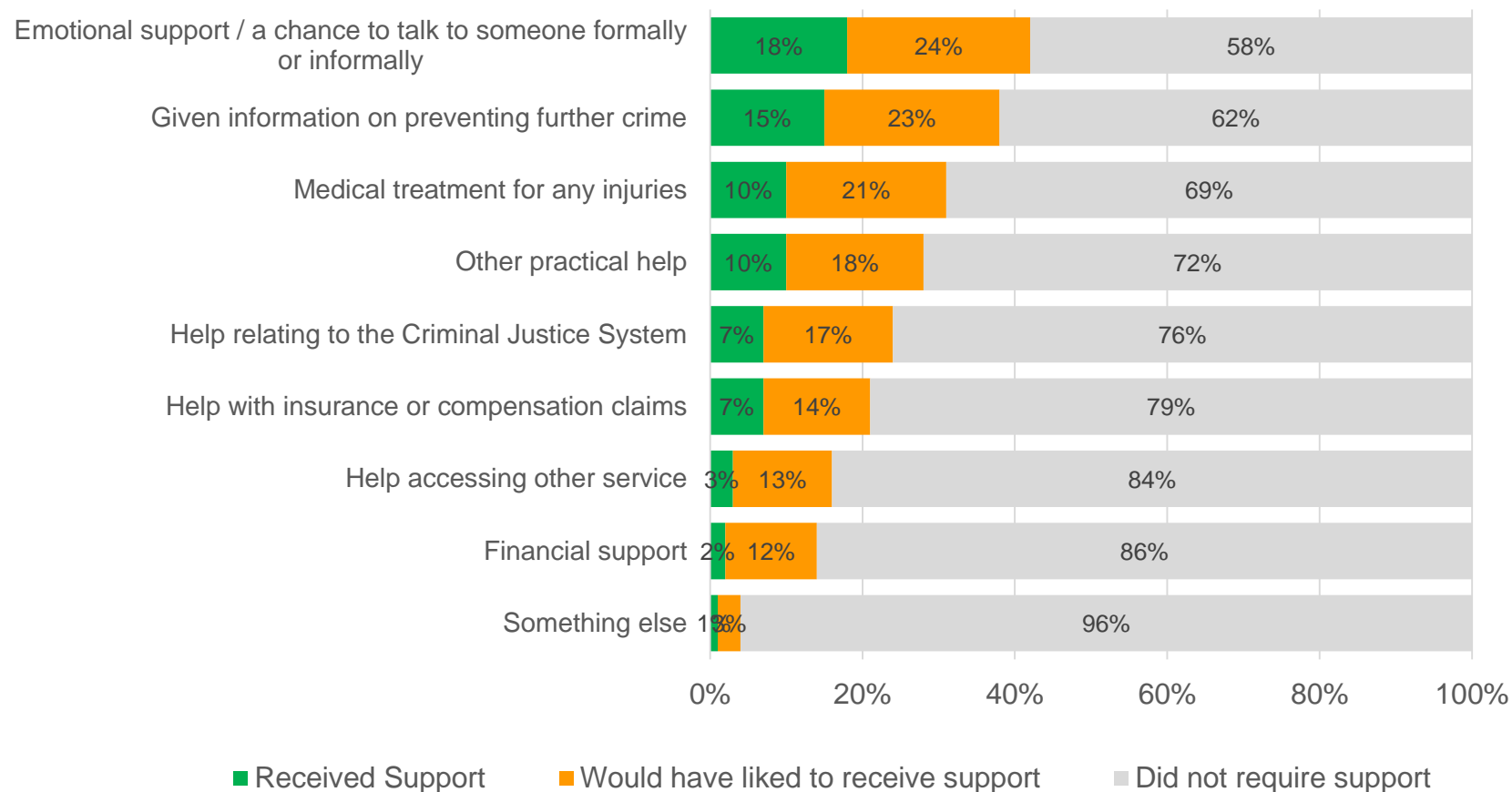
Proportion of reported and unreported crimes (excluding online fraud and computer viruses or malware)
– Latest 2 years to December 2020



Base: Ashfield = 154, Bassetlaw = 142, Broxtowe = 107, Gedling = 109, Mansfield = 136, Newark & Sherwood = 119, Nottingham = 464, Rushcliffe = 81 Q: In the last 12 months, **how many times** have you personally been a victim of the following crime types?

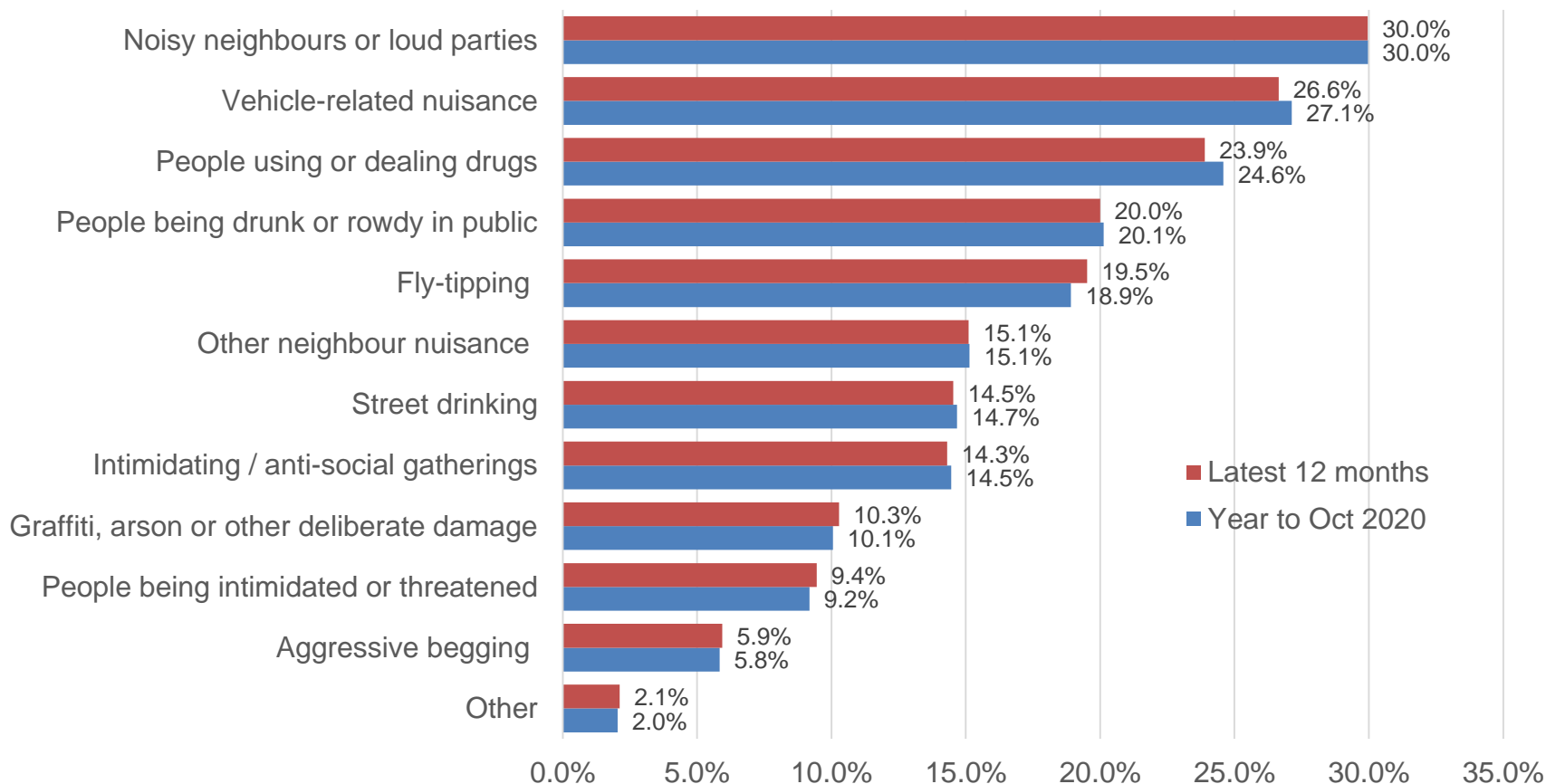
In the last 12 months, 35% of those who had been victims of crime had received some form of information, advice or support, which was similar to the level in 2019/20 (37%). 40% identified support that they did not receive but would have liked to (45% in 2019/20)

Did you receive any of the following types of information, advice or support when you were the victim of this crime?



Prevalence of 'noisy neighbours or loud parties' has become the top ASB category personally experienced by respondents over the last 12 months. The proportion of people citing 'people using or dealing drugs' as an issue has reduced over the last year.

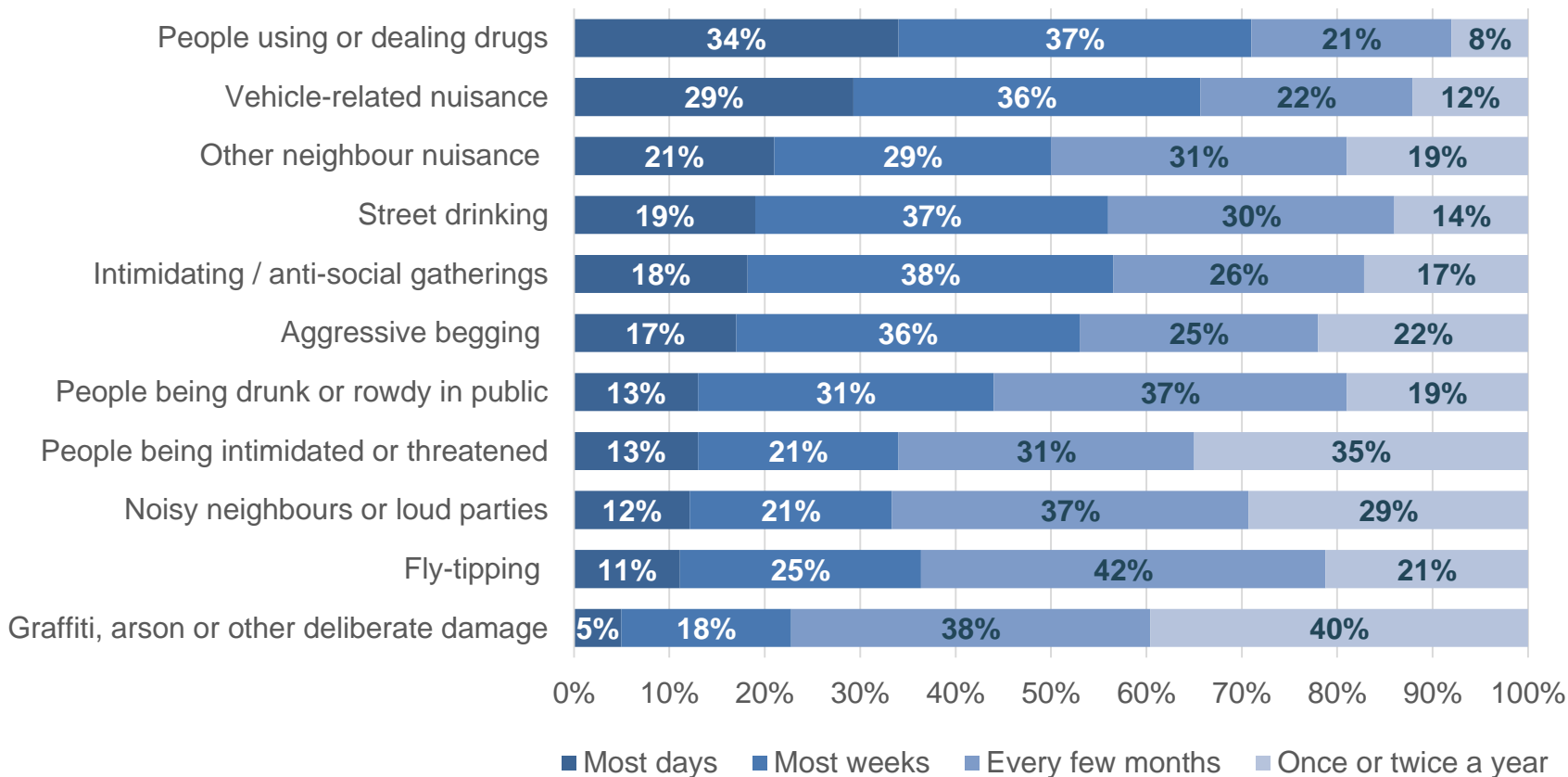
Which of the following types of anti-social behaviour (ASB), if any, have you personally experienced **in your local neighbourhood** over the last 12 months?



Base: Year to Oct 2020 = 3,840 - 3,874, Latest 12 months = 3,916 – 3,942 Q: Which of the following types of anti-social behaviour (ASB), if any, have you personally experienced **in your local neighbourhood** over the last 12 months?

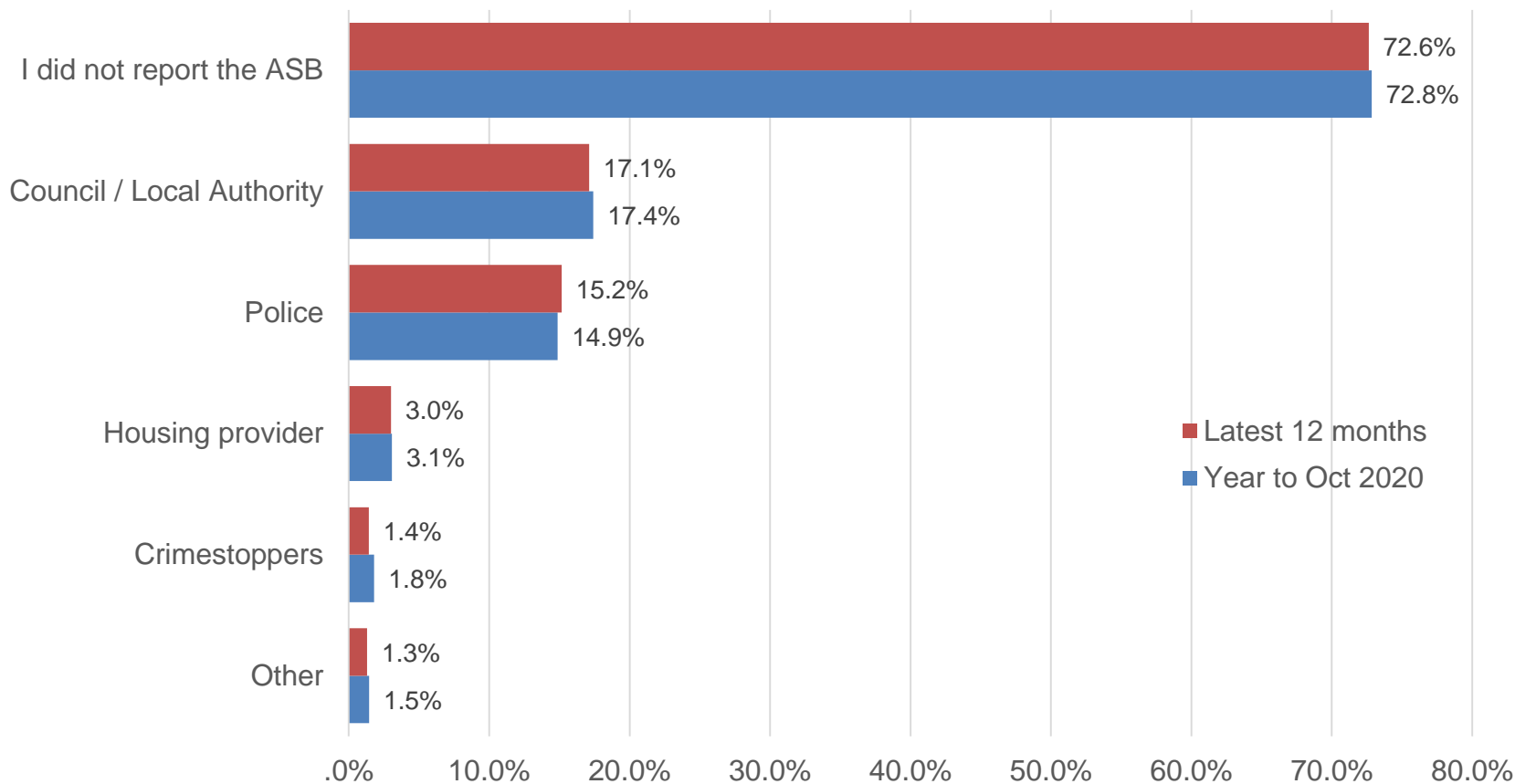
People using or dealing drugs remains the ASB issue that occurs most frequently among the areas affected, however frequency is reducing. In the latest year, 71% of affected areas said that this happens on at least a weekly basis, down from 73% in the year to Oct 2020.

If you have experienced one or more types of ASB, please indicate how often this has happened

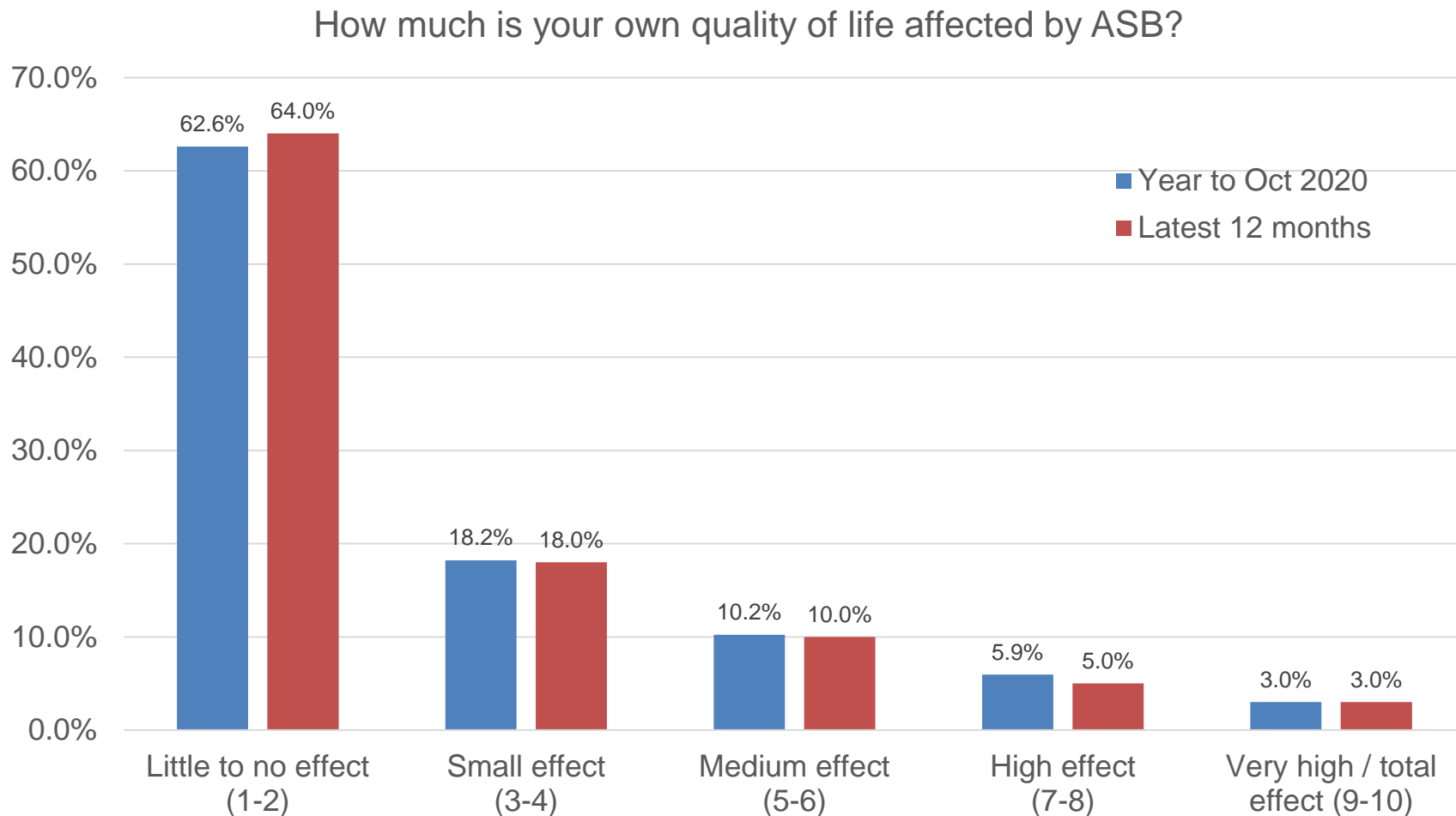


73% of respondents who had personally experienced ASB in their local neighbourhood over the last year did not report it, while around 17% reported the issue to their local authority and 15% reported the issue to **the** police.

If you have experienced one or more forms of ASB over the last year, which of the following agencies, if any, did you report the issue(s) to?



The ASB experienced by respondents was felt to have had 'little or no effect' on their quality of life in 64% of cases, while only 3% of respondents reported that the ASB significantly impacted upon their quality of life (score of 9 or 10).

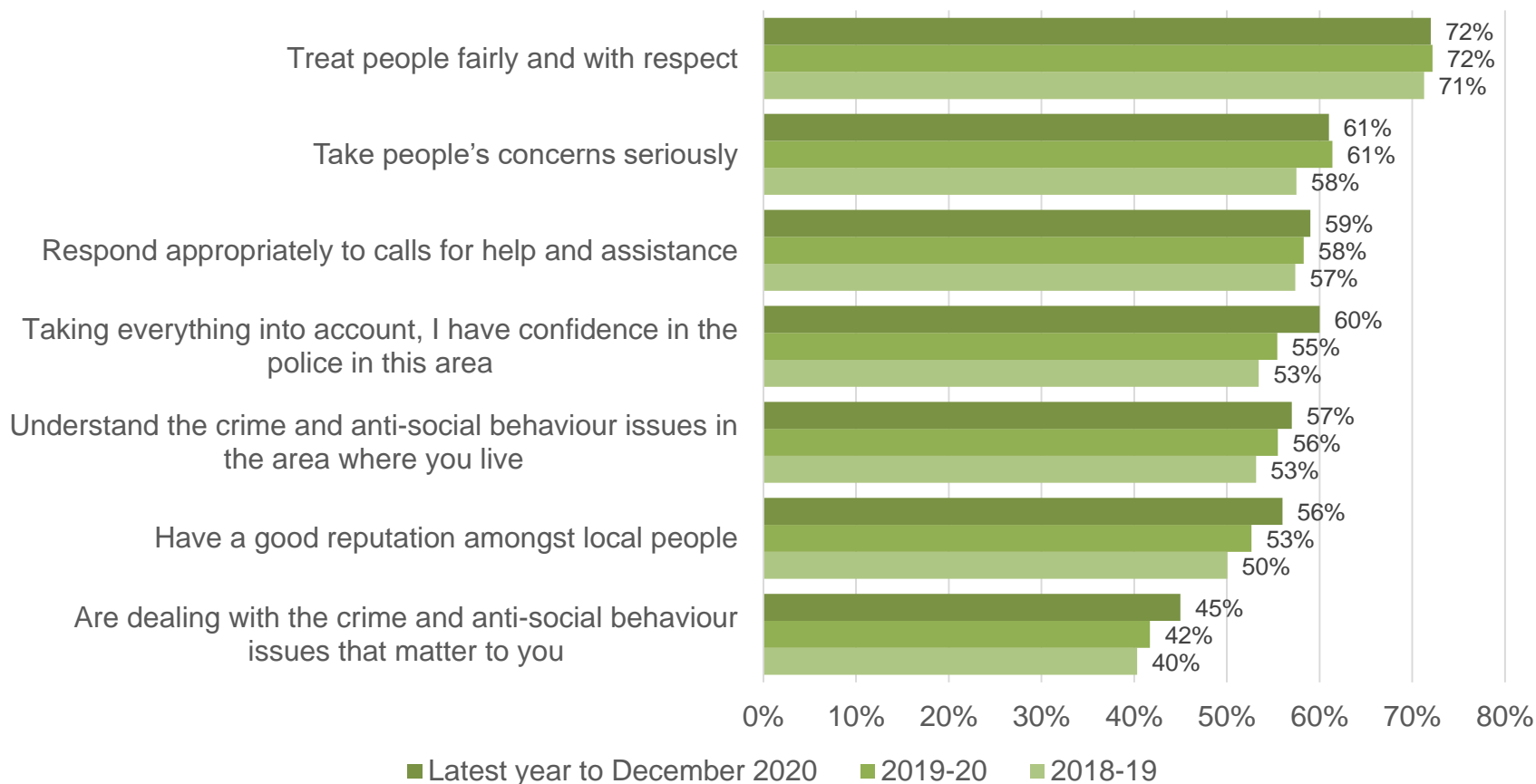


Trust and Confidence in Policing

Nottinghamshire
Police and Crime Survey
2020/21 Quarter 3

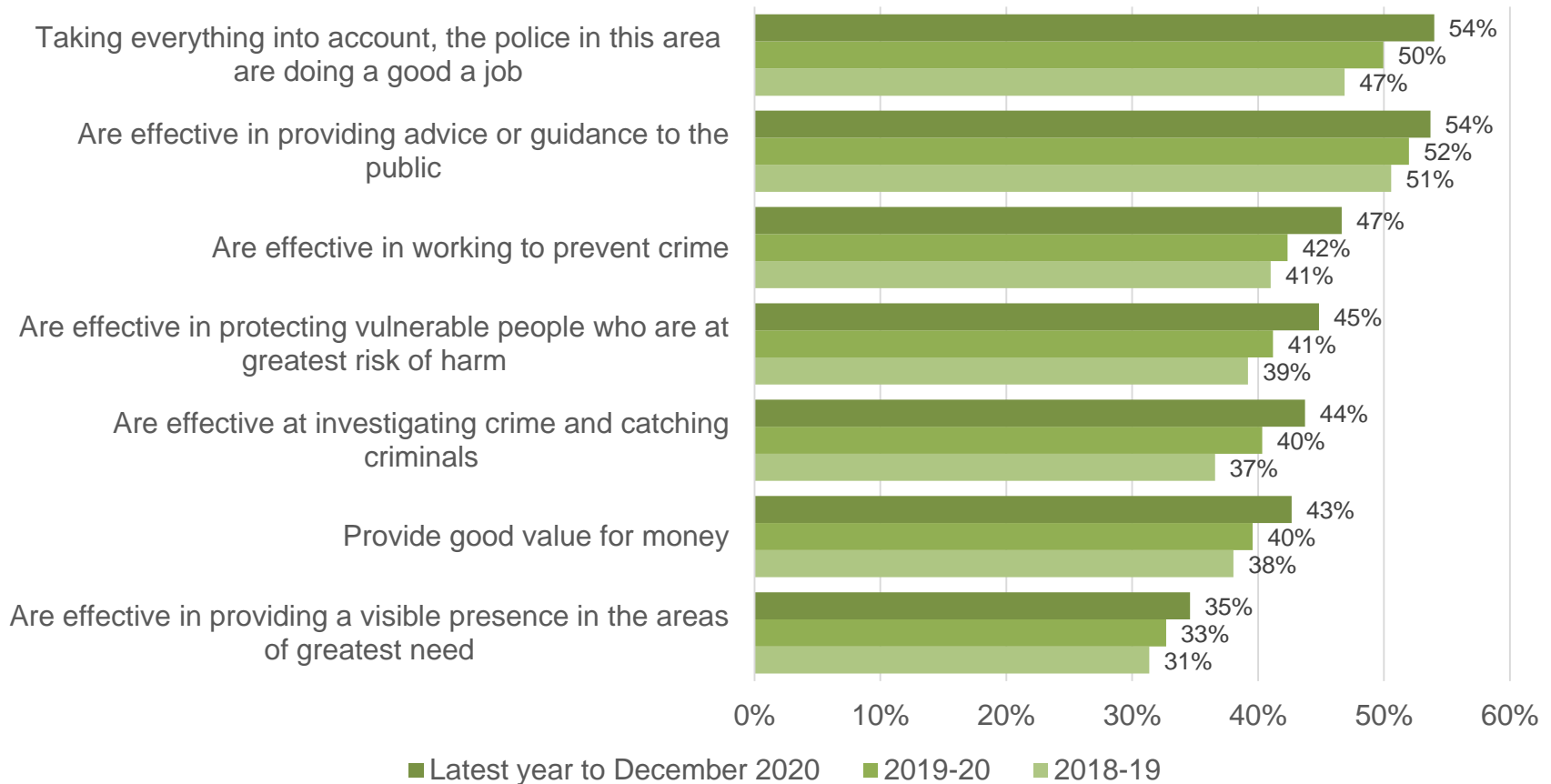
The majority of indicators of public confidence in the police are increasing – particularly since March 2020. 72% agree that the police in their local area treat people fairly and with respect and 59% report having confidence in their local police (excludes ‘don’t know’).

Please say how much you agree or disagree with each of the following statements about the police in your local area: - **Strongly Agree & Agree** – Excluding ‘Don’t know’



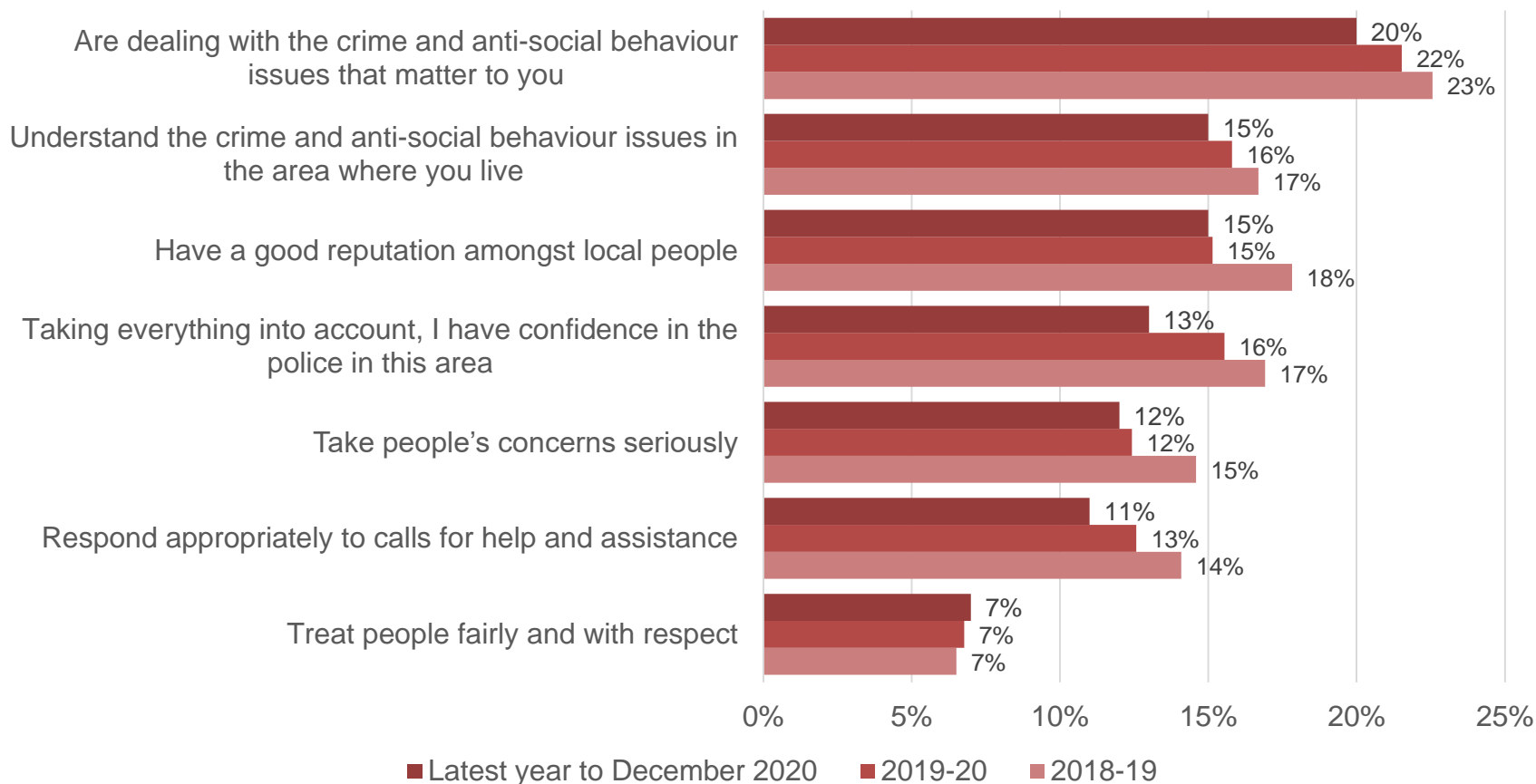
Among the indicators of public confidence, respondents remain least likely to agree that the police are providing a visible presence in the areas of greatest need (34.6%), however perceptions of this have been improving since 2018/19 (31.4%). NB. Excludes 'don't know'

Please say how much you agree or disagree with each of the following statements about the police in your local area: - **Strongly Agree & Agree** – Excluding 'Don't know'



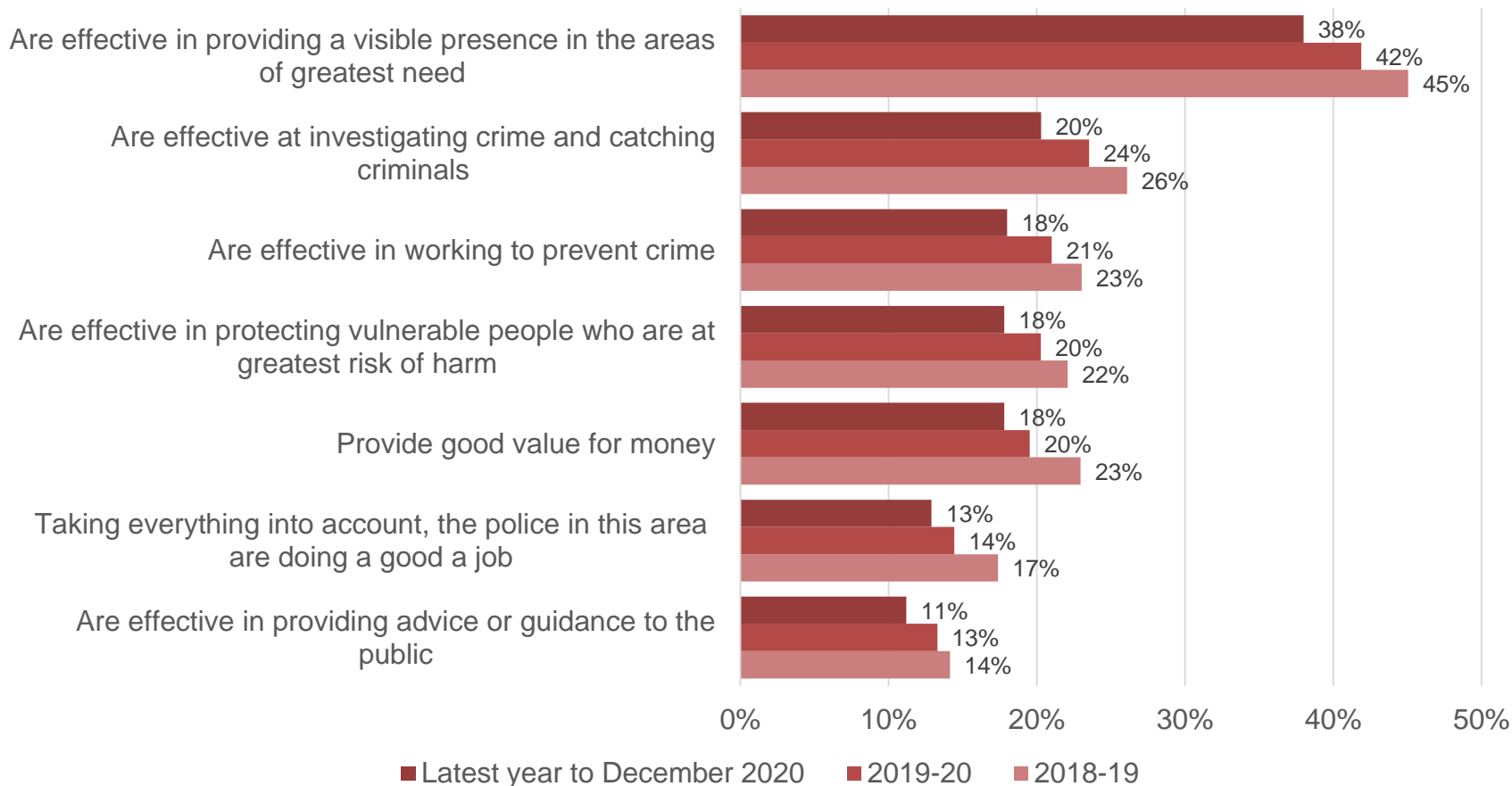
The proportion of respondents feeling that they **do not** have confidence in the police has fallen from 17% to 13% since 2018/19. Reductions in disagreement with the statements have been seen across almost all public confidence indicators N.B. Excludes 'don't know'

Please say how much you agree or disagree with each of the following statements about the police in your local area: - **Strongly Disagree & Disagree** – Excluding 'Don't know'



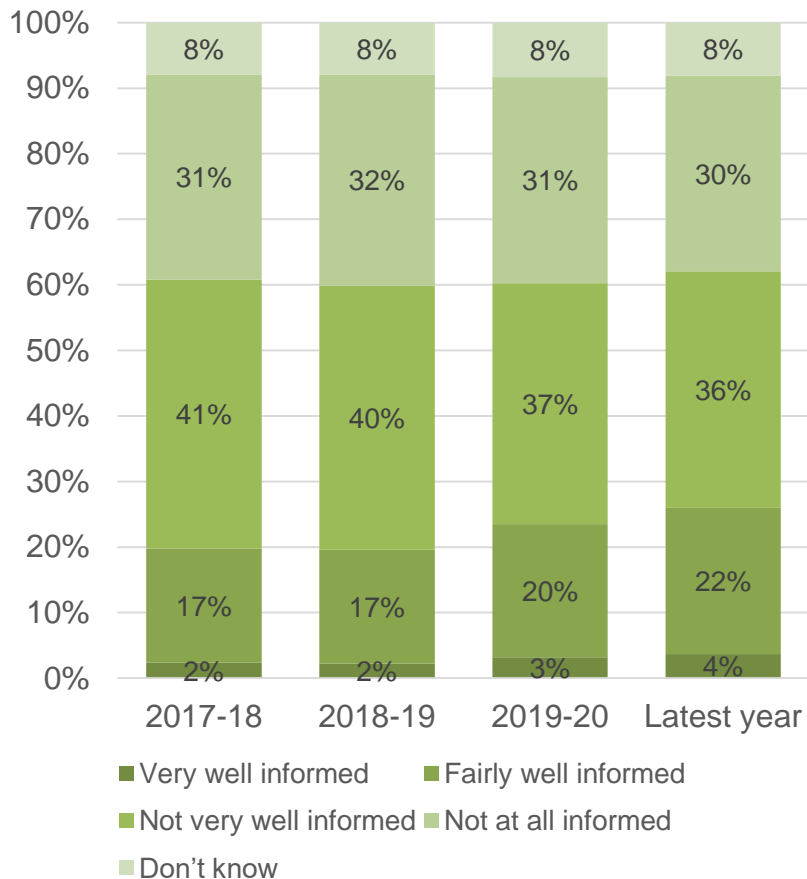
The proportion of respondents that feel the police are not effective in providing a visible presence in the area of greatest need has fallen from 45% in 2018/19 to 38% in the latest year. Reductions in negative perceptions have been seen across all indicators.

Please say how much you agree or disagree with each of the following statements about the police in your local area: - **Strongly Disagree & Disagree** – Excluding ‘Don’t know’

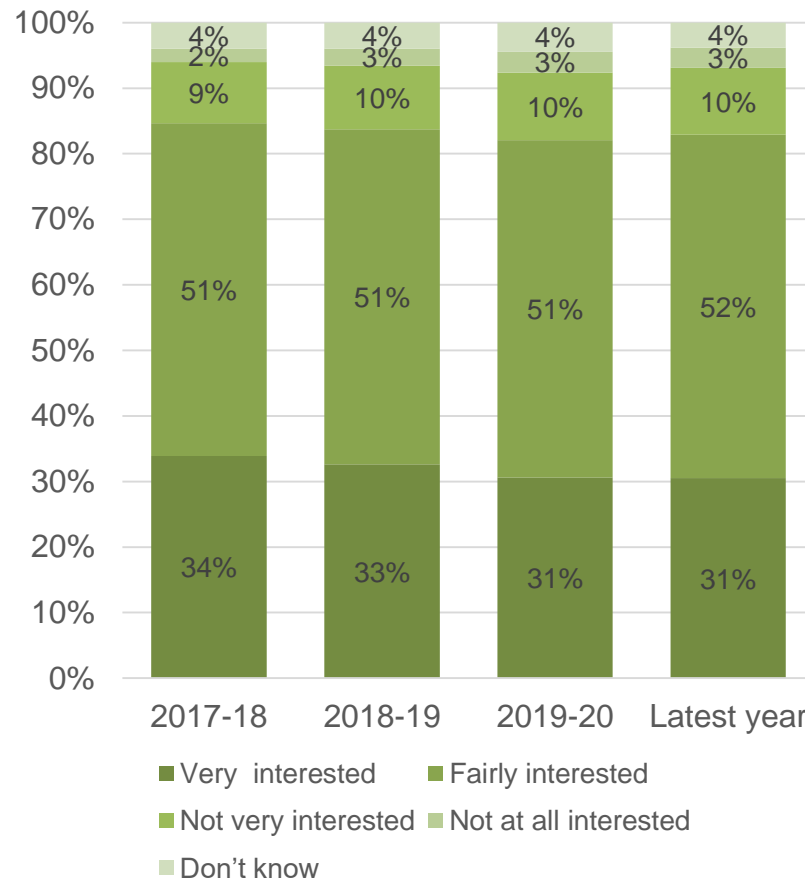


In the latest year to December 2020, 26% of respondents felt well informed about what the police are doing in their local area, continuing the upward trend seen since 2018/19. The proportion reporting that are interested in policing activity in their area remains high (83%).

How well informed do you feel about what the police in your local area are doing?



How interested, if at all, are you in knowing what the police are doing in your local area?



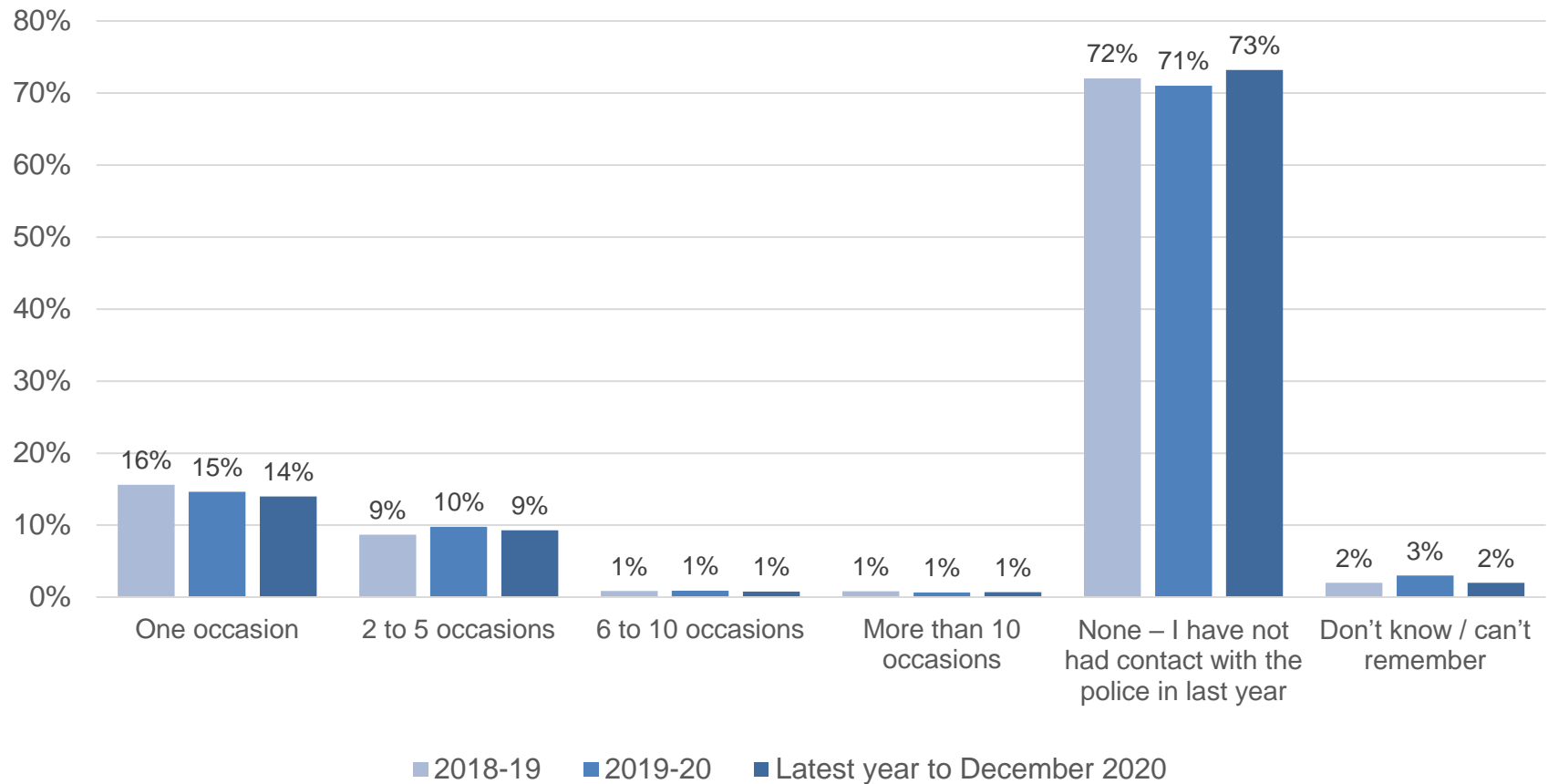
Base: 2017-18 = 3,172, 2018-19 = 4,127, 2019-20 = 4,102, Last 12 months = 4,110 Q: How well informed do you feel about what the police in your local area are doing?/ Base: 2017-18 = 3,169, 2018-19 = 4,157, 2019-20 = 4,060, Last 12 months 4,084 Q: How interested, if at all, are you in knowing what the police are doing in your local area?

Public contact and Satisfaction with Policing

Nottinghamshire
Police and Crime Survey
2020/21 Quarter 3

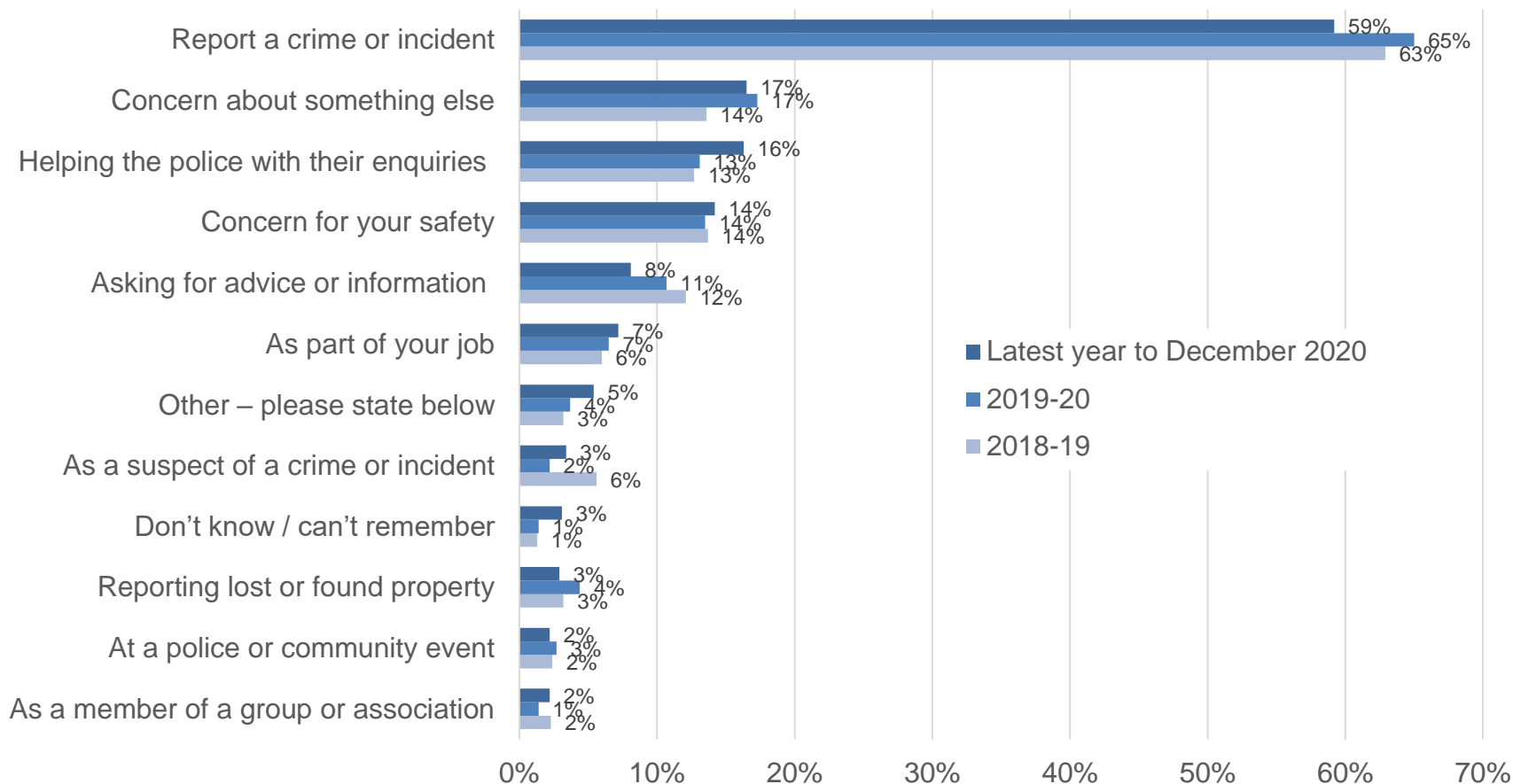
24.8% of respondents reported having had contact Nottinghamshire Police over the last 12 months. This has remained relatively stable over the last three years.

On how many occasions in the past 12 months have you had contact with Nottinghamshire Police?



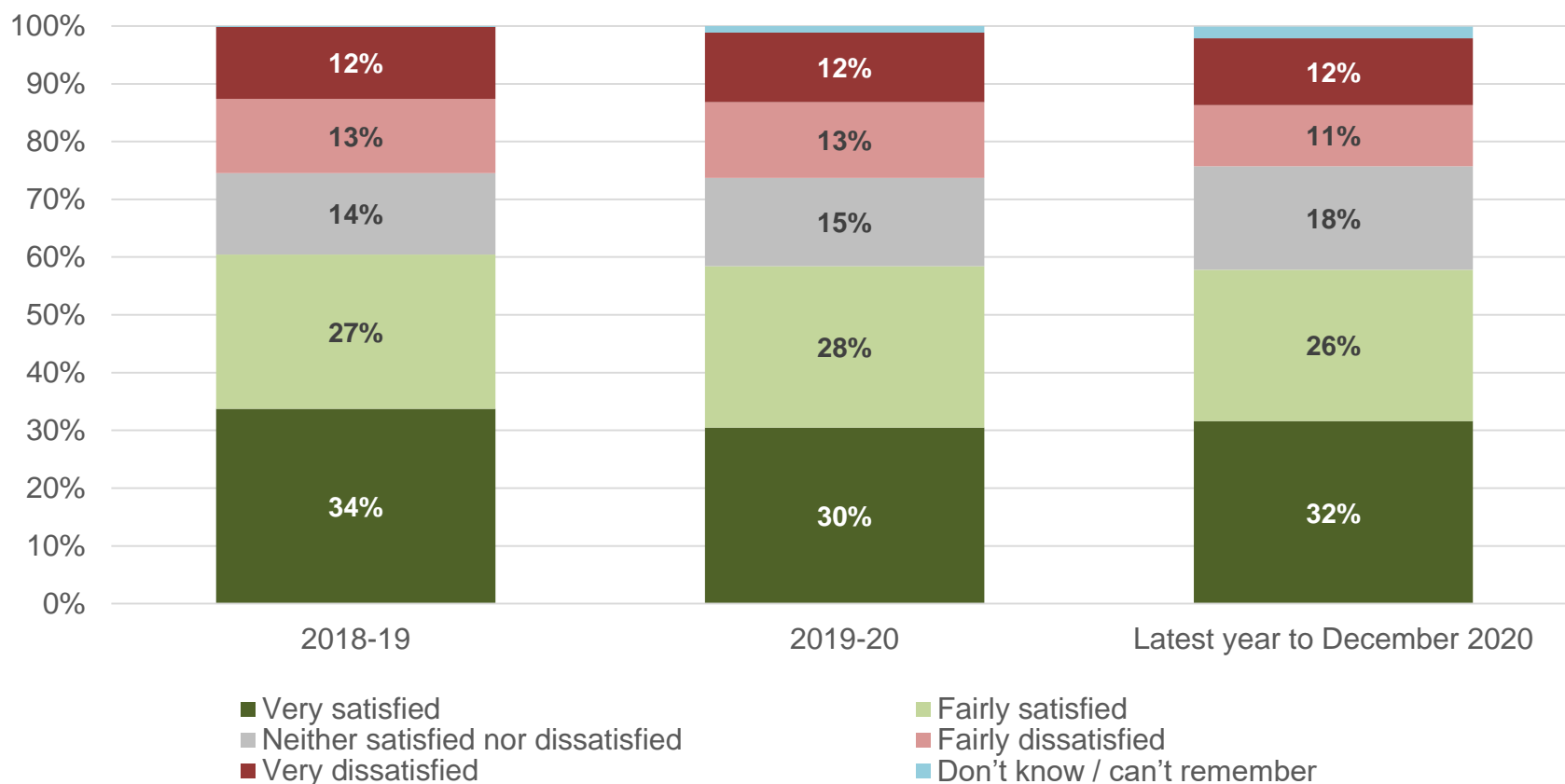
Of the 25% of respondents that reported having had contact with the police in the last 12 months, 59% had done so to report a crime or incident. This has fallen from 65% in 2019/20.

Thinking back to the occasions that you have had contact with the police over the last 12 months, what were the reasons?



Of those that have had contact with Nottinghamshire Police over the last year, 58% were satisfied with the service they received whilst 23% were dissatisfied. The proportion that report being neither satisfied or dissatisfied (18%) has been increasing since 2018/19.

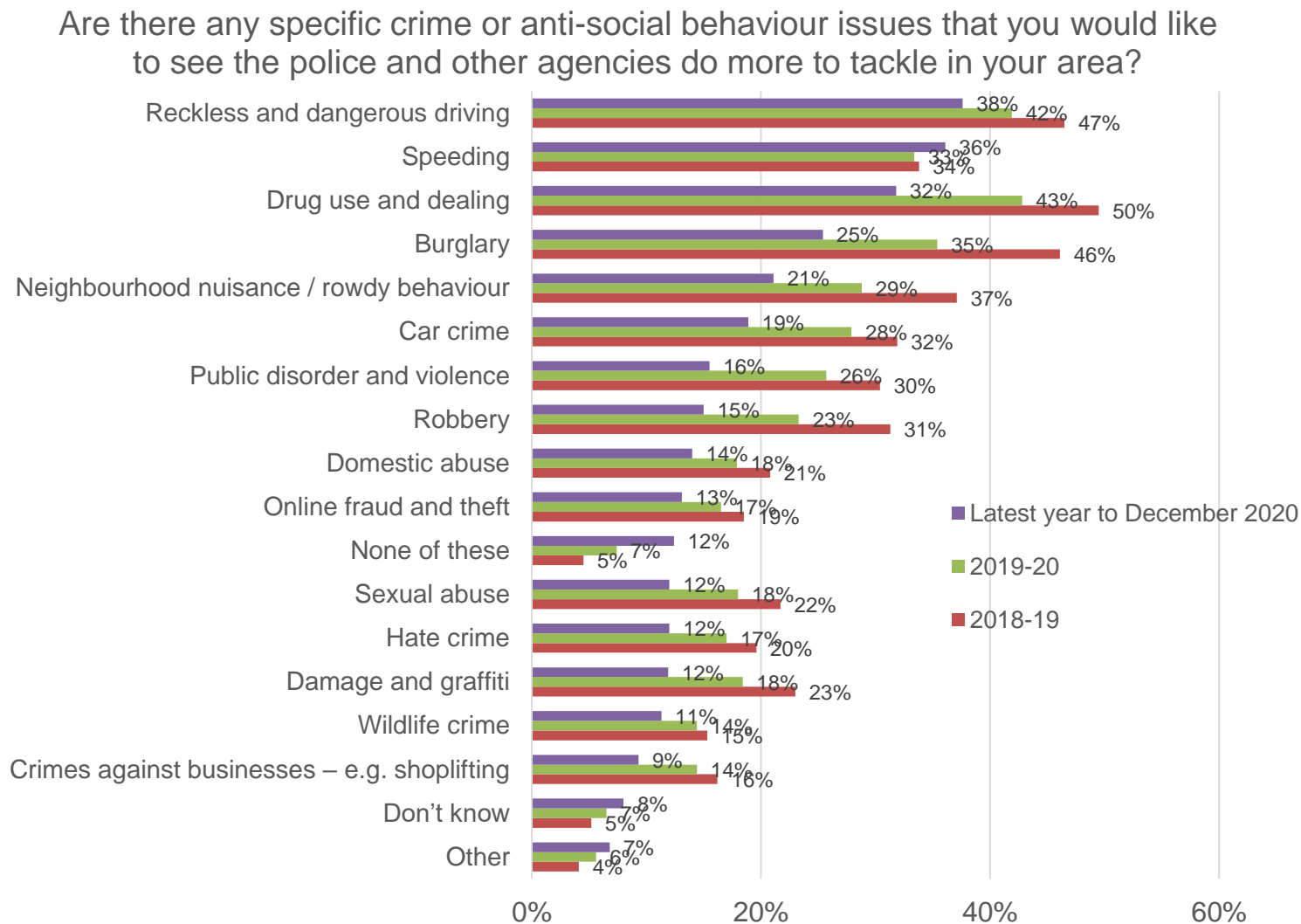
Thinking back to the last occasion that you had contact with Nottinghamshire Police, overall how satisfied or dissatisfied were you with the service you received?



Local Priorities for Policing

Nottinghamshire
Police and Crime Survey
2020/21 Quarter 3

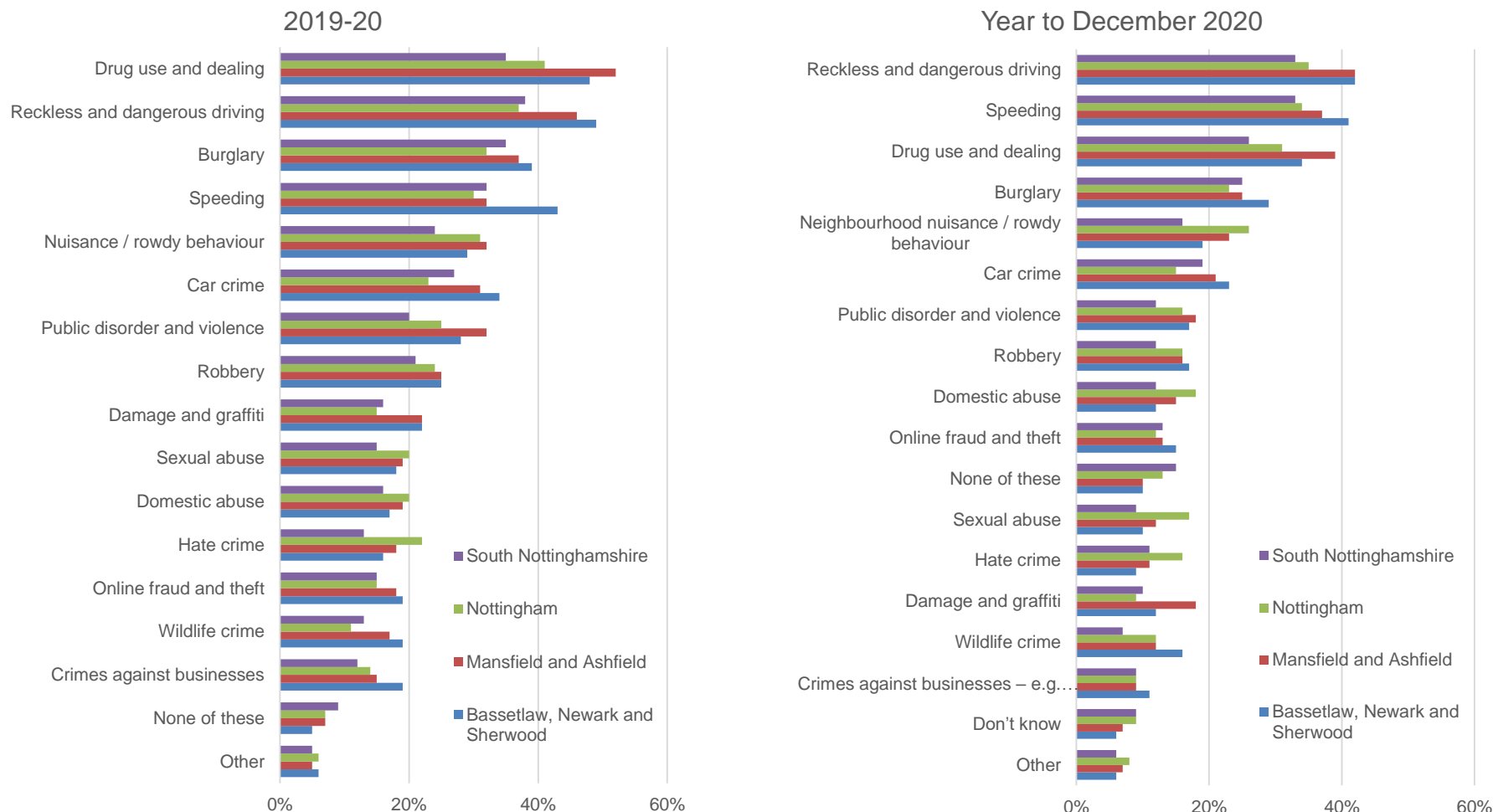
Reckless and dangerous driving and speeding are now the main crime / community safety issues that respondents would like to see tackled in their area. The proportion wanting to see more done to tackle drug use and dealing has fallen from 50% to 32% since 2018/19.



Base: 2019-18 = 4,051, 2019-20 = 3,790, Last 12 months = 3,590 Q: And are there any specific crime or anti-social behaviour issues that you would like to see the police and other agencies do more to tackle in your area?

Reckless and dangerous driving remains a particularly significant concern in Bassetlaw, Newark and Sherwood (42%), Newark and Sherwood (42%) and Mansfield and Ashfield (42%). Concerns relating to drug use and dealing remain most pronounced in Mansfield and Ashfield (39%).

Are there any specific crime or anti-social behaviour issues that you would like to see the police and other agencies do more to tackle in your area?



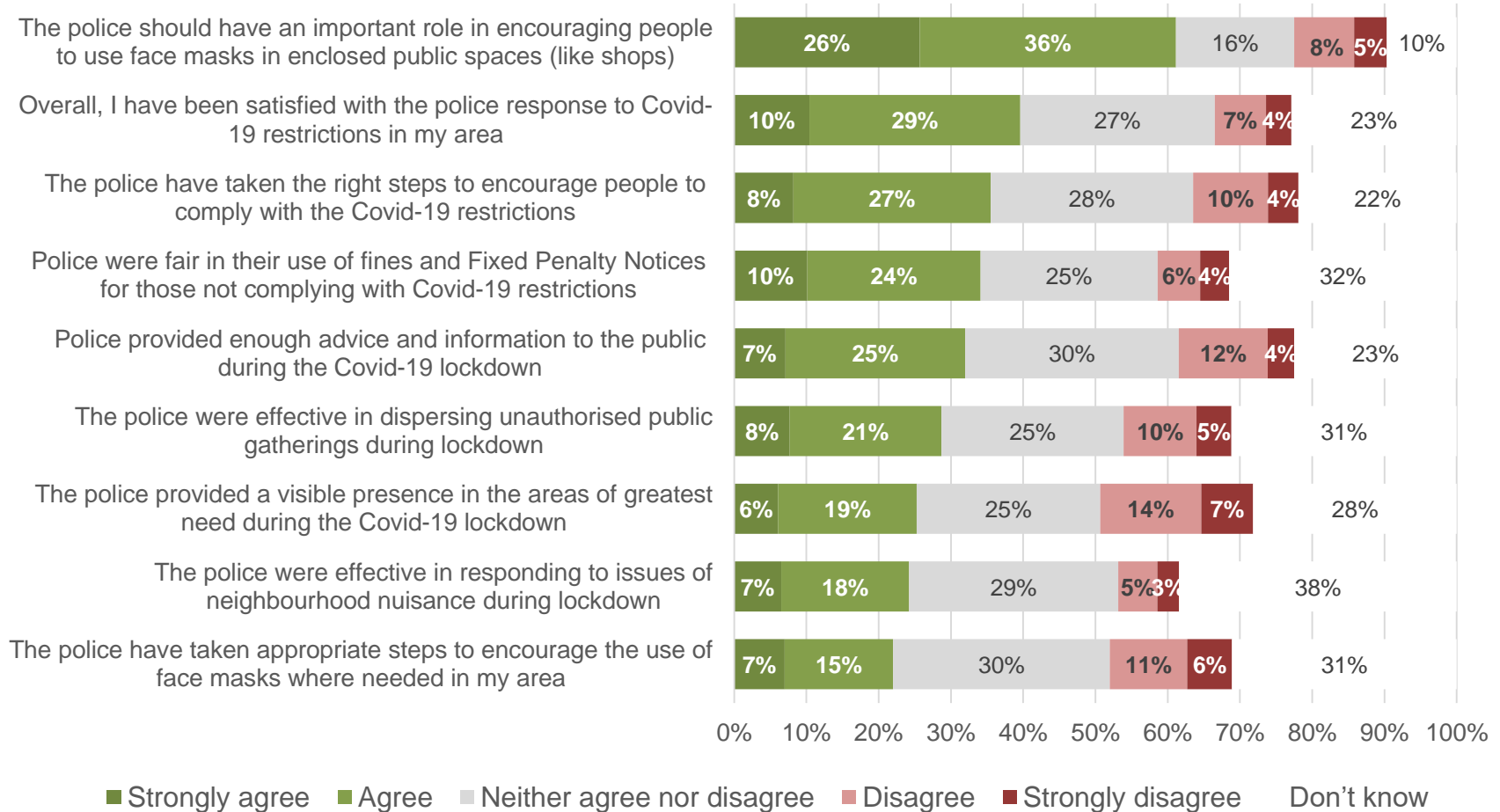
Base: 2019–20 = 3,790, 12 months to December 2020 = 3,590 Q: And are there any specific crime or anti-social behaviour issues that you would like to see the police and other agencies do more to tackle in your area?

Views on the policing response to Coronavirus Restrictions

Nottinghamshire
Police and Crime Survey
2020/21 Quarter 3

Of those surveyed between August and December 2020, 39.6% felt satisfied with the local policing response to Coronavirus Restrictions, compared to 10.6% that were not. Around half (49.8%) either felt neither satisfied nor dissatisfied (26.9%) or did not know (22.9%).

To what extent do you agree or disagree with the following statements about Nottinghamshire police's response to the Coronavirus restrictions in your area?

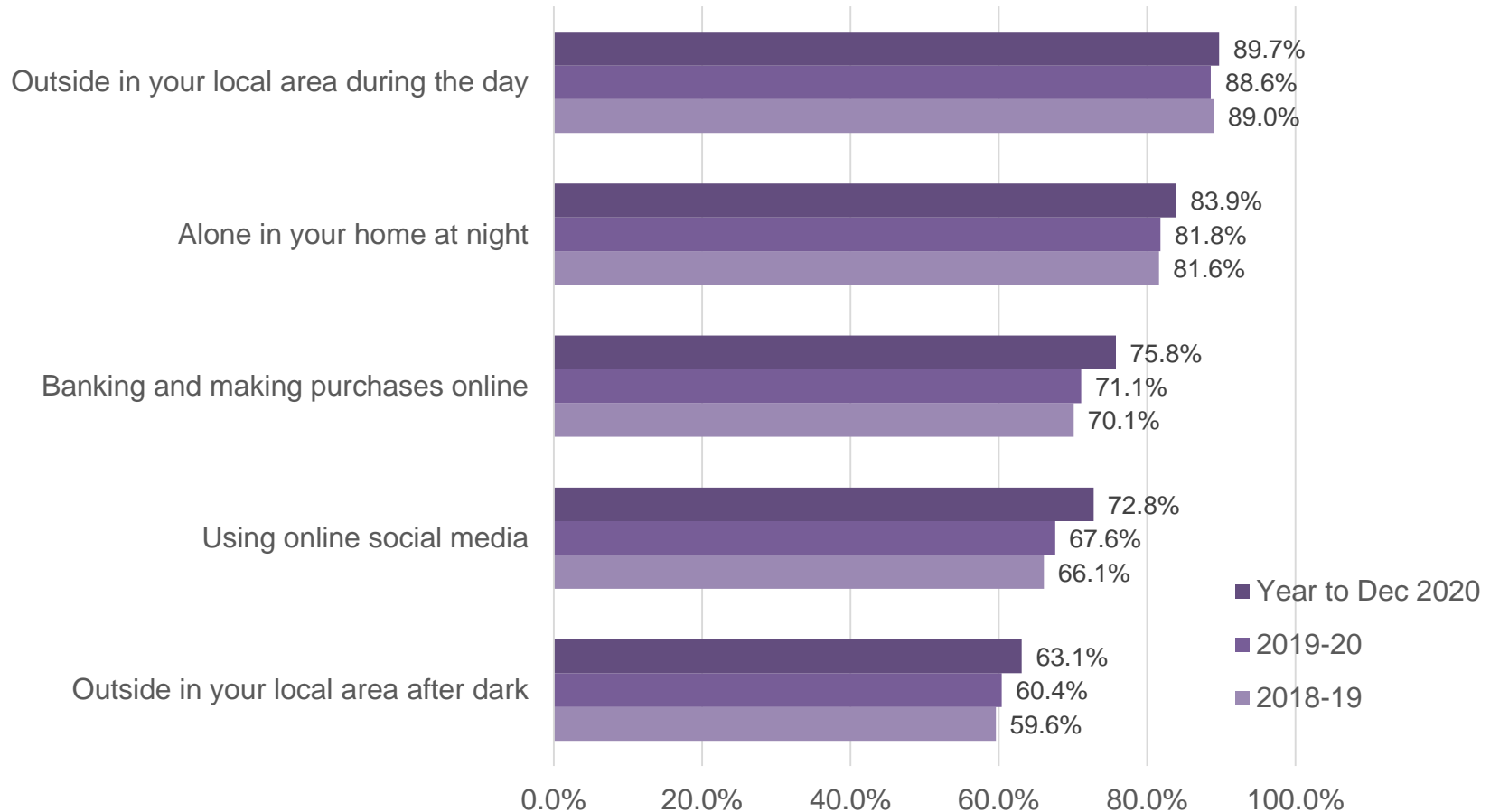


Feelings of Safety and Community Cohesion

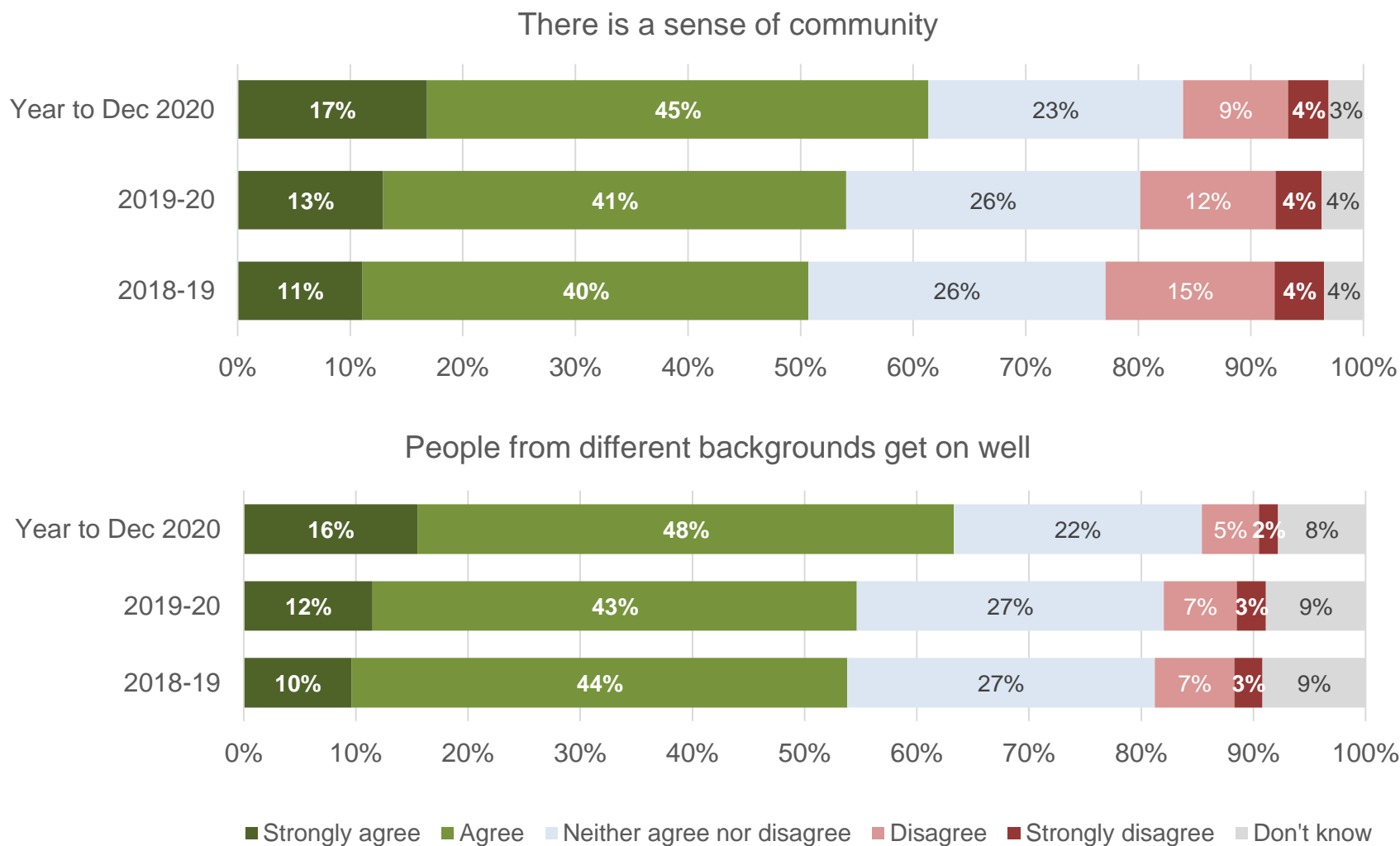
Nottinghamshire
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Feelings of safety have improved across a range of scenarios since March 2020, most notably when shopping and banking online (75.8%) and using online social media (72.8%).

Please say how safe or unsafe you generally feel in the following situations: Very & fairly safe



There have been notable increases in the proportion of respondents feeling that there is a sense of community in their area (+7.3% pts) and that people from different backgrounds get on well (+8.6% pts) since March 2020.

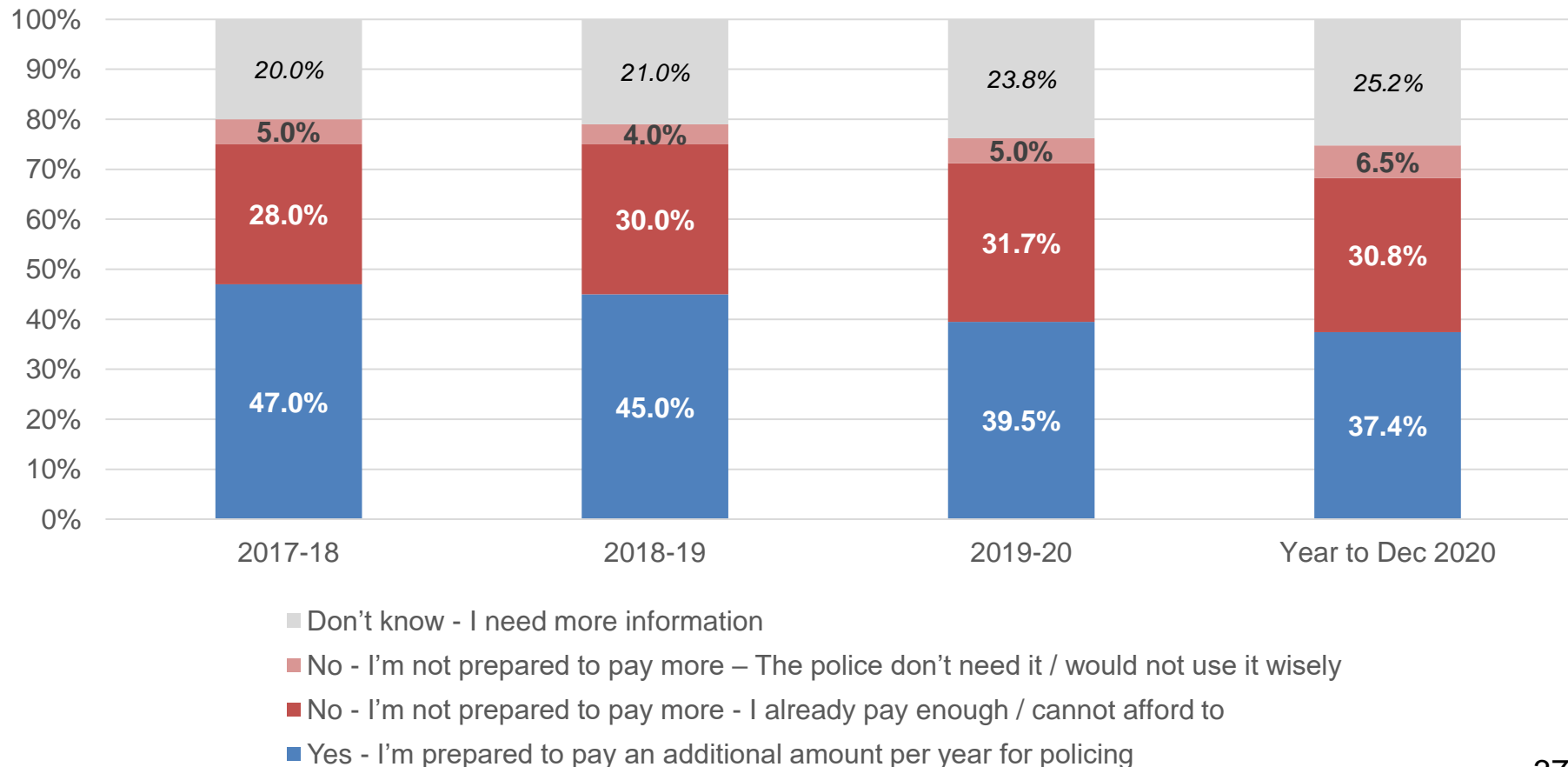


Police Funding and Precept

**Nottinghamshire
Police and Crime Survey
2020/21 Quarter 3**

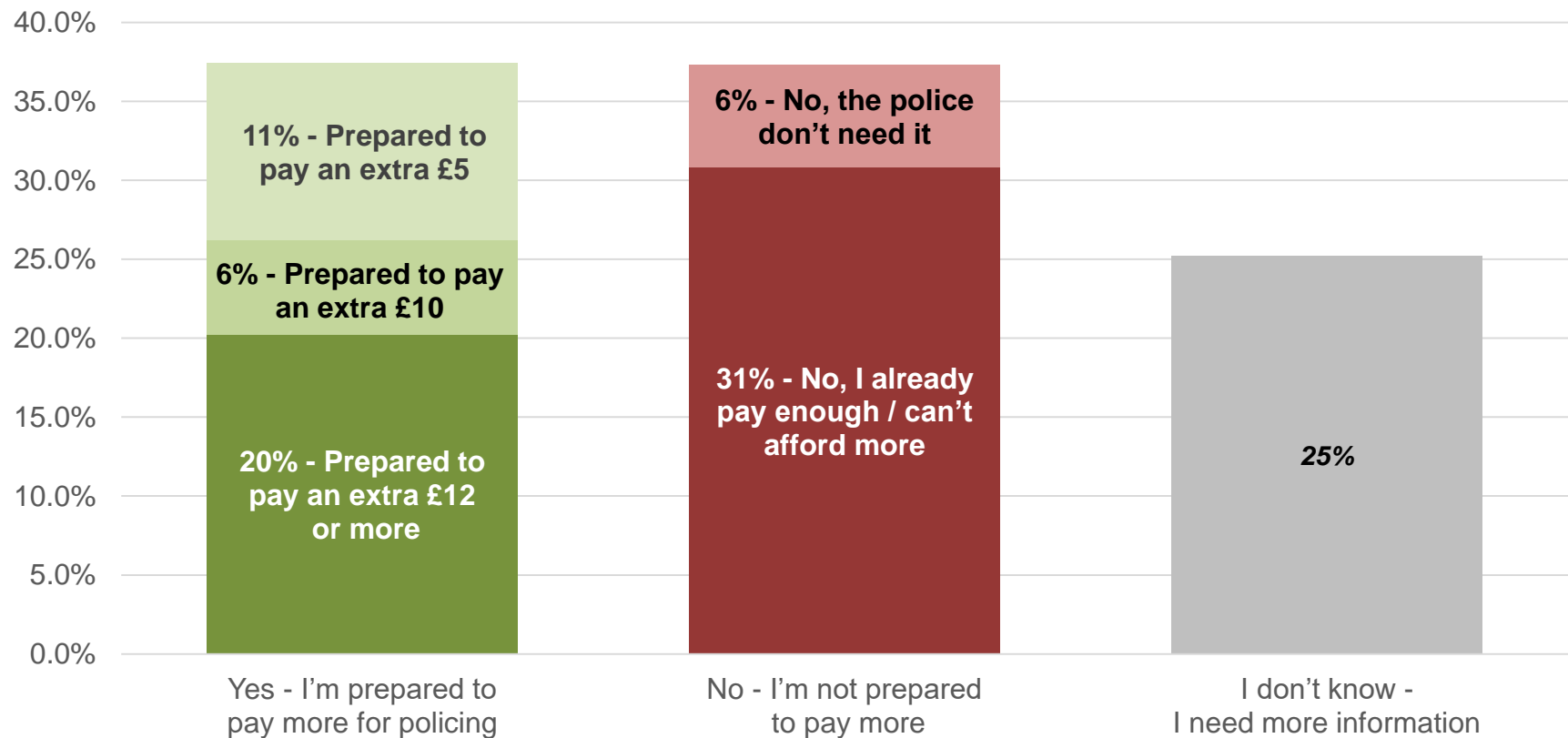
The proportion of respondents that would be prepared to pay more council tax towards policing (37.4%) has reduced to a level comparable to the proportion that would not (37.3%) over the last year. An increasing minority feel that the police do not need extra funding (6.5%).

Households in Nottinghamshire pay, on average, £229 a year towards policing as part of their Council Tax (Band D properties). To what extent would you be prepared to pay more?



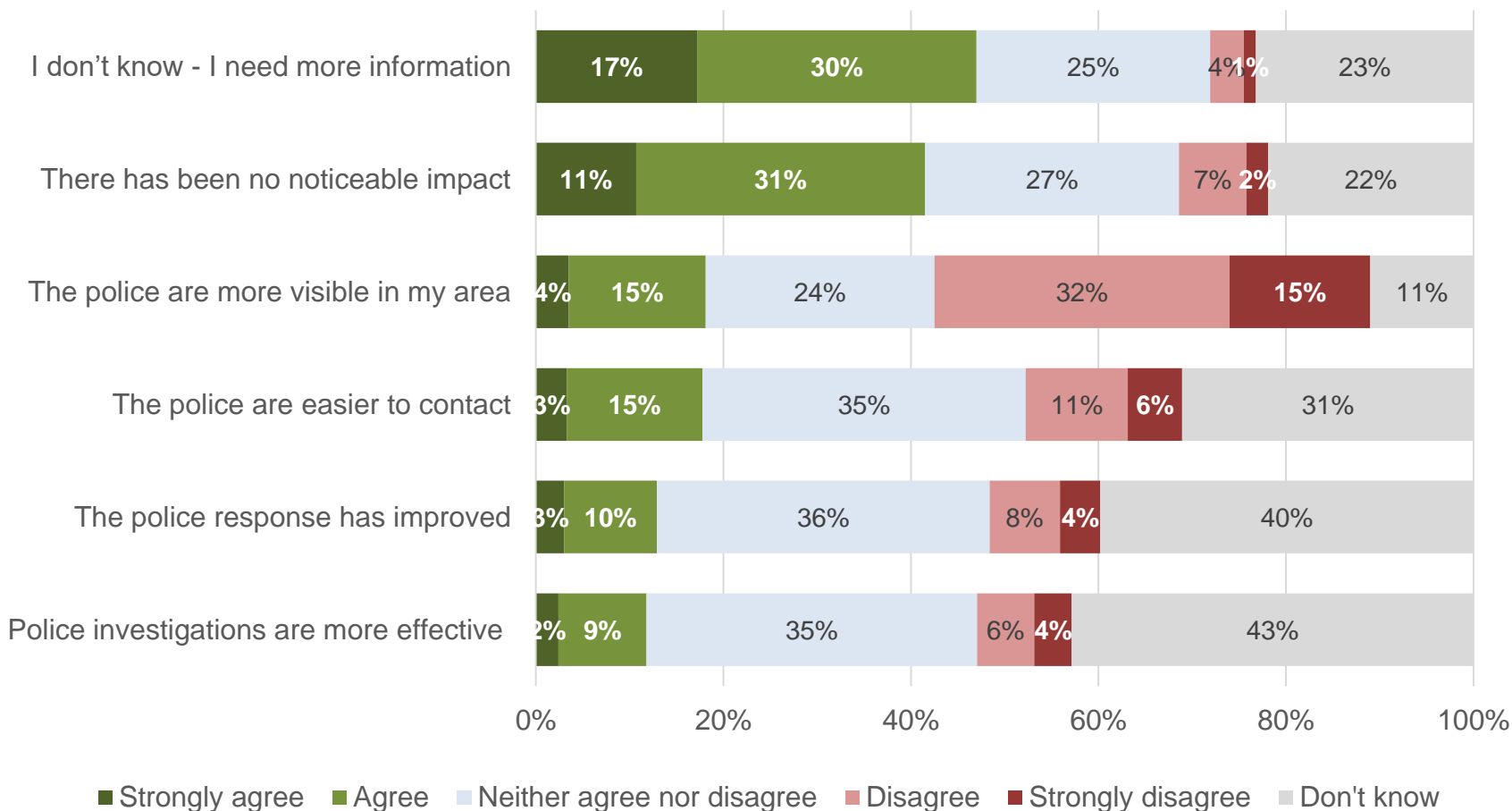
Around a quarter of those responding to the question felt that they needed more information in order to form a judgement. This proportion has increased from 20% since 2017/18.

Households in Nottinghamshire pay, on average, £229 a year towards policing as part of their Council Tax (Band D properties). To what extent would you be prepared to pay more?



Of those surveyed over the last year, 42% felt that there has been no noticeable impact of extra investment in policing in their area, whilst 47% required further information in order to give an opinion.

What impact, if any, do you feel that this extra investment is having on policing in your area?



Around 18% of respondents felt that the police had become more visible in their area compared to 47% that did not. Perceptions have remained relatively stable over the last quarter.

